

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, October 5, 2011, at 1:30 p.m.

Southside Conference Room

AGENDA

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| 1. Call to Order | | |
| 2. Introductions and Correspondence | | <i>1 min.</i> |
| 3. Minutes of the September 7, 2011, Meeting – Corrections or Approval | | <i>1 min.</i> |
| 4. Public Expressions | | <i>1 min.</i> |
| 5. Approval of Specifications for Diesel and Unleaded Fuel – Action Requested | <i>Don Reimer
Steve Blaska</i> | <i>10 min.</i> |
| 6. Approval of Scope of Work for ADA Paratransit Supplemental Transportation Service – Action Requested | <i>Denise Marchioro
Steve Blaska</i> | <i>15 min.</i> |
| 7. 2012 Special Community Events Fare Structure – Action Requested | <i>Molly Myers</i> | <i>5 min.</i> |
| 8. Capital Improvement Plan – Action Requested | <i>Karl Otterstrom</i> | <i>15 min.</i> |
| 9. CEO Report | <i>E. Susan Meyer</i> | <i>5 min.</i> |
| 10. Committee Information | | <i>1 min.</i> |
| a. Second Quarter 2011 Financial Results Summary | <i>Lynn Holmes</i> | |
| 1. Second Quarter 2011 Capital Budget Status Report | | |
| 2. Second Quarter 2011 Statement of Net Assets and Federal Grant Report | | |
| b. August 2011 Operating Indicators | <i>Steve Blaska</i> | |
| c. Community Outreach and Involvement | <i>Molly Myers</i> | |
| 11. Old or New Business | | <i>3 min.</i> |
| 12. Committee Members' Expressions | | <i>3 min.</i> |
| 13. Next Meeting - Wednesday, November 2, 2011, 1:30 p.m.
Southside Conference Room, 1230 W. Boone Avenue | | <i>Total
Est. Time:
60 min.</i> |
| 14. Adjourn | | |

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 or TTY (509) 232-6555 or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.