

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, February 6, 2008, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the January 9, 2008, Meeting – Corrections or Approval
4. Public Expressions
5. Approval of Amendment to the GFI Genfare (GFI) Contract – Discussion (*Jim Plaster*)
6. Approval of Scope of Work for High Capacity Transportation Engineering Services – Discussion (*Jim Plaster*)
7. Recommendation of new Operations and Customer Service Committee Member for 2008 – Discussion (*Steve Blaska*)
8. System Ridership Assessment – Information (*Steve Blaska*)
9. 2008 Performance Measures – Information (*Steve Blaska*)
10. December 2007 and Year End Operating Indicators – Information (*Steve Blaska*)
11. Draft 2009-2015 Transit Development Plan Timeline – Information (*Gordon Howell*)
12. CEO Report – Information (*Susan Meyer*)
13. Committee Information*
 - a. Community Outreach and Involvement (*Molly Myers*)
14. Old or New Business
15. Committee Members' Expressions
16. Next Meeting – Wednesday, March 5, 2008, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
17. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this information will be produced for people with disabilities. Please call 325-6094 [TTY (509) 456-4327]. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 [TTY (509) 456-4327] at least forty-eight (48) hours in advance.