

Spokane Transit Authority  
1230 West Boone Avenue  
Spokane, Washington 99201-2686  
(509) 325-6000

**BOARD OF DIRECTORS**

Minutes of the July 15, 2011, Board Workshop  
Centerplace Event Center  
2426 North Discovery Place, Spokane Valley, Washington

**MEMBERS PRESENT**

Amber Waldref, City of Spokane, Chair  
Nancy McLaughlin, City of Spokane  
Chuck Hafner, City of Spokane Valley  
Gary Schimmels, City of Spokane Valley  
Mark Richard, Spokane County  
Al French, Spokane County  
Rhonda Bowers, Labor Representative

**MEMBERS ABSENT**

Josh Beckett, Small Cities (City of Liberty Lake)  
Brenda Redell, Small Cities (City of Medical Lake)  
Richard Rush, City of Spokane

**STAFF PRESENT**

E. Susan Meyer, Chief Executive Officer  
Steve Blaska, Director of Operations  
Karl Otterstrom, Director of Planning  
Jan Watson, Executive Asst. to CEO/Clerk of Authority  
Susan Millbank, Ombudsman/Accessibility Officer  
Steve Doolittle, Human Resources Manager  
Molly Myers, Communications Manager

**GUESTS PRESENT**

Doug Eadie, Doug Eadie & Co., Presenter  
Rick Jacks, Operations & Customer Service Committee  
Ted Horobiowski, Citizen Advisory Committee  
Victor Frazier, Citizen Advisory Committee

**PROVIDING LEGAL COUNSEL**

Laura McAloon, K & L Gates LLP

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1. **CALL TO ORDER AND ROLL CALL**  
Chair Amber Waldref called the meeting to order at 9:00 a.m.
  2. **High-Impact Governing Board Work Session**  
Mr. Doug Eadie of Doug Eadie & Co. made a presentation to the Board.
  3. **ADJOURN**  
With no further business to come before the Board at this workshop, Chair Waldref adjourned the meeting at 2:11 p.m.

Respectfully submitted,

Jan Watson  
Executive Assistant to the CEO  
& Clerk of the Authority