

Spokane Transit Authority  
 1230 West Boone Avenue  
 Spokane, Washington 99201-2686  
 (509) 325-6000

**OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING**

**Wednesday, July 6, 2011, at 1:30 p.m.**

**Southside Conference Room**

**AGENDA**

- |   |                        |                                 |
|---|------------------------|---------------------------------|
| 1. Call to Order  |                        |                                 |
| 2. Introductions and Correspondence   |                        | <i>1 min.</i>                   |
| 3. Minutes of the June 1, 2011, Meeting – Corrections or Approval   |                        | <i>1 min.</i>                   |
| 4. Public Expressions   |                        | <i>1 min.</i>                   |
| 5. Approval of Proposed Surplus Vehicle Grant Program – Action Requested  | <i>Steve Blaska</i>    | <i>10 min.</i>                  |
| 6. Approval of Specifications for Linen Supply Services – Action Requested  | <i>Steve Blaska</i>    | <i>10 min.</i>                  |
| 7. Award of Contract for Boone Avenue Facility Roof Replacement – Action Requested                                    | <i>Karl Otterstrom</i> | <i>10 min.</i>                  |
| 8. Award of Contract for Demolition of Fleck Service Center Annex and West Sinto Avenue Properties – Action Requested | <i>Karl Otterstrom</i> | <i>10 min.</i>                  |
| 9. Draft 2011-2013 Service Implementation Plan - Final Recommendation – Action Requested                              | <i>Karl Otterstrom</i> | <i>10 min.</i>                  |
| 10. Central City Transit Alternatives Analysis - Locally Preferred Alternative Decision Presentation – Information    | <i>Karl Otterstrom</i> | <i>10 min.</i>                  |
| 11. September 2011 Service Change Implementation Update – Information   | <i>Karl Otterstrom</i> | <i>5 min.</i>                   |
| 12. Draft Capital Improvement Plan – Information  | <i>Karl Otterstrom</i> | <i>5 min.</i>                   |
| 13. Update on Vehicle Camera Project – Information  | <i>Steve Blaska</i>    | <i>5 min.</i>                   |
| 14. CEO Report  | <i>E. Susan Meyer</i>  | <i>5 min.</i>                   |
| 15. Committee Information   |                        | <i>1 min.</i>                   |
| a. May 2011 Operating Indicators  | <i>Steve Blaska</i>    |                                 |
| b. Community Outreach and Involvement   | <i>Molly Myers</i>     |                                 |
| c. Fiscal Year 2011 Federal Transit Administration (FTA) Section 5307 Program of Projects and Budget                  | <i>Karl Otterstrom</i> |                                 |
| 16. Old or New Business   |                        | <i>3 min.</i>                   |
| 17. Committee Members’ Expressions  |                        | <i>3 min.</i>                   |
| 18. Next Meeting - <b>Wednesday, September 7, 2011, 1:30 p.m. Southside Conference Room, 1230 W. Boone Avenue</b>     |                        | <i>Total Est. Time: 90 min.</i> |
| 19. Adjourn   |                        |                                 |

\* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

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