

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, May 7, 2008, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the April 2, 2008, Meeting – Corrections or Approval
4. Public Expressions
5. Award of Contract for Vanpool Vinyl Graphic Decal Project – Discussion (*Don Reimer*)
6. Mobius Kids/STA Scholarship Program Partnership – Information (*Molly Myers*)
7. CEO Report – Information (*Jim Plaster for Susan Meyer*)
8. Committee Information*
 - a. First Quarter Performance Measures – Results (*Steve Blaska/Frank Bezemer/Denise Marchioro*)
 - b. First Quarter 2008 Operating Indicators (*Steve Blaska/Frank Bezemer/Denise Marchioro*)
 - c. March 2008 Operating Indicators (*Steve Blaska/Frank Bezemer/Denise Marchioro*)
 - d. First Quarter 2008 Safety and Loss Summary Report (*Mike Toole*)
 - e. Community Outreach and Involvement (*Molly Myers*)
9. Old or New Business
10. Committee Members' Expressions
11. Next Meeting – Wednesday, June 4, 2008, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
12. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 or TTY (509) 232-6555 or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.