

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, March 5, 2008, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the February 6, 2008, Meeting – Corrections or Approval
4. Public Expressions
5. Approval of Scope of Work for Vanpool Vinyl Graphic Decal Project – Discussion (*Steve Blaska*)
6. Award of Contract for the Purchase of Two 4x4 Maintenance Trucks – Discussion (*Steve Blaska*)
7. Award of Contract for the Purchase of Four General Service Vehicles – Discussion (*Steve Blaska*)
8. Award of Contract to Purchase and Equip One (1) 2008 Ford 2WD Cab and Chassis Maintenance Truck – Discussion (*Steve Blaska*)
9. Approval of Scope of Work for the Boone Avenue Refueling Area Improvement Project – Discussion (*Steve Blaska*)
10. 2007 Performance Measures - Results – Information (*Steve Blaska*)
11. Draft 2009-2015 Transit Development Plan – Information (*Gordon Howell*)
12. CEO Report – Information (*Susan Meyer*)
13. Committee Information*
 - a. Fourth Quarter 2007 Financial Results Summary (*Jim Plaster*)
 - 1) Fourth Quarter 2007 Capital Budget Status Report
 - 2) Fourth Quarter 2007 Statement of Net Assest & Federal Grant Reports
 - b. Fourth Quarter 2007 Operating Indicators (*Steve Blaska*)
 - c. January 2008 Operating Indicators (*Steve Blaska*)
 - d. 2007 Safety and Loss Summary Report (*Mike Toole*)
 - e. Community Outreach and Involvement (*Molly Myers*)
 - f. Sales Tax Reauthorization (*E. Susan Meyer*)
14. 2007 Financial Results Highlights – Information (*Jim Plaster*)
15. Old or New Business
16. Committee Members' Expressions
17. Next Meeting – Wednesday, April 2, 2008, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
18. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this information will be produced for people with disabilities. Please call 325-6094 [TTY (509) 456-4327]. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 [TTY (509) 456-4327] at least forty-eight (48) hours in advance.