

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, July 2, 2008, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the June 4, 2008, Meeting – Corrections or Approval
4. Public Expressions
5. Eastern Washington University Eagle Pass Program Contract Renewal – Discussion (*Mark Curtis*)
6. Award of Contract for the Purchase of Four (4) 60-foot Fixed Route Coaches – Discussion (*Steve Blaska*)
7. Approval of Scope of Work for Leasing of Transit Vehicle Tire Mileage and Service Contract – Discussion (*Steve Blaska*)
8. Approval of Scope of Work for Sump Pumping Services – Discussion (*Steve Blaska*)
9. Summary of September 2008 Route Adjustments – Information (*Gordon Howell*)
10. 2008 Employee Survey Executive Summary Report – Information (*Molly Myers*)
11. CEO Report – Information (*Susan Meyer*)
12. Committee Information*
 - a. May 2008 Operating Indicators (*Steve Blaska*)
 - b. Community Outreach and Involvement (*Molly Myers*)
13. Old or New Business
14. Committee Members' Expressions
15. Next Meeting – **Wednesday, September 3, 2008**, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
16. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 or TTY (509) 232-6555 or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.