

## How to Ride the Bus

- Look for your neighborhood bus stop. The blue bus stop sign will tell you which routes stop there.
- Find your route. Use the Google Trip Planner or view the route schedules at [www.spokanetransit.com](http://www.spokanetransit.com). You can also call 328-RIDE (7433) or (TTY) 456-4327 for more information.
- Please have exact fare ready. The farebox cannot make change; nor can the driver.
- Be sure you are visible to the driver as the bus approaches. Stand as close to the sign or shelter as possible.
- As you board, ask the driver for a 2-hour pass (transfer) if you need one.
- If you don't know which stop you need, ask the driver for help. When you are one block away from your stop, pull the overhead bell cord to signal the driver to stop at the next bus stop.

## Make Sure We Stop for You

Some tips to make sure you get noticed:

- Be at the stop as the bus approaches.
- Face the bus and nod your head "yes" or wave to the driver.
- Hold up your pass.
- Wear light colored clothing or use a flashlight at night.
- If you're in a shelter, walk to the stop as the bus approaches.

## Bikes on Buses

Buses are equipped for the transport of up to two bicycles on racks mounted on the front of the bus. If the rack is full, you must wait for the next bus. Brochures on how to load your bike are available at Customer Service at The Plaza. You can also view an instructional video at [spokanetransit.com](http://spokanetransit.com).

Printed on recycled paper.

## Fare Information

Fareboxes accept U.S. coins and dollar bills, passes and Smart Cards. Neither the coach operator nor the fareboxes provide change. **STA bus fare rates subject to change.**

Rider	Cash	Pass	Day	31-Day/ Monthly
Youth (6-18)	\$1.50	\$3.50		\$30
Adult (19-64)	\$1.50	\$3.50		\$45
Reduced Fare*	\$0.75	\$3.50		\$22.50
Paratransit**	\$1.50	-----		\$45
Shuttle***	\$0.75	\$3.50		\$30****

\*Reduced Fare Photo ID Card or a paratransit ID Card must be presented with your reduced fare or pass each time you board the bus. Applications for the Reduced Fare Photo ID Card are accepted at the Bus Shop, second floor, STA Plaza.

Reduced Fare Photo ID Card requirements:

- Must be 65 years of age or older. Proof of age must be presented, or;
- Qualifying disability – application form to be completed by a health care professional, or;
- A valid Medicare card issued by the Social Security Administration.

\*\* Requires paratransit qualification.

\*\*\* Shuttle riders may elect to purchase a system-wide 2-Hour Pass when boarding a shuttle for an additional \$0.75.

\*\*\*\* City Ticket monthly pass includes parking at the Arena east lot and unlimited travel on shuttle vehicles.

## Two-Hour Passes/Day Passes

Ask your driver for a Two-Hour Pass (free with paid fare) or a Day Pass before paying your fare. Passes issued from the farebox are good for multiple rides for the designated time—just swipe it through the magnetic reader on the farebox.

## Customer Service & Information

If you would like help with planning your ride, need additional schedule or service information or to purchase passes, contact:

### The Bus Shop (lost and found items)

701 West Riverside Avenue, The Plaza  
(509) 456-7277 or TTY (509) 456-4327  
Monday - Friday 6:00 A.M. to 6:00 P.M.  
Saturday Noon to 5:00 P.M.  
Closed Sundays and holidays.

### The Bus Shop, Too

Spokane Transit Operations and Maintenance Facility  
1229 West Boone Avenue  
(509) 325-6000  
Monday - Friday 8:30 A.M. to 5:00 P.M.  
Closed Saturdays, Sundays and holidays.

### Customer Service Call Center

328-RIDE (7433) TTY (509) 456-4327  
Monday - Friday 6:00 A.M. to 8:00 P.M.  
Saturday 6:30 A.M. to 8:00 P.M.  
Sunday 8:00 A.M. to 6:00 P.M.

### www.spokanetransit.com

Visit the website for complete schedule and detour information, trip planning, employment notices, planning initiatives, background information and more.

You can also sign up to follow STA on Facebook and/or Twitter, and sign up for instant notifications with RSS feeds and SMS text messaging.



### Accessible Formats

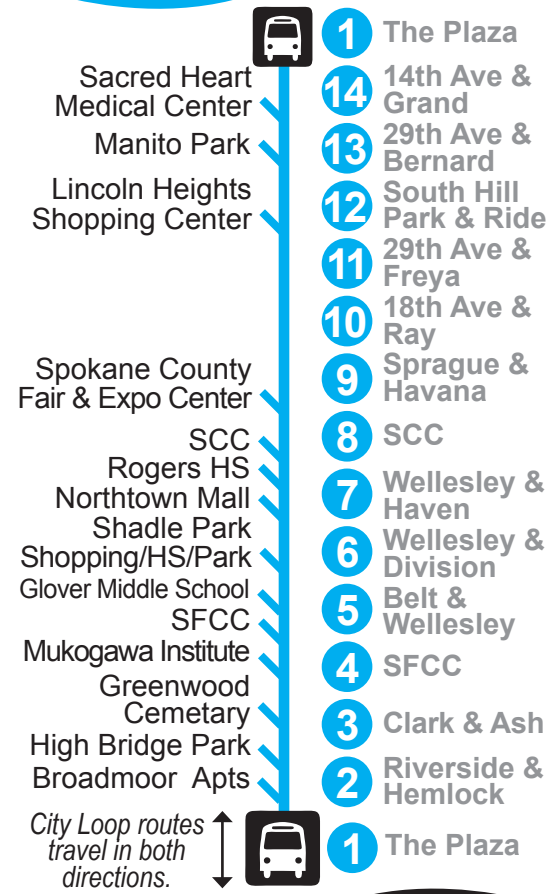
Upon request, alternative formats of this information will be produced for people with disabilities. Call (509) 325-6094 or TTY (509) 456-4327.

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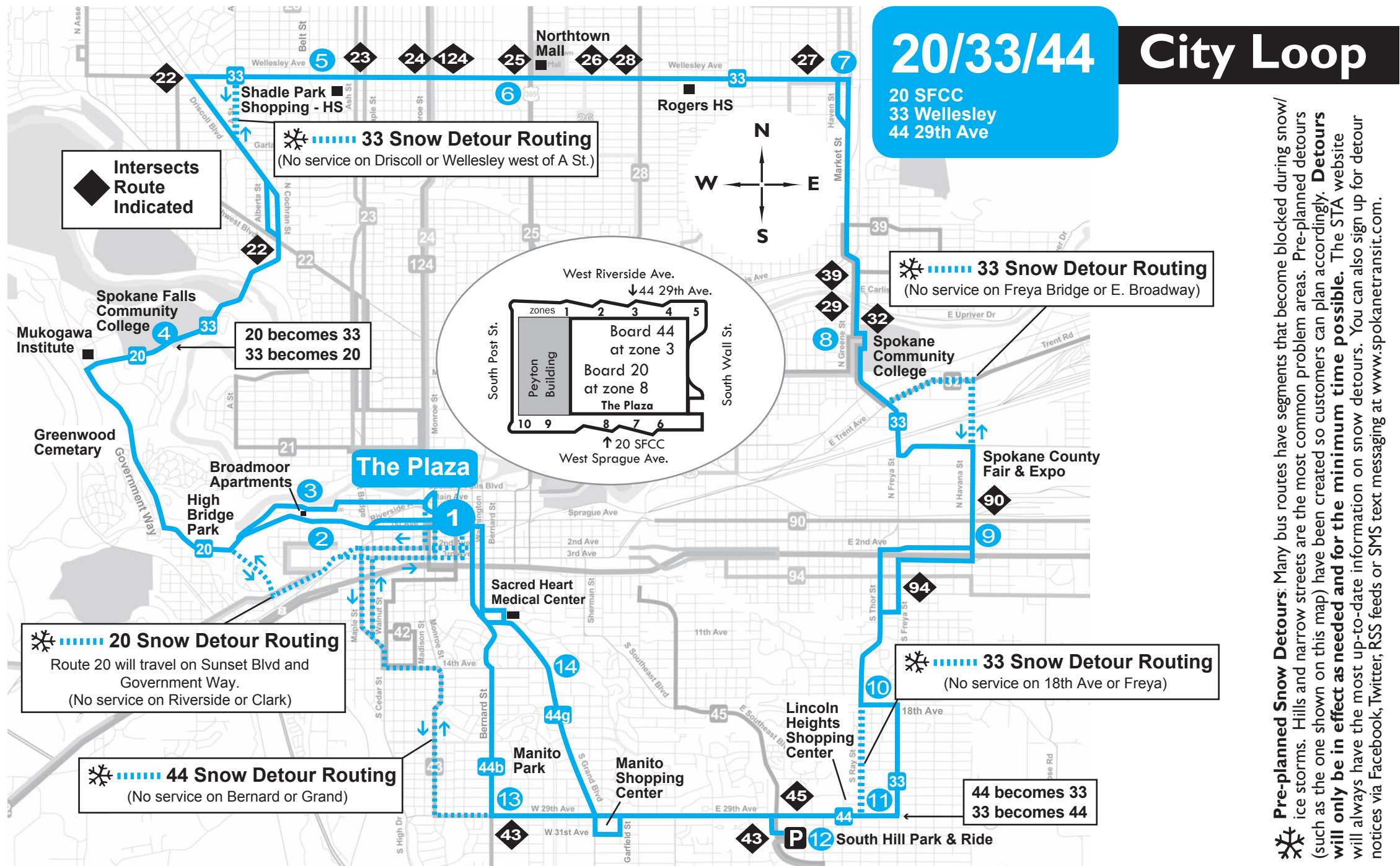
**20 33 44**  
20 SFCC  
33 Wellesley  
44 29th Ave

## City Loop

All routes are accessible for people with wheelchairs.



City Loop routes travel in both directions.



**Pre-planned Snow Detours:** Many bus routes have segments that become blocked during snow/ice storms. Hills and narrow streets are the most common problem areas. Pre-planned detours (such as the one shown on this map) have been created so customers can plan accordingly. **Detours will only be in effect as needed and for the minimum time possible.** The STA website will always have the most up-to-date information on snow detours. You can also sign up for detour notices via Facebook, Twitter, RSS feeds or SMS text messaging at [www.spokanetransit.com](http://www.spokanetransit.com).



SFCC				Wellesley				29th Ave				29th Ave.				Wellesley				SFCC																			
20 From Downtown Weekday				33 Eastbound Weekday				44 To Downtown Weekday				44 From Downtown Weekday				33 Westbound Weekday				20 To Downtown Weekday																			
Zone	1	2	3	4	5	6	7	8	9	9	10	11	12	13	14	1	Zone	Continues as route	Zone	1	14	13	12	11	10	9	9	8	7	6	5	4	3	2	1	Zone	Continues as route		
	Leave Plaza	Riverside Hemlock	Clark Ash	SFCC	Belt Wellesley	Wellesley Division	Wellesley Haven	SCC	Arrive Sprague Havana	Leave Sprague Havana	18th Ray	29th Freya	South Hill Park & Ride	29th Bernard	14th Grand	Arrive Plaza				Zone	Leave Plaza	14th Grand	29th Bernard	South Hill Park & Ride	29th Freya	18th Ray	Arrive Sprague Havana	Leave Sprague Havana	SCC	Wellesley Haven	Wellesley Division	Belt Wellesley	SFCC	Clark Ash	Riverside Hemlock	Arrive Plaza			
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