Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

# PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, May 6, 2015, 1:30 p.m.
Spokane Transit Southside Conference Room

## DRAFT AGENDA

*Estimated meeting time: 90 minutes*

1. Call to Order and Roll Call
2. Public Expressions
3. Committee Chair Report *(5 minutes)*
4. Committee Action *(5 minutes)*
   A. Approval of Minutes of the April 1, 2015, Committee meeting – *Corrections/Approval*
5. **Committee Action** *(30 minutes)*
   A. Board Consent Agenda
      1. Award of Contract for Armored Car and Money Processing Services *(Lynda Warren/Beth Bousley)*
      2. Approval of Public Outreach Plan for Proposed Fare Increases *(Lynda Warren/Steve Blaska)*
      3. Acceptance of Project and Approval to Pay Retainage for the Bus Stop Replacement Project *(Karl Otterstrom)*
      4. Approval of the Valley Transit Center/Appleway Trail Parking Agreement *(Karl Otterstrom)*
   B. Board Discussion Agenda

      *(No items being presented this month.)*
6. **Reports to Committee** *(30 minutes)*
   A. Marketing Expenditures and Impact on Ridership *(Beth Bousley)*
   B. Horizon 2040 Transit Performance Measures *(Karl Otterstrom)*
   C. First Quarter 2015 Performance Measures – Results *(Steve Blaska)*
   D. September 2015 Service Revisions – Draft Recommendation *(Karl Otterstrom)*
7. CEO Report *(10 minutes)*
8. Committee Information – *no discussion/staff available for questions*
   A. March 2015 Financial Results Summary *(Lynda Warren)*
   B. April 2015 Sales Tax Revenue Information *(Lynda Warren)*
   C. March 2015 Operating Indicators *(Steve Blaska)*
   D. Community Outreach and Involvement *(Beth Bousley)*
   E. Annual Passenger Facilities Report *(Karl Otterstrom)*
9. June 2015 Committee Packet Agenda Review
10. New Business *(5 minutes)*
11. Committee Members' Expressions *(5 minutes)*
12. Adjourn
13. Next Committee Meeting: June 3, 2015, 1:30 p.m.
    (STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

Agendas of regular Committee and Board meetings are available the Friday afternoon preceding each meeting at the STA Administrative Office, 1230 West Boone Avenue, Spokane, Washington. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate.

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**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 2 :** PUBLIC EXPRESSIONS

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** N/A

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**SUMMARY:**

At this time, the Performance Monitoring and External Relations Committee will give the public an opportunity to express comments or opinions.

Anyone wishing to speak should sign in on the sheet provided and indicate the subject of interest.

**RECOMMENDATION TO COMMITTEE:** N/A

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 3 :** COMMITTEE CHAIR REPORT

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Amber Waldref, Chair, Performance Monitoring and External Relations

**SUMMARY:** At this time, the Committee Chair will have an opportunity to comment on various topics of interest regarding Spokane Transit.

**RECOMMENDATION TO COMMITTEE:** N/A

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 4A :** MINUTES OF THE APRIL 1, 2015, PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING – CORRECTIONS OR APPROVAL

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Jeanette Van Dort, Executive Assistant

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**SUMMARY:** Minutes of the meeting are attached for corrections or approval.

**RECOMMENDATION TO COMMITTEE:** Corrections or approval.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

# PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE

Draft Minutes of the April 1, 2015, Meeting
Southside Conference Room

**MEMBERS PRESENT**
Amber Waldref, City of Spokane *
Karen Stratton, City of Spokane
Chuck Hafner, City of Spokane Valley
Patrick Rushing, City of Airway Heights
E. Susan Meyer, CEO (Ex-officio)

**MEMBERS ABSENT**
Rhonda Bowers, Labor Representative

* Chair

**STAFF PRESENT**
Steve Blaska, Director of Operations
Lynda Warren, Director of Finance & Information Svcs.
Beth Bousley, Director of Communications & Customer Svc.
Steve Doolittle, Director of Human Resources
Don Reimer, Manager, Maintenance & Facilities
Mark Curtis, Manager, Customer Service
Denise Marchioro, Manager, Paratransit Services
Susan Millbank, Community Ombudsman & Accessibility Officer
Jessica Charlton, Project Manager, Planning
Chris Tohm, Sr. Communications Specialist
Mark Morris, Communications Specialist
Jan Watson, Executive Assistant & Clerk of the Authority
Merilee Robar, Exec. Assistant, Finance & Information Svcs.
Dana Infalt, Admin. Assistant, Maintenance & Facilities

**GUESTS**
None

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1. CALL TO ORDER AND ROLL CALL

   Chair Waldref called the meeting to order at 1:35 p.m. Introductions were made.

2. PUBLIC EXPRESSIONS

   None.

3. COMMITTEE CHAIR REPORT

   Chair Waldref commented on the many excellent presentations STA staff has given to various organizations regarding the upcoming ballot measure. Ms. Meyer said she still has meetings scheduled with community business leaders and groups throughout the Spokane area over the coming weeks. Discussion regarding ballot measure information dissemination ensued. Chair Waldref said it's important that everyone has access to accurate information regarding this important issue.

4. COMMITTEE APPROVAL

   A. MINUTES OF THE MARCH 4, 2015, COMMITTEE MEETING

   **Mr. Rushing moved to recommend approval of the March 4, 2015, Committee meeting minutes. The motion was seconded by Ms. Stratton and passed, with Mr. Hafner recusing himself from the vote because he was not present at that meeting.**

5. COMMITTEE ACTION

   A. Board Consent Agenda

      1. APPROVAL OF SPOKANE REGIONAL TRANSPORTATION MANAGEMENT CENTER (SRTMC) AGREEMENT

      Mr. Blaska explained that in 1998, the Spokane Regional Transportation Management Center (SRTMC) was created as a regional entity designed primarily to coordinate traffic control and incident management operations, operate a regional traffic management center, and coordinate regional Intelligent Transportation System (ITS) architecture and planning. Recent changes with SRTMC membership and management require an amendment to the current Interlocal Agreement.

      The provisions of the current agreement provide for an Operating Board consisting of representatives from each member organization to provide management oversight of the operations and planning efforts. Members of the Operating Board are: City of Spokane, Spokane

County, Washington State Department of Transportation (WSDOT), and Spokane Transit Authority (STA). The Spokane Regional Transportation Council (SRTC) provided administration and staffing support. The SRTC Board was the approval authority for the annual work program, budget, and grant requests.

After its incorporation in 2003, The City of Spokane Valley became an active participant in the joint venture; however, they have not been formally included in the Interlocal Agreement. The partner agencies agreed that WSDOT should assume most of the support responsibilities previously accomplished by the SRTC. The transition of responsibilities from the SRTC to WSDOT was the catalyst for a fundamental discussion regarding the future of this joint effort. All partner agencies agreed to set a timeline for this reassessment.

Major components of the amendment include inclusion of City of Spokane Valley as a party to the agreement, SRTC to be added as an ex officio party to the agreement, WSDOT would assume administrative support duties previously performed by SRTC, and it sets December 31, 2015, as the termination of the agreement in order to stimulate a decision as to whether to continue the joint effort or begin an effort to transition to an alternate concept of operations.

**Mr. Hafner moved to recommend the Board approve a resolution to adopt Amendment No. 1 of *Agreement No. GCA 1450, An Interlocal Agreement Among Spokane Regional Transportation Council, Spokane County, City of Spokane, Washington State Department of Transportation, and Spokane Transit Authority, to Form a Regional Transportation Systems Center Operating Board, Define Its Organization and Authority, and Establish a Regional Transportation Systems Center Jurisdictional Area.* The motion was seconded by Ms. Stratton and passed unanimously.**

2. AUTHORIZATION OF BUDGET AND TASK ORDER TO BEGIN DESIGN AND ENGINEERING FOR THE BOONE NORTHWEST GARAGE

Mr. Blaska said that in 2009, STA conducted a comprehensive facilities need study. Six facility deficiencies were required to be resolved at STA's current service levels: Paratransit operational space was inadequate, Human Resources space was inadequate and poorly located, there was no secure reception area on the first floor of the north building, there was no access control in the north building, there was inadequate bus and van servicing and storage capacity, and there was inadequate facilities and maintenance equipment storage.

In 2011, a plan to correct these deficiencies was presented to the Board, and the individual projects to fulfill the plan have been approved through the Capital Improvement process. Four of these six deficiencies have already been mitigated. However, the Boone northwest garage is currently an unfunded project because accurate cost estimates cannot be accomplished until design and engineering work has been conducted. The facility would be approximately 62,000 to 86,420 square feet and would include fueling, washing, cleaning, and storage capability for paratransit and fixed route vehicles.

A scope of work for the project will come to the Committee at a future date. At this time, staff is requesting the Committee recommend to the Board authorization of a task order and budget of $946,079 to perform design and engineering for the new garage.

**Mr. Hafner moved to recommend the Board authorize a task order and budget of $946,079 to perform design and engineering for a new Boone northwest garage. The motion was seconded by Ms. Stratton and passed unanimously.**

3. APPROVAL TO AWARD ADDITIONAL VAN GRANT VEHICLE

Mr. Blaska explained that in 2012, the Board approved a policy to award up to ten retired vans from the Vanpool and Paratransit programs to community service organizations. This year, staff is recommending the Board approve an exception to policy and allow the award of eleven vans to avoid choosing between two equally-worthy grant applicants that tied for the award of the tenth van. There are an adequate number of vans available to be retired this year to support this exception to policy.

**Mr. Rushing moved to recommend the Board approve an exception to policy to award one additional van grant vehicle in 2015. The motion was seconded by Mr. Hafner and passed unanimously.**

B. Board Discussion Agenda

*(No items were presented this month.)*

6. COMMITTEE REPORTS

A. FARE CHANGE – UPDATE

Ms. Warren said that staff is evaluating STA's fares and fare structure for a proposed fare change. Prior to bringing a final recommendation to the Board late this year, staff will conduct a public outreach process. The public outreach plan will be presented to the Board in May 2015. Based on input received during public outreach, a public hearing will be held and staff will present a draft recommendation in September 2015 which encompasses feedback from the public. A final recommendation is anticipated to be submitted to the Board for approval in November 2015. If approved, the change may be implemented as early as July 1, 2016. Chair Waldref expressed concern at the timing of the proposed fare change. Brief discussion ensued. Mr. Blaska noted that this is just a presentation of the proposed timeline and strategy for public outreach to ensure opportunities for participation and input from agencies, community centers, key stakeholders, individuals with disabilities, community leaders, and educational institutions, as well as from riders and non-riders.

B. DEMONSTRATION OF REAL TIME TOOLS FOR CUSTOMER INFORMATION

Mr. Blaska said that in 2004, STA made a commitment to invest in customer service technology. He reviewed progress to date and, with the assistance of Mr. Tohm, gave a brief demonstration of real time tools for customer information soon to be available for STA's bus riders. Chair Waldref and the other Committee members congratulated staff on their excellent work to date on this project.

7. CEO REPORT

A. Ms. Meyer explained that STA's five-year contract with Loomis to provide armored car services for the Plaza and the Boone facility will expire on June 30, 2015. Staff will be releasing a request for proposals (RFP) in March and will ask the Committee to recommend approval of an award of contract at the May Performance Monitoring and External Relations Committee meeting. The estimated cost for this service is $70K.

B. Ms. Meyer also mentioned that the current contract to provide communications and marketing services to STA will expire July 31, 2015. An RFP will be released in April. The estimated cost for these services is $100K. Ms. Meyer noted that approval of release of these two RFPs is within her procurement authority.

C. Ms. Meyer said that the March sales tax revenue is up 5.1% compared to March of 2014, is up 6.2% year to date, and is 0.6% higher year-to-date than the budget for sales tax revenue. February Fixed Route weekday ridership is down 1% for the month, and down 1% year to date. Total ridership is down 0.8% for the month, and down 2.2% year to date.

D. Ms. Meyer provided a brief legislative update, noting that funding for transit programs is at the same level as the last biennium with two exceptions:

- The Regional Mobility Grant Program (RMGP) funding was increased by $5M for a total of $45M for the two years for new projects.
- The $13M per year in operating grants from the 2012 fee bill was not included; this was due to sunset in June 2015.

E. Ms. Meyer reviewed the proposed September 2015 service revisions noting that they would depend on a successful outcome of the upcoming ballot measure. The service revisions would include later Saturday night service system-wide, improved Saturday frequency on Wellesley in north Spokane, and new Saturday night/Sunday service on north Nevada. A draft recommendation would come to this Committee in May, with public hearings scheduled for later that month. Final recommendation to the Committee and Board is anticipated for June 2015. If approved, these changes would take effect September 20, 2015. No changes will happen if the April ballot measure does not pass.

8. COMMITTEE INFORMATION

A. February 2015 Financial Results Summary – *as presented.*
B. March 2015 Sales Tax Revenue Information – *as presented.*
C. February 2014 Operating Indicators – *as presented.*
D. Community Outreach and Involvement – *as presented.*

9. MAY 2015 COMMITTEE PACKET AGENDA REVIEW

   Chair Waldref asked if there were any comments about the draft agenda for the next Committee meeting. None were forthcoming. Mr. Blaska noted that some items on the agenda would be removed if the April ballot measure is not approved by voters.

10. NEW BUSINESS

    Mr. Blaska thanked Mr. Curtis for the work he and his Customer Service team have done in testing the customer information application.

11. COMMITTEE MEMBERS' EXPRESSIONS

    None.

12. ADJOURN

    Chair Waldref adjourned the meeting at 3:03 p.m.

13 NEXT MEETING – WEDNESDAY, MAY 6, 2015, 1:30 P.M., STA SOUTHSIDE CONFERENCE ROOM, 1230 WEST BOONE AVENUE

**Respectfully submitted,**

Jeanette Van Dort

**Jeanette Van Dort, Executive Assistant**

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 5A.1:** AWARD OF CONTRACT FOR ARMORED CAR and CASH PROCESSING SERVICES

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Lynda Warren, Director of Finance and Information Services LW
Tammy Johnston, Budget & Accounting Manager
Beth Bousley, Director of Communications & Customer Service BB.
Mark Curtis, Customer Service Manager MC

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**SUMMARY:** STA currently has two contracts with US Loomis Armored, one for armored car service for the Boone Avenue facility and for the Plaza and one for cash processing services. These agreements are set to expire on June 30, 2015.

A Request for Proposals (RFP) for a five year contract was advertised on March 11, 2015, and provided to interested armored car service providers. One Amendment was issued.

STA received one responsive proposal from a responsible contractor, US Loomis Armored (Loomis). The proposal was evaluated by a committee comprised of Lynn Holmes, Tammy Johnston, Mark Curtis, Laurie Hitchcock and Jacque Tjards using the following criteria: proposed cost; character, reputation, judgement and past performance; proposed contract terms and conditions; and capacity to perform. The average number of evaluation points earned by Loomis was 99.

The proposed cost for armored car service is $58.50 per month less than our current contract and the hourly rate for cash processing is $10 per hour less than our current contract. Prices will be held firm for the first three contract years. Price adjustments in years four and five shall be tied to the Consumer Price Index for all Urban Consumers (CPI-U), U.S. city average.

The estimated cost of a five year contract is $52,800 per year for an estimated total of $264,000. This amount will be included in the operating budget each year.

Staff has determined the single response proposal is fair and reasonable and is recommending an award of a five year contract to US Loomis Armored.

**RECOMMENDATION TO COMMITTEE:** Recommend the Board approve a five year contract with US Loomis Armored for armored car and cash processing services commencing July 1, 2015.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 5A.2: APPROVAL OF PUBLIC OUTREACH PLAN FOR PROPOSED FARE INCREASE**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Lynda Warren, Director of Finance & Information Services LW
Steve Blaska, Director of Operations
Beth Bousley, Director of Communications & Customer Service BB.

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**SUMMARY:** STA is evaluating our fares and fare structure. The objective is to present a preliminary proposal for public input between June 2015 and August 2015 with a draft recommendation made in September 2015 and a Public Hearing in October 2015. A final recommendation will be made in November 2015.

Background

STA evaluates its fares on a periodic basis. The last major review of its fare structure was conducted in 2009. This resulted in a phase in of fare changes for the years 2010, 2011 and 2012. The current tariff policy is attached.

As part of the fare change process, public outreach is conducted to ensure stakeholder participation. Title VI is a federal statute that states, "No person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." In addition, Executive Order 12898 requires an evaluation of whether a policy or activity will have a disproportionately high and adverse effect on minority and low-income populations. Title VI requires a public outreach plan be approved prior to conducting the outreach.

Public Outreach Plan

Target public outreach to gather input from the following key audiences:

- Title VI representatives
- Riders
- Non-riders
- Community centers
- Social service agencies
- People who are disabled
- UTAP partners
- Employers
- Educational institutions
- STA Citizen Advisory Committee
- STA employees
- Community leaders
- Other key stakeholders

The communication vehicles to be used include:

- Printed materials
- Presentations
- Email blasts
- Letters
- Posters on buses, shelters and transit centers
- Social media
- Informational tables
- Community forums
- Public Expressions
- Public Hearing

**RECOMMENDATION TO COMMITTEE:** Recommend the Board approve the public outreach plan for a proposed fare change.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**Spokane Transit Authority Tariff Policy and Procedures**
**for**
**Fixed Route and Paratransit Services**

I. **Effective Date**: Effective May 22, 2014, until revised by Resolution of the Spokane Transit Authority Board of Directors.

II. **Applicability**: This policy applies to all STA fixed route and paratransit services within the STA's service area.

III. **Tariff Policies:** The Comprehensive Transit Plan articulates the following fare policies.

A. Tariff Philosophy: Spokane Transit Authority's philosophy is to encourage increased ridership by providing a convenient and reasonably priced method for citizens to enjoy the advantages of public transportation.

B. While the fare structure will provide value to our riding customers, a fixed route farebox return[1] objective of 20% of the fully allocated costs[2] of this service is maintained.

C. Spokane Transit's operating cost per passenger compares favorably to the Washington State statewide average of urban transit systems. To maintain this favorable comparison, increasing the fixed route ridership component of this metric will be emphasized.

D. Minimize complexity – emphasize a simple and easily understood system.

1. Sustain a flat rate fare structure[3] throughout the Public Transit Benefit Area with fixed fares for regular route/service.

2. Customers use time-limited passes (two hour, day, monthly, etc.) to accomplish multi-route/directional trips. Transfers are not used.

E. Increase pre-payment and reduce the use of cash.

1. By contract, monthly billing and post-payment may be allowed for employers, institutions and other groups participating in special pass programs.

2. When possible, existing identification cards (the EWU Eagle Card, etc.) containing appropriate technology (magnetic stripes, chips, etc.) may be used to develop and implement pass programs for groups.

F. STA supports opportunities for low-income individuals to use public transportation at a discounted cost. These opportunities should be made available through community programs that subsidize the purchase of standard fare instruments rather than as direct STA discounts or special fare structures. This strategy helps manage eligibility challenges and supports other strategic objectives.

VI. **Fare Types**

A. Single Ride – direct travel from one origin to one destination on a single vehicle.

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1 **Farebox return** is measured as the percentage of total operating costs recovered through user fares.

2 **Fully allocated costs** include all administrative, maintenance, and operational costs applied to delivery of service. This cost is usually reflected as a total cost per hour that a vehicle is in service.

3 **Flat rate fare structure** means that the fare structure is consistent throughout the entire service area. There is no premium cost based on trip distance or peak service period. The alternative to a flat rate structure is a zonal fare structure in which a system of transit zones are established and different fares are charged for travel within and between zones, or different times of day.

B. Fixed Route Two-Hour Pass – unlimited travel during a consecutive two-hour period on fixed route services.

C. Paratransit One Ride Pass – unlimited travel during a consecutive two-hour period between paratransit and fixed route services or fixed route service only.

D. Day Pass – unlimited travel on fixed route service during a given service day.

E. Fixed Route 31-Day Pass – unlimited travel on fixed route service during a rolling 31-day period effective on first use or on day of purchase depending on fare media.

F. Paratransit Calendar Monthly Pass – unlimited travel on paratransit or fixed route service during a given calendar month.

G. City Ticket Pass – unlimited travel on shuttle vehicles during a given calendar month.

1. A pilot fare structure is authorized for the use of the City Ticket Pass as a valid fare payment on Route 27 – Hillyard and Route 39 – Mission between The Plaza and the Arena during all hours of fixed route operations for the temporary period of March 1, 2014, to June 30, 2015.

H. Student Calendar Monthly Pass - unlimited travel on fixed route service during a given calendar month.

VII. **Fare Programs**

A. Fixed Route Reduced Fare – This program is available to people who are: 1) 65 years of age or older; or 2) have a qualifying disability; or 3) have a valid Medicare card issued by the Social Security Administration. An STA-provided reduced fare or paratransit identification card must be shown to the bus operator each time the bus is boarded and the reduced fare paid.

B. Paratransit Fare – Paratransit eligibility is determined through an application process. Once eligibility is established, individuals are entitled to pay STA's existing reduced fare rate on fixed route services and the paratransit fare on paratransit services. The STA paratransit identification card must be shown to the operator each time the vehicle is boarded and the fare paid when using fixed route services.

C. Employer Sponsored Bus Pass – Passes are made available, on a contractual basis, to employers with five or more employees, at a discount of up to $3.00 per monthly pass. The employer must pass on the discount to their employees and offer a discount that at least matches the STA discount.

If an employer has a minimum of 100 participants in the program, the employer may make passes available to all employees at no cost to the employee. If so, STA will sell passes to the employer at 25% discount. This discount is not available on City Ticket Passes.

D. Universal Transit Access Pass (U-TAP) – An annual program made available on a contractual basis in which all members of an organization have unlimited access to STA services. The organization pays a fee that allows all identified members of their organization to use STA services for the contracted time period. Eligible participants must be identifiable by an identification card that is readable by STA fare collection equipment. The number of these programs is dependent on the capacity of STA's fare collection equipment.

The contract price is based on each unlinked trip taken by members of the program. The charge for each unlinked trip is calculated based on an established rate for each route in STA's system. A rate sheet for each route is published annually and included in the annual contract update.

The participating organization is billed monthly for the previous month's trips. However, in order to allow participating organizations to budget, contracts will also include a "not to exceed" total price for an annual contract. The "not to exceed" fee will be calculated by STA prior to each contract period. Actual monthly ridership may result in the cost of the contract to be lower than the "not to exceed" fee.

E. Student Pass – This program provides reduced cost access to public transportation for individuals enrolled in post-secondary education, technical, or job/career training institutions.

Eligible educational and training institutions are institutions that either:

1. are qualified providers of federal financial aid and have obtained a Federal School Code; or

2. have obtained a vocational school license issued by the Washington State Workforce Training and Education Coordinating Board.

Any individual who possesses a valid proof of enrollment in a registered institution is eligible for a Student Pass. The price of the Student Pass is the full 31-day adult fare discounted by $8.00 through Federal and State Grant funding. If grant funding for this program is eliminated, the continuation of the Student Pass program will be re-evaluated.

F. Summer Youth Pass – The program provides a youth customer (6-18 years of age) the opportunity to purchase a discounted three month bus pass for June, July and August).

G. City Ticket – City Ticket is a cooperative effort with the Downtown Spokane Partnership and the Public Facilities District that allows pass holders to park at the Arena Park and Ride lot and use the Plaza-Arena Shuttle and the Southside Medical Shuttle.

H. Pass Outlet Program – Adult, Youth, and Reduced Fare 31-Day Passes are made available to authorized Pass Outlets in quantities of at least 100. Passes will be provided to the Pass Outlet at a discount of $3.00 per pass.

VIII. **Accepted Fare Media**

A. Cash – Exact fare required in cash or coin, no change will be given, no pennies will be accepted.

B. Magnetic Stripe Media – These are read by making the appropriate contact between the card and the farebox card reader. Paratransit van operators may record fare use of these for the paratransit rider as needed.

C. Proximity Smart Cards – Smart Cards are chip-embedded cards holding data that allows a vast array of potential fare opportunities. A one-time fee for this re-useable card will be charged to the customer. The fee will be based on STA's cost to provide the cards. Smart cards can also serve as an identity card (by adding a photo and other basic information). They can be reloaded with additional value or time and reused indefinitely. They are read by passing the card near or "within proximity" of the Smart Card reader on the farebox or mobile data computer on paratransit.

D. Identification Card – Combination ID/Smart Card issued to current participants in the STA pass programs.

E. Free Ride Tickets or Coupons – These are coupons given to customers as STA personnel deem appropriate. They are good for one free ride on either fixed route or paratransit service.

F. Employee Passes – All employees shall, after 10 days of service, receive free transportation on fixed route/paratransit service operated by STA. Employee Smart Card/ID Cards serve as this pass.

G. Dependent Passes – Upon request, Smart Cards for free transportation will be issued to dependents of all active employees. These passes are renewed every two years. They are issued per STA established dependent pass criteria and must be surrendered upon the employee leaving STA employment.

H. Retiree Passes – Upon request, Smart Cards for free transportation will be issued to employees separating from STA who meet eligibility criteria as outlined in company policy and/or union contracts. These passes are renewed every two years.

I. Easy Park Coupons – Coupons distributed by downtown Spokane businesses that are good for a free ride on STA service or $1 off of parking downtown. This is a partnership with Downtown Spokane Partnership and they reimburse STA for all Easy Park Coupons accepted on STA service.

IX. **Fare Table effective May 22, 2014, until revised by Resolution of the Spokane Transit Board of Directors.**

**(Effective 22 May 2014)**

| Category | Cash | Two-Hour Pass | Day Pass | 31-Day Rolling Pass | Monthly Pass | Summer Youth Pass (1) | City Ticket (3) |
|---|---|---|---|---|---|---|---|
| **Adult** | $1.50 | $1.50 | $3.50 | $45.00 | | | |
| **Youth (6 – 18 years)** | $1.50 | $1.50 | $3.50 | $30.00 | | $45.00 | |
| **Reduced Fare** | $0.75 | $0.75 | $3.50 | $22.50 | | | |
| **Paratransit** | $1.50 | $1.50 | | | $45.00 | | |
| **Student (2)** | | | | | $37.00 | | |
| **Shuttle Service** | | | | | | | $30.00 |
| **Special Events (4)** | Determined by Special Event Plan | | | | | | |
| **Children(5)** (up to 3 children under age 6 with an adult, youth, student, reduced fare, or paratransit passenger) | FREE | | | | | | |
| **Personal Care Attendant** (PCA) (needs no identification; however the person with whom they are traveling must have "PCA" on their ADA paratransit identification card) | FREE | | | | | | |

Notes:

(1) Summer Youth Pass is a three-month instrument covering June, July, and August

(2) Monthly Student Pass is priced as a 31-day adult pass with discount applied.

(3) City Ticket transit pass includes parking at the Arena east lot, as per Arena specified rules

(4) Spokane Transit Authority CEO, with Board approval, can implement reduced special fare structures and/or alternate payments for selected community events

(5) A responsible individual must accompany children under six (6) years of age or the child will not be allowed to board the bus or van

Item 5.A.2: REQUEST FOR APPROVAL OF PUBLIC OUTREACH PLAN FOR PROPOSED FARE INCREASE

**Purpose:** For decision.

**Requirement:** STA is undertaking an evaluation of its fares and fare structure. Title VI requires the public outreach plan be approved prior to any public outreach being conducted.

Spokane Transit



# Fare Change Timeline

| | |
|---|---|
| January – May 2015 | Title VI Analysis<br>Identify Impacted Stakeholders<br>Outreach Preparation |
| May 6, 2015 | PM&ER action on Public Outreach Plan |
| May 2015 | Board action on Public Outreach Plan |
| June 2015 | Ridership Survey Results |
| June 2015 – August 2015 | Public Outreach on Preliminary Proposal |
| September 2015 | Draft Recommendation |
| October 2015 | Public Hearing on Draft Recommendation |
| November 2015 | PM&ER Recommendation to Board |
| November 2015 | Final Recommendation for Board Decision |
| November 2015 – May 2016 | Communicate Changes |
| July 1, 2016 | Potential Effective Date of Changes |

Spokane Transit

## Public Outreach Strategy

Target public outreach to gather input from the following key audiences:

- Title VI representatives
- Riders
- Non-riders
- Community centers
- Social service agencies
- People who are disabled
- UTAP Partners
- Employers
- Educational institutions
- STA Citizen Advisory Committee
- STA employees
- Community leaders
- Other key stakeholders



## Public Outreach Strategy - REVISED

- Communications Vehicles
  - Printed materials, presentations, email blasts, letters
  - Posters on buses, shelters, Plaza
  - Social media
  - Plaza:
    - Informational table
    - Community Forum
  - STA Board Meetings
    - Public Expressions & Public Hearing
- Feedback mechanisms
  - Hotline, email address, surveys, comment forms, face-to-face conversations

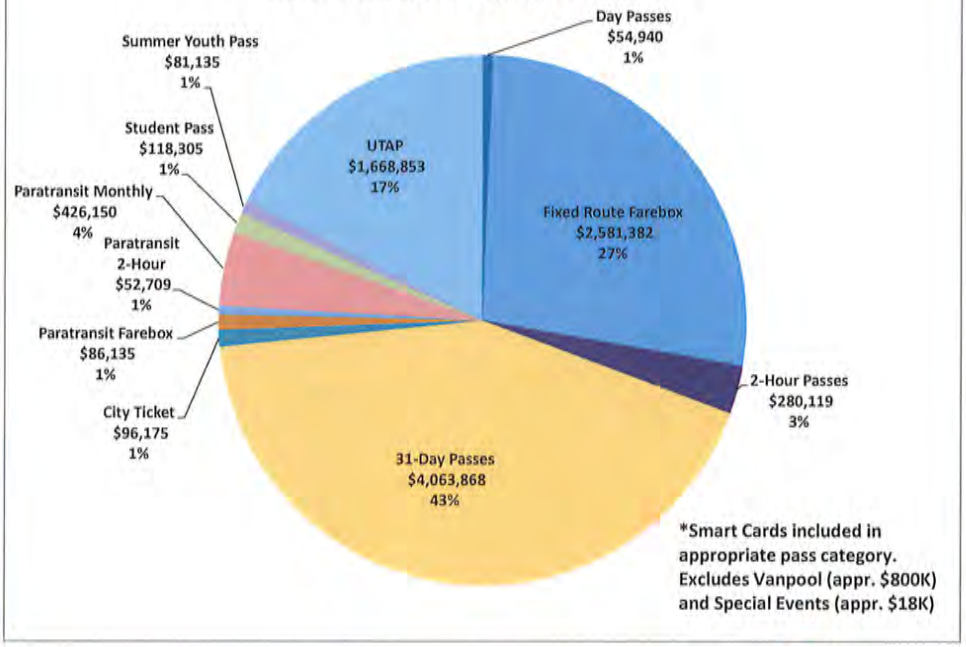
# Major Objectives

## Board Policy / Tariff Philosophy - Encourage Increased Ridership

- Minimum Farebox return of 20%
- Convenient
- Reasonably priced
- Minimize complexity
- Increase pre-payment and reduce use of cash (no charge for first smart card)

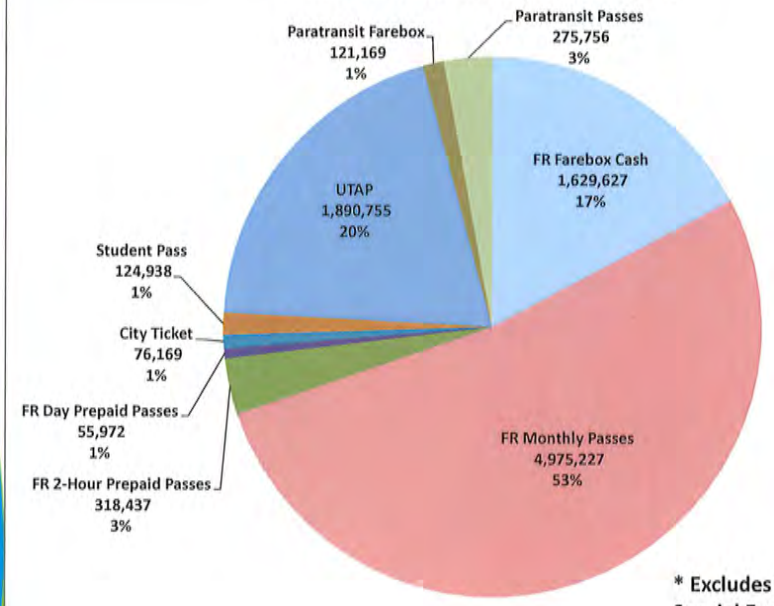


## 2014 Revenue by Type of Fare*




*Smart Cards included in appropriate pass category. Excludes Vanpool (appr. $800K) and Special Events (appr. $18K)

## 2014 Ridership by Fare Type *

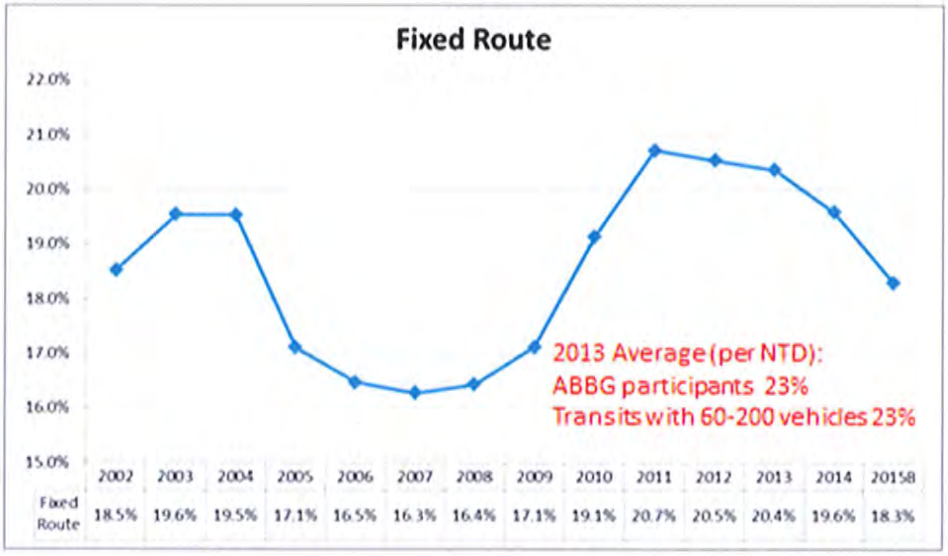



* Excludes Vanpool and Special Events.

Spokane Transit



## STA Fixed Route Farebox Recovery




| | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015B |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Fixed Route | 18.5% | 19.6% | 19.5% | 17.1% | 16.5% | 16.3% | 16.4% | 17.1% | 19.1% | 20.7% | 20.5% | 20.4% | 19.6% | 18.3% |

Spokane Transit

# Current and Preliminary Proposed Fare Structure

| Category | 2002-2009 | 1/1/2010 | 1/1/2011 | Current Fare 1/1/2013 | Preliminary Proposal 7/1/2016 |
|---|---|---|---|---|---|
| Adult | | | | | |
| Cash Fare | $1.00 | $1.25 | $1.50 | $1.50 | $2.00 |
| 2-Hour Pass | $1.00 | $1.25 | $1.50 | $1.50 | $2.00 |
| Day Pass | $2.50 | $3.00 | $3.50 | $3.50 | $4.00 |
| 31-Day Rolling Pass | | | | $45.00 | $55.00 |
| City Ticket (Shuttle Service) | $19.00 | $25.00 | $30.00 | $30.00 | $35.00 |
| *7-Day Rolling (New)* | | | | | $17.00 |
| *4-Day Rolling (New) (only available for special events)* | | | | | $10.00 |
| Reduced Fare | | | | | |
| Cash Fare | | | | $0.75 | $1.00 |
| 2-Hour Pass | | | | $0.75 | $1.00 |
| Day Pass | | | | $3.50 | $4.00 |
| 31-Day Rolling Pass | | | | $22.50 | $27.50 |
| Student Pass | | | | $37.00 | Discontinue |
| Youth | | | | | |
| Cash Fare | $1.00 | $1.25 | $1.50 | $1.50 | $2.00 |
| 2-Hour Pass | $1.00 | $1.25 | $1.50 | $1.50 | $2.00 |
| Day Pass | $2.50 | $3.00 | $3.50 | $3.50 | $4.00 |
| 31-Day Rolling Pass | | | | $30.00 | $35.00 |
| Youth Summer | $39.95 | $40.00 | $45.00 | $45.00 | Discontinue |
| Paratransit | | | | | |
| Cash Fare | | $0.75 | $1.25 | $1.50 | $2.00 |
| PT One Ride | | | | $1.50 | $2.00 |
| Monthly Pass | | $25.00 | $35.00 | $45.00 | $55.00 |

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 5A.3: ACCEPTANCE OF PROJECT AND APPROVAL TO PAY RETAINAGE FOR THE BUS STOP SIGNAGE REPLACEMENT PROJECT**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Karl Otterstrom, Director of Planning
Jessica Charlton, Capital Projects Manager

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**SUMMARY:** The Bus Stop Signage Replacement Project, an established project within the Board Approved Capital Improvement Plan (CIP), included a contract for manufacturing as well as a Public Works contract for the installation of the signage. Procurement for the Public Works portion of the project occurred between June and August of 2013.

The project consisted of replacement and improvement of signage and infrastructure at over 1,600 bus stop locations. The work was located throughout STA's Public Transportation Benefit Area encompassing the Cities of Spokane, Liberty Lake, Spokane Valley, Millwood, Medical Lake, Cheney, Airway Heights and other unincorporated areas throughout Spokane County. No two project sites are identical and not all jurisdictions have the same requirements.

For the procurement, in order to ensure each vendor was bidding on the same amount of work, staff performed random in person and online evaluation of existing sites and included estimated quantities of materials that would be needed for the project. On August 15, 2013, the CEO of Spokane Transit awarded a contract to Sharp-line Industries, Inc. in the amount of $271,549.40 and allowed a contingency budget of an additional 10% for a total project amount of $298,704.34.

Work began on September 5, 2013, but was halted soon after due to a problem with the sign manufacturer. Work began again in March of 2014 but was sporadic due to the sign manufacturer. A new manufacturer was procured in mid-2014 and construction began again in earnest in October of 2014 and continuing through to significant completion on March 31, 2015.

Pre-site audits performed by the contractor began to reveal by late summer and into the fall that the site conditions estimated for particular routes required more material and effort than anticipated. Staff worked to evaluate what items in the specifications and plans could be deviated from in order to save on cost. Ultimately it was decided that round posts would be extended when possible rather than changing out with new square or "u-channel" type posts, and that where allowed, and as discussed with other jurisdictions, required sign heights would not be met in order to reduce labor costs as well as the use of new and more costly materials. Where safety and access were hindered by the stops' existing conditions, these elements would be improved, following review by Staff, as agreed upon through change order. Staff went before the Performance Monitoring and External Relations Committee and the Board to approve increase of the contingency budget form 10% to 50% in order to successfully complete the project.

Overall, the amount invoiced to Sharp-Line Industries, Inc. for the project will be $376,098, putting this contract $104,548 over what was originally anticipated, but 8% less than the total Board authorization. This value includes change orders and retainage.

The project is 20% locally funded, 80% federally funded and was included in the CIP under the Passenger & Operational Facilities program, project OPF 2011-274. The project includes individual contracts for A&E services, sign manufacturing, sign installation, and all purchasing related to advertising and permitting.

Staff is requesting that the Committee recommend the Board accept the project as complete and authorize payment of the $18,805 retainage once the certificates approving release have been received from the Department of Revenue, Employment Security, and Department of Labor and Industries.

**RECOMMENDATION TO COMMITTEE:** Recommend the Board accept the Bus Stop Signage Replacement Project as complete and authorize release of $18,805 in retainage to Sharp-Line Industries, Inc., pending certificates approving release from the Department of Revenue, Employment Security, and the Department of Labor and Industries.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 5A.4 : APPROVAL OF THE VALLEY TRANSIT CENTER /APPLEWAY TRAIL PARKING AGREEMENT**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Karl Otterstrom, Director of Planning
Gordon Howell, Transit Planner IV

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**SUMMARY:** The City of Spokane Valley is converting the abandoned Milwaukee railroad right-of-way into a multi-use trail and recreational facility called the Appleway Trail. STA has provided written letters of support for the City of Spokane Valley's applications for funding for the project.

STA's Valley Transit Center is located close to the head of the trail located at Appleway Avenue and University Road. The City of Spokane Valley has requested that parking at the Valley Transit Center be made available to people wishing to access the trail. Demand for trail parking will likely peak in the summer and on weekends which does not conflict with the peak demand for the park and ride function of the Valley Transit Center.

A draft Site License and Right of Access Agreement is attached to this item. STA is still working with the City of Spokane Valley to finalize the agreement.

**RECOMMENDATION TO COMMITTEE:** Recommend the Board authorize the CEO to execute the Site License and Right of Access Agreement with the City of Spokane Valley.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

## SITE LICENSE AND RIGHT OF ACCESS AGREEMENT

**THIS SITE LICENSE AND RIGHT OF ACCESS AGREEMENT** ("Agreement") made and entered into this _____ day of _____, 2015, by and between the Spokane Transit Authority, a Washington State public municipal corporation as "Owner" and the City of Spokane Valley, a Washington State municipality, as "COSV."

In mutual consideration of the promises contained herein, the parties involved agree to the following:

1. **PURPOSE.** The purpose of this Agreement is to provide COSV use of the Owner's property in order to allow citizens to park in the Owner's Valley Transit Center parking lot to access the Appleway Trail (the "Trail").

2. **PREMISES.** The Owner hereby confers a site license and right of access to COSV, to that certain real property located at 10501 East 4th Avenue, Spokane Valley, Washington, 99206 (hereinafter called "the Premises"), depicted on Exhibit "A" and attached to this Agreement, subject to the terms and conditions of this Agreement. COSV shall be permitted to use parking spaces on the Premises, for the purposes of this Agreement; provided, however, that the Owner reserves the right, in its sole discretion, to set a number and location of parking spaces during the term of this Agreement upon notice to COSV.

3. **TERM.**
The term of this Agreement shall be for a period of ten (10) years beginning June 1, 2015 and expiring at 11:59 p.m. on May 31, 2025. Either party may terminate this Agreement upon at least 90 days prior written notice to the other party. At the end of the initial 10-year term, this Agreement shall remain in effect on a year-to-year basis until terminated by one of the parties by one party providing the other party with 90 days written notice of termination.

4. **USE OF PREMISES.** The Premises shall be used for parking and access to the Trail by the public, including the loading and unloading of bicycles.

5. **OWNER'S IMPROVEMENT.** Owner agrees, at its sole discretion, cost and expense, to improve the parking lot on the Premises as it deems needed.

6. **SIGNS.** COSV shall install and maintain signs indicating where parking is allowed for users of the Trail, as directed by the Owner. COSV shall be responsible for removing signs upon termination of this Agreement.

7. **UTILITIES.** The Owner agrees to maintain the current lighting on the Premises and pay for the electricity used on the Premises. The installation of any additional electricity/lighting shall be at Owner's sole discretion and expense.

8. **SNOW REMOVAL.** Owner shall be responsible for all snow and ice removal.

9. **MAINTENANCE AND REPAIRS.** Owner, at its own cost and expense, shall maintain and keep in good repair the parking lot and related drainage facilities on the Premises. Owner agrees to repair and maintain the parking lot in its sole discretion.

10. **GOVERNMENT CHARGES.** Owner shall be responsible for all state taxes, assessments, or governmental charges of any kind against the Premises.

11. **SECURITY.** In the event a security concern arises during the term of this Agreement, such as acts of vandalism, the parties shall meet and confer regarding amending the terms of this

Agreement in accordance with Section 17 to address the security concern. In the event the parties cannot mutually decide how to address the security concern, either party may terminate this Agreement pursuant to Section 3.

12. **DEFAULT.** If COSV shall fail to perform any term or condition of this Agreement, including correcting any deficiencies identified by Owner, the Owner may implement the termination provision in Section 3. If the Owner fails to perform any term or condition of this Agreement, COSV may implement the termination provision in Section 3.

13. **LIABILITY.** Individually, each party shall protect, defend, indemnify, and save harmless each other party, its officers, officials, employees, and agents from any and all costs, claims, judgment, and/or awards of damages resulting from the negligent acts or omissions of its officers, officials, employees, and agents acting within the scope of their employment and arising out of or in connection with the performance of this Agreement.

In the event of liability for damages arising out of bodily injury to persons or damages to property caused by or resulting from the concurrent negligence of more than one party, their, officers, officials, employees, and agents, an individual party's liability hereunder shall be only to the extent of that party's negligence. It is further specifically and expressly understood that the indemnification provided herein constitutes a party's waiver of immunity under Industrial Insurance, Title 51 RCW, solely for the purpose of this indemnification provision. This limited waiver has been mutually negotiated by the parties. The provisions of this section shall survive the expiration or termination of this Agreement.

14. **SUCCESSORS AND ASSIGNS.** This Agreement and each of its terms, and conditions shall be binding upon the parties and their respective successors and assigns. Neither party shall have the right to assign this agreement or any of its rights and obligations without the written consent of the other party.

15. **NOTICES.** All notices required by this agreement shall be in writing and shall be personally served on the party of whom it is intended or sent by certified mail, return receipt requested. The notices shall be addressed as follows:

SPOKANE TRANSIT AUTHORITY:
Planning Department
1230 West Boone Avenue
Spokane, WA 99201

CITY OF SPOKANE VALLEY:
City Clerk
11707 East Sprague Ave., Suite 106
Spokane Valley, WA 99206

16. **ENTIRE AGREEMENT.** This Agreement constitutes the entire understanding and sole agreement of the parties with respect to the subject matter of this Agreement, and supersedes any and all prior understandings, agreements and representations of the parties with respect to the subject matter.

17. **AMENDMENT.** No amendment, change or modification to this Agreement shall be valid unless made in writing and signed by both parties.

18. **SEVERABILITY.** If any provision of this Agreement is found to be invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render unenforceable such term of provision in any other jurisdiction.

19. **COUNTERPARTS.** This Agreement may be executed in a number of counterpart originals,

and may be delivered by electronic transmission.

20. **GOVERNING LAW.** This Agreement shall be governing by the laws of the State of Washington, without regard to conflicts of laws principles. Any suit, action or proceeding arising of the subject matter hereof, or the interpretation, performance or breach hereof, shall be brought in Spokane Superior Court, Spokane, Washington.

**SPOKANE TRANSIT AUTHORITY:**

By:_____

Date:_____

ATTEST:_____

By:_____
City Clerk

APPROVED AS TO FORM:

By:_____
Spokane Transit Authority Attorney

**CITY OF SPOKANE VALLEY:**

By:_____

Date:_____

ATTEST:_____

By:_____
City Clerk

APPROVED AS TO FORM

By:_____
Office of the City Attorney

**SPOKANE TRANSIT AUTHORITY:**

STATE OF WASHINGTON )
) ss.
COUNTY OF SPOKANE )

I certify that I know or have satisfactory evidence that **E. Susan Meyer** signed this document on oath and stated that she was authorized to execute it and acknowledged it as the **Chief Executive Officer** of the **SPOKANE TRANSIT AUTHORITY**, a municipal corporation, to be the free and voluntary act of such a party for the uses and purposes therein mentioned.

IN WITNESS WHEREOF, _____ has signed this _____ day of_____ _____, 2015. Subscribed and sworn before me this _____ day of _____ _____, 2015.

_____
Notary Public in and for the State of Washington, residing in _____
My commission expires _____

**CITY OF SPOKANE VALLEY:**

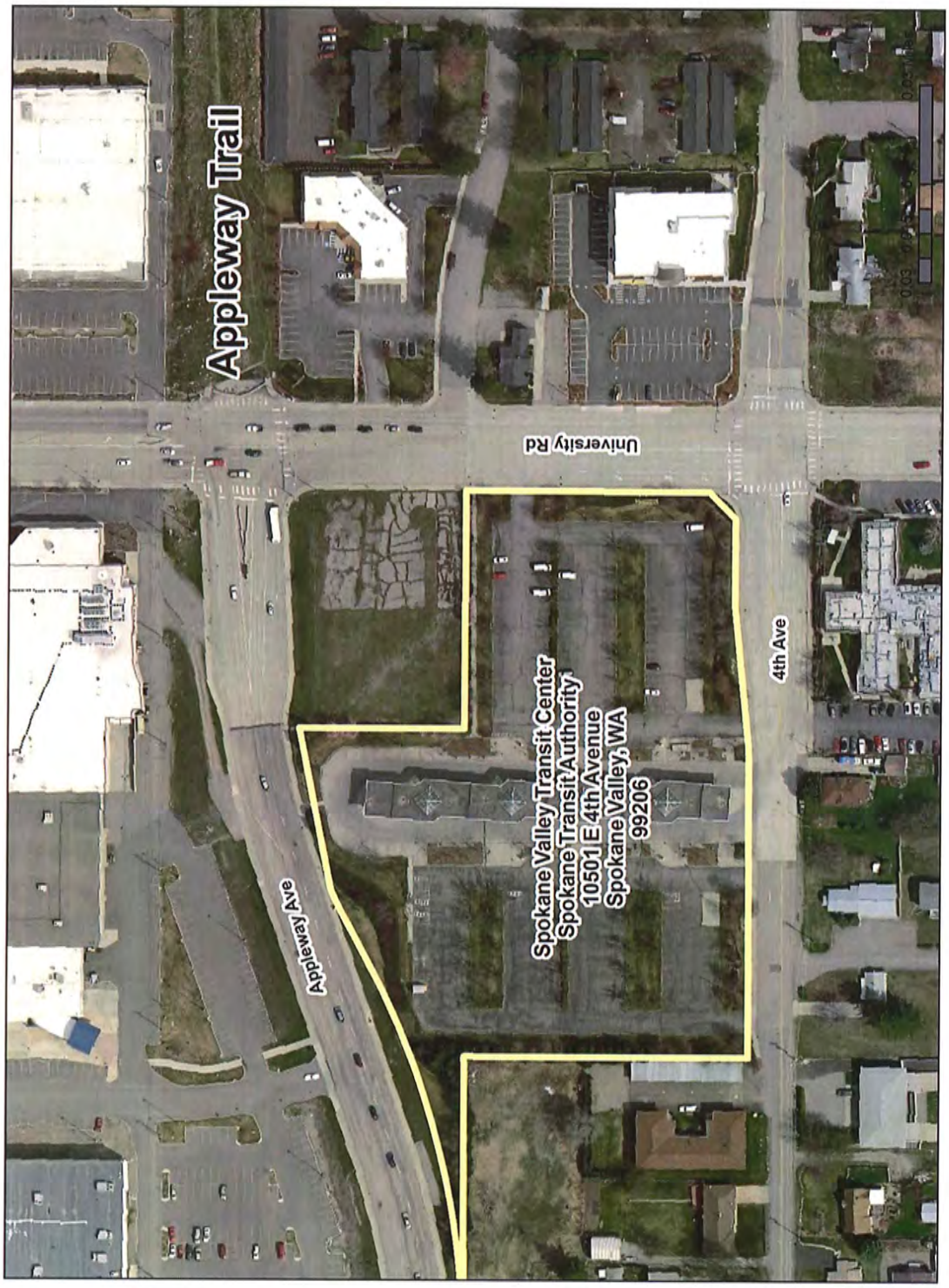
STATE OF WASHINGTON )
) ss.
COUNTY OF SPOKANE )

I certify that I know or have satisfactory evidence that **Mike Jackson** signed this document on oath and stated that he was authorized to execute it and acknowledged it as the **City Manager** of the **CITY OF SPOKANE VALLEY**, a municipality, to be the free and voluntary act of such a party for the uses and purposes therein mentioned.

IN WITNESS WHEREOF, Mike Jackson, City Manager, has signed this _____ day of_____ _____, 2015. Subscribed and sworn before me this _____ day of _____, 2015.

_____
Notary Public in and for the State of Washington, residing in _____
My commission expires _____

# Exhibit A


Appleway Trail
University Rd
Appleway Ave
4th Ave
Spokane Valley Transit Center
Spokane Transit Authority
10501 E 4th Avenue
Spokane Valley, WA
99206

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 6A : MARKETING EXPENDITURES AND IMPACT ON RIDERSHIP**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Beth Bousley, Director of Communications and Customer Service BB

**SUMMARY:** Staff will give a presentation on marketing expenditures and impact on ridership during the meeting.

**RECOMMENDATION TO COMMITTEE:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 6B : HORIZON 2040 TRANSIT PERFORMANCE MEASURES**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Karl Otterstrom, Director of Planning
Kevin Wallace, Executive Director, SRTC
Kathleen Weinand, STA Transit Planner

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**SUMMARY:** The Spokane Regional Transportation Council (SRTC) Board approved the *Horizon 2040,* Spokane Metropolitan Transportation Plan, in December 2013. The plan establishes a new policy framework to direct transportation decision-making and investments. SRTC is currently engaged in a project called *Horizon 2040 Implementation Toolkit.* This study will provide options to the SRTC Board for implementing *Horizon 2040* in compliance with new upcoming federal performance management requirements outlined in *Moving Ahead for Progress in the 21st Century* (MAP-21).

*MAP-21* established new performance management planning requirements for states, Metropolitan Planning Organizations (MPOs) and transit agencies. In 2017, MPOs will be required to establish and use performance management to guide transportation decision-making and the development of transportation plans and programs. Additionally the State and Spokane Transit Authority will be required to use and report performance management measures. *MAP-21* obligates MPOs to coordinate performance management with transit agencies to the extent possible.

Through outreach with stakeholders SRTC has begun to develop a list of potential performance measures to be considered by the SRTC board for adoption. The U.S. Department of Transportation is requiring specific performance measures in national goal areas. These national performance measures will require specific targets to be set. Outside of those nationally mandated performance measures, SRTC will be tracking additional performance measures that indicate meaningful information about the region's transportation system. Other measures will be used to help evaluate projects for funding. Some of potential performance measures identified by SRTC so far include:

| **National Performance Measure** | **National Goal Area** |
|---|---|
| *Hours of congested vehicle travel* | Congestion |
| *Air quality particulate and ozone emissions* | Environmental Sustainability |
| *Bridge and pavement condition* | Infrastructure Condition |
| *Total fatalities and serious injuries* | Safety |
| *Freight Movement on the Interstate* | Freight & Economic Vitality |
| *Performance of the National Highway System* | System Reliability |

| **Potential SRTC Regional Performance Measures** | **SRTC Horizon 2040 Guiding Principle** |
|---|---|
| *Economic impact on Employment Activity Centers* | Economic Vitality |
| *Cost of housing and transportation as percent of household income* | Quality of Life |
| *Commute choice by mode* | Choice and Mobility |
| *Number of jobs within a 30 minute commute by mode* | Economic Vitality |
| *Reduction in vehicle miles travelled* | Stewardship |
| *Bicycle and pedestrian safety* | Safety |
| *Percent of total expenditures on system preservation and maintenance* | System Operations and Maintenance |

The STA Board may want to recommend additional measures. Recommending a performance measure helps ensure that transit improvements are considered a regional priority. The recommended measures should be able to impact the policy and investment decisions that are made by SRTC.

SRTC will continue to seek input from Spokane Transit on the performance measures in June. The *Horizon 2040 Toolkit* Study is proposed to be completed by the end of 2015. If accepted, the SRTC Board will use the *Toolkit* Study as a basis to update *Horizon 2040* and undertake performance management beginning in 2017.

FTA is expected to release new rules regarding *MAP-21* requirements for transit asset management in June of 2015. Transit safety performance measure requirements may follow. Compliance with these requirements may result in performance measures that will be integrated into the *Horizon 2040 Toolkit* measures.

**RECOMMENDATION TO COMMITTEE:** Information.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 6C :** FIRST QUARTER 2015 PERFORMANCE MEASURES

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Steve Blaska, Director of Operations

**SUMMARY:** Attached are the results for our First Quarter 2015 Performance Measures highlights. The complete report is posted to the STA website at: *http://www.spokanetransit.com/about-sta/view/mission-priorities-performance-measures.*

**Earn and Retain the Community's Trust**

- Ridership for Fixed Route had a slow start if it is to meet the growth goal of 0.5% for 2015. The combination of a mild winter and lower than anticipated use of the Eagle Pass program and the Community Colleges of Spokane programs contributed to a 2.4% decline from 1st Quarter 2014 (2,881,152 trips vs. 2,952,032). The recently published American Public Transit Association data showed a general bus ridership last year was generally flat or showing slight decreases. Results in Washington State were mixed.
- Paratransit service has continued to manage growth through the effectiveness of mobility training, personalized eligibility programs, and the van grant program. First quarter ridership is down 3.2% compared to 2014 (117,143 trips vs. 121,054). Our goal in 2015 is to sustain the ridership level of 2014.
- Vanpool remains challenged to sustain existing vanpool groups while aggressively marketing to create new groups. Ridership is down 7.6% from 2014 (60,298 trips vs. 65,186). As fuel prices have dropped, vanpool groups have tended to lose members, which increases the cost to the remaining passengers. This makes the sustainability of existing groups very fragile. An aggressive marketing and outreach campaign will be needed if we hope to achieve our aggressive goal of 7% ridership growth in 2015.

**Provide Excellent Customer Service**

- The company-wide average exceeded the goal of a 4.5 average (on a 5 point scale) from customer observations in our Quality Counts! survey program. Fixed Route is 0.16 above the goal.
- At 99.04%, Fixed Route exceeded our goal of 85% of surveyed trips running on time (on time is measured as a bus departing between 0 to 5 minutes from the scheduled departure time). These observations represent 2,367 timepoint checks taken by Fixed Route Supervisors. Note that the 85% goal is intended to recognize the increased accuracy we will achieve when we are able to gather comprehensive data from our real time bus information capability. Early assessments of that data indicate we are exceeding our goal.
- At 94.8%, Paratransit on-time performance was slightly below our goal of 95%. These checks do represent automated vehicle location information compiled for every trip.

**Enable Organizational Success**

- Both Fixed Route and Paratransit are on track to meet the goal of 100% successful ride checks for coach and van operators.

**Exemplify Financial Stewardship**

- Both Fixed Route and Paratransit far surpassed our goal to keep our cost per passenger at least 95% of the average cost of the urban systems in Washington State.
- Fixed Route cost per passenger was $3.99 in the First Quarter. This is 68.9% of the urban systems' average.
- Paratransit cost per passenger was $26.77. This is 58.8% of the urban systems' average.
- Our year to year comparisons increased by 4.9% and 5.2%, respectively, due to the slight decline in ridership and slight increase in costs for both modes.

**Ensure Safety**

- At 0.04, Fixed Route was below our standard of 0.08 preventable accidents per 10,000 miles due to milder weather conditions during this timeframe.
- At 0.06, Paratransit was below our standard of 0.10 preventable accidents per 10,000 miles for the same reasons as Fixed Route.

**RECOMMENDATION TO BOARD:** Information only.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

# Performance Measures
# First Quarter 2015

Spokane Transit

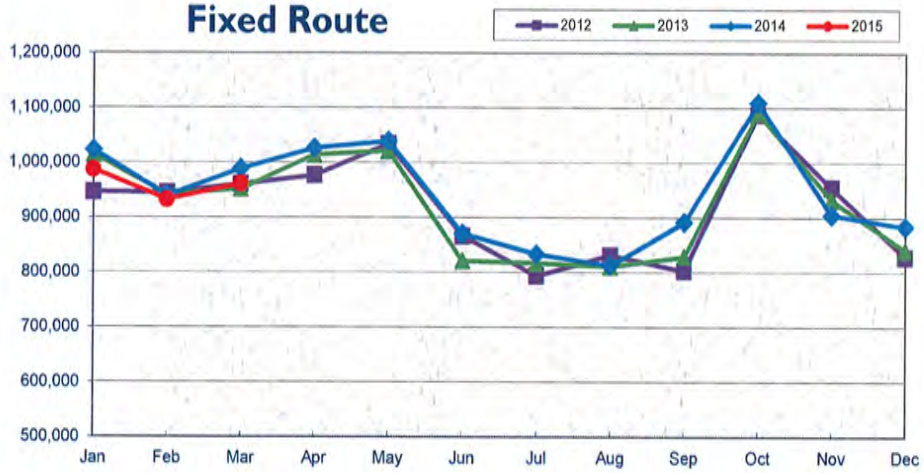
## Performance Measures

- **Earn and Retain the Community's Trust**
  Ridership
- **Provide Excellent Customer Service**
  Professionalism and Courtesy /
  On Time Performance
- **Enable Organizational Success**
  Annual Employee Feedback / Ride Checks
- **Exemplify Financial Stewardship**
  Cost Effectiveness / Cost Per Passenger
- **Ensure Safety**
  Accident Rate

Spokane Transit

# Ridership

## Fixed Route




2012 = 11,031,338
2013 = 11,087,049
2014 = 11,324,434
Proj. 2015 = 11,381,056

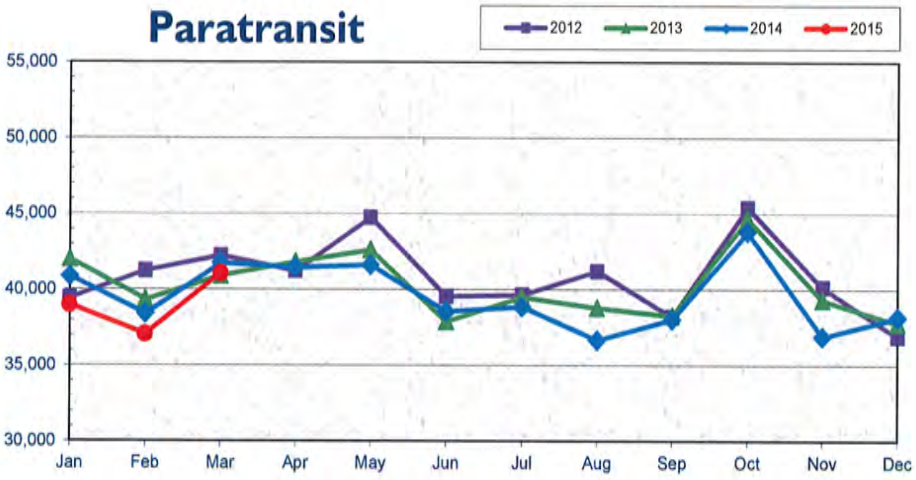
***Goal: 0.5% Increase over 2014 Ridership***
***Result: 2.4% Decrease***

Spokane Transit



# Ridership

## Paratransit



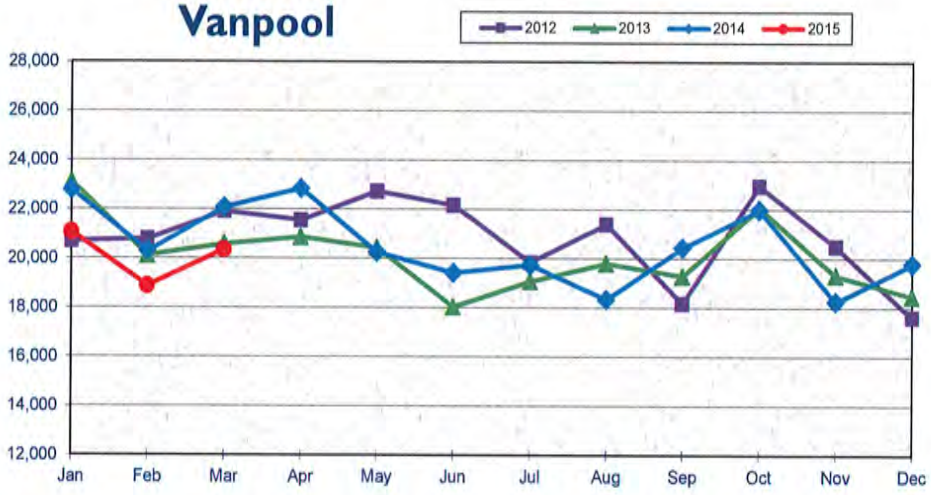

2012 = 490,106
2013 = 483,038
2014 = 475,171
Proj. 2015 = 475,171

***Goal: Maintain 2014 Ridership Level***
***Result: 3.2% Decrease***

Spokane Transit

# Ridership

## Vanpool



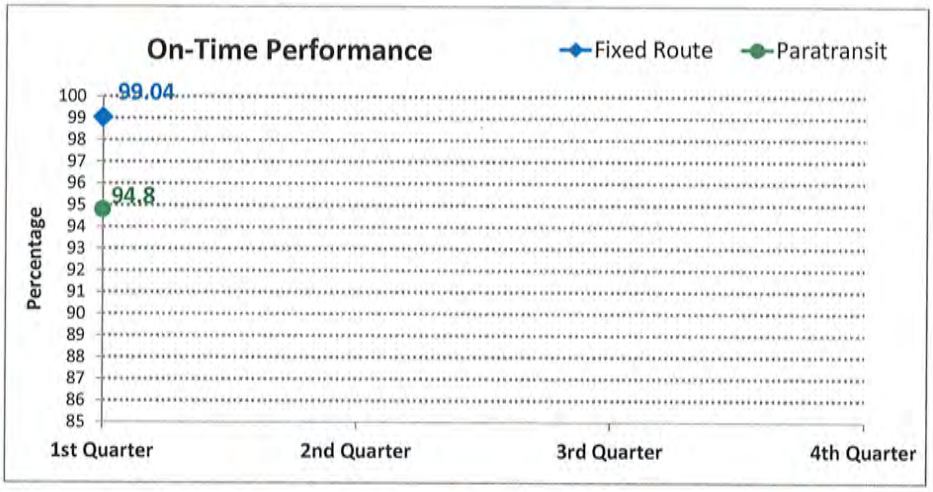

2012 = 250,436
2013 = 241,257
2014 = 246,331
Proj. 2015 = 263,574

***Goal: 7.0% Increase over 2014 Ridership***
***Result: 7.5% Decrease***

Spokane Transit



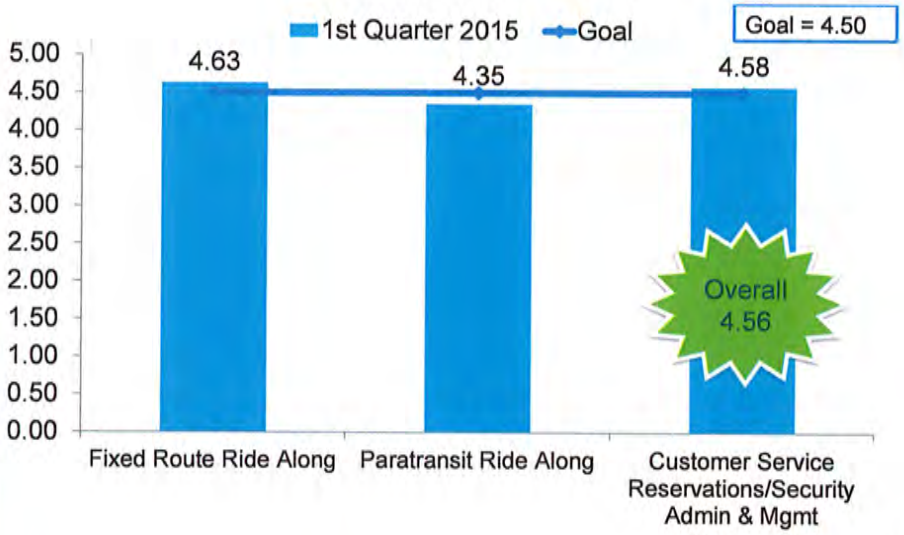
# On Time Performance




Objectives: Fixed Route = 85%
Paratransit = 95%

Spokane Transit

# Professional & Courteous




Spokane Transit



# Ride Checks/ Ride Alongs

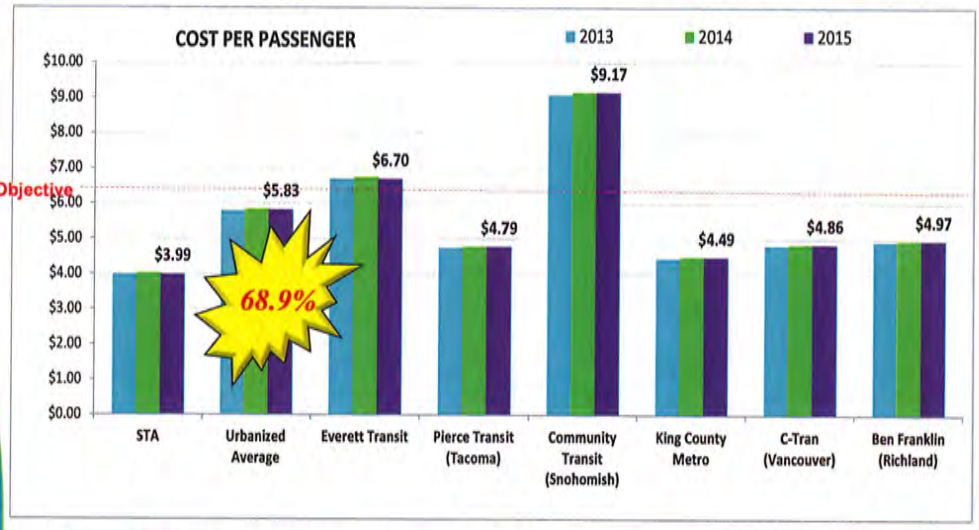
| | 2014 | 1Q 2015 | Goal |
|---|---|---|---|
| **Fixed Route** | 230 of 242 completed | 94 of 252 completed | 100% of operators checked annually |
| **Paratransit** | 54* of 55 completed | 11 of 58 completed | 100% of operators checked annually |

* All active operators were checked in 2014

Spokane Transit

# Cost Effectiveness

## Fixed Route



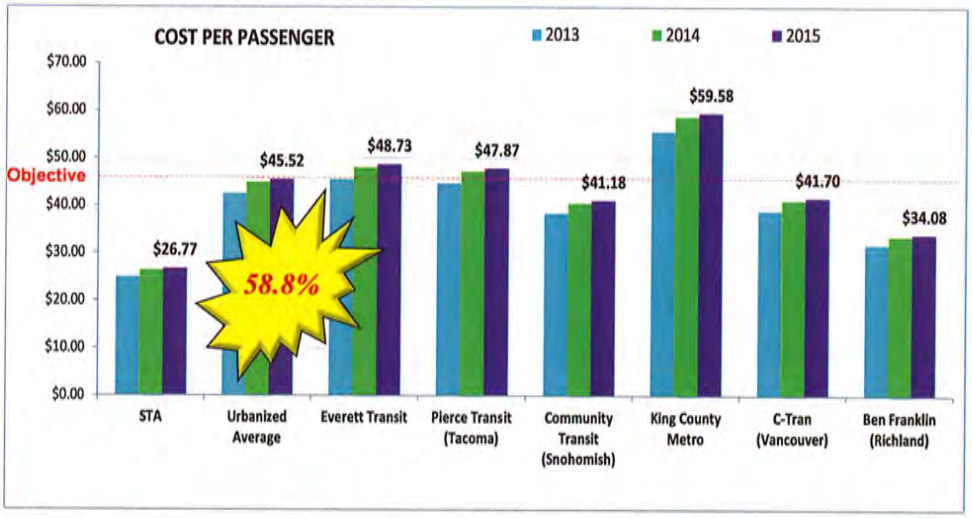

**OBJECTIVE: CONSTRAIN OPERATING COST PER PASSENGER TO NO MORE THAN 95% OF THE STATEWIDE AVERAGE FOR URBAN SYSTEMS**

* System averages assume a performance equal to STA for 2014 & 2015



# Cost Effectiveness

## Paratransit




**OBJECTIVE: CONSTRAIN OPERATING COST PER PASSENGER TO NO MORE THAN 95% OF THE STATEWIDE AVERAGE FOR URBAN SYSTEMS**

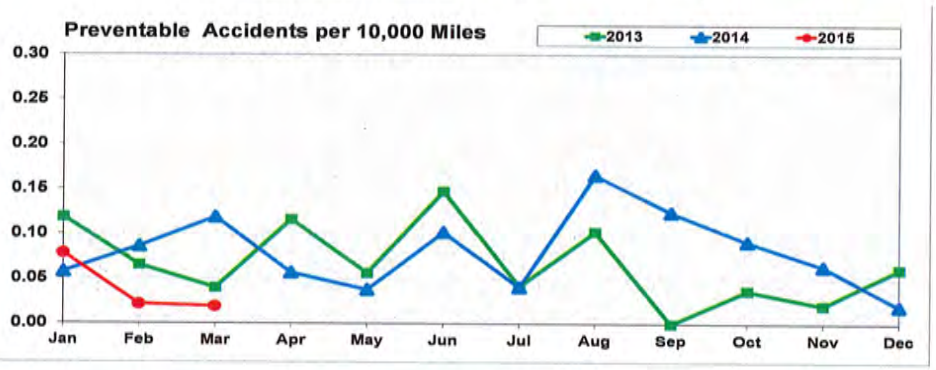
* System averages assume a performance equal to STA for 2014 & 2015

## PREVENTABLE VEHICLE ACCIDENTS

**Fixed Route**

| | 2012 | 2013 | 2014 | 2015 |
|---|---|---|---|---|
| Jan | 2 | 6 | 3 | 4 |
| Feb | 4 | 3 | 4 | 1 |
| Mar | 5 | 2 | 6 | 1 |
| Apr | 1 | 6 | 3 | |
| May | 4 | 3 | 2 | |
| Jun | 2 | 7 | 5 | |
| Jul | 1 | 2 | 2 | |
| Aug | 4 | 5 | 8 | |
| Sep | 2 | 0 | 6 | |
| Oct | 2 | 2 | 5 | |
| Nov | 3 | 1 | 3 | |
| Dec | 0 | 3 | 1 | |
| Total Prev. Accidents | 30 | 40 | 48 | 6 |
| YTD PREVENTABLE ACCIDENTS PER 10,000 MILES | 0.05 | 0.07 | 0.08 | 0.04 |

*Standard: Less than 0.08 per 10,000 miles*



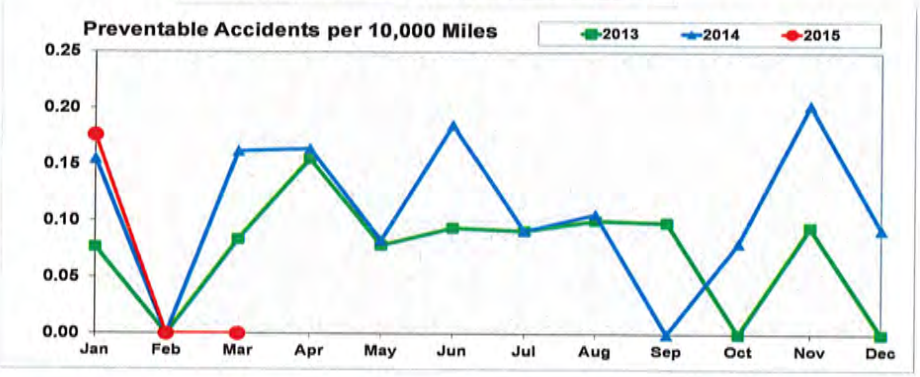



## PREVENTABLE VEHICLE ACCIDENTS

**Paratransit**

| | 2012 | 2013 | 2014 | 2015 |
|---|---|---|---|---|
| Jan | 0 | 1 | 2 | 2 |
| Feb | 2 | 0 | 0 | 0 |
| Mar | 1 | 1 | 2 | 0 |
| Apr | 0 | 2 | 2 | |
| May | 1 | 1 | 1 | |
| Jun | 0 | 1 | 2 | |
| Jul | 0 | 1 | 1 | |
| Aug | 0 | 1 | 1 | |
| Sep | 0 | 1 | 0 | |
| Oct | 0 | 0 | 1 | |
| Nov | 3 | 1 | 2 | |
| Dec | 0 | 0 | 1 | |
| Total Prev. Accidents | 7 | 10 | 15 | 2 |
| YTD PREVENTABLE ACCIDENTS PER 10,000 MILES | 0.05 | 0.07 | 0.11 | 0.06 |

*Standard: Less than 0.10 per 10,000 miles*



SPOKANE TRANSIT AUTHORITY

PERFORMANCE MONITORING & EXTERNAL RELATIONS MEETING

May 6, 2015

**AGENDA ITEM 6D : SEPTEMBER 2015 SERVICE REVISIONS – DRAFT RECOMMENDATION**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Karl Otterstrom, Director of Planning KRO
Matt Kenney, Transit Planner

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**SUMMARY:** Conditional on the final election outcomes of a 3/10ths of a cent increase to Spokane Transit's tax rate (Proposition 1), the multi-year implementation of the projects will begin immediately starting with some of the basic service improvements that can be expected later in September 2015.

Although these concepts listed in this Draft Recommendation have been outlined in the STA Moving Forward plan, this September 2015 service change will be brought forward through a public process to receive public input before service can begin. The changes are considered moderate (1.0% up to 5.0% growth or reduction in revenue hours of service in any calendar year) according to Policy 1.1 of the Communications and Public Input Element of STA's Comprehensive Plan. Required Board action is to be preceded by public outreach and a public hearing. The Draft Recommendation represents a beginning point for public dialogue and input which will be critical for a Final Recommendation that will be published in June. The timeline for receiving public input, refining, approving, and implementing the proposal is provided below.

| DATE | ACTIVITY |
|---|---|
| May 6, 2015 | Present Draft Recommendation to Performance Monitoring and External Relations Committee |
| May 21, 2015 | Public hearing on Draft Recommendation by Board of Directors |
| June 3, 2015 | Present Final Recommendation to Performance Monitoring and External Relations Committee |
| June 18, 2015 | Board of Directors action |
| September 20, 2015 | Service revisions go into effect based on Board approval |

### *Recommendation Overview*

This Draft Recommendation incorporates three fixed-route projects identified in STA Moving Forward: Extend Saturday night service, add new Saturday night/Sunday service on North Nevada, and add better weekend service on Wellesley Avenue in North Spokane. These three targeted revisions represent an additional 6,400 annual platform hours of service as listed in Appendix A of the STA Moving Forward Implementation Plan. In order to begin implementing fixed-route related projects listed in STA Moving Forward and to improve reliability on other routes, the schedules are proposed to change on the routes listed below. This represents 26 public schedule reprints.

| Proposed Schedule Adjustments | |
|---|---|
| 2 Southside Medical Shuttle | 39 Mission |
| 20 SFCC | 42 South Adams |
| 21 West Broadway | 43 Lincoln/37th Ave |
| 22 Northwest Blvd | 44 29th Ave |
| 23 Maple/Ash | 45 Regal |
| 24 Monroe | 60 Airport via Browne's Addition |
| 25 Division | 61 Hwy 2 via Browne's Addition |
| 26 Lidgerwood | 66 Cheney/EWU |
| 27 Hillyard | 68 Cheney Local |
| 28 Nevada | 90 Sprague |
| 29 Spokane Community College | 94 East Central/Millwood |
| 32 Trent/Montgomery | 96 Pines/Sullivan |
| 33 Wellesley | 97 South Valley |
| 34 Freya | 98 Liberty Lake via Sprague |

Further details on the specific changes to the routes listed above can viewed via the following link beginning May 5, 2015:

http://www.spokanetransit.com/files/content/SEP_2015_Draft_Recommendation.pdf

In the event that final, or near-final results of the election indicate that voters have not approved Proposition 1, this proposal will be rescinded and the public hearing will be cancelled. Any changes that may take place to service in September will be more minor in nature, consistent with other recent service adjustments.

**RECOMMENDATION TO COMMITTEE:** Information only.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM** 7 : CEO REPORT

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** N/A

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**SUMMARY:** At this time, the CEO will have an opportunity to comment on various topics of interest regarding Spokane Transit.

**RECOMMENDATION TO COMMITTEE:** N/A

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 8A :** MARCH 2015 FINANCIAL RESULTS SUMMARY

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Lynda Warren, Director of Finance & Information Services
Lynn Holmes, Financial Services Manager
Tammy Johnston, Budget and Accounting Manager

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**SUMMARY:** Attached are the March 2015 financial results.

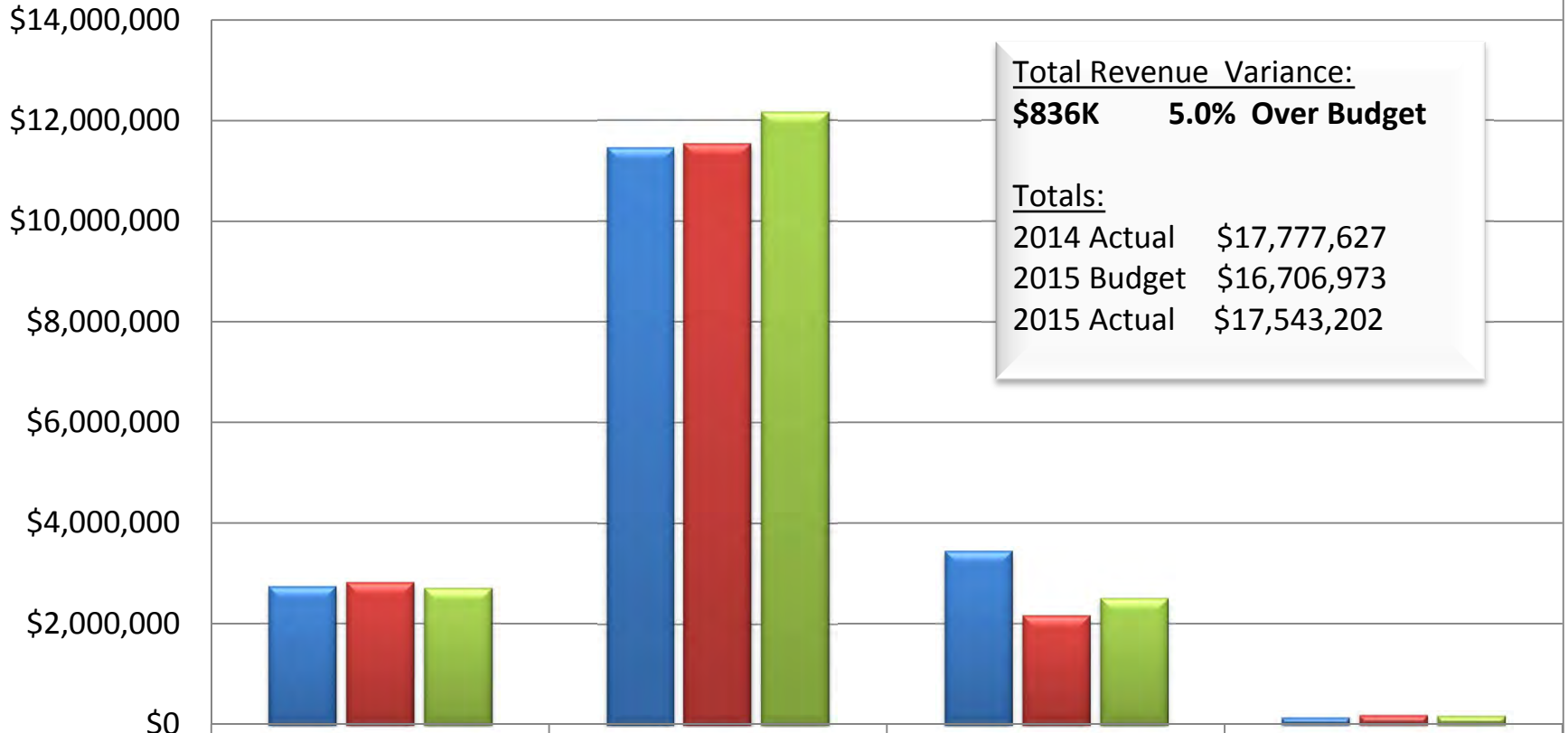
- Sales Tax Revenue is year-to-date 5.4% above budget and 6.2% above 2014 actual.
- Fares and Other Transit Revenue is year-to-date 4.1% below budget.
- Overall, year-to-date actual operating revenue is 5.0% above budget mainly due to sales tax revenue and the timing of grant revenue.
- Operating expenditures are 8.1% below budget due to:
  - Fuel expenses being 50.6% below budget
  - The timing of expenditures for contracted transportation, computer materials and vehicle repairs

**RECOMMENDATION TO COMMITTEE:** Information only.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

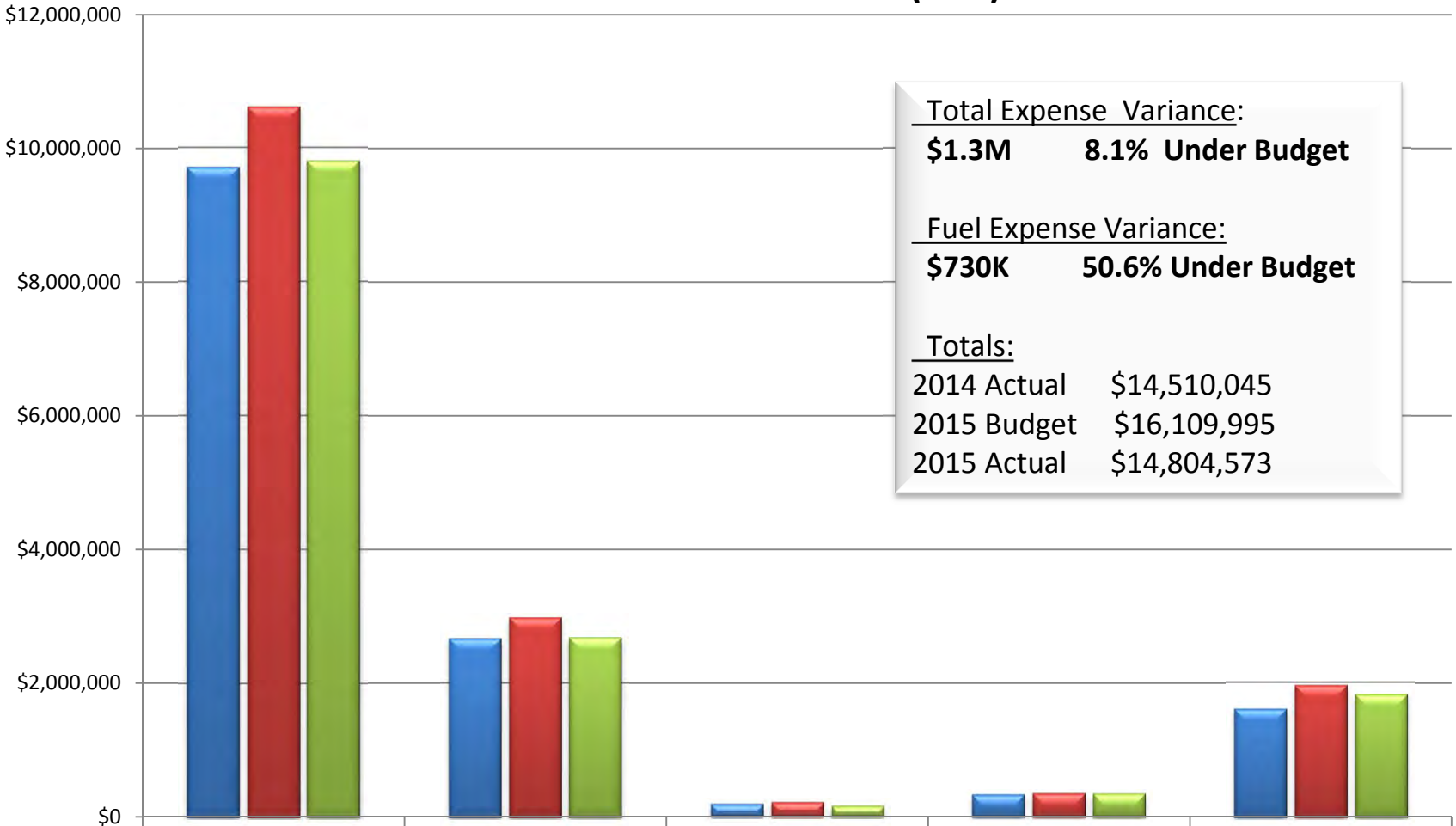
# Spokane Transit
## Revenues [1]
## March 2015 Year-to-Date (YTD)




| | Fares & Other Transit Revenue | Sales Tax | Federal & State Grants | Misc |
|---|---|---|---|---|
| 2014 YTD Actual | $2,734,283 | $11,466,469 | $3,440,711 | $136,163 |
| 2015 YTD Budget | 2,816,434 | 11,544,697 | 2,164,969 | 180,873 |
| 2015 YTD Actual | 2,700,768 | 12,172,187 | 2,506,992 | 163,255 |

[1] Above amounts exclude grants used for capital projects. Year-to-date March2015, state capital grants reimbursements total $0 and federal capital grants reimbursements total $255,230.

# Spokane Transit
# Operating Expenses [1]
# March 2015 Year-to-Date (YTD)




| | Fixed Route | Paratransit | Vanpool | Plaza | Administrative |
|---|---|---|---|---|---|
| 2014 YTD Actual | $9,714,240 | $2,667,945 | $185,173 | $331,790 | $1,610,896 |
| 2015 YTD Budget | 10,614,342 | 2,976,842 | 210,911 | 348,629 | 1,959,271 |
| 2015 YTD Actual | 9,805,502 | 2,677,869 | 157,551 | 341,681 | 1,821,970 |

[1] Year-to-date March 2015 capital expenditures total $1,096,413.

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 8B :** APRIL 2015 SALES TAX REVENUE INFORMATION

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Lynda Warren, Director of Finance & Information Services
Lynn Holmes, Financial Services Manager
Tammy Johnston, Budget and Accounting Manager

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Attached is April 2015 sales tax revenue information.

April sales tax revenue, which represents sales for February 2015, was:

+6.6% over April 2014 actual

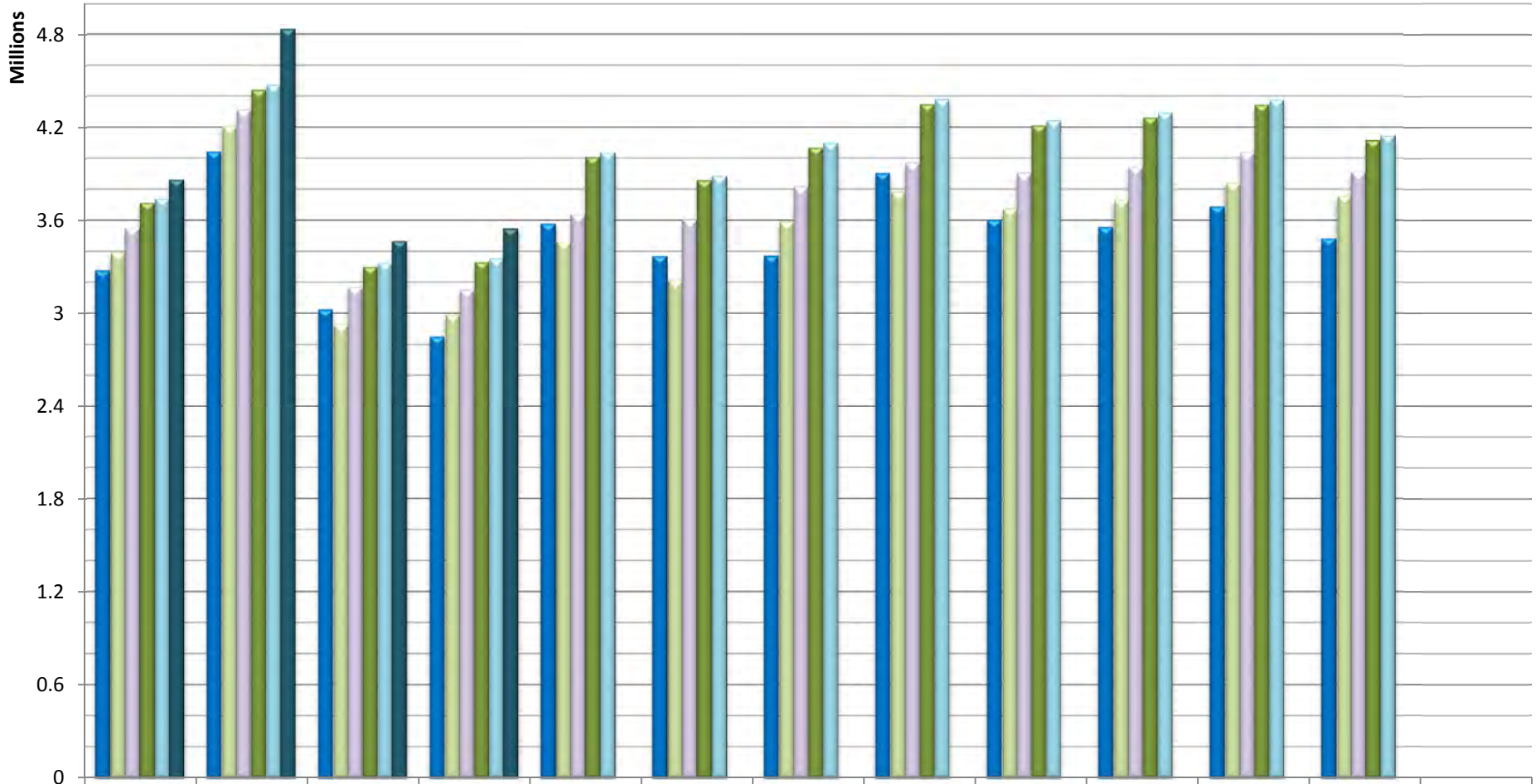
+5.5% YTD above budget

**RECOMMENDATION TO COMMITTEE:** Information only.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

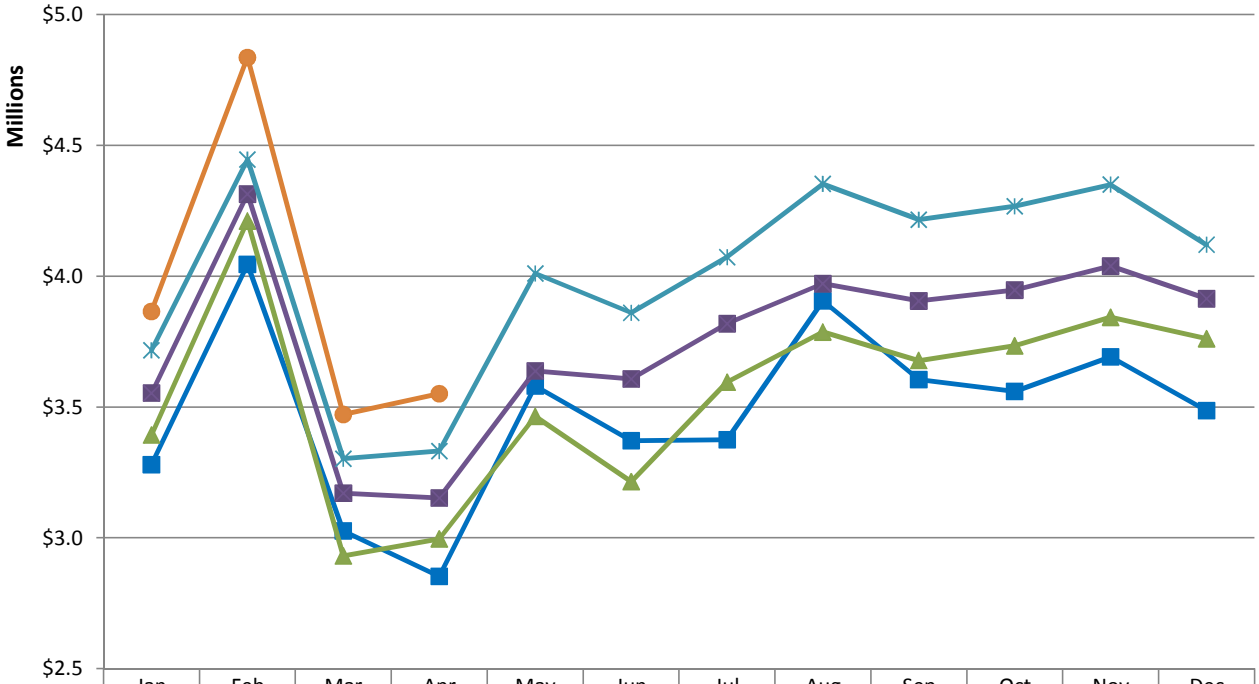
# 2011 - 2015 SALES TAX RECEIPTS [1]




| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2011 Act. | 3,280,053 | 4,044,312 | 3,026,407 | 2,852,674 | 3,580,365 | 3,371,401 | 3,374,386 | 3,904,877 | 3,604,628 | 3,559,362 | 3,691,465 | 3,486,068 | 41,775,998 |
| 2012 Act. | 3,393,162 | 4,210,587 | 2,931,140 | 2,995,322 | 3,464,079 | 3,214,084 | 3,595,195 | 3,786,787 | 3,677,285 | 3,733,831 | 3,842,726 | 3,761,526 | 42,605,722 |
| 2013 Act. | 3,552,629 | 4,313,315 | 3,170,287 | 3,152,776 | 3,638,110 | 3,607,445 | 3,818,364 | 3,971,379 | 3,905,284 | 3,946,531 | 4,038,362 | 3,913,617 | 45,028,101 |
| 2014 Act. | 3,717,183 | 4,445,759 | 3,303,019 | 3,331,820 | 4,010,737 | 3,860,469 | 4,073,091 | 4,352,108 | 4,215,907 | 4,267,406 | 4,349,765 | 4,119,702 | 48,046,965 |
| 2015 Bud. | 3,742,709 | 4,476,287 | 3,325,701 | 3,354,699 | 4,038,278 | 3,886,978 | 4,101,060 | 4,381,993 | 4,244,857 | 4,296,710 | 4,379,635 | 4,147,992 | 48,376,901 |
| 2015 Act. | 3,865,250 | 4,835,478 | 3,471,459 | 3,550,797 | - | - | - | - | - | - | - | - | 15,722,984 |
| $ Mo. Var. | 148,066 | 389,719 | 168,441 | 218,977 | - | - | - | - | - | - | - | - | |
| % Mo. Var. | 4.0% | 8.8% | 5.1% | 6.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| $ YTD Var. | 148,066 | 537,785 | 706,226 | 925,203 | - | - | - | - | - | - | - | - | |
| % YTD Var. | 4.0% | 6.6% | 6.2% | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| % YTD Bud. Var. | 3.3% | 5.9% | 5.4% | 5.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |

[1] Sales tax distributions lag two months after collection. For example, collection of January taxable sales are distributed in March.

## Sales Tax Revenue History-April 2015(1)




| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2011 | $3.3 | $4.0 | $3.0 | $2.9 | $3.6 | $3.4 | $3.4 | $3.9 | $3.6 | $3.6 | $3.7 | $3.5 |
| 2012 | $3.4 | $4.2 | $2.9 | $3.0 | $3.5 | $3.2 | $3.6 | $3.8 | $3.7 | $3.7 | $3.8 | $3.8 |
| 2013 | $3.6 | $4.3 | $3.2 | $3.2 | $3.6 | $3.6 | $3.8 | $4.0 | $3.9 | $3.9 | $4.0 | $3.9 |
| 2014 | $3.7 | $4.4 | $3.3 | $3.3 | $4.0 | $3.9 | $4.1 | $4.4 | $4.2 | $4.3 | $4.3 | $4.1 |
| 2015 | $3.9 | $4.8 | $3.5 | $3.6 | | | | | | | | |

(1) Sales tax distributions lag two months after collection by the state. For example, collection of January taxable sales are distributed in March.

**Sales Tax Summary (with Mitigation for All Jurisdictions)**
**April 2015**

| | YTD 2014 | YTD 2015 | $ CHANGE[1] | % CHANGE |
|---|---|---|---|---|
| AIRWAY HEIGHTS | $ 436,888 | $ 561,016 | $ 124,128 | 28.4% |
| SPOKANE | 12,102,130 | 13,126,636 | 1,024,505 | 8.5% |
| STA | 14,797,781 | 15,722,984 | 925,203 | 6.3% |
| SPOKANE COUNTY | 6,594,827 | 7,007,086 | 412,259 | 6.3% |
| PFD | 2,608,593 | 2,770,740 | 162,148 | 6.2% |
| MEDICAL LAKE | 80,544 | 85,108 | 4,564 | 5.7% |
| MILLWOOD | 117,082 | 121,209 | 4,128 | 3.5% |
| LIBERTY LAKE | 668,199 | 689,217 | 21,018 | 3.1% |
| SPOKANE VALLEY | 5,602,123 | 5,691,716 | 89,593 | 1.6% |
| CHENEY | 383,892 | 356,432 | (27,460) | -7.2% |
| **ALL** | **$ 43,392,059** | **$ 46,132,143** | **$ 2,740,085** | **6.3%** |

[1]Airway Heights change reflects the additional sales tax revenue due establishing its TBD effective April 1, 2014.

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 8C:** MARCH 2015 OPERATING INDICATORS

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Steve Blaska, Director of Operations
Karl Otterstrom, Director of Planning

**SUMMARY:** March 2015 had one additional weekday compared to March 2014.

**FIXED ROUTE**

Average weekday ridership ridership decreased 5.2% (38,554 vs. 40,660 in March 2014) and is down 2.3% (40,749 vs. 41,725) YTD. Total ridership decreased 2.8% (961,330 vs. 989,234) in March2014 and is down 2.4% (2,881,152 vs. 2,952,032) YTD. The ridership goal for 2015 is 0.5% growth.

- Adult ridership decreased 3.6% (613,745 vs. 636,774 in March 2014) and is down 4.0% (1,869,710 vs. 1,974,009) YTD.
  - CCS Pass program ridership decreased 10.1% (73,503 vs. 81,723 in March 2014) and is down 4.9% (249,187 vs. 261,892 YTD.
  - Eagle Pass ridership decreased 8.8% (79,368 vs. 87,009 in March 2014) and is down 11.9% (281,983 vs. 320,030) decreased 16.4% (94,307 vs. 112,846 in March 2014) and is down 13.0% (202,615 vs. 233,021) YTD.
- Youth ridership decreased 4.4% (65,058 vs. 68,045 in March 2014) and is down 1.1% (182,223 vs. 184,250) YTD.
- Reduced Fare / Para increased 5.0% (125,748 vs. 119,709 in March 2014) and is up 6.8% (356,392 vs. 333,790) YTD.
- UTAP program ridership decreased 9.4% (165,884 vs. 181,450 in March 2014) and is down 9.2% (621,497 vs. 569,204) YTD.

**PARATRANSIT**

Monthly ridership decreased 1.6% (41,074 vs. 41,754 in March 2014) and is down 3.2% (117,143 vs. 121,054) YTD. The decrease in the YTD numbers is partially attributable to the combined effect of the Mobility Training and the ability of some customers to use the fixed route system for some trips due to a mild winter in 2015. The 2015 ridership goal is to maintain 2014 ridership.

**VANPOOL**

Vanpool customer trips were down 8.0% (20,329 vs. 22,089 in March 2014) and down 7.5% (60,298 vs. 65,186) YTD. The 2015 ridership goal is a 7% increase over 2014.

**CUSTOMER SERVICE**

Total monthly pass sales were up 7.4% (10,843 vs. 10,100 in March 2014). YTD sales were up 2.0% (31,329 vs. 30,715 in 2014).

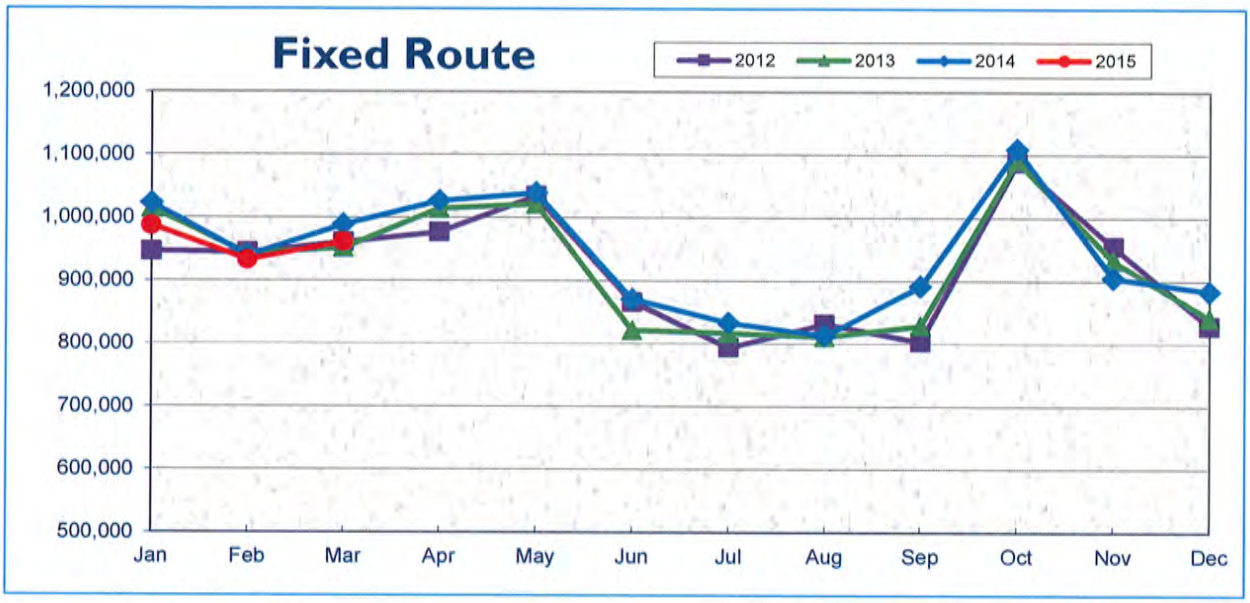
- Adult Pass sales increased 19.2% (4,832 vs. 4,052 in March 2014) due to increased purchases from Rosauers and DSHS. YTD sales were up 9.3% (13,763 vs. 12,593 in 2014).
- ESBP sales decreased 38.8% (814 vs. 1,329 in March 2014) due to decreased purchases from UMPQUA (Sterling Savings). YTD sales were down 27.8% (2,814 vs. 3,895 in 2014).
- Student Pass sales decreased 6.7% (235 vs. 252 in March 2014). YTD Student Pass sales decreased 11.8% (670 vs. 760 in 2014).
- Youth Pass/Smartcard monthly sales increased 40.6% (1,938 vs. 1,378 in March 2014) due to increased purchases from Rosauers. YTD sales decreased 3.6% (4,866 vs. 4,696 in 2014).
- Reduced Fare Pass/Smartcard monthly sales decreased 0.3% (1,844 vs. 1,849 in March 2014). YTD sales increased 10.1% (5,597 vs. 5,083 in 2014).

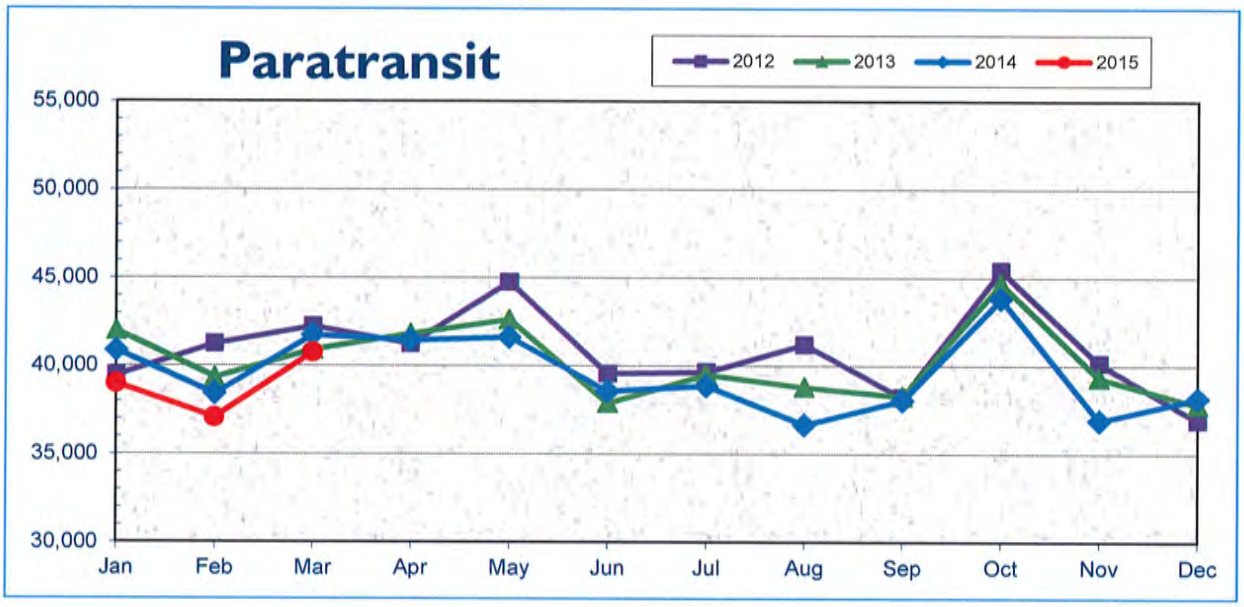
**RECOMMENDATION TO COMMITTEE:** Information only.

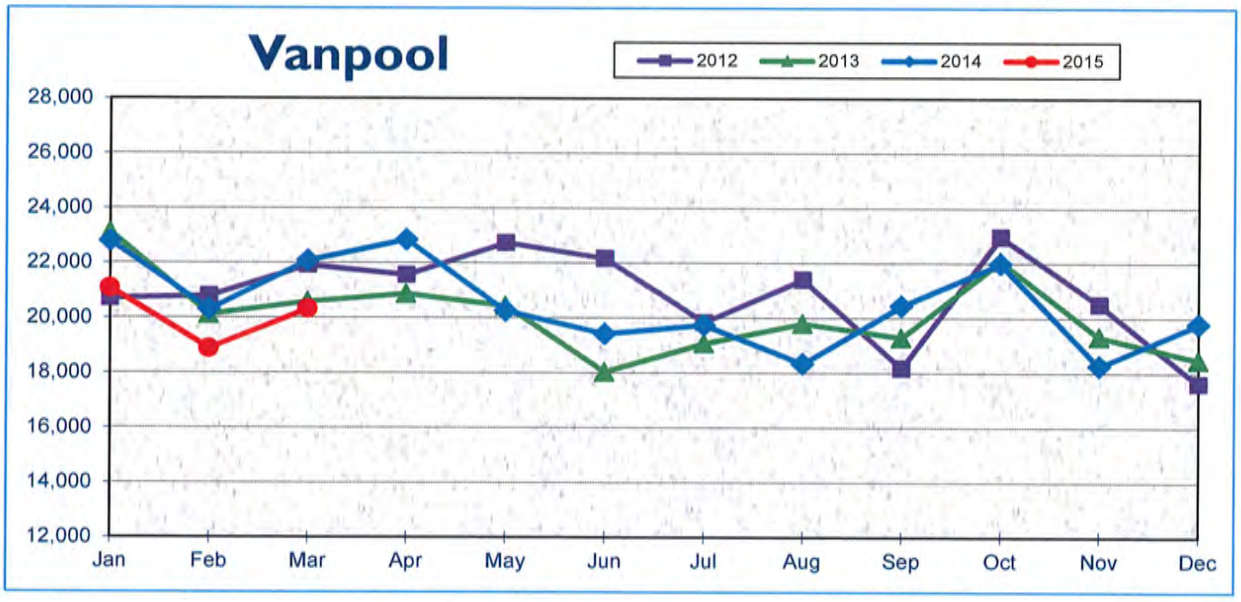
**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

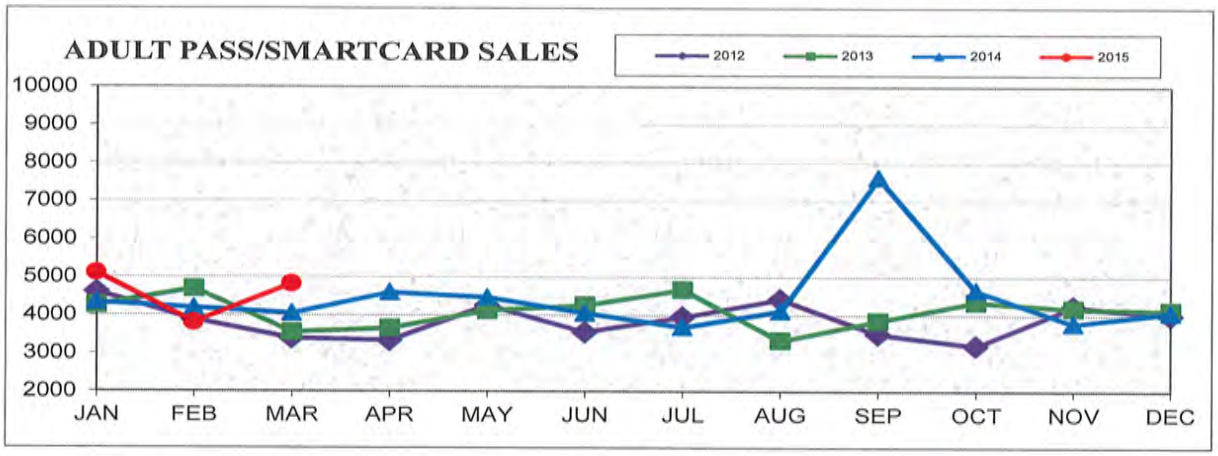
# RIDERSHIP

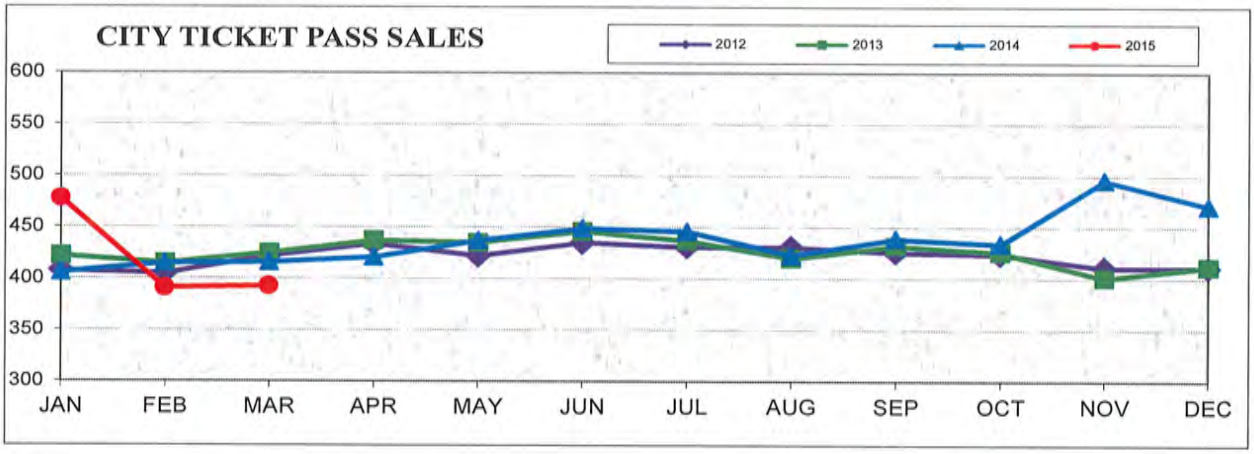

Fixed Route
2012
2013
2014
2015
1,200,000
1,100,000
1,000,000
900,000
800,000
700,000
600,000
500,000
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec

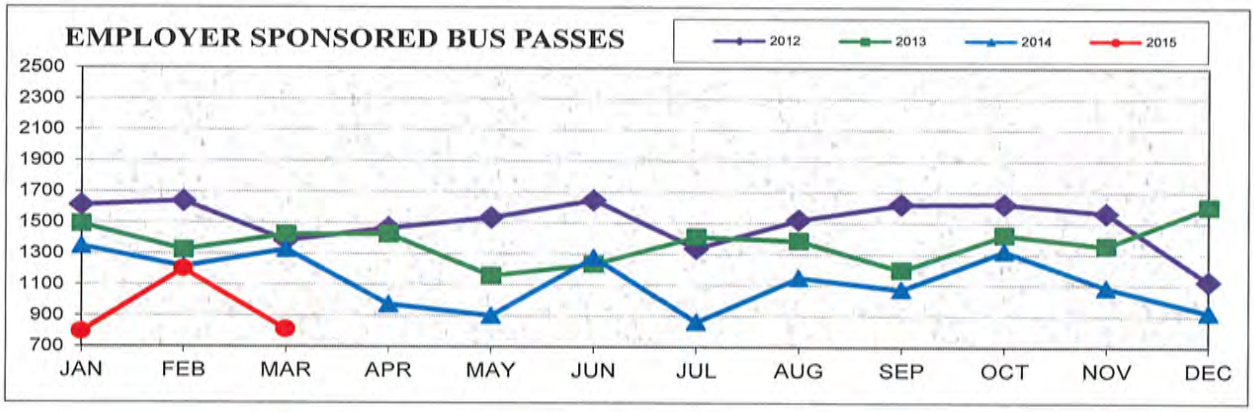

Paratransit
2012
2013
2014
2015
55,000
50,000
45,000
40,000
35,000
30,000
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec

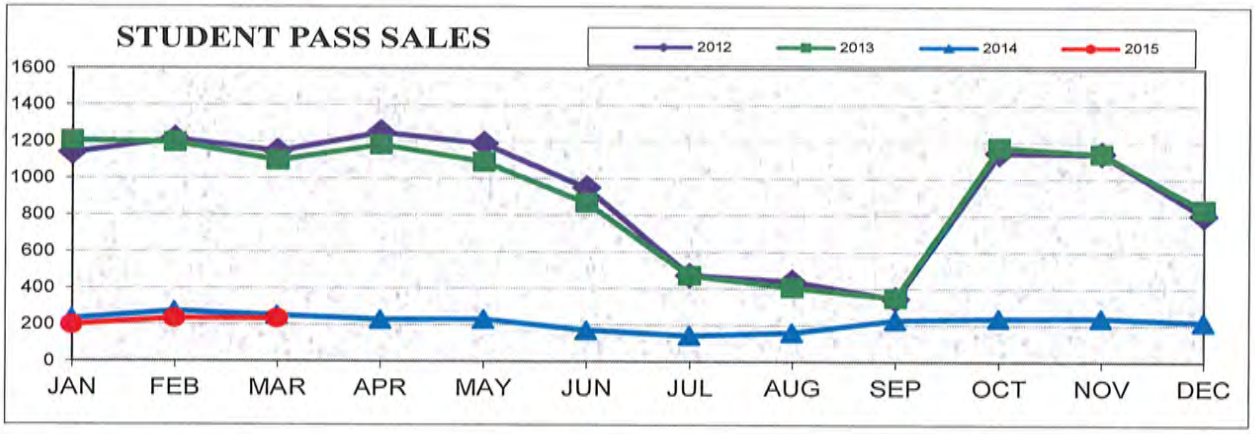

Vanpool
2012
2013
2014
2015
28,000
26,000
24,000
22,000
20,000
18,000
16,000
14,000
12,000
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec

# PASS SALES

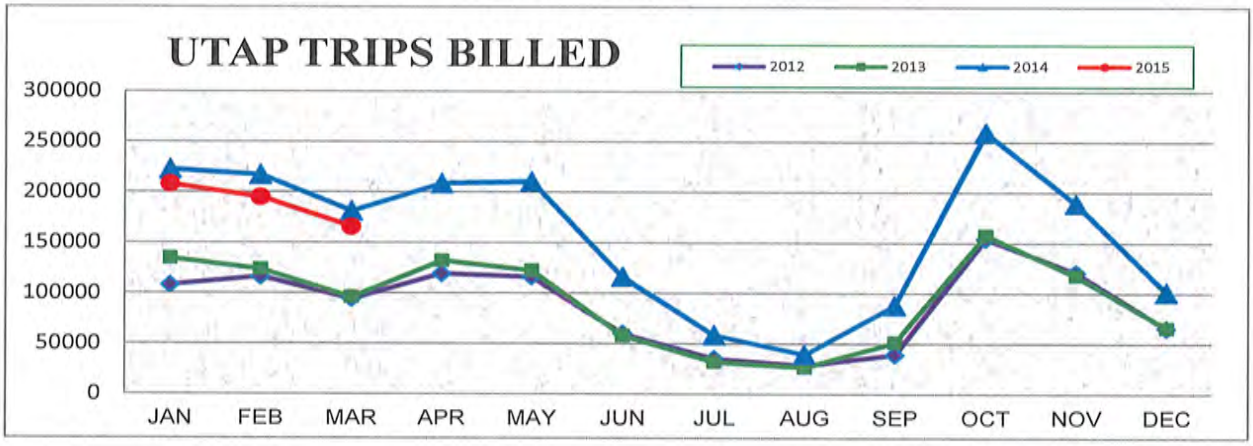

ADULT PASS/SMARTCARD SALES
2012
2013
2014
2015
10000
9000
8000
7000
6000
5000
4000
3000
2000
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

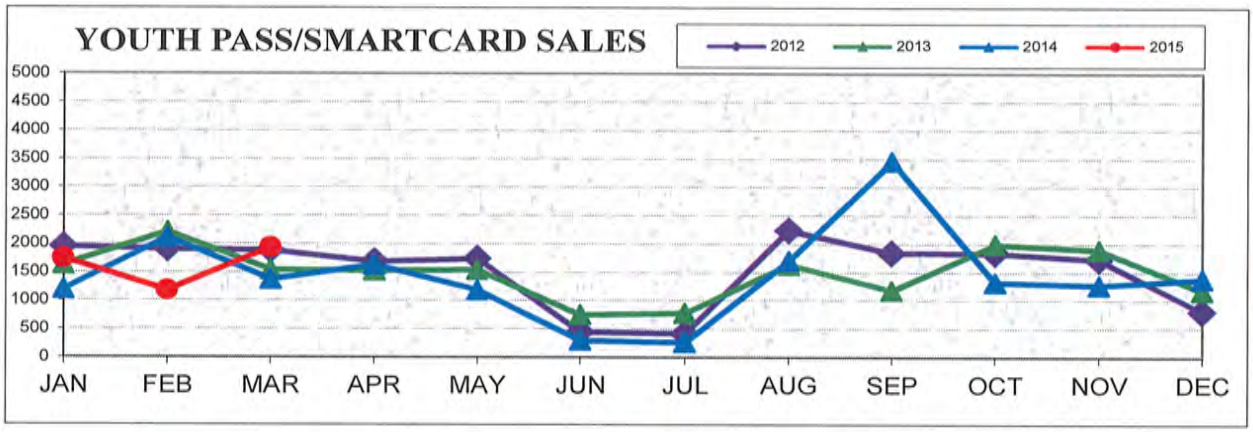

CITY TICKET PASS SALES
2012
2013
2014
2015
600
550
500
450
400
350
300
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

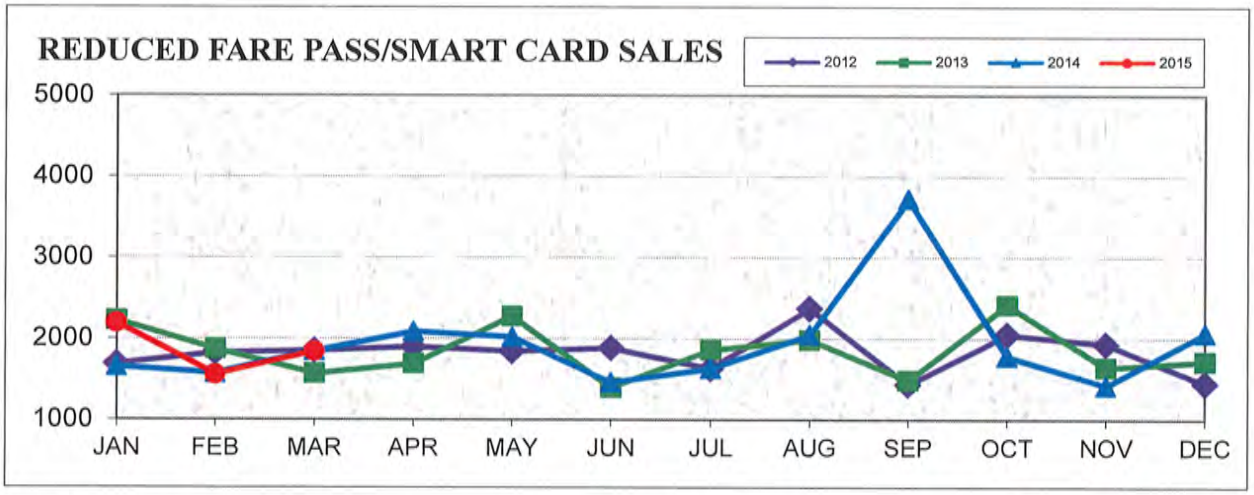

EMPLOYER SPONSORED BUS PASSES
2012
2013
2014
2015
2500
2300
2100
1900
1700
1500
1300
1100
900
700
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

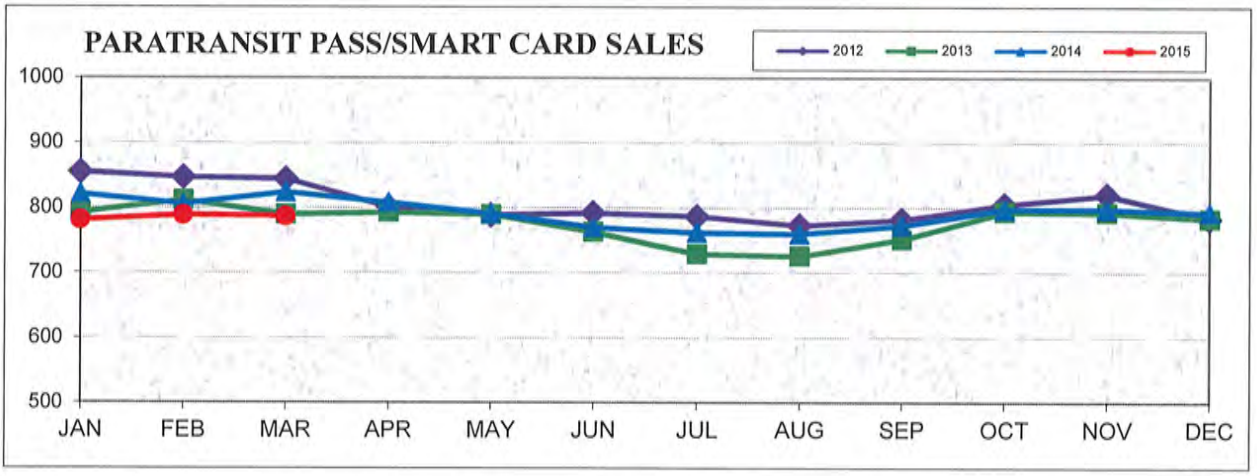

STUDENT PASS SALES
2012
2013
2014
2015
1600
1400
1200
1000
800
600
400
200
0
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

# PASS SALES


UTAP TRIPS BILLED
2012
2013
2014
2015
300000
250000
200000
150000
100000
50000
0
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC


YOUTH PASS/SMARTCARD SALES
2012
2013
2014
2015
5000
4500
4000
3500
3000
2500
2000
1500
1000
500
0
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC


REDUCED FARE PASS/SMART CARD SALES
2012
2013
2014
2015
5000
4000
3000
2000
1000
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC


PARATRANSIT PASS/SMART CARD SALES
2012
2013
2014
2015
1000
900
800
700
600
500
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

**SPOKANE TRANSIT AUTHORITY**
**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 8D :** COMMUNITY OUTREACH AND INVOLVEMENT

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Beth Bousley, Director of Communications and Customer Service BB.

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**SUMMARY:** Current communication efforts are focused on implementation of the First Quarter 2015 Communications Plan, program initiatives to support ridership, and educate the public on Spokane Transit Proposition 1.

**RECOMMENDATION TO COMMITTEE:** Information only.

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

**SPOKANE TRANSIT AUTHORITY**

**Date:** May 6, 2015

**SUBJECT:** COMMUNITY OUTREACH AND INVOLVEMENT

## 2015 Strategic Communications Plan Monthly Update

Key dates and activities for the month:

### Ongoing Communications

- Current social media efforts have been focused on educating the public on Spokane Transit Proposition 1. We will be shifting the message back to *I Am Driven* over the next few weeks.
- The *I Am Driven* ads are appearing in television, radio, in print, online, and via social media. The messaging is appearing on transit boards, bus stop shelters, and banners at the Plaza. Two *additional I Am Driven* TV spots were produced in February and currently on air: Kyle Sullivan, who rides the Route 2 medical shuttle to kidney dialysis three times per week, and Joe Kinsella, Assistant Academic Vice President at the Center for Global Engagement at Gonzaga University. All banners within the STA Plaza have been updated with *I Am Driven* messaging.
- A new campaign focused on increasing Universal Transit Access Pass (UTAP) ridership is being developed with an extensive launch planned for back to school in September and a soft launch event scheduled for May 4th (more information under "Events" below).
- STA received an American Advertising Federation ADDY Award for the Employer Sponsored Bus Pass (ESBP) campaign. This was announced during the ADDY Awards ceremony in March 2015.
- Print, radio, and online materials to promote the March 26th open house at the Plaza were prepared ran up to March 26th. A print ad to promote the March 24th West Plains Transit Center open house was also prepared.
- The April 7th open house in Cheney was promoted via *stamovingforward.com* and *spokanetransit.com*.
- A communication campaign to increase awareness of the UTAP program at universities is in development and designed to launch April/May 2015.
- The Public Transportation Benefit Area (PTBA) direct mail piece was mailed to over 180,000 households and businesses in March 2015, providing detailed information about Proposition No. 1.
- The American Public Transportation Association (APTA) Manager of the Year nomination form was prepared and submitted, nominating E. Susan Meyer.
- A CEO report e-blast is in development, designed to share communication details with board members, stakeholders and the public who sign up to receive e-mails from STA.
- Banner stands were developed to effectively communicate the benefits of working at STA. These will be used by the Human Resources department at job fairs and events.
- Bloomsday hats and shirts are finalized.

### Research

- The Rider Survey is being updated for ease of cross-tabulation and will be conducted in early May 2015.
- The Community Perception Survey will be conducted later in spring 2015.

### Events

- STA participated in the Bike Swap, 4/11 and 4/12, at the fairgrounds with an on-site bus for visitors to tour and learn to load their bikes on the bus racks. STA staff facilitated, interacting with event attendees and handing out pin light carabineers, system maps, and informational brochures.
- STA held an educational open house at the Plaza on March 26th, an open house on West Plains Transit Center on March 24th, and an open house in Cheney on April 7th.

- Earth Day, 4/18 – STA partnered with the Spokane Regional Transportation Council (SRTC), Commute Trip Reduction (CTR), and Spokane Regional Clean Air in a collaborative effort to promote the "Undriver's License" program. The partnership also offered a bracelet building activity for youth, where children received a bead for their bracelet at each booth they visited. STA also supplied educational information
- STA continues to host events at the Plaza, participating in First Friday each month. On March 13th, EWU held their Visual Design Showcase at the Plaza, which proved to be an extremely successful event attended by close to 200 students, parents, and marketing services professionals.
- On April 24th, the American Institute of Architects - Spokane Chapter - will host a Design Competition Awards Ceremony at the Plaza, expecting to accommodate 80 participants in the 2nd floor rotunda.
- STA will be on site at Eastern Washington University (EWU) on Monday, May 4th, promoting student awareness of STA and the University's UTAP program benefits. Transit-approved travel mugs, along with 50-cent off coupons for coffee at Brews Brothers (adjacent to The Plaza), will be distributed in the PUB (student union building) from 9 a.m. to 1 p.m.
- All communications materials and details for the Bloomsday Race and tradeshow are finalized. Bloomsday shirts are in house and hats are scheduled for delivery April 28th.
- First Friday at the Plaza is ramping up the summer line-up. Kevin Keenan performs Friday, May 1st, from 5 p.m. to 7 p.m., photo installation with a fresh take on the *I Am Driven* campaign will also be on display in the main floor rotunda; on June 12th, STA will be closing Wall Street between Sprague and Riverside for a live performance by Capital Records recording artist Anthony Hall (acoustic song writer/performer), Joe Marson, and the full Anthony Hall Band. Show starts at 5 p.m. and runs to10 p.m. Anthony has been interviewed by The Inlander for a feature that will run the week of the Plaza event. A live radio interview on Matt Loi's local Lounge radio show on 103.1 KCDA will also air the night before the show.

**Website Development**

- In February of this year, we launched a newly developed web store. The store is compatible with tablets and smartphones, and allows customers to create a login to remember the address and order history for user convenience.

  - https://*www.spokanetransit.com*/fares-passes/sta-store-home

  In March, we saw a 224% increase in web sells year over year. Congratulations to Chris Tohm and his team at BHW1 for launching such a successful, effective product.

- We are launching closed beta testing for Smart Bus, with the goal of opening the testing to a broader audience later this year.

**Press**

- STA is receiving continuous coverage on Proposition 1, including radio and television interviews, and newspaper editorials and articles including a series by Mike Prager on *STA Moving Forward* projects that would be funded if the initiative passes.

**2015 Spokane Transit Proposition 1 - Public Education Outreach Summary**

STA continues to help the public be knowledgeable about 2015 Spokane Transit Proposition 1. To date, there have been over 50 presentations, open houses at the Plaza and in Cheney, and an educational workshop in the Spokane Valley. Displays are set up at libraries, CHAS clinics, Riverpark Square, the Plaza, Spokane Falls Community College, and Spokane Community College. An educational mailer was sent to every household within the PTBA, and educational brochures are available at many locations throughout the area. There have been numerous interviews for television, newspaper, and radio.

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 8E : ANNUAL PASSENGER FACILITIES REPORT**

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** Karl Otterstrom, Director of Planning
Mike Hynes, Transit Planner

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**SUMMARY:**

The *Performance Report – Passenger Facilities* contains information about Spokane Transit including:

- Bus stop level ridership
- Park and ride utilization
- Capital projects and grant administration

Spokane Transit serves 1,668 bus stops, serves and maintains 122 transit shelters placed at 101 locations, serves and maintains twelve (12) park and ride lots, and provides bike lockers at select locations. Understanding how these passenger facilities are used enables Spokane Transit to focus its resources more efficiently and provides key data points which assist in ensuring the agency invests responsibly in infrastructure that supports the Mission Statement and stated Comprehensive Plan goals and policies.

The *Performance Report – Passenger Facilities* is attached for review.

**RECOMMENDATION TO COMMITTEE:** Information only.

**COMMITTEE ACTION:**

**RECOMMENDATION TO BOARD:**

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____

# Annual Performance Report – Passenger Facilities

Edition No. 3 (2014 Data)

***Prepared for:***
**Performance Monitoring and External Relations Committee**

**Final**

**4/29/2015**

Spokane Transit

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# Executive Summary

Spokane Transit provides fixed route bus service, Paratransit service comparable to fixed route service and Vanpool service, to the cities of Airway Heights, Cheney, Liberty Lake, Medical Lake, Millwood, Spokane and Spokane Valley as well as unincorporated areas of Spokane County that are within the Public Transportation Benefit Area (PTBA).

In addition to providing fixed route, Paratransit and Vanpool service, Spokane Transit also serves 1,669 bus stops, serves and maintains 122 transit shelters, serves and maintains twelve park and ride lots as well as provides bike lockers at select locations in the service area.

The following report will provide information in regards to Spokane Transit facilities to include bus stop level ridership, park and ride lot utilization, and passenger facilities projects delivery.

Spokane Transit believes it must invest responsibly in infrastructure that supports STA's Mission Statement and stated Comprehensive Plan goals and policies.

# 2014 Results

## Bus Stops

The number of bus stops changed slightly in 2014 as Spokane Transit removed select bus stops along state highways that did not meet recommended guidelines for such stops. In total, eighteen stops were removed from service as part of that process.

## Ridership

In 2014 Spokane Transit carried 11,324,434 passengers compared to 11,087,049 the year prior.

The following table indicates the top ten weekday boarding locations for bus stops for the year. Boarding data is compiled based on onboard route surveys completed as part of Spokane Transit's Transit Monitoring Program (TMP). Each service day, except holidays, two randomly selected trips are surveyed. Additional trips are also selected to be surveyed each day and in total the TMP program surveyed more than 7,000 trips in 2014.

### Top Bus Stops for Boarding Activity – 2014

The following bus stops experienced the highest passenger boarding activity in 2014. This list excludes transit centers and park and ride lot facilities.

| Rank | Stop Name | DIR | Routes Served | Average Weekday Boardings | |
|---|---|---|---|---|---|
| | | | | 2014 | 2013 |
| 1 | Betz and Al Ogdon Way | OB/CCW | 66 Cheney Express, 68 Cheney Local | 305 | 211 |
| 2 | Division and Hoffman | IB | 25 Division | 219 | 174 |
| 3 | Monroe and Nora | IB | 24 Monroe | 190 | 123 |
| 4 | Monroe and Montgomery | IB | 24 Monroe | 181 | 167 |
| 5 | Riverside and Washington | OB | 25 Division, 26 Lidgerwood, 28 Nevada, 29 SCC, 90 Sprague, 173 VTC Express, 174 Liberty Lake Express | 168 | 139 |
| 6 | Betz and SR 904 | IB/CW | 66 Cheney/EWU, 68 Cheney Local | 157 | 105 |
| 7 | Division and Wellesley | OB | 25 Division | 155 | 158 |
| 8 | Elm and C Street | IB/CCW | 66 Cheney/EWU, 68 Cheney Local, 165 Cheney Express | 150 | 84 |
| 9 | N 9305 Newport Highway | IB | 25 Division, 26 Lidgerwood | 148 | 97 |
| 10 | Sprague and Hayford | IB | 61 Hwy 2 via Browne's Addition | 144 | 175 |

*IB = Inbound, OB = Outbound, CW = Clockwise, CCW = Counter-Clockwise*

# Capital Projects

## Transit Shelters

***City of Spokane Valley***

In 2014 Spokane Transit partnered with the City of Spokane Valley to place six new bus shelters along the Routes 90 and 98. The City of Spokane Valley was responsible for the construction of the concrete pads and other associated improvements and Spokane Transit built, and will maintain, the shelters. Funding for this project included Federal 5317 New Freedom Grant funds, Congestion Mitigation/Air Quality (CMAQ) funds and local funds provided by City of Spokane Valley.

The shelters were placed at the following locations:

- Appleway Avenue eastbound and Farr Road

- Sprague Avenue westbound and Farr Road
- Sprague Avenue westbound and Fox Road (City of Spokane Valley City Hall)
- Sprague Avenue eastbound and Fox Road
- Sprague Avenue westbound and Balfour Park
- Sprague Avenue westbound and Mullan Road

The addition of the transit shelters to the Routes 90 and 98 results in new covered waiting areas for more than 200 passengers on an average weekday.

***Washington State University – Spokane Campus***

Spokane Transit partnered with Washington State University (WSU) to place a new style of transit shelter at the inbound bus stop, served by the Routes 26 Lidgerwood and 28 Nevada, adjacent to the WSU School of Nursing building. This shelter, manufactured by Brasco Industries, Inc., complements the architectural style of the nursing building with its silver finish and full length glass panels. The site also serves a pilot project for STA as a potential model for future transit shelters to be placed in the service area.

## Sidewalk Infill

Spokane Transit partnered with multiple jurisdictions to complete sidewalk projects that closed gaps in existing sidewalk networks and improved pedestrian access to transit services.

In the City of Spokane Valley sidewalk work included locations along Farr Road to connect to existing sidewalk along Appleway Avenue adjacent to Spokane Transit's Route 90 Sprague bus as well as work along Park Road which provided pedestrian connections to existing sidewalks and bus stops for the Route 94 East/Central Millwood route.

Sidewalk projects were also completed in the City of Spokane, most notably a project to bridge a gap in sidewalks between 2nd and 3rd Avenues along Arthur Street. As both 2nd and 3rd Avenues are one-way, transit customers need to use Arthur Street to access the stops depending on their direction of travel and previously had to do so without a safe, accessible path.

## Park and Rides

***Pence-Cole Valley Transit Center***

The Pence-Cole Valley Transit Center (VTC) underwent extensive rehabilitation in 2014. Built in 1989, the VTC serves as the central hub for service within the Spokane Valley and in 2014 the

transit center averaged more than 1,600 boardings per weekday. Six routes serve the VTC; Route 66 Cheney/EWU (select trips), Route 90 Sprague, Route 96 Pines/Sullivan, Route 97 South Valley, Route 98 Liberty Lake via Sprague and the Route 173 VTC Express.

After twenty-five years of service the facility was in need of rehabilitation to the roof and supporting structure as well as to the passenger waiting shelters. Additional work included operational improvements, to included preparation for CAD/AVL, as well as ADA accessibility improvements.

On the following page are example photos of the VTC prior to rehabilitation and after.

*Before*

*After*

## Passenger Interface Improvements

***Bus Stop Signage Replacement Project***

In 2014 Spokane Transit continued the project to replace all bus stop signs in the system with a newly designed bus stop sign. These new signs provide consistent branding throughout the service area as well as provide clearer, more concise information for customers to include the route number, route name, destination and a bus stop number. The bus stop number is the means by which a customer can retrieve real-time arrival information for a bus on the given route.

# Park and Ride Lots

Spokane Transit operates twelve park and ride locations within the service area. Demand for parking remains strong and Spokane Transit continues to look for ways to improve service to and from park and ride lots as well as possible locations for new park and ride lots in conjunction with planning for the High Performance Transit (HPT) network.

Spokane Transit collects park and ride utilization data in two ways:

1) Via routine surveys conducted by Spokane Transit Security personnel.
2) Annual License plate surveys of all park and ride lots in the service area.

Counts performed by security staff are conducted multiple times each weekday with a minimum of one count during the peak period when utilization of the lot is typically highest (exception: counts may or may not be conducted daily at outlying lots such as K Street Station or Cheney based on available manpower). The charts that follow indicate the 85$^{th}$ percentile data related to park and ride counts.

Of the twelve park and rides currently in operation, eight are either owned or leased by Spokane Transit while the remaining four are made possible by cooperative agreement. Typically a cooperative agreement includes Spokane Transit contributing to the maintenance and snow removal of the lot.

## Owned/Leased Facilities

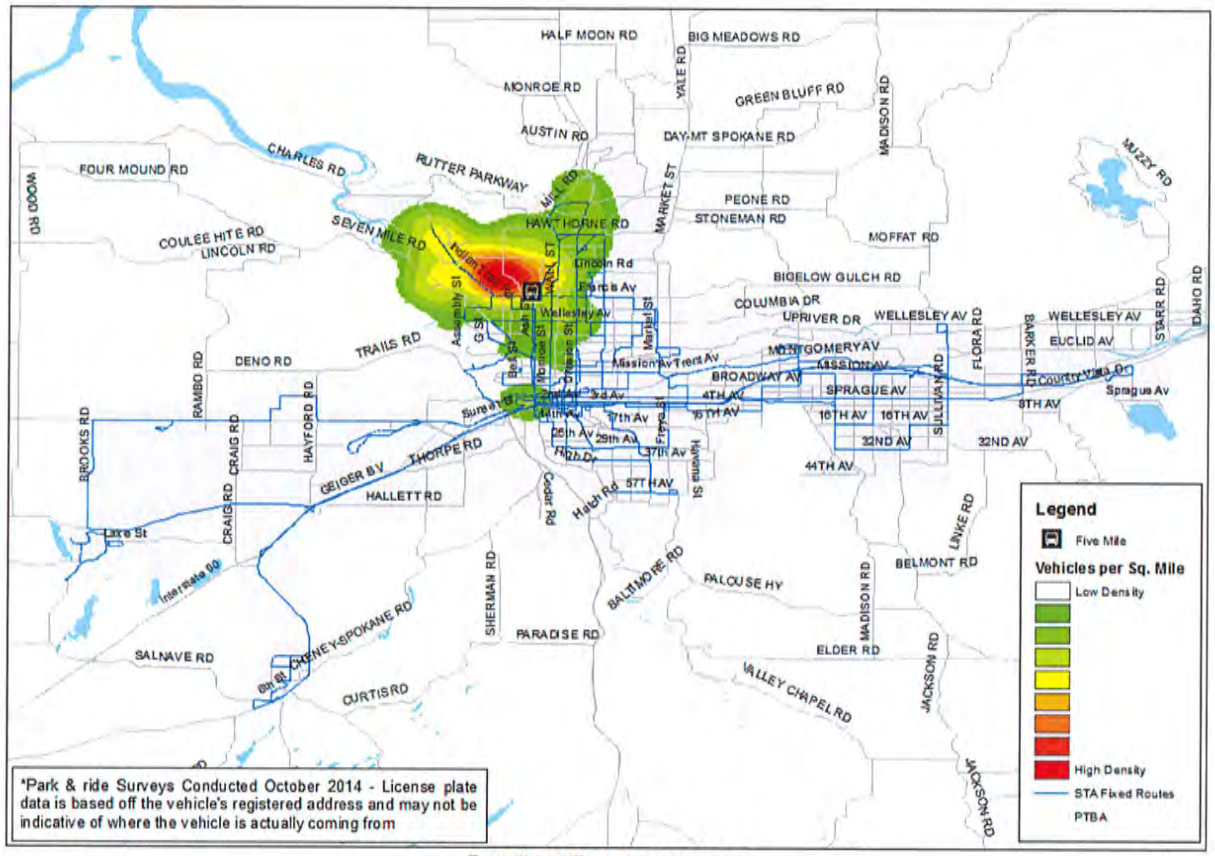
***Five Mile Park and Ride***

| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | Ash Street and Five Mile Road | 99 |

Five Mile Park and Ride is served by the Route 22 Northwest Boulevard, Route 24 Monroe, Route 27 Hillyard and Route 66 Cheney on select trips. Peak service on weekdays provides eight buses an hour departing to downtown Spokane.

As shown in the chart below, Five Mile Park and Ride is at or near capacity for the majority of the year.

Vehicles utilizing the lot maintain a strong density to the immediate northwest of the park and ride between Five Mile Road and West Indian Trail Road. Vehicles also originate from a wide area surrounding the lot to include the Hastings Road area to the north, Nine Mile Road to the west and downtown areas to include Browne's Addition.

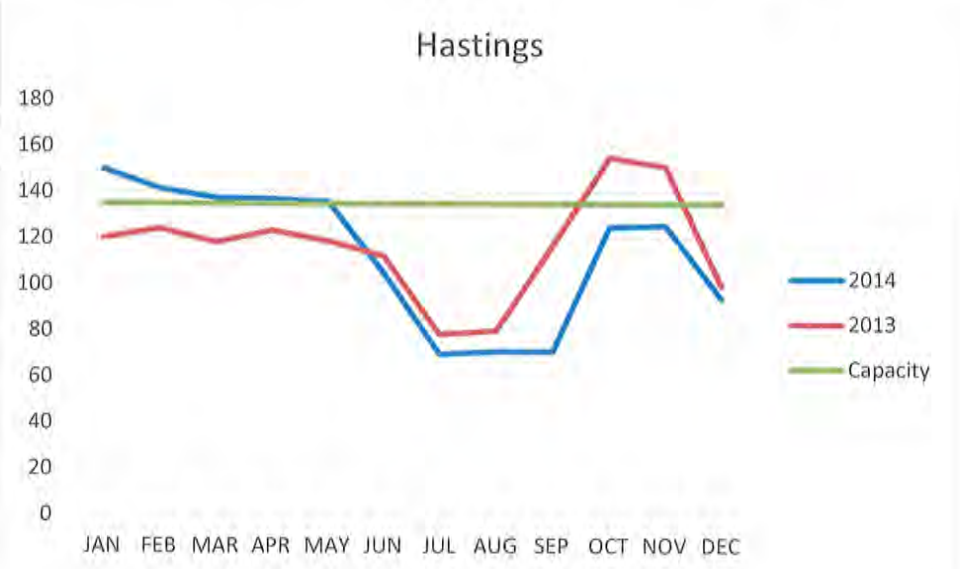



Density of Park & Ride Users
Five Mile Lot
(87 Vehicles Surveyed)

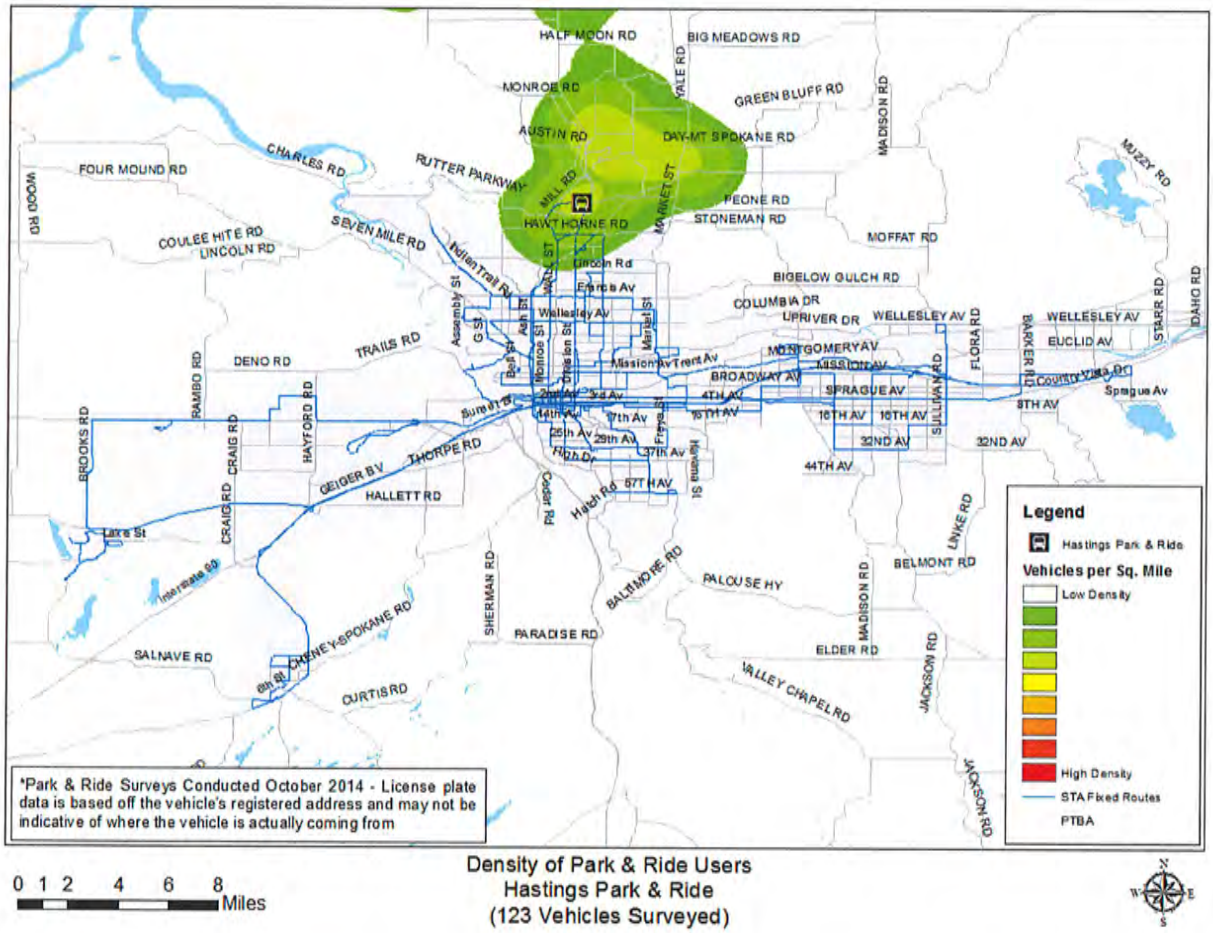
***Hastings Park and Ride***

| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | Hastings Road and Mayfair Road | 135 |

Hastings Park and Ride is served by Routes 25 Division, 124 North Express and Route 66 Cheney/EWU which has two morning departures when EWU is in session. The Route 25 provides fifteen minute peak frequency and thirty minute frequency on nights and weekends. The Route 124 operates on weekdays only. In 2014 there were 308 boardings per average weekday.




Hastings Park and Ride shares similarities with the Jefferson Lot in that during periods when Eastern Washington University is in session it is not uncommon for the lot to be at or above capacity. Utilization of the lot dips during the summer, non-school months.



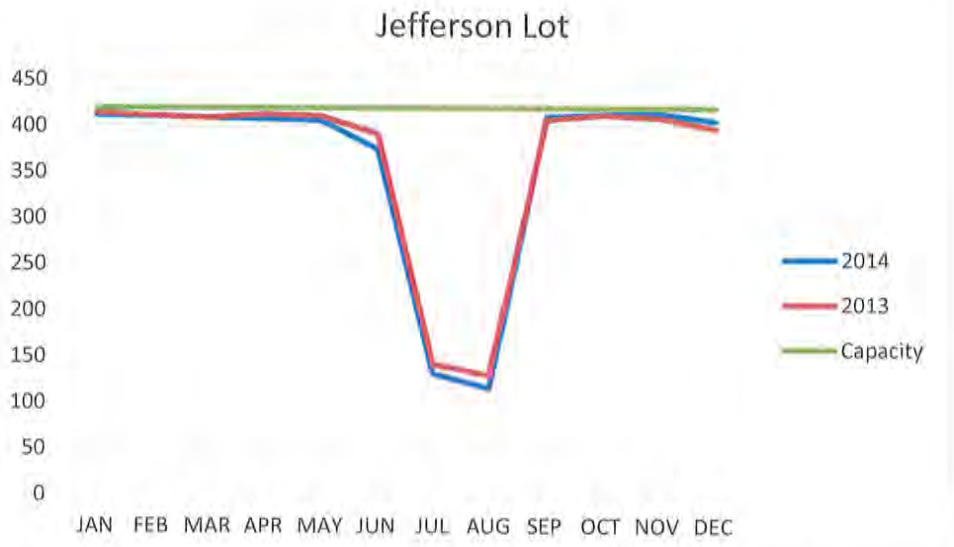

Density of Park & Ride Users
Hastings Park & Ride
(123 Vehicles Surveyed)

***Jefferson Lot***

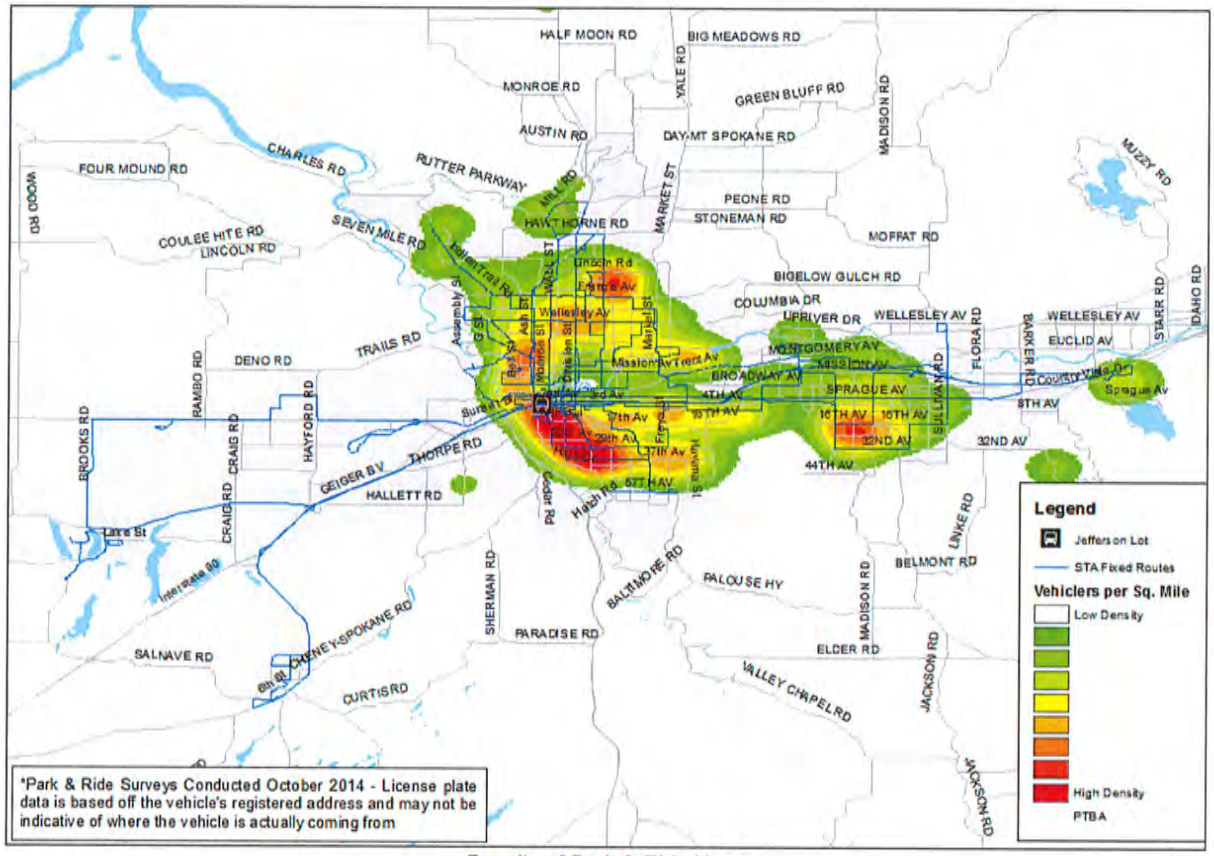
| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | Jefferson Street between 3rd and 4th Avenues | 420 |

The Jefferson Lot is served by the Route 66 Cheney/EWU with fifteen minute frequency, or better, during the peak period when school is in session, thirty minute frequency on non-school days and hourly frequency on nights and weekends. The lot is also served by Route 62 with limited weekday service and Route 165 during the peak period.

Like Hastings Park and Ride on the preceding page, the Jefferson Lot is often at or above capacity during months when Eastern Washington is in session. Summer months show a dramatic drop off in the demand for the park and ride. For 2014, the average weekday boardings at Jefferson lot was 840 based on on-board survey data.




When the license plate audit was conducted in October of 2014, Jefferson lot was at 92% capacity. Vehicles utilizing the lot come from a wide area with solid density displayed on the South Hill, the north side from West Central extending to the northeast, to the Hillyard area and the Spokane Valley area.



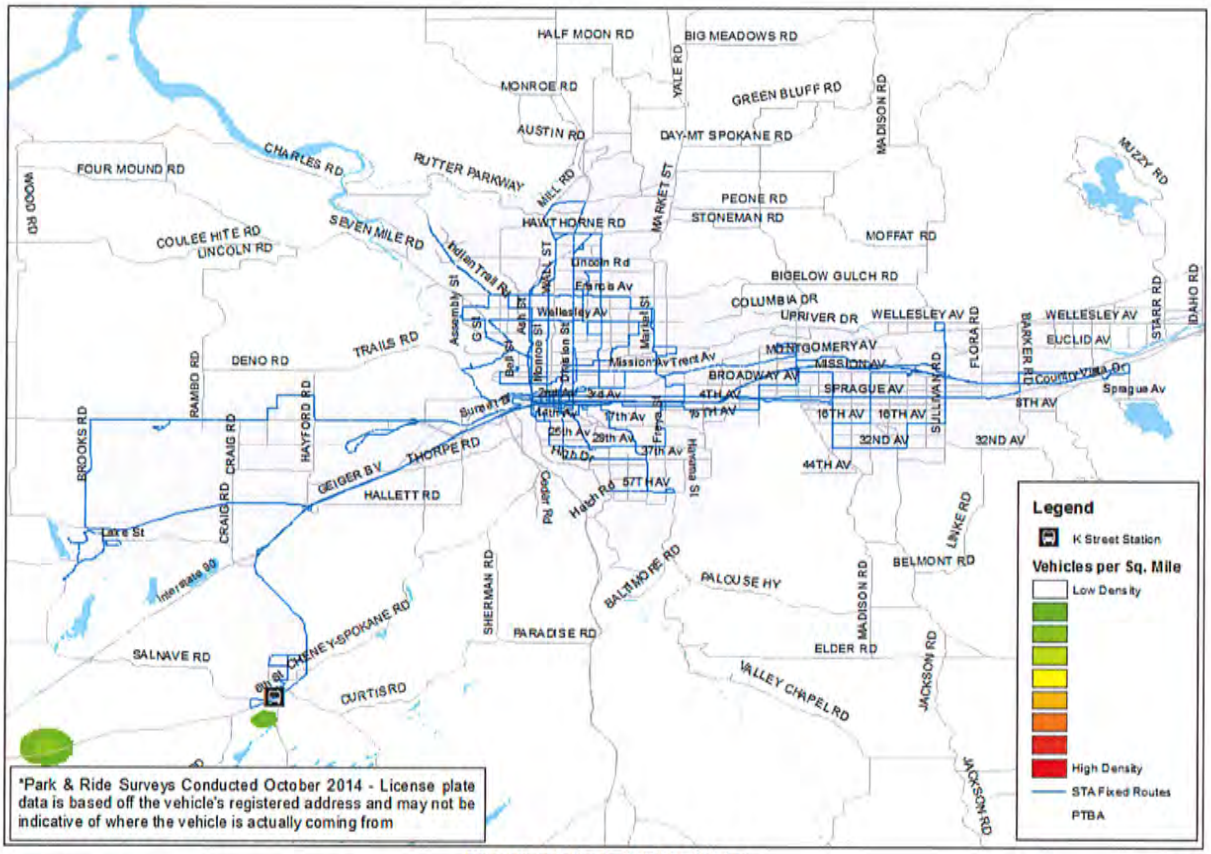

Density of Park & Ride Users
Jefferson Lot
(383 Vehicles Surveyed)

***K Street Station***

| City | Location | Available Parking Spaces |
|---|---|---|
| Cheney | K Street and 1st Avenue | 28 |

K Street station is served by the Route 68 Cheney Local as well as the Route 165 Cheney Express. The Route 68 provides thirty minute peak frequency on weekdays and hourly frequency on nights and weekends. The Route 165 provides thirty minute peak frequency on weekdays only.

Vehicles noted in the lot during the October 2014 license plate survey are shown in the map on the following page. As a bus stop, K Street Station averages over 60 boardings per average weekday combined between Routes 68 and 165.

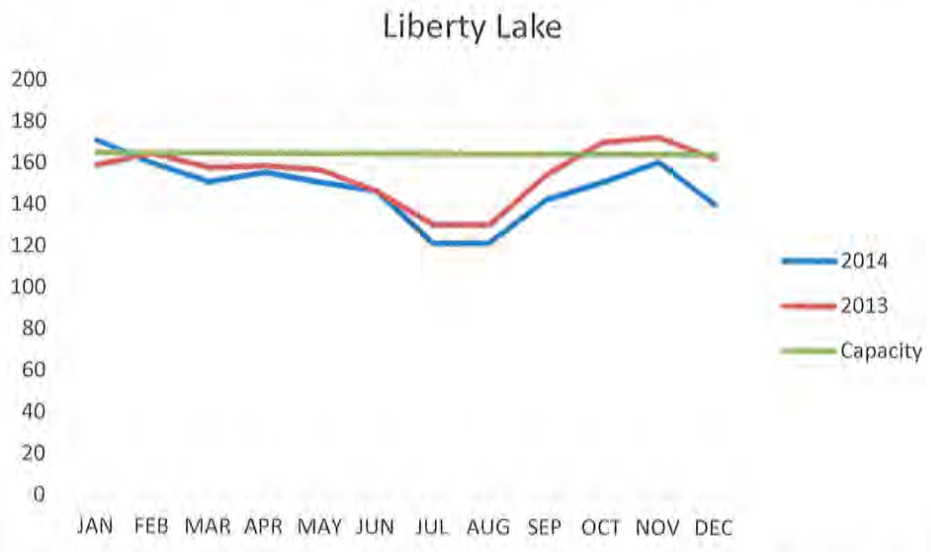

HALF MOON RD
BIG MEADOWS RD
MONROE RD
GREEN BLUFF RD
AUSTIN RD
DAY-MT SPOKANE RD
CHARLES RD
RUTTER PARKWAY
FOUR MOUND RD
PEONE RD
STONEMAN RD
HAWTHORNE RD
MOFFAT RD
COULEE HITE RD
LINCOLN RD
SEVEN MILE RD
BIGELOW GULCH RD
COLUMBIA DR
UPRIVER DR
WELLESLEY AV
EUCLID AV
MONTGOMERY AV
MISSION AV
BROADWAY AV
SPRAGUE AV
DENO RD
TRAILS RD
RAMBO RD
BROOKS RD
HAYFORD RD
CRAIG RD
THORPE RD
GEIGER BV
HALLETT RD
Lake St
Interstate 90
SALNAVE RD
CHENEY-SPOKANE RD
CURTIS RD
SHERMAN RD
PARADISE RD
BALTIMORE RD
PALOUSE HY
ELDER RD
BELMONT RD
LINKE RD
MADISON RD
JACKSON RD
VALLEY CHAPEL RD
MUZZY RD
STARR RD
IDAHO RD
FLORA RD
SULLIVAN RD
BARKER RD
Sprague Av
5TH AV
16TH AV
32ND AV
44TH AV
57TH AV
Legend
K Street Station
Vehicles per Sq. Mile
Low Density
High Density
STA Fixed Routes
PTBA
*Park & Ride Surveys Conducted October 2014 - License plate data is based off the vehicle's registered address and may not be indicative of where the vehicle is actually coming from
0 1 2 4 6 8
Miles
Density of Park & Ride Users
K Street Station
(5 Vehicles Surveyed)

***Liberty Lake Park and Ride***

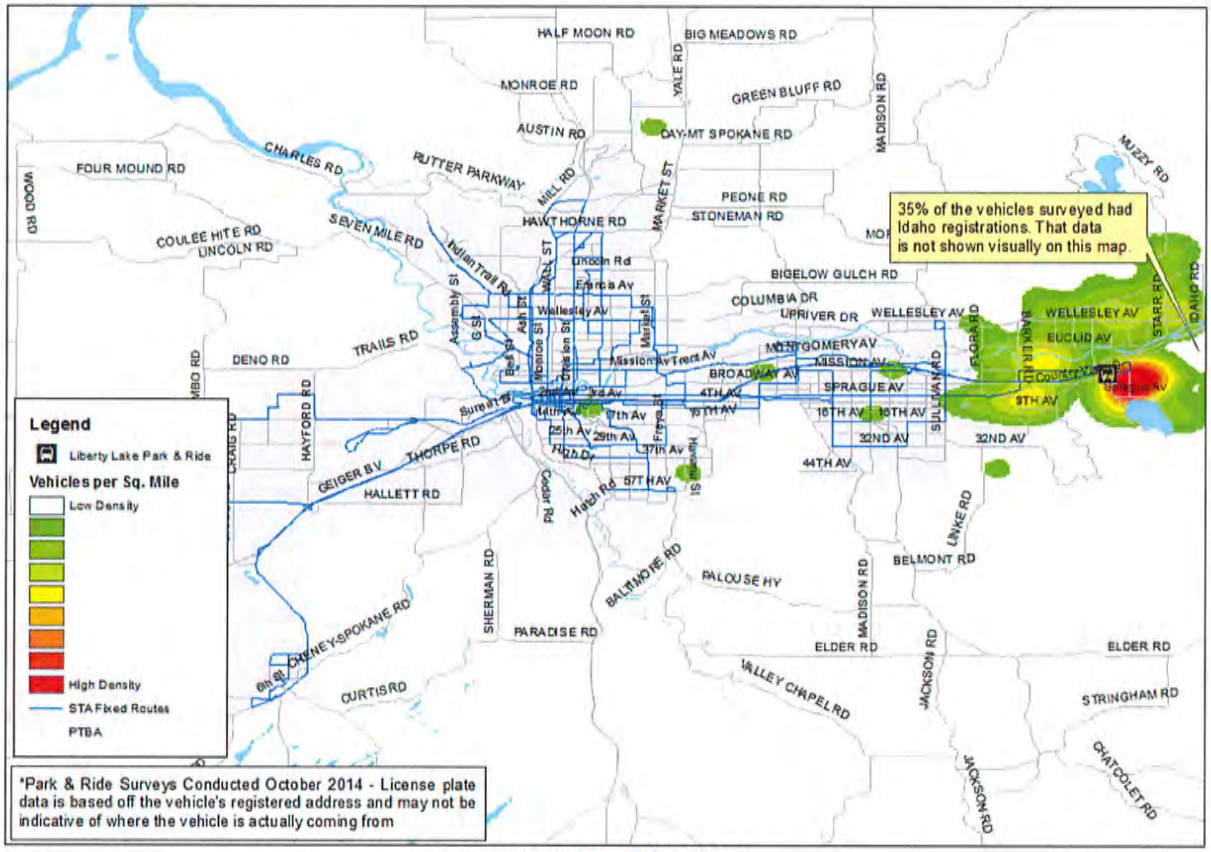
| City | Location | Available Parking Spaces |
|---|---|---|
| Liberty Lake | E Mission Avenue and Meadowwood Lane | 165 |

Liberty Lake Park and Ride is served by the Route 98 Liberty Lake via Sprague and the Route 174 Liberty Lake Express. The Route 98 provides thirty minute peak frequency and hourly service on nights and weekends between Liberty Lake Park and Ride and the Valley Transit Center via Sprague Avenue. The Route 174 provides between eight and fifteen minute peak frequency weekdays only to downtown Spokane via Interstate 90.

During peak periods it is common to find the lot is at or above capacity. In an effort to provide more capacity, Spokane Transit entered into agreement in late 2014 with the City of Liberty Lake to lease additional parking across the street at the City of Liberty Lake Town Square. The agreement allows for Spokane Transit patrons to use the lot between the hours of 6:00 AM and 6:00 PM, Monday through Friday. Please note vehicles utilizing the overflow parking are not represented in the chart below.




License plate survey data continues to show strong origin density from the City of Liberty Lake while also showing a strong draw from areas to the immediate west and north of the Interstate 90 corridor. The Liberty Lake Park and Ride maintains a popular location for Idaho commuters with 35% of the vehicles in the lot displaying Idaho license plates during the October 2014 surveys.

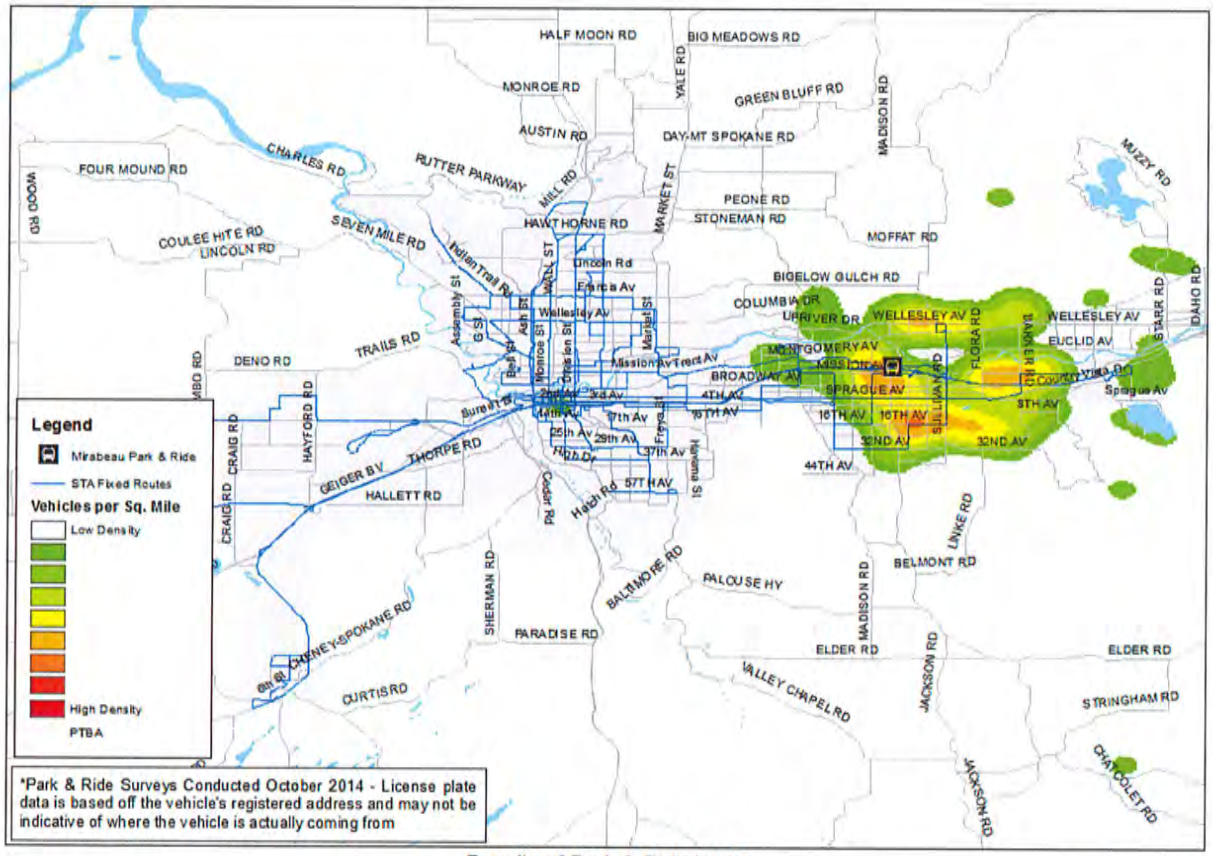

35% of the vehicles surveyed had Idaho registrations. That data is not shown visually on this map.
Legend
Liberty Lake Park & Ride
Vehicles per Sq. Mile
Low Density
High Density
STA Fixed Routes
PTBA
*Park & Ride Surveys Conducted October 2014 - License plate data is based off the vehicle's registered address and may not be indicative of where the vehicle is actually coming from
0 1 2 4 6 8 Miles
Density of Park & Ride Users
Liberty Lake Park & Ride
(144 Vehicles Surveyed)
HALF MOON RD
BIG MEADOWS RD
MONROE RD
GREEN BLUFF RD
AUSTIN RD
DAY-MT SPOKANE RD
FOUR MOUND RD
CHARLES RD
RUTTER PARKWAY
HILL RD
PEONE RD
STONEMAN RD
HAWTHORNE RD
COULEE HITE RD
LINCOLN RD
SEVEN MILE RD
Indian Trail Rd
Lincoln Rd
Freya Av
BIGELOW GULCH RD
COLUMBIA DR
UPRIVER DR
WELLESLEY AV
Wellesley Av
TRAILS RD
DENO RD
MONTGOMERY AV
Mission Av
Trent Av
BROADWAY AV
SPRAGUE AV
EUCLID AV
9TH AV
4TH AV
5TH AV
7th Av
25th Av
29th Av
37th Av
16TH AV
18TH AV
32ND AV
44TH AV
57TH AV
HAYFORD RD
GEIGER BV
THORPE RD
HALLETT RD
Hatch Rd
Cedar Rd
Havana St
Freya St
Ash St
Division St
Monroe St
Market St
Assembly St
Bernard St
Sunset Hy
SULLIVAN RD
FLORA RD
BANKER RD
STARR RD
IDAHO RD
MUZZY RD
LINKE RD
BELMONT RD
PALOUSE HY
BALTIMORE RD
SHERMAN RD
PARADISE RD
CHENEY-SPOKANE RD
8th St
CURTIS RD
MADISON RD
ELDER RD
VALLEY CHAPEL RD
JACKSON RD
STRINGHAM RD
CHATCOLET RD
MARKET ST
YALE RD
CRAIG RD
WOOD RD
N
S
E
W

***Mirabeau Point Park and Ride***

| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane Valley | 13209 E. Indiana Avenue | 198 |

Mirabeau Point Park and Ride is served by the Route 32 Trent/Montgomery, Route 96 Pines/Sullivan, Route 97 South Valley, and the Route 174 Liberty Lake Express. These routes provide customers with various trip options to include direct service to Spokane Community College via the Route 32, access to the Valley Transit Center and Pines and Sullivan corridors via the Route 96 and 97 as well as access to downtown Spokane via the Route 174.

Mirabeau Park and Ride continues to be a key park and ride for commuters living in and around the City of Spokane Valley. The lot is also utilized by commuters from Idaho based on license plate survey data with approximately 7% of the vehicles observed displaying Idaho license plates. Mirabeau remains the second busiest stop in the Spokane Valley with an average of 446 boardings per average weekday.



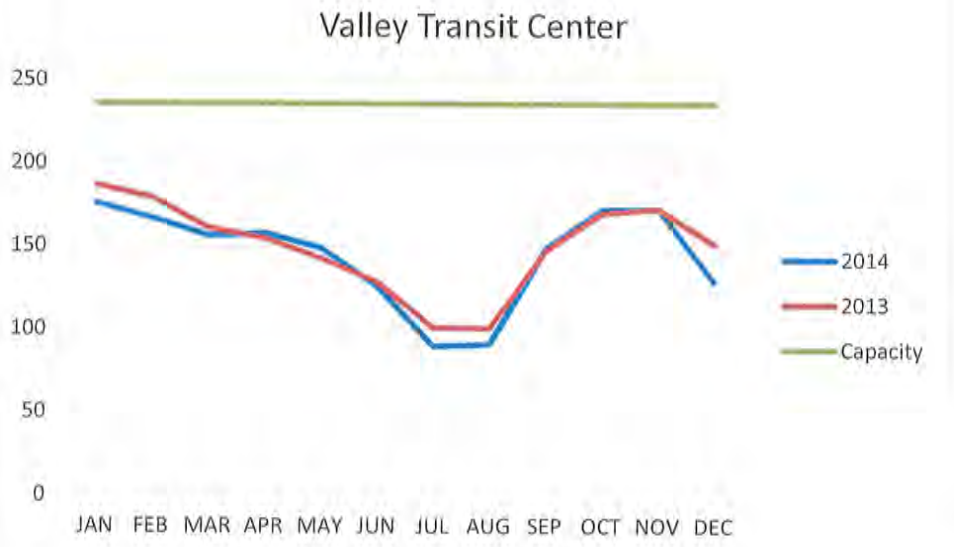

Density of Park & Ride Users
Mirabeau Park & Ride
(125 Vehicles Surveyed)

***Pence-Cole Valley Transit Center (VTC)***

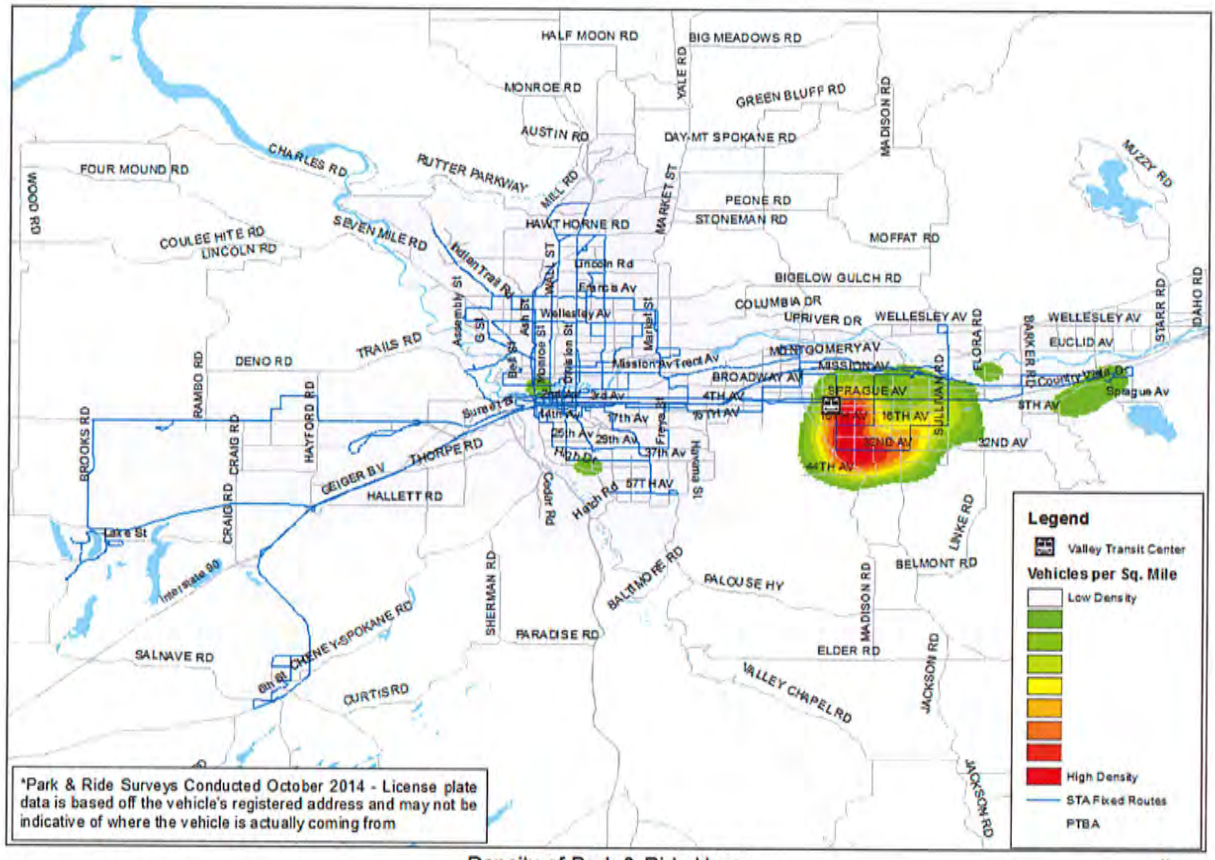
| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane Valley | 4th Avenue and University Road | 236 |

The VTC is served by the Route 90 Sprague, Route 96 Pines/Sullivan, Route 97 South Valley, Route 98 Liberty Lake via Sprague and the Route 173 VTC Express. The Route 90 offers fifteen minute peak frequency while the 96, 97, 98, and 173 all offer thirty minute peak frequency. Route 90 provides thirty minute frequency nights and weekends while the 96, 97 and 98 offers hourly service.

The VTC is the third busiest stop location in the entire Spokane Transit system with an average of 1,453 boardings per weekday.




The Valley Transit Center maintains a strong density of users to the south bordered by Dishman-Mica Road to the west, Pines Road to the west and 32nd Avenue at the southern end. A few vehicles observed in the lot originated from the City of Liberty Lake.




Density of Park & Ride Users
Valley Transit Center
(182 Vehicles Surveyed)

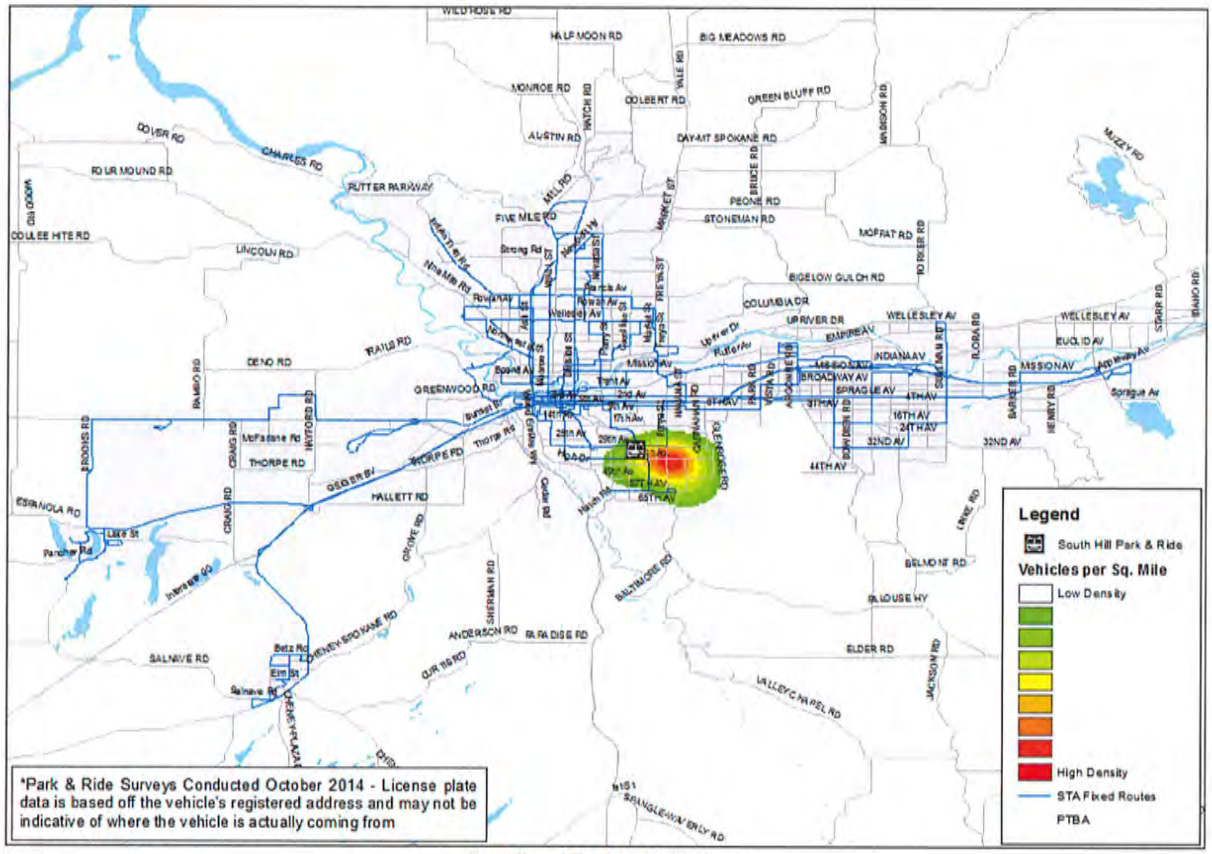
***South Hill Park and Ride***

| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | 31st Avenue and Southeast Boulevard | 98 |

The South Hill Park and Ride is served by the Route 34 Freya, Route 43 Lincoln/37th Avenue, the Route 44 29th Avenue and the Route 45 Regal. The Route 43 offers thirty minute peak frequency and the Routes 34, 44 and 45 offer fifteen minute peak frequency. Hourly service is offered on nights and weekends.

While the South Hill Park and Ride is well under capacity in terms of lot utilization, the stop itself remains a busy one; ranking in the top twenty for all stop locations in the Spokane Transit system with an average of 368 boardings per average weekday.

The South Hill Park and Ride maintains a consistent high density of users to the east of the park and ride along 37th Avenue between Freya Street and Havana Street.



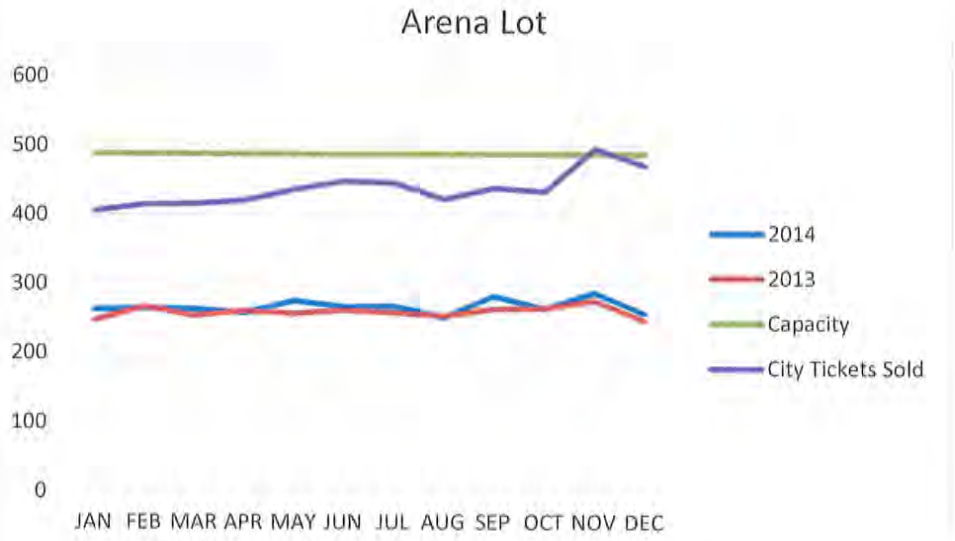

Density of Park & Ride Users
South Hill
(46 Vehicles Surveyed)

## Cooperative Facilities

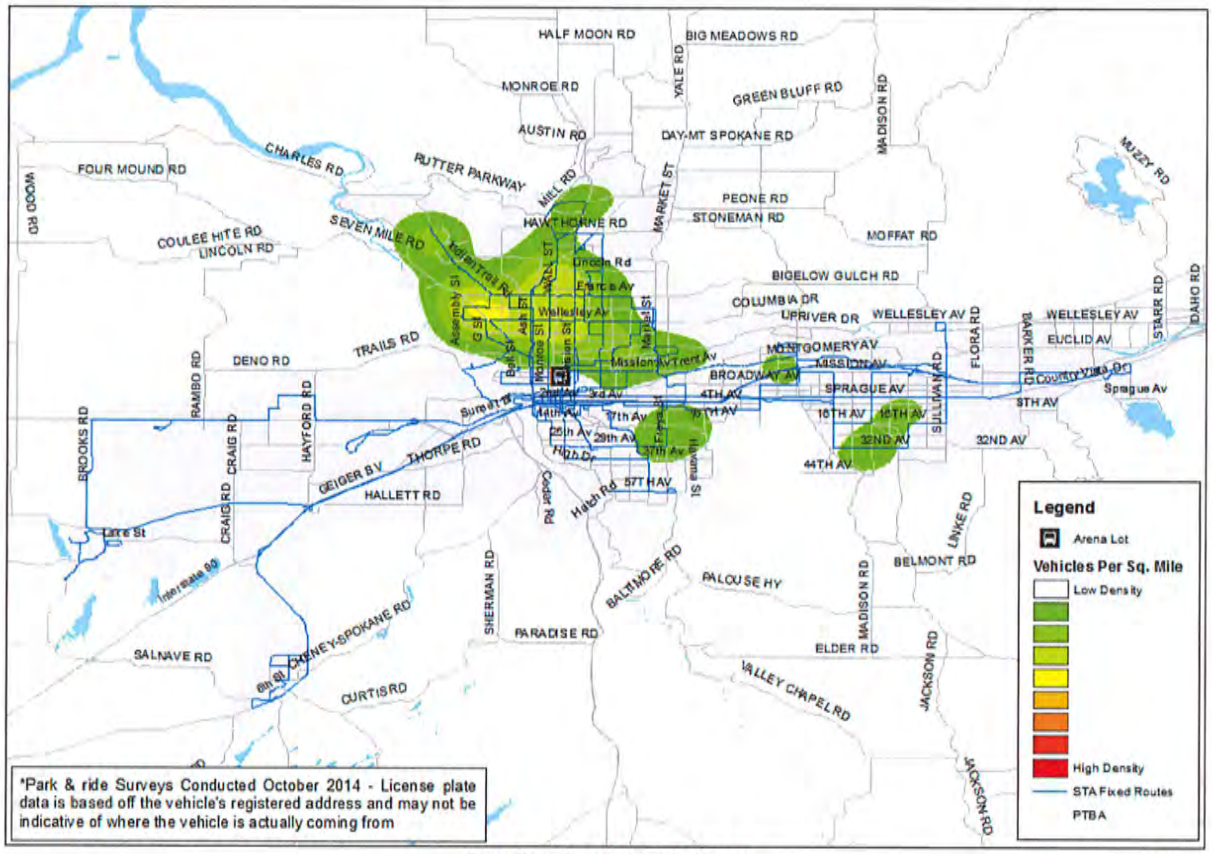
***Arena Lot***

| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | W Boone Avenue and Howard Street | 488 |

The Arena Lot is served by the Route 1 Plaza/Arena shuttle which provides ten minute peak frequency on weekdays only. Customers who choose to park at the Arena Lot can pay the $1.50 cash fare, purchase a $3.50 day pass or purchase a monthly pass for $30.00. The monthly pass provides unlimited travel on shuttle vehicles.




204 of the available 488 spaces were occupied during license plate surveys conducted in October 2014 while average daily boardings at the Arena Lot were up slightly in 2014. Based upon the license plate survey data, vehicles utilizing the lot originate generally from areas to the north but there are concentrations of vehicles to the southeast and valley areas.



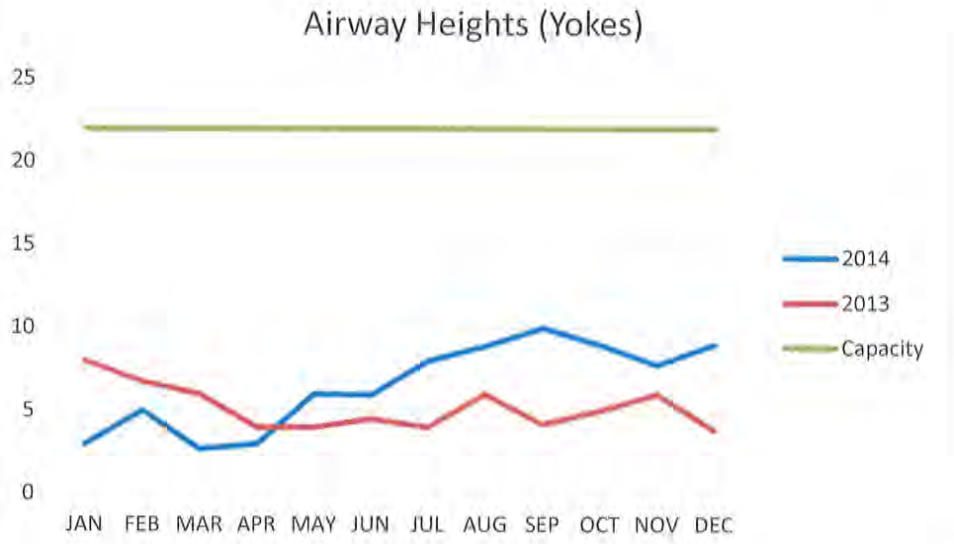

Density of Park & Ride Users
Arena Lot
(204 Vehicles Surveyed)

***Airway Heights Park and Ride***

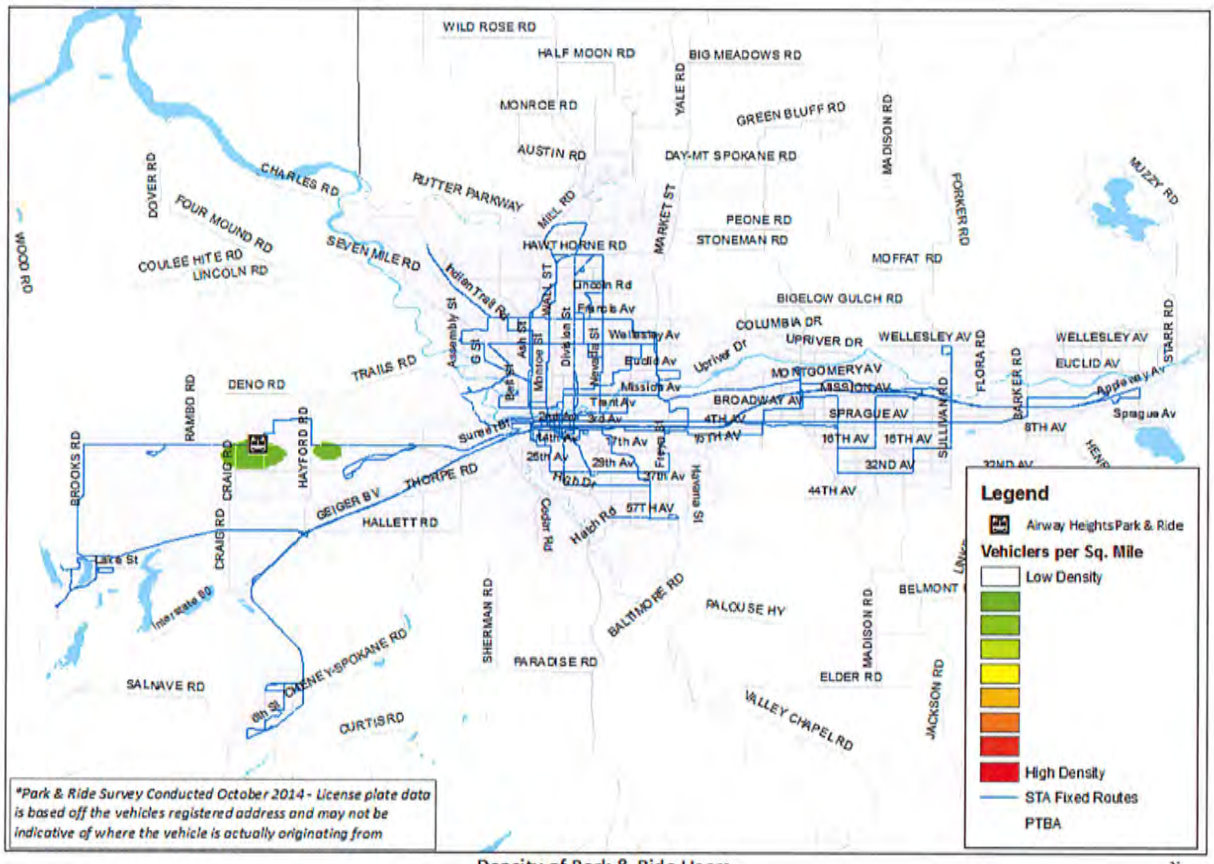
| City | Location | Available Parking Spaces |
|---|---|---|
| Airway Heights | SR 2 (in front of Yoke's Foods) | 22 |

Airway Heights Park and Ride is served by the Route 61 Highway 2 via Browne's Addition route which provides thirty minute peak frequency on weekdays and hourly service on nights and weekends.

While utilization of the Airway Heights Park and Ride is low, the bus stop is the second busiest boarding location in the City of Airway Heights ranking below only the inbound stop of Northern Quest Casino in terms of average weekday boardings with 79 boardings per average weekday.




Five vehicles were observed in the lot during the October 2014 survey. All of these vehicles originated from locations within a few miles of the lot.



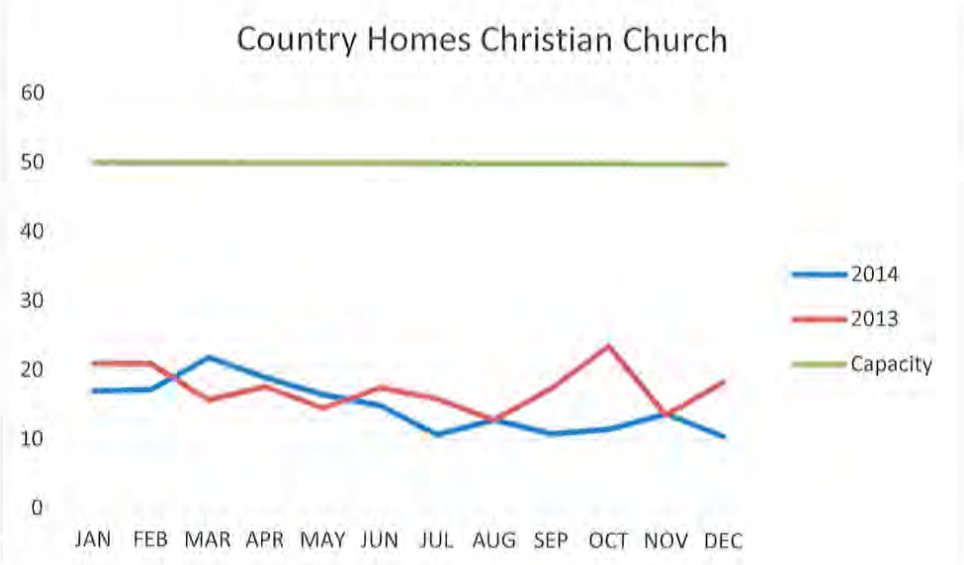

Density of Park & Ride Users
Airway Heights
(5 Vehicles Surveyed)

***Country Homes Christian Church***

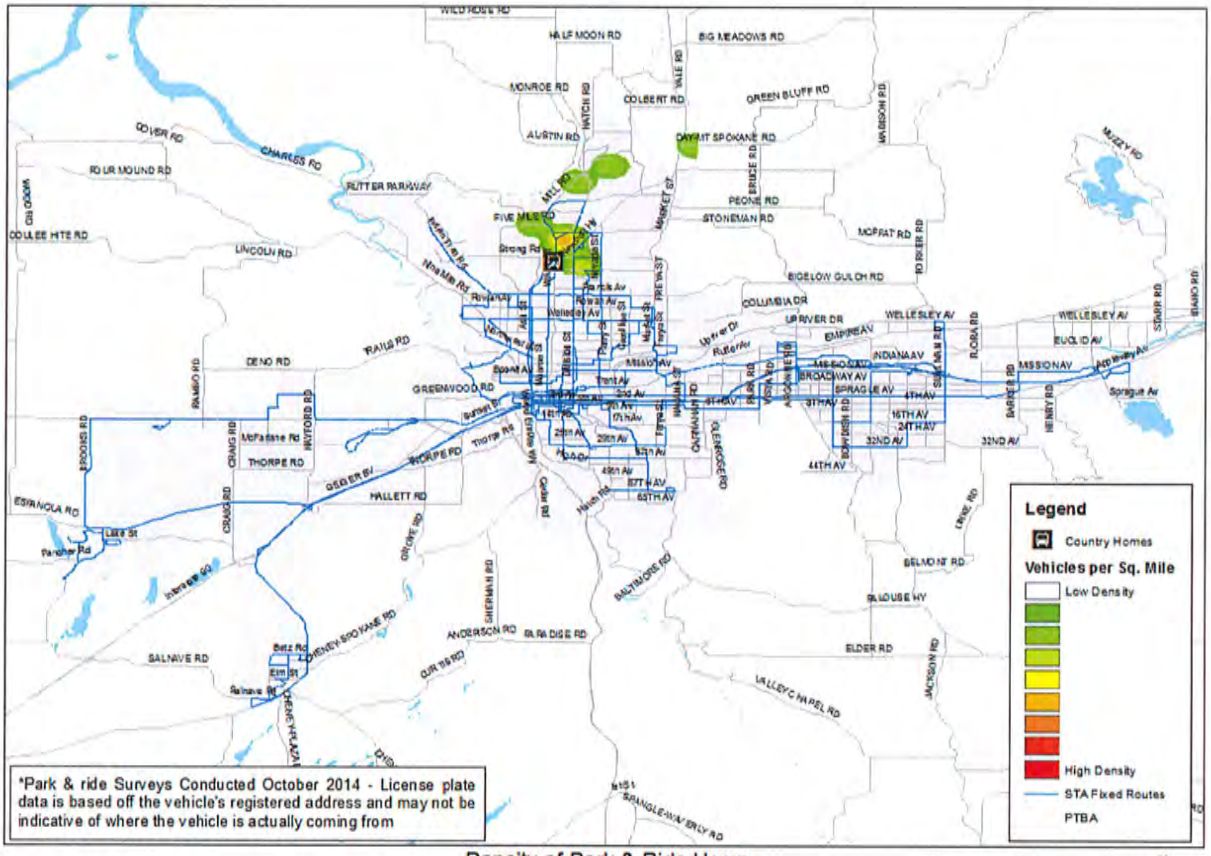
| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | Wall Street and Country Homes Boulevard | 50 |

In cooperation with the Country Homes Christian Church, Spokane Transit offers 50 parking spaces to customers of the Route 124 North Express.

2014 is the second year parking counts have been conducted at the Country Homes Christian Church.




During the October 2014 license plate surveys ten vehicles were recorded in the lot. Eleven boardings occur at the bus stop on an average weekday. As in 2013, vehicles using the Country Homes Christian Church lot are generally coming from locations that are within a few miles of the lot though a few vehicles come from the Hastings and Mead area.



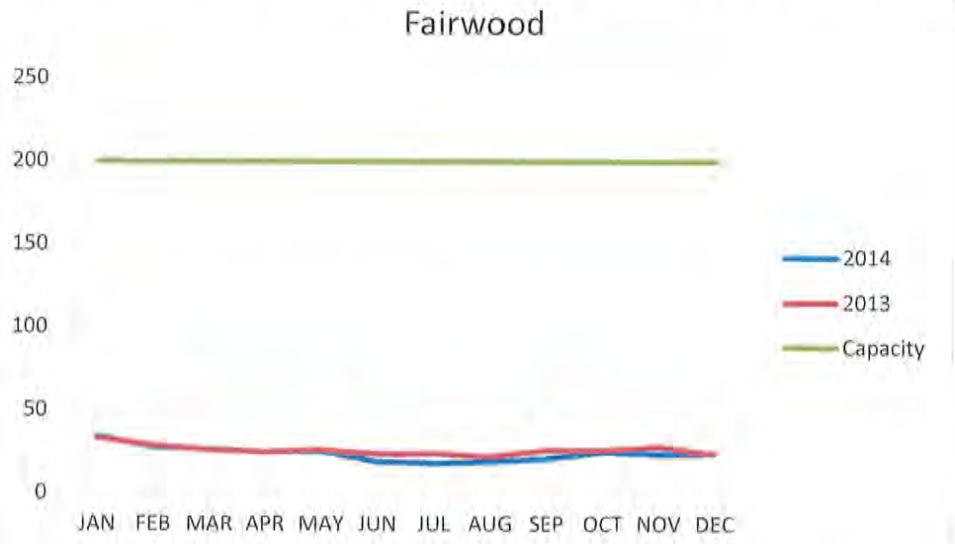

Density of Park & Ride Users
Country Homes
(10 Vehicles Surveyed)

***Fairwood Lot***

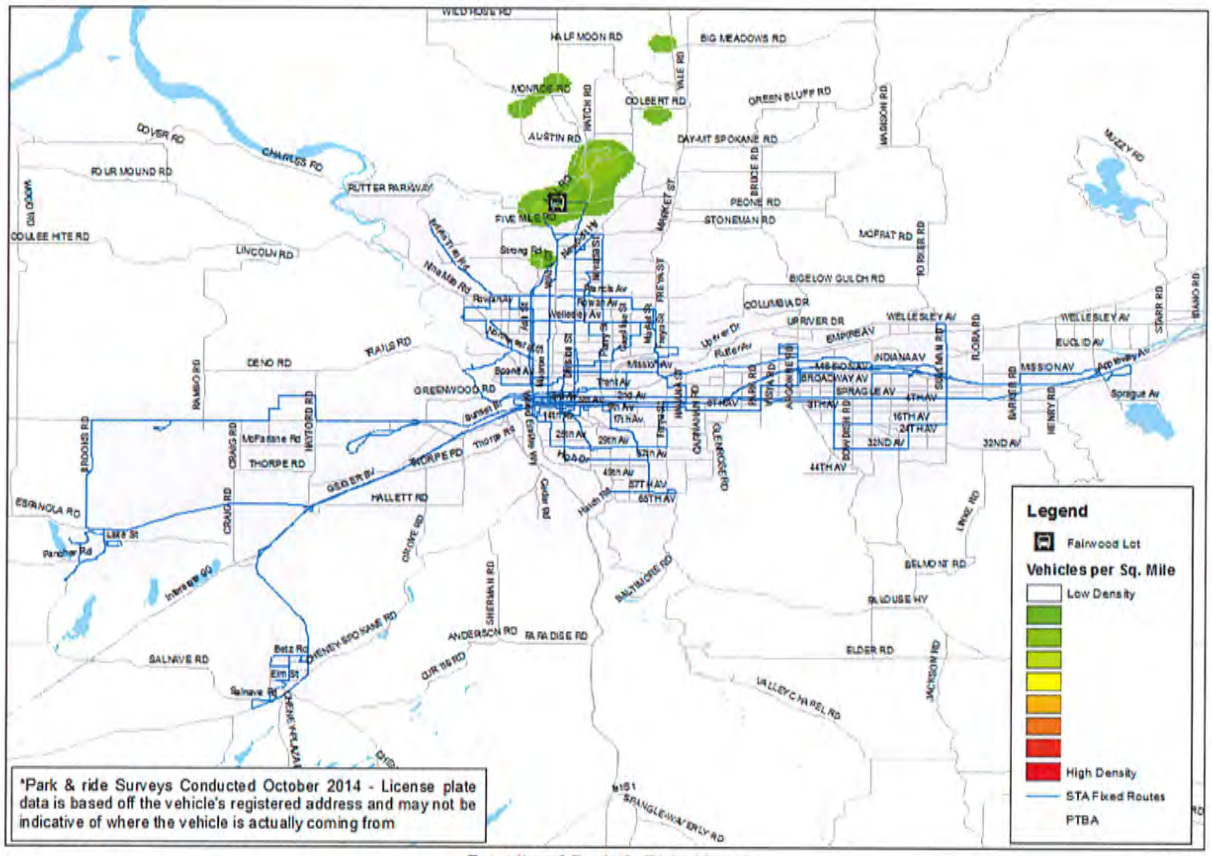
| City | Location | Available Parking Spaces |
|---|---|---|
| Spokane | 511 W. Hastings Road | 200 |

Fairwood Lot is served by the Route 124 North Express on weekdays only. Parking at Fairwood Lot is made possible via a lease agreement with The Calvary Chapel and lot serves as an overflow lot for the Hastings Park and Ride. The lot has ample capacity with space for up to 200 vehicles.

Utilization of the lot in 2014 was consistent with data collected in the previous year however the months of March and July 2014 both saw spikes with over 50 vehicles in the lot. Average weekday boardings rose slightly in 2014 with 58 boardings compared to 50 the previous year.




Cars utilizing the Fairwood Lot share similarities with the origins of cars using the Hastings Park and Ride though on a smaller scale. The Hastings Park and Ride origin map can be found on Page 14.




Density of Park & Ride Users
Fairwood Lot
(20 Vehicles Surveyed)

## Bike Lockers

Spokane Transit provides bike lockers at certain park and ride lots for customers who wish to ride their bike as well as access the fixed route system. All Spokane Transit buses have the capability of holding two bicycles on racks mounted on the front of the bus.

Bike lockers can be rented on a monthly basis by contacting Spokane Transit Customer Service. Customers pay an initial fee of $40.00 which includes a refundable $25.00 key deposit and the first three (3) months of rental. Each additional month costs $5.00.

| Location | Total Bike Lockers Available | Total Bike Lockers Rented |
|---|---|---|
| **Five Mile Park & Ride** | 6 | 2 |
| **Hastings Park & Ride** | 5 | 1 |
| **Jefferson Park & Ride** | 6 | 4 |
| **Liberty Lake Park & Ride** | 11 | 2 |
| **Mirabeau Point Park & Ride** | 6 | 2 |
| **South Hill Park & Ride** | 2 | 0 |
| **Valley Transit Center** | 12 | 3 |

# Appendix

## 2014 Weekday Boarding Activity by Stop

Data shown is based on TMP surveys conducted during 2014. During onboard surveys, boarding and alighting activity is recorded at each stop along the given route. The data in the table below shows the combined boarding activity of all routes that serve the stop. The IVR numbers shown correspond with the numbering system used for customer information.

As set forth in *Connect Spokane – A Comprehensive Plan for Public Transportation, Section SI-3.3 Shelters and Awnings*, stops with shelters funded by Spokane Transit must meet the following criteria:

1) 25 or more weekday average boardings
2) Transfer point between two or more routes
3) Adjacent to a ridership generator with a high percentage of riders of limited mobility.

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2740 | EWU PUB | | 1,888 | 1,955 | Transit Center |
| 3264 | Plaza Zone 7 | | 1,751 | 1,450 | Plaza |
| 2632 | Plaza Zone 8 | | 1,594 | 1,079 | Plaza |
| 3185 | Plaza Zone 4 | | 1,539 | 1,252 | Plaza |
| 3132 | Plaza Zone 6 | | 1,501 | 658 | Plaza |
| 3168 | Plaza Zone 2 | | 1,471 | 0 | Plaza |
| 3209 | Valley Transit Center | | 1,453 | 1,360 | Transit Center |
| 1603 | Plaza Zone 5 | | 1,440 | 1,367 | Plaza |
| 3246 | Plaza Zone 3 | | 1,108 | 885 | Plaza |
| 3204 | Spokane Community College | | 1,024 | 917 | Transit Center |
| 3133 | Plaza Zone 9 | | 883 | 1,034 | Plaza |
| 2781 | Plaza Zone 1 | | 831 | 615 | Plaza |
| 2191 | Leave @ Jefferson Lot | OB | 801 | 20 | Park & Ride |
| 3981 | Riverside @ Post | IB/OB | 649 | 178 | |
| 2803 | Mirabeau Point Park & Ride | | 446 | 500 | Park & Ride |
| 4087 | Plaza @ Wall St S | OB | 404 | 73 | Plaza |
| 1135 | Spokane Falls Community College | IB/WB | 398 | 175 | Shelter |
| 3998 | South Hill Park & Ride | | 368 | 323 | Park & Ride |
| 3159 | Hastings Park & Ride | | 308 | 281 | Park & Ride |
| 2732 | Betz @ Al Ogdon Way | OB/CCW | 305 | 169 | Shelter |
| 1084 | Spokane Falls Community College | OB/EB | 277 | 480 | Shelter |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2817 | Liberty Lake Park & Ride | | 272 | 253 | Park & Ride |
| 1005 | Arena Lot | IB | 237 | 127 | Park & Ride |
| 1291 | 5 Mile Park & Ride | IB | 231 | 228 | Park & Ride |
| 1583 | Division @ Hoffman | IB | 219 | 101 | Shelter |
| 1501 | Monroe @ Nora | IB | 190 | 45 | |
| 1499 | Monroe @ Montgomery | IB | 181 | 30 | |
| 3980 | Leave @ Valley Transit Center | OB | 172 | 0 | Transit Center |
| 1505 | Riverside @ Washington | OB | 168 | 11 | |
| 2731 | Betz (turnout) @ SR 904 | IB/CW | 157 | 57 | Shelter |
| 1526 | Division @ Wellesley (Northtown) | OB | 155 | 217 | Shelter |
| 2723 | Elm @ C Street | IB/CCW | 150 | 0 | Shelter |
| 1569 | Newport Highway @ N 9305 | IB | 148 | 17 | |
| 4083 | Sprague @ Hayford (CASINO) | IB | 144 | 8 | Shelter |
| 1052 | Lincoln @ Spokane Falls Blvd | OB | 140 | 16 | |
| 3438 | Monroe @ Broadway | IB | 135 | 115 | Shelter |
| 1503 | Monroe @ Maxwell | IB | 131 | 32 | Shelter |
| 2989 | Sprague @ Havana | IB | 126 | 113 | |
| 3309 | Monroe @ Broadway | OB | 124 | 185 | |
| 2968 | Sprague @ Farr (Winco) | IB | 124 | 36 | Shelter |
| 2987 | Sprague @ Custer | IB | 120 | 24 | |
| 3127 | Spruce @ 2nd | IB | 116 | 5 | Shelter |
| 3886 | Perry @ 8th | IB | 114 | 30 | Shelter |
| 1944 | Trent @ Perry (Social Security) | IB | 110 | 15 | |
| 4219 | Plaza @ Wall St N | OB | 109 | 374 | |
| 1575 | Division @ Lyons | IB | 107 | 32 | |
| 2072 | Wellesley @ Belt | EB | 107 | 109 | |
| 2865 | Sprague @ Havana | OB | 105 | 126 | |
| 4121 | Betz @ Washington | OB/CCW | 105 | 47 | |
| 1507 | Riverside @ Browne | OB | 103 | 26 | |
| 2083 | Wellesley @ Division | EB | 102 | 185 | |
| 1952 | Sprague @ Browne | IB | 99 | 197 | |
| 1200 | Broadway @ Maple | IB | 98 | 4 | Shelter |
| 2108 | Leave Havana @ Sprague Southbound | SB | 98 | 0 | |
| 2049 | Wellesley @ Division (Northtown) | WB | 98 | 105 | Shelter |
| 1840 | Northeast Community Center | IB | 95 | 31 | Shelter |
| 1570 | Division @ Price | IB | 94 | 13 | |
| 2964 | Sprague @ University | IB | 90 | 1 | |
| 2525 | Chandler @ Hartson | IB | 89 | 36 | |
| 1197 | Broadway @ Nettleton | IB | 88 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3861 | Sprague @ Browne | OB | 86 | 72 | |
| 3000 | Sprague @ Napa | IB | 85 | 22 | |
| 1001 | Wall @ Riverside | OB | 85 | 2 | |
| 2958 | Sprague @ Pines | IB | 85 | 43 | |
| 2149 | Pacific @ Oak | IB | 84 | 18 | |
| 1456 | Monroe @ Wellesley | IB | 84 | 23 | Shelter |
| 1595 | Division @ Mission | IB | 81 | 51 | |
| 3257 | 5th @ Thor | IB | 81 | 17 | Shelter |
| 2560 | Airway Heights P&R (Yokes) | IB | 79 | 1 | Park & Ride |
| 1272 | Ash @ Maxwell | IB | 78 | 33 | |
| 1459 | Monroe @ Garland | IB | 78 | 4 | |
| 1580 | Division @ Rowan (Franklin Park) | IB | 77 | 13 | Shelter |
| 2060 | Wellesley @ Belt | WB | 76 | 91 | |
| 1154 | Boone @ Maple | IB | 76 | 5 | |
| 1209 | Boone @ Spokane Transit Authority | IB | 76 | 9 | |
| 3986 | Veterans Hospital | IB/OB | 75 | 62 | Shelter |
| 3002 | Sprague @ Helena | IB | 75 | 45 | |
| 3126 | Wellesley @ Ash | EB | 75 | 36 | Shelter |
| 3189 | Havana @ Sprague | NB | 74 | 42 | |
| 2095 | Wellesley @ Haven | OB/EB | 74 | 53 | Shelter |
| 1602 | Stevens @ Sprague | IB/OB | 71 | 66 | |
| 3974 | Monroe @ Gardner | IB | 71 | 51 | Shelter |
| 1515 | Ruby @ Indiana | OB | 71 | 82 | Shelter |
| 1741 | Lidgerwood @ Columbia (Holy Family) | IB | 70 | 12 | Shelter |
| 2204 | Walnut @ 9th | IB | 69 | 7 | |
| 2724 | Elm @ 7th | IB/CW | 69 | 1 | |
| 1577 | Division @ Dalke | IB | 69 | 30 | |
| 1594 | Division @ Nora | IB | 69 | 94 | |
| 1571 | Division @ Cascade | IB | 69 | 32 | |
| 1573 | Division @ Rhoades | IB | 69 | 26 | |
| 2628 | Hwy 2 @ Hayford (Walmart) | IB | 68 | 2 | Shelter |
| 2040 | Wellesley @ Pittsburg | WB | 67 | 36 | |
| 1713 | Leave Hoerner @ Colton | IB | 67 | 32 | |
| 2085 | Wellesley @ Addison | IB/EB | 66 | 37 | |
| 2088 | Wellesley @ Nevada | EB | 64 | 25 | |
| 3263 | Riverside @ Hemlock (Broadmoor Apts) | IB | 64 | 42 | |
| 2047 | Wellesley @ Addison | OB/WB | 64 | 56 | Shelter |
| 1590 | Division @ Buckeye | IB | 62 | 28 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1027 | Sacred Heart Medical Building | IB/OB | 62 | 65 | |
| 2206 | Walnut @ 7th | IB | 62 | 3 | |
| 4009 | Indiana @ E. 12410 (Sounds on Wheels) | IB/WB | 62 | 17 | |
| 3224 | K Street Station | | 61 | 52 | Park & Ride |
| 2427 | Regal @ 57th | IB | 59 | 1 | |
| 1405 | Monroe @ Indiana | OB | 59 | 144 | |
| 3081 | Mission @ Regal | IB | 58 | 3 | |
| 1514 | Ruby @ Augusta | OB | 58 | 66 | |
| 2291 | Adams @ 6th | IB | 58 | 2 | |
| 2343 | Garfield @ 30th Ave (Manito Center) | IB | 58 | 14 | Shelter |
| 1310 | Hastings @ Fairwood Center | IB/OB | 58 | 49 | Park & Ride |
| 1273 | Ash @ Sharp | IB | 58 | 25 | |
| 3620 | Nevada @ Lyons | IB | 57 | 8 | |
| 3307 | Monroe @ Ide | IB | 57 | 10 | |
| 1919 | Greene @ Mission | IB/EB | 56 | 23 | |
| 2078 | Wellesley @ Monroe | EB | 56 | 66 | |
| 1462 | Monroe @ Frederick | IB | 56 | 2 | |
| 3161 | Wiscomb @ Wedgewood (Lilac Plaza) | IB | 55 | 0 | Shelter |
| 2430 | Regal @ Palouse Hwy | IB | 55 | 4 | |
| 2429 | Regal @ 53rd | IB | 55 | 0 | Shelter |
| 2208 | Walnut @ 5th (Jefferson Lot) | IB | 55 | 686 | |
| 3006 | Sprague @ Sheridan | IB | 54 | 24 | |
| 1987 | Francis @ Monroe | IB | 54 | 2 | |
| 2993 | Sprague @ Freya | IB | 53 | 28 | |
| 1664 | Hamilton @ Mission | IB | 53 | 33 | |
| 3622 | 3rd @ Washington | OB | 53 | 45 | |
| 1506 | Riverside @ Bernard | OB | 52 | 17 | |
| 1198 | Broadway @ Cannon | IB | 51 | 1 | |
| 2946 | Sprague @ Sullivan | IB | 51 | 30 | |
| 3781 | Market @ Garland | EB | 51 | 41 | |
| 2970 | Sprague @ Mullan | IB | 51 | 12 | Shelter |
| 2368 | 29th @ Pinecrest | IB | 50 | 6 | |
| 4081 | Sunset @ Government Wy | IB | 50 | 4 | |
| 1461 | Monroe @ Dalton | IB | 50 | 6 | |
| 1203 | Broadway @ Madison (Courthouse) | IB | 49 | 23 | |
| 1564 | Hawthorne @ Andrew | IB | 49 | 6 | |
| 3060 | Pacific @ Cannon | IB | 49 | 0 | Shelter |
| 1509 | Division @ Spokane Falls Bl. | OB | 48 | 22 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2980 | Sprague @ Thierman | IB | 48 | 25 | |
| 3003 | Sprague @ Ivory | IB | 48 | 9 | |
| 1269 | Ash @ Indiana | IB | 48 | 3 | |
| 2853 | Sprague @ Helena | OB | 48 | 89 | |
| 1136 | Fort George Wright @ Randolph | IB | 48 | 29 | |
| 1497 | Monroe @ Grace | IB | 47 | 11 | |
| 1592 | Division @ Montgomery | IB | 47 | 19 | |
| 1585 | Division @ Garland | IB | 47 | 30 | Shelter |
| 1846 | Crestline @ North Foothills | IB | 47 | 7 | |
| 1408 | Monroe @ Carlisle | OB | 47 | 218 | Shelter |
| 2434 | Regal @ 37th | IB | 47 | 3 | |
| 3852 | 2nd @ Arthur | IB | 46 | 15 | |
| 1533 | Division @ Francis | OB | 45 | 85 | |
| 3841 | 5th @ Stone E Central CC | IB | 45 | 24 | |
| 3302 | Division @ Queen | IB | 45 | 45 | |
| 1596 | Division @ Sharp | IB | 45 | 15 | |
| 1572 | Division @ Cozza | IB | 45 | 9 | |
| 1614 | Hamilton @ Mission | OB | 45 | 63 | |
| 3004 | Sprague @ O'Keefe Bridge Overpass | IB | 45 | 26 | |
| 1546 | Hawthorne @ Division | IB | 44 | 10 | |
| 1874 | Washington @ Sinto | IB | 44 | 23 | |
| 3086 | Mission @ Marshall | IB | 44 | 7 | |
| 2640 | Sunset @ Lewis | IB | 43 | 8 | |
| 1568 | Newport Highway @ Holland | IB | 43 | 6 | |
| 1184 | Pettit @ Augusta WCCC | IB | 43 | 32 | Shelter |
| 2819 | Lib Lk Rd @ Country Vista | IB | 43 | 0 | |
| 4183 | Hamilton @ Cataldo | IB | 43 | 13 | Shelter |
| 2643 | Sunset @ Rustle | IB | 42 | 4 | Shelter |
| 2991 | Sprague @ Julia | IB | 42 | 5 | Shelter |
| 2037 | Wellesley @ Haven | WB | 41 | 39 | |
| 1403 | Monroe @ Maxwell | OB | 41 | 168 | |
| 3888 | Newark @ Richard Allen Ct | IB | 40 | 17 | |
| 2516 | Perry @ 11th | IB | 40 | 10 | |
| 3785 | Wellesley @ Monroe | WB | 40 | 57 | |
| 1826 | Haven @ Diamond | IB | 39 | 7 | |
| 1831 | Wellesley @ Lacey | IB/WB | 39 | 13 | |
| 2851 | Sprague @ O'Keefe Bridge Overpass | OB | 39 | 55 | |
| 3854 | 2nd @ Sherman | IB | 39 | 14 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1665 | Hamilton @ Sharp | IB | 39 | 12 | |
| 3984 | Arrive @ Jefferson Lot | OB | 39 | 6 | |
| 2710 | Washington @ 3rd | OB/CW | 39 | 14 | Shelter |
| 3340 | Monroe @ Boone | OB | 39 | 99 | |
| 2998 | Sprague @ Altamont | IB | 38 | 36 | |
| 2908 | Sullivan @ Broadway | OB | 38 | 40 | |
| 1007 | Washington @ North River Drive | IB | 38 | 16 | |
| 2779 | SR 904 @ 1st (Four Lakes) | IB | 38 | 23 | |
| 2893 | Sprague @ Pines | OB | 38 | 44 | |
| 3539 | Cook @ Rich | IB | 37 | 10 | |
| 2084 | Wellesley @ Lidgerwood | EB | 37 | 8 | |
| 2431 | Regal @ 44th | IB | 37 | 0 | |
| 3058 | Argonne @ Trent | IB | 37 | 0 | |
| 1566 | Newport Highway @ Graves | IB | 36 | 2 | |
| 1150 | Monroe @ 1st | OB | 36 | 3 | |
| 3039 | Pacific @ Hemlock | IB | 36 | 5 | |
| 3944 | Mansfield @ Pines | WB | 36 | 9 | |
| 2862 | Sprague @ Freya | OB | 36 | 73 | |
| 3083 | Mission @ Cook | IB | 35 | 0 | |
| 1391 | Ash @ Wellesley | IB | 35 | 17 | |
| 2384 | 8th @ McClellan | IB | 35 | 0 | |
| 1955 | Haven @ Wellesley | IB | 35 | 27 | |
| 1871 | Washington @ Nora | IB | 35 | 27 | |
| 1825 | Rowan @ Haven | IB | 35 | 11 | |
| 2352 | 29th @ Southeast Blvd | NB | 35 | 10 | |
| 1656 | Nevada @ Bridgeport | IB | 35 | 9 | |
| 3089 | Mission @ Hamilton | IB | 35 | 26 | |
| 2995 | Sprague @ Greene | IB | 35 | 12 | |
| 1460 | Monroe @ Kiernan | IB | 34 | 4 | |
| 2150 | Pacific @ Maple | IB | 34 | 6 | |
| 1163 | Broadway @ Madison (Courthouse) | OB | 34 | 90 | Shelter |
| 2092 | Wellesley @ Pittsburg | EB | 34 | 68 | |
| 4039 | Wellesley @ Ash | WB | 34 | 37 | |
| 1190 | A Street @ Sinto | IB | 33 | 1 | |
| 2644 | Sunset @ Lindeke | IB | 33 | 4 | |
| 2846 | Sprague @ Division | OB | 33 | 58 | |
| 2857 | Sprague @ Altamont | OB | 33 | 73 | |
| 2467 | Southeast Blvd @ 29th | IB | 33 | 10 | |
| 2062 | Wellesley @ Alberta | WB | 33 | 16 | |
| 1204 | Broadway @ Monroe | IB | 32 | 24 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2985 | Sprague @ Light Entrance to Costco | IB | 32 | 32 | |
| 2727 | 6th @ W 440 Cheney HS | IB/CW | 32 | 8 | |
| 2887 | Sprague @ University | OB | 32 | 0 | |
| 1737 | Addison @ Francis | IB | 32 | 17 | Shelter |
| 2867 | Sprague @ Custer | OB | 32 | 137 | |
| 2878 | Appleway @ Park | OB | 32 | 26 | |
| 3619 | Nevada @ Cozza | IB | 32 | 6 | |
| 2770 | 1st @ Cheney Spokane Rd. | IB/CW | 32 | 22 | Shelter |
| 3743 | Montgomery @ Argonne | EB | 32 | 16 | |
| 2044 | Wellesley @ Nevada | WB | 32 | 36 | |
| 2210 | Stevens @ 4th | OB | 31 | 26 | |
| 1628 | Nevada @ Wellesley | OB | 31 | 26 | |
| 2725 | 6TH STREET @ ELM | IB/CW | 31 | 6 | |
| 2831 | SIA Concourse C | IB | 31 | 43 | Shelter |
| 2905 | Sullivan @ Sprague | OB | 31 | 18 | |
| 2218 | 10th @ Madison | OB | 31 | 36 | |
| 4028 | Ash @ Mallon | IB | 31 | 14 | |
| 1399 | Ash @ Northwest Blvd. | IB | 31 | 13 | |
| 1149 | 1st @ Jefferson | IB | 31 | 22 | |
| 2915 | Sprague @ Sullivan | OB | 31 | 64 | |
| 2316 | 29th @ Division | IB | 31 | 0 | |
| 1083 | Fort George Wright @ Randolph | OB | 31 | 32 | |
| 2874 | Appleway @ Thierman | OB | 31 | 49 | |
| 2849 | Sprague @ Sherman | OB | 31 | 82 | |
| 1657 | Nevada @ Dalton (Gonzaga Prep) | IB | 30 | 18 | |
| 2771 | 1st @ College Hill | IB/CW | 30 | 11 | |
| 3855 | 2nd @ Cowley | IB | 30 | 25 | |
| 1587 | Division @ Courtland | IB | 30 | 43 | |
| 1578 | Division @ Central | IB | 30 | 17 | |
| 1599 | Division @ North River Drive | IB | 30 | 15 | |
| 2266 | 37th @ Grand | IB | 30 | 3 | |
| 1562 | Hawthorne @ Mayberry | IB | 30 | 4 | |
| 2190 | 3rd @ Cedar | IB | 30 | 21 | |
| 2038 | Wellesley @ Crestline | WB | 30 | 16 | |
| 4085 | Cannon @ Sunset | OB | 29 | 25 | |
| 2884 | Appleway @ Farr (Winco) | OB | 29 | 125 | Shelter |
| 2812 | Molter @ Meadowood Tech Park | IB | 29 | 26 | Shelter |
| 1649 | Nevada @ Wellesley | IB | 29 | 36 | |
| 1201 | Broadway @ Cedar | IB | 29 | 10 | |
| 2615 | Lidgerwood @ Rowan | IB | 29 | 6 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1796 | Northeast Community Center | OB | 29 | 66 | |
| 1947 | Riverpoint @ Spokane Falls Blvd | IB | 29 | 4 | Shelter |
| 2079 | Wellesley @ Wall | EB | 29 | 5 | |
| 1906 | Myrtle @ Marietta | OB | 29 | 14 | |
| 3982 | Appleway @ Barker | IB | 29 | 2 | |
| 1394 | Ash @ Garland | IB | 29 | 4 | Shelter |
| 3248 | 3rd @ Cowley | OB | 29 | 38 | |
| 3001 | Sprague @ Pittsburg | IB | 28 | 19 | |
| 2974 | Sprague @ Vista | IB | 28 | 14 | |
| 2840 | Mission @ Mullan | IB | 28 | 8 | |
| 2361 | 29th @ Regal | SB | 28 | 23 | |
| 3076 | Cannon @ 4th | IB | 28 | 28 | |
| 1939 | Napa @ Cataldo | IB | 28 | 3 | |
| 1191 | A Street @ Boone | IB | 28 | 0 | |
| 1199 | Broadway @ Oak | IB | 28 | 0 | |
| 2814 | Appleway @ Molter | IB | 28 | 12 | |
| 1047 | 5th @ Wall | IB | 28 | 6 | |
| 2034 | Market @ Garland | WB | 28 | 35 | |
| 3792 | Lincoln @ 2nd | IB | 27 | 79 | |
| 1607 | Ruby @ Sharp | OB | 27 | 64 | |
| 1519 | Division @ Bridgeport | OB | 27 | 70 | |
| 4097 | 14th @ Adams | IB | 27 | 14 | |
| 1076 | Riverside @ Hemlock (Broadmoor Apts) | OB | 27 | 12 | |
| 2976 | Sprague @ Park | IB | 27 | 31 | |
| 2982 | Sprague @ Fancher | IB | 27 | 10 | |
| 1762 | Washington @ Sinto | OB | 27 | 37 | |
| 2000 | Francis @ Crestline | IB | 27 | 12 | |
| 2758 | 1st @ W 800 | IB | 27 | 0 | |
| 2354 | 29th @ Regal | NB | 26 | 35 | |
| 1529 | Division @ Rowan | OB | 26 | 62 | |
| 1953 | Sprague @ Bernard | IB | 26 | 74 | |
| 1041 | 5th @ McClellan | IB | 26 | 0 | |
| 1736 | Addison @ Lyons | IB | 26 | 0 | Shelter |
| 1417 | Monroe @ Wellesley | OB | 26 | 109 | |
| 1267 | Ash @ Montgomery | IB | 26 | 3 | |
| 4110 | Cedar @ 8th | IB | 26 | 2 | |
| 3289 | Perry @ 9th Avenue | OB | 26 | 68 | Shelter |
| 3009 | Sprague @ Cowley | IB | 26 | 36 | |
| 2539 | Leave SIA Concourse A | IB | 26 | 0 | Shelter |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2847 | Sprague @ Cowley | OB | 26 | 24 | |
| 2115 | Thor @ 5th | SB | 26 | 26 | |
| 4190 | Illinois @ Dakota | IB | 26 | 1 | |
| 1096 | Driscoll @ Hoffman | EB | 25 | 8 | |
| 2344 | 31st @ Grand Bl | IB | 25 | 10 | |
| 4218 | Pines @ Broadway | IB | 25 | 8 | |
| 2016 | Spokane Falls Blvd @ Cincinnati | IB | 25 | 11 | |
| 1852 | Division @ 6th Ave | IB | 25 | 2 | |
| 3299 | Rowan @ Driscoll | IB | 25 | 10 | |
| 1823 | Rowan @ Lacey | IB | 25 | 9 | |
| 1828 | Haven @ Wabash | IB | 25 | 4 | |
| 3015 | Mission @ Hamilton | OB | 24 | 37 | |
| 3837 | 5th @ Haven | IB | 24 | 1 | Shelter |
| 1805 | Wellesley @ Lacey | OB/EB | 24 | 28 | |
| 1653 | Nevada @ Empire | IB | 24 | 13 | |
| 3454 | 32nd @ University | IB | 24 | 5 | |
| 3398 | Indiana @ Hanson Cntr Signal Light | IB/OB | 24 | 18 | |
| 3085 | Mission @ Crestline | IB | 24 | 7 | |
| 2955 | Sprague @ McDonald | IB | 24 | 6 | |
| 2952 | Sprague @ Evergreen | IB | 24 | 6 | |
| 3396 | Sullivan @ 4th | OB | 24 | 9 | |
| 1452 | Monroe @ Rowan | IB | 24 | 0 | |
| 1192 | A Street @ Dean | IB | 24 | 2 | |
| 3537 | Cook @ Hoffman | IB | 23 | 1 | |
| 1994 | Francis @ Addison | IB | 23 | 6 | |
| 1855 | North Center @ Illinois | IB | 23 | 10 | |
| 1843 | Crestline @ Gordon | IB | 23 | 3 | |
| 1217 | Maple @ Maxwell | OB | 23 | 67 | |
| 3222 | Betz @ SR 904 (Cheney) | IB | 23 | 0 | |
| 4099 | 55th @ Freya | IB | 23 | 15 | |
| 2469 | Southeast Blvd @ Rockwood Blvd | IB | 23 | 3 | |
| 1763 | Washington @ Mission | OB | 23 | 59 | |
| 2869 | Sprague @ Carnahan | OB | 23 | 45 | Shelter |
| 1729 | Standard @ Lincoln | IB | 23 | 0 | |
| 1516 | Ruby @ Montgomery | OB | 23 | 44 | |
| 1521 | Division @ Empire | OB | 23 | 59 | |
| 3623 | 3rd & Pine | OB | 23 | 72 | |
| 1949 | Riverpoint Higher Education Park | IB | 22 | 4 | Shelter |
| 1194 | A Street @ Broadway | IB | 22 | 0 | |
| 3252 | Greene @ Jackson | OB/WB | 22 | 15 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2949 | Sprague @ Adams | IB | 22 | 2 | |
| 2914 | Sullivan @ Sprague | IB | 22 | 40 | |
| 4206 | Wall @ 4th | IB | 22 | 11 | |
| 2978 | Sprague @ Coleman | IB | 22 | 10 | |
| 1517 | Ruby @ Jackson | OB | 22 | 62 | |
| 1392 | Ash @ Longfellow | IB | 22 | 0 | |
| 2070 | Wellesley @ Alberta | EB | 22 | 59 | |
| 1725 | Nevada @ St. Thomas Moore Way | IB | 22 | 3 | |
| 3853 | 2nd @ Hatch | IB | 22 | 8 | |
| 4167 | Broadway @ Argonne | IB | 22 | 5 | |
| 1616 | Hamilton @ Illinois | OB | 22 | 32 | |
| 4090 | Sullivan @ Kiernan | IB | 22 | 2 | |
| 3599 | 9671 N Nevada | IB | 22 | 0 | |
| 1045 | 6th @ Stevens | IB | 22 | 3 | |
| 1655 | Nevada @ Gordon | IB | 21 | 7 | |
| 1938 | Napa @ Boone | IB | 21 | 5 | |
| 1263 | Northwest Blvd @ Hemlock | IB | 21 | 0 | |
| 1868 | Indiana @ Ruby | IB | 21 | 29 | |
| 3087 | Mission @ Upriver Drive | IB | 21 | 1 | |
| 2117 | Thor @ 8th | SB | 21 | 2 | |
| 2689 | 1st @ College Hill | OB/CW | 21 | 31 | |
| 2956 | Sprague @ 12805 E (DMV) | IB | 21 | 3 | |
| 1151 | Monroe @ 2nd | OB | 21 | 37 | |
| 3977 | Argonne @ Montgomery | IB | 21 | 1 | |
| 1726 | Nevada @ Lincoln | IB | 21 | 3 | |
| 3856 | 2nd @ Browne | IB | 21 | 28 | |
| 1660 | Hamilton @ Jackson | IB | 21 | 5 | |
| 1658 | Hamilton @ North Foothills Drive | IB | 21 | 8 | |
| 4108 | Indiana @ Standard | IB | 20 | 4 | |
| 4032 | North Foothills @ Pittsburg | IB | 20 | 9 | |
| 1873 | Washington @ Maxwell | IB | 20 | 20 | |
| 2435 | Regal @ 35th | OB/IB | 20 | 14 | |
| 3791 | 3rd @ Jefferson | IB | 20 | 17 | |
| 1537 | Division @ Weile | OB | 20 | 63 | |
| 3565 | Pines @ Sprague | IB | 20 | 23 | |
| 3512 | Mission @ PIG entrance | IB | 20 | 5 | |
| 1397 | Ash @ Grace | IB | 20 | 6 | |
| 4200 | Sprague @ Haven | IB | 20 | 12 | |
| 4172 | 1st @ Vine | OB/CW | 20 | 1 | Shelter |
| 4000 | Betz Rd @ Normal Park | IB/CW | 20 | 148 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2742 | C Street @ 5th | CCW | 20 | 3 | Shelter |
| 1615 | Hamilton @ Indiana | OB | 20 | 33 | |
| 2264 | 37th @ Arthur | IB | 20 | 4 | |
| 3124 | Fairchild @ Front Gate | IB/OB | 20 | 24 | Shelter |
| 1777 | Illinois @ Hamilton | OB | 20 | 11 | |
| 3011 | Mission @ Division | OB | 20 | 15 | |
| 3950 | Argonne @ Knox | IB | 20 | 0 | |
| 3839 | 5th @ Smith | IB | 20 | 0 | |
| 1663 | Hamilton @ Indiana | IB | 19 | 18 | |
| 1644 | Nevada @ Central | IB | 19 | 3 | |
| 1285 | Maple @ Wellesley | OB | 19 | 40 | |
| 1535 | Division @ Lyons | OB | 19 | 78 | |
| 1531 | Division @ Central | OB | 19 | 78 | |
| 2793 | Indiana @ 12410 E (Sounds on Wheels) | OB/EB | 19 | 59 | |
| 2298 | Stevens @ 6th | OB | 19 | 49 | Shelter |
| 2130 | Freya @ 29th Avenue | SB | 19 | 5 | |
| 3061 | Trent @ Bessie (DSHS) | WB | 19 | 4 | Shelter |
| 4208 | Mission @ Calispel | OB | 18 | 10 | |
| 3602 | Argonne @ Mission | IB | 18 | 3 | |
| 3096 | Division @ 5th | IB | 18 | 0 | |
| 1132 | Alberta @ Northwest Blvd | WB | 18 | 13 | |
| 3490 | Pines @ Sprague | OB | 18 | 9 | |
| 1195 | Broadway @ Lindeke | IB | 18 | 0 | |
| 1247 | Wellesley @ Gustavus | IB | 18 | 0 | |
| 1859 | Illinois @ Hamilton | IB | 18 | 15 | |
| 1842 | Crestline @ Providence | IB | 18 | 10 | Shelter |
| 1818 | Crestline @ Dalke | IB | 18 | 1 | |
| 1844 | Crestline @ Courtland | IB | 18 | 6 | |
| 4008 | Indiana @ E. 12718 Olympic Boat | IB/WB | 18 | 7 | |
| 2761 | 1st @ G Street | IB/CCW | 18 | 7 | |
| 1604 | Washington @ Main | OB | 18 | 3 | |
| 2588 | Medical Lake Center | IB/OB | 18 | 5 | Shelter |
| 1071 | Sprague @ Jefferson | OB | 18 | 15 | Shelter |
| 4159 | Spokane Falls Blvd @ WSU School o | IB | 18 | 15 | Shelter |
| 3618 | Nevada @ Sharpsburg | IB | 18 | 5 | |
| 3601 | Nevada @ Magnesium | IB | 18 | 1 | |
| 3084 | Mission @ Stone | IB | 18 | 5 | |
| 3940 | Mansfield @ Perrine | WB | 18 | 2 | |
| 4080 | Sunset @ Windsor | IB | 18 | 4 | Shelter |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2766 | 1st @ Calispel | OB/CW | 17 | 4 | |
| 2618 | Lidgerwood @ Olympic/Wabash | IB | 17 | 29 | |
| 1721 | Magnesium @ Standard | IB | 17 | 0 | |
| 1738 | Lidgerwood @ Francis | IB | 17 | 3 | |
| 2314 | 29th @ Latawah | IB | 17 | 8 | |
| 3007 | Sprague @ Sherman | IB | 17 | 10 | |
| 1123 | Driscoll @ Hoffman | WB | 17 | 8 | |
| 2031 | Market @ Euclid | WB | 17 | 15 | |
| 3012 | Mission @ Ruby | OB | 17 | 6 | |
| 3843 | 5th @ Magnolia | IB | 17 | 3 | |
| 1662 | Hamilton @ Illinois | IB | 17 | 38 | |
| 3594 | Hawthorne @ Newport Hwy | IB | 17 | 0 | |
| 1597 | Division @ Boone | IB | 17 | 19 | |
| 1761 | Washington @ Boone | OB | 17 | 38 | |
| 4209 | Perry @ Marietta | IB | 17 | 2 | |
| 1993 | Francis @ Lidgerwood | IB | 17 | 10 | |
| 1916 | Market @ Cleveland | EB/OB | 17 | 21 | |
| 4127 | Betz @ Washington | OB/CW | 17 | 92 | |
| 3216 | Fairchild @ BX 101 Spaatz Rd | OB | 17 | 21 | |
| 3874 | Newark @ Laura | OB | 17 | 44 | |
| 3462 | University @ 16th | IB | 17 | 5 | |
| 2090 | Wellesley @ Perry | EB | 17 | 10 | |
| 2076 | Wellesley @ Cedar | EB | 17 | 12 | |
| 3627 | 3rd @ E 900 | OB | 17 | 45 | |
| 3569 | Pines @ 10th | IB | 17 | 7 | |
| 1004 | Howard @ Gardner | OB | 17 | 75 | Shelter |
| 2622 | Hwy 2 @ Craig | IB | 17 | 0 | |
| 2362 | 29th @ Mt Vernon | SB | 16 | 7 | |
| 2121 | 18th @ Ray | SB | 16 | 5 | |
| 2035 | N Market @ Rockwell | WB | 16 | 3 | |
| 1412 | Monroe @ Dalton | OB | 16 | 65 | |
| 3242 | Park @ Sprague | OB | 16 | 9 | |
| 3661 | Assembly @ Sanson | IB | 16 | 0 | |
| 1187 | Mission @ Cochran | IB | 16 | 0 | |
| 2961 | Sprague @ Bowdish | IB | 16 | 6 | |
| 4195 | Crestline @ Joseph | IB | 16 | 6 | |
| 1991 | Francis @ Atlantic | IB | 16 | 17 | |
| 1015 | 5th @ Deaconess Hospital | IB | 16 | 1 | |
| 1821 | Rowan @ Stone | IB | 16 | 2 | |
| 2855 | Sprague @ Napa | OB | 16 | 70 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3753 | Mansfield @ Wilbur | EB | 16 | 21 | |
| 3094 | Mission @ Division | IB | 16 | 15 | |
| 3336 | Wall @ Spokane Falls Blvd | OB | 16 | 0 | |
| 1613 | Hamilton @ Sharp | OB | 16 | 52 | |
| 3770 | Montgomery @ Argonne | WB | 16 | 17 | |
| 2285 | 14th @ Lincoln | IB | 16 | 5 | Shelter |
| 2263 | 37th @ Perry | IB | 16 | 3 | |
| 3406 | Sullivan @ 4th | IB | 16 | 29 | |
| 2911 | Sullivan @ 819 N (McDonalds) | IB | 16 | 9 | |
| 3208 | Francis @ Division | OB | 16 | 29 | |
| 4049 | Washington @ 2nd | IB | 15 | 21 | |
| 2324 | Bernard @ 18th | IB | 15 | 2 | |
| 2760 | 1st @ Union | IB/CCW | 15 | 1 | |
| 1875 | Washington @ Boone | IB | 15 | 20 | |
| 3779 | TJ Meenach @ Northwest Blvd | EB | 15 | 29 | |
| 1647 | Nevada @ Everett | IB | 15 | 1 | |
| 1414 | Monroe @ Garland | OB | 15 | 64 | |
| 1457 | Monroe @ Longfellow | IB | 15 | 2 | |
| 3559 | Pines @ Maxwell | IB | 15 | 3 | |
| 4228 | Wellesley @ Sullivan | IB | 15 | 11 | |
| 2192 | Maple @ 2nd | OB | 15 | 31 | |
| 1438 | G Street @ Central | IB | 15 | 2 | |
| 3962 | Mission @ E 23102 | IB | 15 | 16 | |
| 3543 | Perry @ North Foothills | IB | 15 | 1 | |
| 1996 | Francis @ Nevada | IB | 15 | 6 | |
| 1917 | Greene @ Jackson | EB/OB | 15 | 20 | |
| 2832 | University @ Main | IB | 15 | 3 | |
| 2468 | Southeast Blvd @ 27th | IB | 15 | 0 | |
| 2726 | 6th @ Oak | IB/CW | 15 | 4 | |
| 1538 | Division @ Cozza | OB | 15 | 36 | |
| 1510 | Division @ North River Drive | OB | 15 | 37 | |
| 3091 | Mission @ Astor | IB | 15 | 4 | |
| 3090 | Mission @ Dakota | IB | 15 | 3 | |
| 1012 | Stevens @ 2nd | OB | 15 | 17 | |
| 2611 | Lidgerwood @ Wabash | OB | 15 | 18 | |
| 1622 | Nevada @ Bridgeport | OB | 15 | 28 | |
| 1699 | Wiscomb @ Wedgewood (Lilac Plaza) | OB | 15 | 39 | |
| 1749 | Addison @ Longfellow | IB | 15 | 0 | |
| 1720 | Magnesium @ Hill n' Dale | IB | 15 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1719 | Magnesium @ Mayfair | IB | 15 | 3 | |
| 3760 | Mansfield @ Wilbur | WB | 14 | 4 | |
| 3771 | Trent @ Dale | WB | 14 | 12 | |
| 2279 | Lincoln @ 26th | IB | 14 | 1 | |
| 3162 | Lawson @ 6th | IB | 14 | 0 | |
| 2566 | Hayford @ 12th Av | IB | 14 | 16 | |
| 1790 | Crestline @ Euclid | OB | 14 | 27 | |
| 1765 | Washington @ Indiana | OB | 14 | 33 | |
| 4088 | Lib Lk Rd @ Country Vista (McDona | IB | 14 | 0 | |
| 2931 | Barker @ Boone | IB | 14 | 2 | |
| 2203 | Cedar @ 12th | IB | 14 | 5 | |
| 2042 | Wellesley @ Perry | WB | 14 | 13 | |
| 1410 | Monroe @ Grace | OB | 14 | 52 | |
| 3082 | Mission @ Lacey | IB | 14 | 2 | |
| 4109 | Cedar @ 10th | IB | 14 | 1 | |
| 3991 | Lakeland Village | IB/OB | 14 | 18 | |
| 2359 | 29th @ Ray | SB | 14 | 12 | |
| 2119 | Ray @ 15th | SB | 14 | 5 | |
| 3632 | 5th @ Stone E Central CC | OB | 14 | 50 | Shelter |
| 1937 | Napa @ Sinto | IB | 14 | 3 | |
| 1999 | Francis @ Pittsburg | IB | 14 | 4 | |
| 1070 | Sprague @ Monroe | OB | 14 | 4 | |
| 3821 | 8th @ Eastern | IB | 14 | 2 | |
| 2910 | Sullivan @ Mission | IB | 14 | 28 | |
| 2821 | Mission @ Mullan | OB | 14 | 30 | |
| 2356 | 29th @ Ray | NB | 14 | 28 | |
| 1540 | Division @ Lincoln | OB | 14 | 74 | |
| 1804 | Wellesley @ Cook | EB | 14 | 32 | |
| 3285 | Grand @ 28th | IB | 14 | 0 | |
| 2365 | 29th @ Stone | IB | 14 | 0 | |
| 2322 | Bernard @ 21st | IB | 14 | 0 | |
| 3400 | Indiana @ Valley Mall (Black Angu | IB/OB | 14 | 14 | Shelter |
| 4100 | 29th Av @ Scott St | OB | 14 | 52 | |
| 4072 | Monroe @ Francis | IB | 14 | 2 | |
| 1618 | Hamilton @ Jackson | OB | 13 | 24 | |
| 2854 | Sprague @ Pittsburg | OB | 13 | 31 | |
| 4178 | Rowan @ Driscoll | OB | 13 | 26 | |
| 3525 | Cook @ Rich | OB | 13 | 30 | |
| 2728 | 6th @ Golden Hills Drive | IB | 13 | 3 | Shelter |
| 2400 | Regal @ 37th | IB/OB | 13 | 31 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2154 | Sunset @ Lindeke | OB | 13 | 48 | |
| 2542 | Hayford @ Hwy 2 (Walmart) | OB | 13 | 91 | |
| 3434 | Monroe @ Dalke | IB | 13 | 0 | |
| 2767 | 1st @ Pine | IB/CCW | 13 | 0 | Shelter |
| 3858 | 5th @ Thor | OB | 13 | 77 | |
| 1264 | Northwest Blvd @ Belt | IB | 13 | 1 | |
| 1436 | G Street @ Decatur | IB | 13 | 4 | |
| 1988 | Francis @ Wall | IB | 13 | 4 | |
| 4077 | Nevada @ Hoerner (Winco) | IB | 13 | 0 | |
| 3600 | Nevada @ Holland | IB | 13 | 1 | |
| 1642 | Nevada @ Decatur | IB | 13 | 1 | |
| 1646 | Nevada @ Rowan | IB | 13 | 8 | |
| 3890 | Arthur @ 5th | IB | 13 | 2 | |
| 3834 | 5th @ Freya | IB | 13 | 7 | |
| 2436 | Southeast Blvd @ Regal | OB/IB | 13 | 3 | |
| 4212 | Ruby @ Desmet | OB | 13 | 34 | |
| 3470 | Division @ Longfellow | OB | 13 | 78 | |
| 1554 | Newport Highway @ N 9222 | OB | 13 | 159 | |
| 1148 | 1st @ Cedar | IB | 13 | 15 | |
| 4101 | Spokane Falls Blvd @ Riverpoint | OB | 12 | 15 | |
| 1950 | Spokane Falls Blvd @ WSU School o | OB | 12 | 51 | |
| 4086 | 4th @ Hemlock | OB | 12 | 2 | |
| 1968 | Francis @ Nevada | OB | 12 | 23 | |
| 1767 | Indiana @ Division | OB | 12 | 11 | |
| 2997 | Sprague @ Lacey | IB | 12 | 2 | |
| 1038 | Cowley @ Hartson (ST Lukes) | IB | 12 | 0 | |
| 2477 | Rockwood Blvd @ Cowley | IB | 12 | 0 | |
| 2880 | Appleway @ Vista | OB | 12 | 16 | |
| 2871 | Sprague @ Howe | OB | 12 | 28 | |
| 1127 | Driscoll @ Garland | WB | 12 | 5 | |
| 2051 | Wellesley @ Whitehouse | WB | 12 | 5 | |
| 2133 | Pacific @ Oak | OB | 12 | 107 | |
| 3432 | 32nd @ Collins | IB | 12 | 2 | |
| 2913 | Sullivan @ Valleyway | IB | 12 | 7 | |
| 3433 | Pines @ 32nd (U HIGH) | IB | 12 | 2 | |
| 2220 | Madison @ 14th | OB | 12 | 22 | |
| 2535 | Sunset @ Lewis | OB | 12 | 51 | |
| 1216 | Maple @ Boone | OB | 12 | 76 | |
| 2069 | Wellesley @ Milton | EB | 12 | 7 | |
| 1946 | Trent @ Hamilton | IB | 12 | 4 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2123 | 18th Avenue @ Freya | SB | 12 | 0 | |
| 4180 | Evergreen @ Indiana | IB | 12 | 2 | |
| 3245 | Perry @ 17th | IB | 12 | 0 | |
| 4119 | 57th @ Hailee | IB | 12 | 0 | |
| 3685 | Empire @ Addison | IB | 12 | 3 | |
| 1751 | Addison @ Walton | IB | 12 | 6 | |
| 2366 | 29th @ Martin (Applebee's) | IB | 12 | 4 | |
| 2376 | Grand @ 18th | IB | 12 | 8 | |
| 2330 | Washington @ 4th | IB | 12 | 50 | |
| 3830 | 8th @ Havana | IB | 12 | 1 | |
| 3831 | 5th @ Florida | IB | 12 | 1 | |
| 4137 | Broadway @ Ella | IB | 12 | 0 | |
| 3192 | Park @ Broadway | IB | 12 | 1 | |
| 3823 | 8th @ Fancher | IB | 12 | 1 | |
| 3597 | Hawthorne @ Nevada | IB | 11 | 0 | |
| 1641 | Nevada @ Francis | IB | 11 | 9 | |
| 1651 | Nevada @ Rich | IB | 11 | 1 | |
| 2342 | 29th @ Grand | OB | 11 | 59 | |
| 4182 | Hamilton @ Cataldo | OB | 11 | 20 | |
| 3065 | Trent @ Lily | WB | 11 | 9 | |
| 3119 | Lawson @ 12th | IB | 11 | 0 | |
| 1769 | Indiana @ Lidgerwood | OB | 11 | 27 | |
| 2045 | Wellesley @ Cincinnati | WB | 11 | 9 | |
| 3860 | Mission @ Calispel | IB | 11 | 35 | |
| 4153 | Mission @ Bitterroot | IB | 11 | 0 | |
| 2959 | Sprague @ Perrine | IB | 11 | 6 | |
| 2966 | Sprague @ Felts | IB | 11 | 1 | Shelter |
| 2983 | Sprague @ Howe | IB | 11 | 16 | |
| 1396 | Ash @ Glass | IB | 11 | 0 | |
| 2863 | Sprague @ Rebecca | OB | 11 | 28 | Shelter |
| 2876 | Appleway @ Coleman | OB | 11 | 27 | |
| 1028 | 7th @ Browne Heart Institute | IB | 11 | 0 | |
| 3313 | Francis @ Cedar | IB | 11 | 0 | |
| 1584 | Division @ Longfellow | IB | 11 | 13 | |
| 1381 | Francis @ Alberta | IB/OB | 11 | 8 | |
| 4224 | Northwest Blvd @ Oak | IB | 11 | 5 | |
| 1189 | Summit @ A Street | IB | 11 | 0 | |
| 1251 | Wellesley @ G Street | IB | 11 | 3 | |
| 2816 | Appleway @ E 22910 | IB | 11 | 8 | Shelter |
| 1992 | Francis @ Division | IB | 11 | 7 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2131 | 2nd @ Washington | IB | 11 | 31 | |
| 2733 | 6th @ Betz | OB | 11 | 9 | |
| 1541 | Division @ Magnesium | OB | 11 | 94 | |
| 3325 | Wall @ Country Homes Bl (CHURCH) | IB | 11 | 2 | Park & Ride |
| 2688 | 1st @ Betz (RR tracks) | OB/CW | 11 | 39 | |
| 3016 | Mission @ Superior | OB | 10 | 14 | |
| 3819 | 8th @ Thierman | IB | 10 | 3 | |
| 4014 | Sullivan @ 8th | OB | 10 | 9 | |
| 3761 | Montgomery @ Carlisle | WB | 10 | 3 | |
| 3310 | Boone @ Maple | OB | 10 | 62 | |
| 2271 | 37th @ Bernard | IB | 10 | 1 | |
| 2573 | Hwy 2 @ West St | IB | 10 | 1 | |
| 2567 | Hayford @ 9th Av | IB | 10 | 6 | |
| 1832 | Wellesley @ Cook | WB | 10 | 3 | |
| 1092 | Driscoll @ Garland | EB | 10 | 7 | |
| 2087 | Wellesley @ Cincinnati | EB | 10 | 15 | |
| 1094 | Driscoll @ Rockwell | EB | 10 | 7 | |
| 2094 | Wellesley @ Crestline | EB | 10 | 34 | |
| 1645 | Nevada @ Joseph | IB | 10 | 1 | |
| 2073 | Wellesley @ Cannon | EB | 10 | 5 | |
| 1652 | Nevada @ Lacrosse | IB | 10 | 6 | |
| 2101 | Market @ Euclid | EB | 10 | 25 | |
| 2068 | Wellesley @ C Street | EB | 10 | 7 | |
| 2017 | Spokane Falls Blvd @ Cincinnati | OB | 10 | 28 | |
| 2736 | 6th @ Cheney High School | OB/CW | 10 | 41 | |
| 3564 | Pines @ Valleyway | IB | 10 | 2 | |
| 3563 | Pines @ Alki | IB | 10 | 3 | |
| 2698 | 1st @ G Street | OB/CW | 10 | 28 | |
| 3561 | Pines @ Boone | IB | 10 | 3 | |
| 2292 | 5th @ Jefferson | IB | 10 | 3 | |
| 1888 | Napa @ Boone | OB | 10 | 20 | |
| 2215 | Adams @ 6th | OB | 10 | 60 | |
| 1365 | Indian Trail @ Shawnee | IB | 10 | 0 | |
| 2967 | Sprague @ Walnut | IB | 10 | 2 | |
| 2763 | 1st @ D Street CH. LIBRARY | IB/OB | 10 | 1 | |
| 2798 | Indiana @ Staples | IB/OB | 10 | 21 | |
| 2378 | Grand @ 14th Avenue | IB | 10 | 6 | Shelter |
| 2320 | Bernard @ 25th | IB | 10 | 4 | |
| 2380 | 8th @ McClellan | IB | 10 | 8 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2950 | Sprague @ Best | IB | 10 | 2 | |
| 2940 | Sprague @ Flora | IB | 10 | 0 | |
| 3882 | Appleway @ Greenacres | IB | 10 | 6 | |
| 1869 | Indiana @ Division | IB | 10 | 5 | |
| 1867 | Indiana @ Lidgerwood | IB | 10 | 19 | |
| 2818 | Regal @ 5001 S | IB | 10 | 0 | |
| 3783 | Freya @ 5th | NB | 10 | 25 | |
| 1556 | Newport Highway @ Graves NorthPoint | OB | 9 | 64 | |
| 1557 | Hawthorne @ Newport Highway 2 | OB | 9 | 55 | |
| 2129 | Freya @ 28th | SB | 9 | 0 | |
| 2127 | Freya @ 24th | SB | 9 | 9 | |
| 3369 | 32nd @ Pines (U HIGH) | OB | 9 | 12 | |
| 3292 | Boone @ Spokane Transit Authority | OB | 9 | 35 | |
| 1208 | Boone @ Monroe | OB | 9 | 19 | |
| 1781 | North Center @ Montgomery | OB | 9 | 21 | |
| 1166 | Broadway @ Walnut | OB | 9 | 47 | |
| 4022 | Cowley @ 9th Ave | IB | 9 | 0 | |
| 3836 | 5th @ Greene | IB | 9 | 2 | |
| 1902 | Jackson @ Freya | OB | 9 | 3 | |
| 1907 | Myrtle @ Cleveland | OB | 9 | 5 | |
| 2048 | Wellesley @ Lidgerwood | WB | 9 | 32 | |
| 1134 | TJ Meenach @ Elliot | WB | 9 | 1 | |
| 2059 | Wellesley @ Cannon | WB | 9 | 11 | |
| 2036 | Market @ Heroy | WB | 9 | 5 | |
| 3496 | Mission @ Pines | OB | 9 | 30 | |
| 2145 | 4th @ Hemlock | OB | 9 | 27 | |
| 1220 | Maple @ Indiana | OB | 9 | 45 | |
| 2650 | Medical Lake Hwy @ Geiger (Mobil) | IB | 9 | 1 | |
| 1484 | Monroe @ Wedgewood | IB | 9 | 0 | |
| 1643 | Nevada @ Dalke | IB | 9 | 0 | |
| 1650 | Nevada @ Princeton | IB | 9 | 1 | |
| 1375 | Indian Trails @ N 3233 (Yokes) | IB | 9 | 1 | |
| 1367 | Indian Trail @ Lowell | IB | 9 | 0 | |
| 3687 | Empire @ Nevada | IB | 9 | 12 | |
| 1739 | Lidgerwood @ Dalke | IB | 9 | 3 | |
| 2690 | 1st @ Cheney Spokane Rd. | OB/CW | 9 | 28 | |
| 1454 | Monroe @ Queen | IB | 9 | 0 | |
| 3240 | Evergreen @ 16th | IB | 9 | 2 | |
| 3756 | Indiana @ Valley Mall | IB | 9 | 9 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3430 | 32nd @ Clinton | IB | 9 | 5 | |
| 1600 | Spokane Falls Blvd @ Bernard | IB | 9 | 41 | Shelter |
| 2852 | Sprague @ Ivory | OB | 9 | 50 | |
| 2883 | Appleway @ Dishman Mica | OB | 9 | 44 | |
| 1941 | Napa @ Springfield | IB | 9 | 1 | |
| 1262 | Northwest Blvd @ Nettleton | IB | 9 | 1 | |
| 1265 | Northwest Blvd @ York | IB | 9 | 0 | |
| 1078 | Government Way @ G Street | OB | 9 | 7 | |
| 3540 | Empire @ Stone | IB | 9 | 2 | |
| 1995 | Francis @ Standard | IB | 9 | 2 | |
| 2011 | Ray @ 15th | NB | 8 | 12 | |
| 1527 | Division @ Queen | OB | 8 | 26 | |
| 1380 | Francis @ A Street | IB/OB | 8 | 5 | |
| 3566 | Pines @ 1st | IB | 8 | 2 | |
| 3515 | Mission @ Vercler Val Gen Hosp | IB | 8 | 2 | |
| 4169 | Empire @ Nevada | OB | 8 | 25 | |
| 3548 | Nevada @ Lyons | OB | 8 | 47 | |
| 2765 | 1st @ A Street | IB/CCW | 8 | 4 | |
| 1703 | Standard @ Lincoln | OB | 8 | 7 | |
| 1620 | Hamilton @ North Foothills | OB | 8 | 19 | |
| 1010 | Wall @ Main | IB | 8 | 107 | |
| 3370 | 32nd @Collins | OB | 8 | 12 | |
| 3028 | Airport @ Spotted | IB | 8 | 0 | |
| 3762 | Montgomery @ Jackson | WB | 8 | 2 | |
| 3766 | Montgomery @ Woodruff | WB | 8 | 6 | |
| 3769 | Montgomery @ Argonne Village | WB | 8 | 11 | |
| 3772 | Trent @ Vista | WB | 8 | 4 | |
| 3066 | Trent @ Bradley | WB | 8 | 1 | |
| 1238 | G Street @ Wellesley | OB | 8 | 9 | |
| 2267 | 37th @ Latawah | IB | 8 | 2 | |
| 3128 | Lawson @ 8th | IB | 8 | 1 | |
| 3301 | Crestline @ Francis | OB | 8 | 17 | |
| 3173 | 6th @ Solar | IB | 8 | 0 | |
| 2794 | Wall @ 5th | OB | 8 | 45 | |
| 2056 | Wellesley @ Cedar | WB | 8 | 6 | |
| 3604 | Argonne @ Boone | IB | 8 | 0 | |
| 3195 | Park @ Sprague | IB | 8 | 15 | |
| 1911 | Frederick @ Sycamore | OB | 8 | 10 | |
| 1909 | Myrtle @ Frederick | OB | 8 | 5 | |
| 2937 | Appleway @ Long | IB | 8 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 4093 | Mission @ Barker | IB | 8 | 2 | |
| 2944 | Sprague @ 15915 E | IB | 8 | 0 | |
| 2293 | 5th @ Monroe | IB | 8 | 0 | |
| 2216 | Adams @ 8th | OB | 8 | 31 | |
| 1882 | Trent @ Perry (Social Security) | OB | 8 | 76 | |
| 3033 | Trent @ Airport | EB | 8 | 6 | |
| 3745 | Montgomery @ Locust | EB | 8 | 0 | |
| 1954 | Sprague @ Stevens | IB | 8 | 326 | |
| 1374 | Indian Trail @ Woodside | IB | 8 | 0 | |
| 1363 | Indian Trail @ Comanche | IB | 8 | 0 | |
| 1388 | Ash @ Everett | IB | 8 | 0 | |
| 2890 | Sprague @ Bowdish | OB | 8 | 15 | |
| 2375 | Grand @ 20th | IB | 8 | 0 | |
| 2315 | 29th @ Manito Blvd | IB | 8 | 0 | |
| 2383 | Washington @ 6th | IB | 8 | 12 | |
| 2318 | 29th Avenue @ Bernard | IB | 8 | 0 | |
| 2326 | Bernard @ 15th | IB | 8 | 2 | |
| 2369 | 29th @ Ivory | IB | 8 | 2 | |
| 2367 | 29th @ Pittsburg | IB | 8 | 0 | |
| 2379 | Grand @ 12th | IB | 8 | 6 | Shelter |
| 1037 | Cowley @ 4th | IB | 8 | 0 | |
| 3278 | Whitworth College Shelter | IB | 8 | 8 | Shelter |
| 1648 | Nevada @ Olympic | IB | 8 | 3 | |
| 1760 | Washington @ North River Drive | OB | 8 | 34 | |
| 2735 | 6th @ Golden Hills Drive | OB | 8 | 20 | |
| 2195 | Maple @ 7th | OB | 8 | 71 | |
| 4187 | Indiana @ Evergreen | IB/OB | 7 | 13 | |
| 1261 | Northwest Blvd @ Alberta | IB | 7 | 9 | |
| 1253 | G Street @ Longfellow | IB | 7 | 0 | |
| 2971 | Mission @ Raymond | IB | 7 | 4 | |
| 1169 | Broadway @ Cannon | OB | 7 | 36 | |
| 1997 | Francis @ Perry | IB | 7 | 2 | |
| 2973 | Sprague @ Bessie | IB | 7 | 2 | |
| 2005 | Freya @ Congress | NB | 7 | 3 | |
| 2001 | Freya @ 28th | NB | 7 | 16 | |
| 3596 | Hawthorne @ Mayberry | OB | 7 | 58 | |
| 2872 | Sprague @ Fancher | OB | 7 | 15 | |
| 2859 | Sprague @ Haven | OB | 7 | 49 | |
| 2332 | 9th @ McClellan | OB | 7 | 24 | |
| 1635 | Nevada @ Francis | OB | 7 | 19 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2906 | Sullivan @ Valleyway | OB | 7 | 3 | |
| 2261 | 37th @ Pittsburg | IB | 7 | 2 | |
| 1222 | Northwest Blvd @ Maple | OB | 7 | 44 | |
| 2642 | Sunset @ Assembly | IB | 7 | 0 | |
| 4225 | Market @ Diamond | OB | 7 | 22 | |
| 3528 | Rowan @ Haven | OB | 7 | 45 | |
| 1759 | Francis @ Addison | IB/OB | 7 | 27 | |
| 4229 | Wall @ 2nd | OB | 7 | 10 | |
| 1129 | Driscoll @ Kiernan | WB | 7 | 3 | |
| 2063 | Wellesley @ Milton | WB | 7 | 9 | |
| 3876 | Perry @ 12th | OB | 7 | 39 | |
| 2116 | Thor @ Hartson | SB | 7 | 2 | |
| 2609 | Lefevre @ Medical Lake High School | IB | 7 | 1 | Shelter |
| 1920 | Freya @ Trent | SB | 7 | 0 | |
| 2396 | Southeast Blvd @ 29th | OB | 7 | 36 | |
| 3833 | 5th @ Rebecca | IB | 7 | 3 | |
| 3196 | Magnolia @ 3rd | IB | 7 | 1 | |
| 3815 | Park @ 8th | IB | 7 | 0 | |
| 3846 | 2nd @ Altamont | IB | 7 | 6 | |
| 3416 | 16th @ Adams | IB | 7 | 7 | |
| 4089 | Progress @ Trent | OB | 7 | 21 | |
| 3494 | Pines @ Desmet | OB | 7 | 11 | |
| 1088 | Cochran @ Dalton | EB | 7 | 8 | |
| 2081 | Wellesley @ Whitehouse | EB | 7 | 10 | |
| 3465 | University @ 9th | IB | 7 | 17 | |
| 2835 | University @ Boone | IB | 7 | 0 | |
| 3088 | Mission @ Superior | IB | 7 | 8 | |
| 3093 | Mission @ Ruby | IB | 7 | 24 | |
| 4102 | Spokane Falls Blvd @ Front | IB | 7 | 8 | |
| 2756 | Presley @ Holladay | IB | 7 | 0 | |
| 4157 | Sullivan @ Wellesley | IB | 7 | 0 | |
| 4066 | 1st @ Washington | IB | 7 | 0 | Shelter |
| 3567 | Pines @ 4th | IB | 7 | 2 | |
| 2755 | Presley @ Gregory | IB | 7 | 0 | |
| 4166 | Rowan @ Ash | IB | 7 | 0 | |
| 1986 | Francis @ Jefferson | IB | 6 | 0 | |
| 2800 | Indiana @ Valley Mall (Best Buy) | IB/OB | 6 | 9 | |
| 2240 | 37th @ Hatch | OB | 6 | 14 | |
| 4223 | Northwest Blvd @ Euclid | IB | 6 | 5 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1249 | Wellesley @ K Street | IB | 6 | 0 | |
| 2811 | Molter @ Mission | IB/OB | 6 | 0 | |
| 2936 | Appleway @ Corbin | IB | 6 | 2 | |
| 2948 | Sprague @ Progress | IB | 6 | 2 | |
| 1857 | Illinois @ Morton | IB | 6 | 4 | |
| 1990 | Francis @ Whitehouse | IB | 6 | 0 | |
| 2432 | Regal @ Thurston | IB | 6 | 0 | |
| 2009 | Ray @ 18th Avenue | NB | 6 | 12 | |
| 3870 | Indiana @ Mirabeau Parkway | IB/OB | 6 | 17 | |
| 3885 | Mansfield @ Pines | EB | 6 | 32 | |
| 3741 | Trent @ Vista | EB | 6 | 13 | |
| 2795 | Indiana @ Valley Mall (IHOP) | IB/OB | 6 | 6 | |
| 2797 | Indiana @ Valley Mall (HK Buffett | IB/OB | 6 | 4 | |
| 1623 | Nevada @ Gordon | OB | 6 | 19 | |
| 1631 | Nevada @ Rowan | OB | 6 | 21 | |
| 1621 | Nevada @ Euclid (Gonzaga Prep) | OB | 6 | 17 | |
| 3064 | Trent @ Park | WB | 6 | 1 | |
| 3067 | Trent @ Dollar | WB | 6 | 3 | |
| 4012 | Trent @ Fancher | WB | 6 | 1 | |
| 2273 | Bernard @ 33rd | IB | 6 | 1 | |
| 4189 | Dakota @ Illinois | OB | 6 | 12 | |
| 3522 | Perry @ North Foothills | OB | 6 | 9 | |
| 2549 | Airway Heights Correctional Center | IB | 6 | 1 | |
| 2623 | Hwy 2 @ Ziegler | IB | 6 | 1 | |
| 2478 | Rockwood Blvd. @ 9th Ave | IB | 6 | 0 | |
| 1040 | 5th @ Browne | IB | 6 | 0 | |
| 2399 | Regal @ 35th | IB/OB | 6 | 10 | |
| 1165 | Broadway @ Cedar | OB | 6 | 39 | |
| 2858 | Sprague @ Lacey | OB | 6 | 20 | |
| 2033 | Market @ Glass | WB | 6 | 4 | |
| 2065 | Wellesley @ Driscoll | WB | 6 | 28 | |
| 2053 | Wellesley @ Wall | WB | 6 | 9 | |
| 3332 | Francis @ Monroe | OB | 6 | 67 | |
| 1411 | Monroe @ Frederick | OB | 6 | 50 | |
| 2531 | Sunset @ Rustle | OB | 6 | 35 | |
| 3306 | Monroe @ Bridge | OB | 6 | 42 | |
| 3198 | Sunset @ Government Way | OB | 6 | 37 | |
| 2648 | Med Lake Hwy @ Stanley (Conoco) | IB | 6 | 0 | |
| 2543 | Northern Quest Casino | OB | 6 | 152 | Shelter |
| 2066 | Hayford @ 9th | OB | 6 | 10 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2214 | 5th @ Jefferson | OB | 6 | 10 | |
| 1887 | Napa @ Cataldo | OB | 6 | 24 | |
| 1876 | Riverpoint @ Spokane Falls Blvd | OB | 6 | 28 | |
| 2730 | 6th @ Betz | IB | 6 | 4 | |
| 3519 | Magnesium @ Nevada | IB | 6 | 3 | |
| 1727 | Lincoln @ Wilding | IB | 6 | 3 | |
| 2323 | Bernard @ 20th | IB | 6 | 2 | |
| 2372 | Grand @ 25th | IB | 6 | 8 | |
| 2381 | 8th @ Washington | IB | 6 | 2 | |
| 3844 | 3rd @ Crestline | IB | 6 | 0 | |
| 3502 | Mission @ Blake | OB | 6 | 2 | |
| 3492 | Pines @ Valleyway | OB | 6 | 17 | |
| 4156 | Progress @ Wellesley | OB | 6 | 8 | |
| 2714 | 7th @ I Street | OB/CW | 6 | 9 | |
| 3667 | Rowan @ Alberta | IB | 6 | 0 | |
| 1389 | Ash @ Queen | IB | 6 | 0 | |
| 1366 | Indian Trail @ Barnes | IB | 6 | 1 | |
| 2896 | Sprague @ McDonald | OB | 6 | 23 | |
| 2916 | Sprague @ 15808 E (Zips) | OB | 6 | 9 | |
| 3227 | University @ 8th | OB | 6 | 14 | |
| 1143 | Riverside @ A St | IB | 6 | 2 | |
| 2833 | University @ Valleyway | IB | 5 | 0 | |
| 4098 | 14th @ Adams | OB | 5 | 11 | |
| 3640 | 5th @ Rebecca | OB | 5 | 18 | |
| 1153 | 2nd @ Cedar | OB | 5 | 14 | |
| 1258 | Northwest Blvd @ D Street | IB | 5 | 0 | |
| 1255 | G Street @ Garland | IB | 5 | 0 | |
| 1326 | Waikiki @ Hawthorne | IB | 5 | 3 | |
| 4170 | Mission @ Crestline | OB | 5 | 22 | |
| 4037 | Havana @ 3rd | NB | 5 | 5 | |
| 2014 | Hartson @ Ferrall | NB | 5 | 12 | |
| 2003 | Freya @ 24th | NB | 5 | 11 | |
| 1341 | Francis @ A Street | IB/OB | 5 | 10 | |
| 1560 | Division @ Hawthorne | OB | 5 | 42 | |
| 2333 | Grand @ 13th | OB | 5 | 27 | |
| 1624 | Nevada @ Empire | OB | 5 | 17 | |
| 1697 | Addison @ Lyons | OB | 5 | 25 | |
| 2614 | Lidgerwood @ Rowan | OB | 5 | 16 | |
| 1706 | Nevada @ St. Thomas Moore Way | OB | 5 | 47 | |
| 3384 | 16th @ 14210 E | OB | 5 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3380 | Evergreen @ 24th | OB | 5 | 4 | |
| 3374 | 32nd @ Mamer | OB | 5 | 9 | |
| 3372 | 32nd @ Clinton | OB | 5 | 9 | |
| 3073 | Trent @ Byrd | WB | 5 | 0 | |
| 3071 | Trent @ Airport | WB | 5 | 1 | |
| 3802 | 37th @ Cook | IB | 5 | 1 | |
| 3801 | 37th @ Mt Vernon | IB | 5 | 0 | |
| 3646 | Assembly @ Sanson | OB | 5 | 19 | |
| 1435 | G St @ Francis | OB | 5 | 16 | |
| 1225 | Northwest Blvd @ Hemlock | OB | 5 | 20 | |
| 3452 | 32nd @ Pierce | IB | 5 | 7 | |
| 1768 | Indiana @ Ruby | OB | 5 | 6 | |
| 1792 | Crestline @ Courtland | OB | 5 | 18 | |
| 3625 | 3rd @ Sherman | OB | 5 | 32 | |
| 1073 | Riverside @ Maple | OB | 5 | 5 | |
| 1074 | Riverside @ Elm | OB | 5 | 10 | |
| 4006 | Indiana @ 13518 E (ITT/Great Floors) | IB/OB | 5 | 5 | |
| 1221 | Maple @ Knox | OB | 5 | 22 | |
| 4041 | Alberta @ Dalton | WB | 5 | 8 | |
| 3125 | Spruce @ 2nd | OB | 5 | 93 | |
| 3513 | Mission @ McDonald | IB | 5 | 7 | |
| 3568 | Pines @ 8th | IB | 5 | 0 | |
| 3213 | Pines @ Main | IB | 5 | 5 | |
| 2713 | 7th @ Washington | OB/CW | 5 | 7 | |
| 3215 | Sullivan @ Marietta | IB | 5 | 0 | |
| 2791 | Sullivan @ Central Pre-mix light | IB | 5 | 0 | |
| 2789 | Sullivan @ Euclid Avenue | IB | 5 | 0 | |
| 2217 | Adams @ 10th | OB | 5 | 23 | |
| 2606 | Maple @ Alder (Eastern State Hosp) | IB | 5 | 1 | |
| 1879 | Riverpoint @ Spokane Falls Blvd | OB | 5 | 11 | |
| 2860 | Sprague @ Greene | OB | 5 | 29 | |
| 2953 | Sprague @ Mayhew | IB | 5 | 6 | |
| 3884 | Mansfield @ Perrine | EB | 5 | 16 | |
| 3744 | Montgomery @ Argonne Village | EB | 5 | 14 | |
| 2719 | C Street @ 6th | OB/CW | 5 | 28 | |
| 2696 | 1st @ C Street CH. LIBRARY | OB/CW | 5 | 20 | |
| 2358 | 29th @ Thor | SB | 5 | 2 | |
| 3018 | Mission @ Magnolia | OB | 5 | 43 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 4235 | Buckeye @ Dale | IB | 5 | 0 | |
| 3013 | Mission @ Astor | OB | 5 | 8 | |
| 1042 | 5th @ Bernard | IB | 5 | 0 | |
| 1044 | 6th @ Washington | IB | 5 | 3 | |
| 1904 | Marietta @ Rebecca | OB | 5 | 3 | |
| 2296 | Wall @ 2nd | IB | 5 | 19 | |
| 1913 | Euclid @ Thor | OB | 5 | 6 | |
| 3486 | Pines @ 8th | OB | 5 | 6 | |
| 2734 | 6th @ McKeehan Way | OB | 5 | 2 | |
| 2682 | Four Lakes | OB | 5 | 29 | |
| 4007 | Indiana @ 13518 E (ITT) | IB/OB | 4 | 11 | |
| 4207 | Rowan @ Belt | IB | 4 | 0 | |
| 1364 | Indian Trail @ Navaho | IB | 4 | 0 | |
| 1393 | Ash @ Lacrosse | IB | 4 | 0 | |
| 1371 | Indian Trail @ Excell | IB | 4 | 0 | |
| 1368 | Indian Trail @ Pacific Park | IB | 4 | 0 | |
| 3857 | 2nd @ McClellan | IB | 4 | 1 | |
| 2901 | Sprague @ Best (Group Health) | OB | 4 | 14 | |
| 3435 | Monroe @ Columbia | IB | 4 | 2 | |
| 3023 | Mission @ Regal | OB | 4 | 45 | |
| 3630 | Magnolia @ 5th | OB | 4 | 26 | |
| 4112 | 37th @ Skyview | IB | 4 | 2 | |
| 2221 | 14th @ Lincoln | OB | 4 | 31 | |
| 2247 | 37th @ Crestline | OB | 4 | 9 | |
| 1337 | Francis @ Oak | IB | 4 | 0 | |
| 1257 | Northwest Blvd @ F Street | IB | 4 | 0 | |
| 2815 | Appleway @ Madson | IB/OB | 4 | 8 | |
| 4052 | 18th @ Hogan | IB | 4 | 1 | |
| 2514 | Perry @ 15th | IB | 4 | 2 | |
| 3784 | Freya @ 3rd Avenue | NB | 4 | 3 | |
| 2013 | Thor @ 8th | NB | 4 | 7 | |
| 2357 | 29th @ Thor | NB | 4 | 13 | |
| 2004 | Freya @ 22nd | NB | 4 | 7 | |
| 1022 | 5th @ McClellan | OB | 4 | 21 | |
| 2346 | 29th @ Arthur | OB | 4 | 8 | |
| 2348 | 29th @ Perry | OB | 4 | 38 | |
| 2747 | 7th @ I Street | IB/CCW | 4 | 5 | Shelter |
| 3708 | Empire @ Standard | OB | 4 | 8 | |
| 1630 | Nevada @ Everett | OB | 4 | 8 | |
| 1695 | Addison @ Francis | OB | 4 | 45 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3626 | 3rd @ Sprague Way | OB | 4 | 31 | |
| 3346 | University @ 16th | OB | 4 | 11 | |
| 2641 | Sunset @ Royal | IB | 4 | 1 | |
| 2283 | Lincoln @ Shoshone | IB | 4 | 0 | |
| 1228 | NW Blvd @ Alberta | OB | 4 | 9 | |
| 2281 | Lincoln @ 22nd | IB | 4 | 0 | |
| 2275 | 29th @ Bernard | IB | 4 | 1 | |
| 3988 | Medical Lake Center | IB/OB | 4 | 12 | Shelter |
| 3183 | Russell @ Tower | IB | 4 | 0 | |
| 3527 | Cook @ Wellesley | OB | 4 | 27 | |
| 1783 | Perry @ Marietta | OB | 4 | 10 | |
| 1970 | Francis @ Lidgerwood | OB | 4 | 16 | |
| 1807 | Leave Market @ Wellesley | OB | 4 | 10 | |
| 2030 | Market @ Cleveland | WB | 4 | 5 | |
| 3341 | Monroe @ Columbia | OB | 4 | 27 | |
| 2836 | Mission @ University | IB | 4 | 3 | |
| 2837 | Mission @ Felts | IB | 4 | 0 | |
| 2834 | University @ Broadway | IB | 4 | 0 | |
| 2135 | Pacific @ Cannon | OB | 4 | 45 | |
| 1147 | Maple @ 1st | OB | 4 | 9 | |
| 4025 | Maple @ Mallon | OB | 4 | 22 | |
| 2694 | 1st @ Calispel | OB/CW | 4 | 12 | |
| 2591 | Prentis @ Campbell | IB/OB | 4 | 3 | |
| 1277 | Maple @ Grace | OB | 4 | 17 | |
| 2219 | Madison @ 12th | OB | 4 | 5 | |
| 1274 | Maple @ Northwest Blvd | OB | 4 | 18 | |
| 2692 | 1st @ Vine | OB/CW | 4 | 7 | |
| 1889 | Napa @ Sinto | OB | 4 | 26 | |
| 2328 | Grove @ Sumner | IB | 4 | 2 | |
| 2325 | Bernard @ 16th | IB | 4 | 0 | |
| 2374 | Grand @ 22nd | IB | 4 | 0 | |
| 1951 | Browne @ Main | IB | 4 | 26 | |
| 2882 | Appleway @ Dishman | OB | 4 | 6 | |
| 1146 | Riverside @ Elm | IB | 4 | 6 | |
| 1067 | Maple @ Main | IB | 4 | 4 | |
| 3828 | 8th @ Custer | IB | 3 | 0 | |
| 4136 | Broadway @ Vista | IB | 3 | 2 | |
| 3014 | Mission @ Dakota | OB | 3 | 17 | |
| 3814 | Park @ 5th | IB | 3 | 1 | |
| 3817 | 8th @ Coleman | IB | 3 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3859 | Mission @ Upriver Dr | OB | 3 | 16 | |
| 1918 | Marshall @ Fiske | EB/OB | 3 | 5 | |
| 3458 | University @ 24th | IB | 3 | 3 | |
| 3412 | Sullivan @ 16th | IB | 3 | 5 | |
| 3460 | University @ 20th | IB | 3 | 0 | |
| 4150 | 32nd @ Fox | IB | 3 | 3 | |
| 3408 | Sullivan @ 8th | IB | 3 | 9 | |
| 3482 | 16th @ Pines | OB | 3 | 5 | |
| 3501 | Mission @ 13320 E | OB | 3 | 7 | |
| 3212 | Pines @ Broadway | OB | 3 | 23 | |
| 2796 | Indiana @ Valley Mall | OB | 3 | 1 | Shelter |
| 1072 | Sprague @ Adams | OB | 3 | 15 | |
| 1054 | Main @ Maple | OB | 3 | 0 | |
| 2096 | Haven @ Heroy | EB | 3 | 22 | |
| 3511 | Mission @ Blake | IB | 3 | 0 | |
| 4179 | Sullivan @ Trent | IB | 3 | 0 | |
| 3510 | Mission @ Mamer | IB | 3 | 0 | |
| 3478 | University @ 13th | OB | 3 | 7 | |
| 1362 | Indian Trail @ Ridgecrest | IB | 3 | 0 | |
| 2899 | Sprague @ Evergreen | OB | 3 | 31 | |
| 2898 | Sprague @ Mayhew | OB | 3 | 17 | |
| 3308 | Riverside @ Monroe | IB | 3 | 161 | |
| 3335 | University @ 6th | OB | 3 | 0 | |
| 3228 | Mullan @ Mission | OB | 3 | 15 | |
| 3639 | 5th @ Freya | OB | 3 | 14 | |
| 4214 | Broadway @ Argonne | OB | 3 | 18 | |
| 3642 | 5th @ Florida | OB | 3 | 11 | |
| 3485 | Pines @ 4th | OB | 3 | 6 | |
| 3637 | 5th @ Greene | OB | 3 | 23 | |
| 1152 | 2nd @ Jefferson | OB | 3 | 23 | |
| 2250 | 37th @ Mt Vernon | OB | 3 | 11 | |
| 2197 | Maple @ 9th | OB | 3 | 57 | |
| 3662 | Assembly @ Crown | IB | 3 | 3 | |
| 1948 | Riverpoint @ N 639 | IB | 3 | 0 | |
| 1943 | Trent @ Helena | IB | 3 | 1 | |
| 2960 | Sprague @ Fox | IB | 3 | 3 | Shelter |
| 2945 | Sprague @ 15800 E (Fred Meyer) | IB | 3 | 8 | |
| 2943 | Sprague @ Conklin | IB | 3 | 0 | |
| 4148 | Mission @ Harmony | IB | 3 | 2 | |
| 4194 | 57th @ Palouse Hwy | IB | 3 | 2 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 4168 | 55th @ Palouse Hwy | IB | 3 | 1 | |
| 3737 | Trent @ Lily | EB | 3 | 3 | |
| 3730 | Trent @ Freya | EB | 3 | 2 | |
| 3750 | Montgomery @ Carlisle | EB | 3 | 3 | |
| 3736 | Trent @ Dora | EB | 3 | 6 | |
| 4764 | Trent @ Florida | EB | 3 | 0 | |
| 2294 | Wall @ 4th | OB | 3 | 10 | |
| 1926 | Freya Way @ Trent | NB/WB | 3 | 14 | |
| 2300 | Grove @ 14th | OB | 3 | 20 | |
| 4018 | Empire @ Addison | OB | 3 | 8 | |
| 2751 | Washington @ 3rd | IB/CCW | 3 | 30 | |
| 3549 | Nevada @ Cozza | OB | 3 | 23 | |
| 1692 | Lidgerwood @ Central (Holy Family | OB | 3 | 25 | |
| 3357 | Bowdish @ 32nd | OB | 3 | 5 | |
| 3469 | 32nd @ University | OB | 3 | 23 | |
| 3763 | Montgomery @ Van Marter | WB | 3 | 2 | |
| 3768 | Montgomery @ Locust | WB | 3 | 2 | |
| 4222 | Northwest Blvd @ Milton | OB | 3 | 9 | |
| 4046 | 37th @ Crestline | IB | 3 | 0 | |
| 2277 | 29th @ Post | IB | 3 | 0 | |
| 2284 | Lincoln @ 17th | IB | 3 | 2 | |
| 1224 | Northwest Blvd @ Cannon | OB | 3 | 17 | |
| 1965 | Francis @ Pittsburg | OB | 3 | 7 | |
| 1795 | Empire @ Stone | OB | 3 | 7 | |
| 1957 | Rowan @ Lacey | OB | 3 | 28 | |
| 1961 | Crestline @ Joseph | OB | 3 | 16 | |
| 1413 | Monroe @ Kiernan | OB | 3 | 38 | |
| 3927 | Hayford @ 12th | OB | 3 | 11 | |
| 4227 | Medical Lake @ Lefevre | IB | 3 | 1 | |
| 3020 | Mission @ Stone | OB | 3 | 17 | |
| 1275 | Maple @ Jackson | OB | 3 | 12 | |
| 1048 | 5th @ Deaconess Hospital | OB | 3 | 5 | |
| 1281 | Maple @ Garland | OB | 3 | 34 | |
| 2597 | Campbell @ Brower | IB/OB | 3 | 1 | |
| 2578 | West Lake Hospital | IB/OB | 3 | 4 | |
| 2693 | 1st @ Pine | OB/CW | 3 | 12 | |
| 2605 | Pine @ Maple | IB | 3 | 2 | Shelter |
| 1885 | Napa @ Springfield | OB | 3 | 20 | |
| 2137 | Pacific @ Hemlock (MAC Museum) | OB | 3 | 49 | |
| 1883 | Trent @ Helena | OB | 3 | 8 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2729 | 6th @ Simpson Parkway Drive | IB | 3 | 4 | |
| 3686 | Empire @ Standard | IB | 3 | 0 | |
| 1722 | Magnesium @ Dakota | IB | 3 | 0 | |
| 2616 | Lidgerwood @ Everett | IB | 3 | 3 | |
| 1728 | Lincoln @ Dakota | IB | 3 | 0 | |
| 1731 | Standard @ Cozza | IB | 3 | 0 | |
| 3963 | Mission @ Farr | OB | 3 | 0 | |
| 2829 | University @ Main | OB | 3 | 12 | |
| 2838 | Mission @ Woodruff | IB | 3 | 0 | |
| 3598 | Nevada @ N 9727 | IB | 3 | 3 | |
| 3557 | Whitworth @ Wall | IB/OB | 3 | 3 | |
| 2125 | Freya @ Congress | SB | 2 | 2 | |
| 2126 | Freya @ 22nd | SB | 2 | 9 | |
| 3021 | Mission @ Cook | OB | 2 | 48 | |
| 3825 | 8th @ McKinnon | IB | 2 | 1 | |
| 3826 | 8th @ Carnahan | IB | 2 | 2 | |
| 3019 | Mission @ Napa | OB | 2 | 7 | |
| 3485 | Pines @ 10th | OB | 2 | 13 | |
| 4216 | Sullivan @ Tirerama | OB | 2 | 10 | |
| 3495 | Pines @ Sinto | OB | 2 | 8 | |
| 3493 | Pines @ Alki | OB | 2 | 7 | |
| 3479 | 16th @ Pierce | OB | 2 | 2 | |
| 4215 | 16th @ University | OB | 2 | 6 | |
| 3500 | Mission @ McDonald | OB | 2 | 10 | |
| 3499 | Mission @ Woodlawn | OB | 2 | 5 | |
| 3504 | Mission @ Evergreen | OB | 2 | 8 | |
| 3211 | Sullivan @ Kiernan | OB | 2 | 13 | |
| 3489 | Pines @ 1st | OB | 2 | 10 | |
| 3098 | Leave Indian Trail End of the Lin | IB | 2 | 2 | |
| 3665 | Alberta @ Central | IB | 2 | 0 | |
| 1376 | Indian Trail @ Francis | IB | 2 | 0 | |
| 1370 | Indian Trail @ Kathleen | IB | 2 | 0 | |
| 4140 | Appleway @ Greenacres | OB | 2 | 14 | |
| 4198 | Sprague @ Perrine | OB | 2 | 21 | |
| 2888 | Sprague @ Gillis | OB | 2 | 2 | |
| 3870 | Indiana @ Mirabeau Parkway | IB/OB | 2 | 13 | |
| 3634 | 5th @ Smith | OB | 2 | 11 | |
| 3901 | 8th @ Custer | OB | 2 | 5 | |
| 3473 | Spokane Falls Blvd @ Washington | IB | 2 | 24 | |
| 3636 | 5th @ Haven | OB | 2 | 19 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3593 | Argonne @ Knox | OB | 2 | 23 | |
| 3899 | Havana @ Hartson | OB | 2 | 11 | |
| 2236 | 37th @ Manito Blvd | OB | 2 | 9 | |
| 2243 | 37th @ Perry | OB | 2 | 12 | |
| 2242 | 37th @ Arthur | OB | 2 | 20 | |
| 4103 | Pine @ Spokane Falls Blvd | IB | 2 | 6 | |
| 3656 | Rowan @ Moore | IB | 2 | 0 | |
| 1439 | G Street @ Rowan | IB | 2 | 1 | |
| 1168 | Broadway @ Oak | OB | 2 | 47 | |
| 1185 | Nora @ Pettit | IB | 2 | 0 | |
| 1186 | Mission @ Nettleton | IB | 2 | 0 | |
| 1175 | A Street @ Dean | OB | 2 | 16 | |
| 2810 | Mission @ E 23400 | IB/OB | 2 | 3 | |
| 2809 | Mission @ Homestead Dr | IB/OB | 2 | 6 | |
| 2820 | Appleway @ Meadowood Ln | IB | 2 | 2 | Shelter |
| 3961 | Appleway @ Signal | IB/OB | 2 | 2 | |
| 3544 | Perry @ Buckeye | IB | 2 | 3 | |
| 4114 | 57th @ Pittsburg | IB | 2 | 0 | |
| 4115 | 57th @ Crestline | IB | 2 | 0 | |
| 2007 | 18th @ Freya | NB | 2 | 12 | |
| 2026 | Havana @ Alki (Fairgrounds) | NB | 2 | 2 | Shelter |
| 1024 | 5th @ Division | OB | 2 | 28 | |
| 2336 | Grand @ 18th | OB | 2 | 24 | |
| 2334 | Grand @ 14th | OB | 2 | 19 | |
| 2340 | Grand @ 25th | OB | 2 | 21 | |
| 2309 | 29th Street @ Bernard | OB | 2 | 10 | |
| 2307 | Bernard @ 25th | OB | 2 | 15 | |
| 2350 | 29th @ Martin | OB | 2 | 8 | |
| 2744 | F Street @ 6th | IB/CCW | 2 | 2 | Shelter |
| 2746 | G Street @ 7th | IB | 2 | 0 | |
| 3550 | Nevada @ Sharpsburg | OB | 2 | 21 | |
| 2746 | G Street @ 7th | CCW | 2 | 1 | |
| 3279 | Nevada and Magnesium | OB | 2 | 23 | |
| 1691 | Lidgerwood @ Joseph (Holy Family) | OB | 2 | 12 | |
| 1715 | Spokane Falls @ Post | IB | 2 | 45 | |
| 2570 | Broadway @ Lincoln | OB | 2 | 0 | |
| 1708 | Magnesium @ Nevada | OB | 2 | 9 | |
| 1629 | Nevada @ Olympic | OB | 2 | 8 | |
| 1682 | Addison @ Longfellow | OB | 2 | 10 | |
| 1696 | Addison @ Francis | OB | 2 | 39 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3390 | Sullivan @ 16th | OB | 2 | 1 | |
| 3375 | Evergreen @ 32nd | OB | 2 | 1 | |
| 3975 | 16th @ Evergreen | OB | 2 | 5 | |
| 3652 | Rowan @ G | OB | 2 | 4 | |
| 4221 | Northwest Blvd @ Oak | OB | 2 | 8 | |
| 3764 | Montgomery @ Oberlin | WB | 2 | 1 | |
| 1240 | Wellesley @ Warren | OB | 2 | 3 | |
| 1382 | Francis @ Belt | IB/OB | 2 | 4 | |
| 2270 | 37th @ Manito Blvd | IB | 2 | 0 | |
| 2262 | 37th @ Helena | IB | 2 | 1 | |
| 2286 | 14th @ Madison | IB | 2 | 0 | |
| 1242 | Wellesley @ Assembly | OB | 2 | 10 | |
| 1340 | Francis @ Alberta | IB/OB | 2 | 10 | |
| 2842 | 1st @ Lincoln | IB/OB | 2 | 14 | |
| 3523 | North Foothills @ Madelia | OB | 2 | 0 | |
| 1963 | Crestline @ Dalke | OB | 2 | 24 | |
| 1959 | Rowan @ Stone | OB | 2 | 12 | |
| 1779 | Illinois @ Morton | OB | 2 | 6 | |
| 1973 | Francis @ Whitehouse | OB | 2 | 7 | |
| 1125 | Driscoll @ Rockwell | WB | 2 | 3 | |
| 2064 | Wellesley @ C Street | WB | 2 | 2 | |
| 3342 | Monroe @ Dalke | OB | 2 | 18 | |
| 3277 | Monroe @ Rowan | OB | 2 | 23 | |
| 1419 | Monroe @ Queen | OB | 2 | 20 | |
| 1416 | Monroe @ Longfellow | OB | 2 | 13 | |
| 3114 | Lawson @ 8th | OB | 2 | 11 | |
| 2554 | Hwy 2 @ Lundstrom | OB | 2 | 22 | |
| 1283 | Maple @ Longfellow | OB | 2 | 19 | |
| 2589 | Lake @ Walker | IB/OB | 2 | 1 | |
| 2403 | Regal @ Palouse Hwy | OB | 2 | 46 | |
| 2703 | 1st @ W 800 | OB | 2 | 11 | |
| 2715 | 7th @ G Street | OB/CW | 2 | 4 | |
| 2706 | Presley @ Salnave | OB | 2 | 11 | Shelter |
| 2709 | Salnave @ Lincoln | OB | 2 | 4 | |
| 1063 | Clarke @ W 2007 | IB | 2 | 0 | |
| 1141 | Government Way @ G St. | IB | 2 | 9 | |
| 3428 | 32nd @ Mamer | IB | 2 | 3 | |
| 3427 | Evergreen @ 32nd | IB | 2 | 2 | |
| 3456 | University @ 28th | IB | 2 | 2 | |
| 3414 | 16th @ Progress | IB | 2 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 4151 | 32nd @ Bowdish | IB | 2 | 2 | |
| 3418 | 16th @ E. 14204 | IB | 2 | 2 | |
| 3757 | Indiana @ Evergreen (Boston Pizza | IB | 2 | 5 | |
| 3429 | 32nd @ SR 27 | IB | 2 | 0 | |
| 3426 | Evergreen @ 30th | IB | 2 | 5 | |
| 3455 | University @ 30th | IB | 2 | 2 | |
| 1053 | Main @ Cedar | OB | 2 | 3 | |
| 1081 | Government Way @ N1202 | OB | 2 | 2 | |
| 1059 | Clarke @ Spruce | OB | 2 | 0 | |
| 1085 | Fort George Wright @ Elliot | EB | 2 | 7 | |
| 2099 | Market @ Glass | EB | 2 | 3 | |
| 3463 | University @ 13th | IB | 2 | 10 | |
| 3570 | Pines @ 12th | IB | 2 | 7 | |
| 3574 | 16th @ Pierce | IB | 2 | 0 | |
| 3572 | 16th @ Union | IB | 2 | 2 | |
| 3755 | Indiana @ Mirabeau Parkway | IB/OB | 2 | 11 | |
| 3225 | Country Vista @ Lib Lk Rd | IB | 2 | 0 | |
| 2830 | University @ Sprague | IB/OB | 2 | 53 | |
| 4146 | Mission @ Holl | IB | 2 | 3 | |
| 2932 | Barker @ Alki | IB | 2 | 0 | |
| 2941 | Sprague @ 16713 E (Eagles) | IB | 2 | 0 | |
| 4147 | Mission @ Grady | IB | 2 | 0 | |
| 3740 | Trent @ Ella | EB | 2 | 0 | |
| 3746 | Montgomery @ Woodruff | EB | 2 | 6 | |
| 3031 | Trent @ Byrd | EB | 2 | 2 | |
| 4001 | Trent @ Havana | EB | 2 | 3 | |
| 3751 | Montgomery @ Van Marter | EB | 2 | 5 | |
| 4002 | Trent @ Dale | EB | 2 | 24 | |
| 3738 | Trent @ Park | EB | 2 | 9 | |
| 4186 | Indiana @ Evergreen | IB/OB | 2 | 14 | |
| 2808 | Signal @ Mission | OB | 2 | 44 | |
| 1036 | 5th @ Chandler (Rockwood Clinic) | IB | 2 | 0 | |
| 2737 | 6th @ Oak | OB/CCW | 2 | 32 | |
| 2828 | University @ Valleyway | OB | 1 | 11 | |
| 2822 | Mission @ Locust | OB | 1 | 1 | |
| 3966 | University @ Sinto | OB | 1 | 0 | |
| 3972 | Mission @ Farr | IB | 1 | 1 | |
| 3968 | University @ Springfield | IB | 1 | 1 | |
| 2839 | Mission @ Locust | IB | 1 | 0 | |
| 3969 | University @ Maxwell | IB | 1 | 1 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1051 | Lincoln @ Sprague | IB | 1 | 131 | |
| 3575 | Hawthorne @ Division | IB | 1 | 0 | |
| 2972 | Sprague @ 8722 E | IB | 1 | 2 | |
| 2885 | Appleway @ Dartmouth | OB | 1 | 22 | |
| 4135 | Broadway @ Sargent | IB | 1 | 1 | |
| 3812 | Park @ Valleyway | IB | 1 | 0 | |
| 1900 | Jackson @ Thor | OB | 1 | 3 | |
| 3498 | Mission @ Vercler Val Gen Hosp | OB | 1 | 6 | |
| 4217 | Pines @ Main | OB | 1 | 3 | |
| 3480 | 16th @ Bowdish | OB | 1 | 2 | |
| 3503 | Mission @ Mamer | OB | 1 | 1 | |
| 4757 | Indiana @ Evergreen (Boston Pizza | OB | 1 | 3 | |
| 1008 | Stevens @ Spokane Falls Blvd | IB | 1 | 61 | |
| 4165 | Rowan @ Cannon | IB | 1 | 0 | |
| 1373 | Indian Trail @ Weile | IB | 1 | 0 | |
| 2902 | Sprague @ Adams | OB | 1 | 22 | |
| 2891 | Sprague @ Fox | OB | 1 | 4 | Shelter |
| 4142 | Barker @ Boone | OB | 1 | 11 | |
| 2918 | Sprague @ Conklin | OB | 1 | 7 | |
| 4138 | Appleway @ Corbin | OB | 1 | 17 | |
| 2895 | Sprague @ 12816 E (DMV) | OB | 1 | 22 | |
| 3903 | 8th @ Carnahan | OB | 1 | 4 | |
| 3629 | 3rd @ Madelia | OB | 1 | 4 | |
| 3191 | Park @ Broadway | OB | 1 | 15 | |
| 4154 | Cedar @ 11th | OB | 1 | 21 | |
| 4130 | Broadway @ Vista | OB | 1 | 5 | |
| 3912 | 8th @ Coleman | OB | 1 | 4 | |
| 3917 | Park @ Valleyway | OB | 1 | 2 | |
| 3908 | 8th @ Eastern | OB | 1 | 13 | |
| 2244 | 37th @ Helena | OB | 1 | 3 | |
| 2222 | Lincoln @ 17th | OB | 1 | 9 | |
| 2239 | 37th @ Latawah | OB | 1 | 25 | |
| 2235 | 37th @ Bernard | OB | 1 | 11 | |
| 2231 | 29th @ Bernard | OB | 1 | 4 | |
| 3993 | Bank of America | | 1 | 1,430 | |
| 3145 | Napa @ Mission | IB | 1 | 1 | |
| 1248 | Wellesley @ Rustle | IB | 1 | 1 | |
| 1259 | Northwest Blvd @ Alice | IB | 1 | 1 | |
| 1942 | Trent @ E 1800 | IB | 1 | 1 | |
| 1170 | Broadway @ Nettleton | OB | 1 | 87 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 4185 | Alki Way @ Alki Av | NB | 1 | 1 | |
| 2019 | 3rd @ Myrtle | NB | 1 | 1 | |
| 2025 | Havana @ Ferry | NB | 1 | 1 | |
| 4173 | 5th @ Sherman | OB | 1 | 4 | |
| 4174 | Hartson @ Sherman | OB | 1 | 41 | |
| 1018 | 6th @ Stevens | OB | 1 | 26 | |
| 1021 | Bernard @ 5th | OB | 1 | 16 | |
| 1023 | 5th @ Browne | OB | 1 | 11 | |
| 4132 | Argonne @ Trent | OB | 1 | 14 | |
| 1850 | Division @ 6th Ave | OB | 1 | 27 | |
| 1019 | 6th @ Washington | OB | 1 | 24 | |
| 4048 | 29th @ Southeast Blvd. | OB | 1 | 43 | |
| 2299 | Grove @ 12th | OB | 1 | 11 | |
| 2303 | Bernard @ 19th | OB | 1 | 15 | |
| 2349 | 29th @ Pittsburg | OB | 1 | 11 | |
| 2338 | Grand @ 22nd | OB | 1 | 7 | |
| 4033 | Nevada @ Lincoln | OB | 1 | 19 | |
| 2749 | Washington @ 7th | IB/CCW | 1 | 1 | Shelter |
| 3556 | Hawthorne @ Whitworth Drive | OB | 1 | 4 | |
| 2743 | 5th @ College | IB/CCW | 1 | 4 | |
| 3276 | Broadway @ Monroe | OB | 1 | 8 | |
| 3517 | Magnesium @ E 636 (Graymare Apts) | OB | 1 | 5 | |
| 2739 | Elm @ 7th | OB/CCW | 1 | 261 | |
| 3555 | Hawthorne @ Newport Hwy (nearside | OB | 1 | 3 | |
| 3551 | Nevada @ Holland | OB | 1 | 17 | |
| 3552 | Nevada @ Westview | OB | 1 | 20 | |
| 1704 | Lincoln @ Dakota | OB | 1 | 8 | |
| 1626 | Nevada @ Rich | OB | 1 | 7 | |
| 2613 | Lidgerwood @ Everett | OB | 1 | 7 | |
| 1634 | Nevada @ Dalke | OB | 1 | 6 | |
| 1627 | Nevada @ Princeton | OB | 1 | 8 | |
| 3348 | University @ 20th | OB | 1 | 3 | |
| 3393 | Sullivan @ 11th | OB | 1 | 0 | |
| 3355 | 32nd @ Pierce | OB | 1 | 3 | |
| 3386 | 16th @ Adams | OB | 1 | 1 | |
| 3382 | Evergreen @ 20th | OB | 1 | 1 | |
| 3378 | Evergreen @ 28th | OB | 1 | 1 | |
| 3350 | University @ 24th | OB | 1 | 1 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3765 | 10311 E Montgomery | WB | 1 | 0 | |
| 3774 | Trent @ 4503 E | WB | 1 | 1 | |
| 3070 | Trent @ Koren | WB | 1 | 1 | |
| 3777 | Trent @ Julia | WB | 1 | 0 | |
| 3062 | Trent @ Ella | WB | 1 | 1 | |
| 3074 | Trent @ Waterworks | WB | 1 | 0 | |
| 3068 | 6300 E Trent | WB | 1 | 0 | |
| 4171 | Airport Dr @ Flint | OB | 1 | 18 | |
| 3651 | Rowan @ Crown | OB | 1 | 7 | |
| 2132 | Pacific @ Maple | OB | 1 | 29 | |
| 1226 | Northwest Blvd @ Nettleton | OB | 1 | 5 | |
| 1433 | G St @ Central | OB | 1 | 19 | |
| 1231 | Northwest Blvd @ D Street | OB | 1 | 5 | |
| 1236 | G Street @ Longfellow | OB | 1 | 5 | |
| 1241 | Wellesley @ Rustle | OB | 1 | 3 | |
| 3157 | Washington @ Spokane Falls Blvd | OB | 1 | 1 | |
| 1793 | Crestline @ Gordon | OB | 1 | 14 | |
| 1978 | Francis @ Cedar | OB | 1 | 16 | |
| 1975 | Francis @ Wall | OB | 1 | 9 | |
| 1758 | Francis @ Standard | OB | 1 | 10 | |
| 2638 | Hwy 2 @ Windsor | IB | 1 | 3 | |
| 1967 | Francis @ Perry | OB | 1 | 10 | |
| 1808 | Market @ Wabash | OB | 1 | 10 | |
| 4050 | 18th @ Hogan | OB | 1 | 7 | |
| 4160 | Rowan @ Ash | OB | 1 | 9 | |
| 4197 | 57th E @ Regal | OB | 1 | 41 | |
| 3109 | Med Lake Hwy @ Lefevre (Harvest) | OB | 1 | 6 | |
| 3878 | Perry @ 15th | OB | 1 | 14 | |
| 4128 | Betz @ 6th | CW | 1 | 0 | |
| 4196 | 57th @ Regal | OB | 1 | 8 | |
| 3729 | Alberta @ Midwick | OB | 1 | 0 | |
| 4213 | Fairchild @ Spaatz | OB | 1 | 0 | |
| 4058 | Medical Lake Hwy @ Graham | OB | 1 | 3 | |
| 4116 | 57th @ Hailee | OB | 1 | 13 | |
| 2699 | 1st @ Union | OB/CW | 1 | 8 | |
| 2718 | 5th @ College | OB/CW | 1 | 0 | |
| 2608 | 4th @ Lefevre | IB | 1 | 0 | |
| 2577 | Maple @ Pine | IB | 1 | 0 | |
| 2572 | Lefevre @ 4th | OB | 1 | 11 | |
| 1344 | Indian Trail @ Holyoke | OB | 1 | 5 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2601 | Lefevre @ Waterfront Park | IB | 1 | 1 | |
| 1346 | Indian Trail @ Woodside | OB | 1 | 3 | |
| 2645 | Medical Lake Hy @ Geiger Bl (Mobil) | OB | 1 | 15 | |
| 1884 | Trent @ E 1800 | OB | 1 | 0 | |
| 2575 | 4th @ Eastlake State Hospital | OB | 1 | 12 | |
| 1049 | 5th @ Lincoln | OB | 1 | 7 | |
| 2590 | Lake @ Stanley | IB/OB | 1 | 0 | |
| 2402 | Regal @ 44th | OB | 1 | 43 | |
| 1279 | Maple @ Glass | OB | 1 | 18 | |
| 1880 | Trent @ Hamilton | OB | 1 | 7 | |
| 1282 | Maple @ Lacrosse | OB | 1 | 2 | |
| 1428 | Rowan @ Nettleton | OB | 1 | 2 | |
| 2533 | Sunset @ Royal | OB | 1 | 7 | |
| 1877 | Riverpoint @ N 501 | OB | 1 | 10 | |
| 4201 | Washington @ Golden Hills | OB | 0 | 0 | |
| 4162 | Belt @ Central | IB | 0 | 1 | |
| 4144 | Mission @ Grady | OB | 0 | 2 | |
| 3040 | Sprague @ Airway Heights Corrections | OB | 0 | 3 | |
| 2886 | Appleway @ University | OB | 0 | 147 | |
| 2819 | Mission @ Signal | IB | 0 | 0 | |
| 3509 | Mission @ Evergreen | IB | 0 | 3 | |
| 3910 | 8th @ Thierman | OB | 0 | 8 | |
| 4013 | Trent @ Havana | WB | 0 | 0 | |
| 4152 | Mission @ Bitterroot | OB | 0 | 7 | |
| 2702 | 1st @ Buena Vista | OB | 0 | 15 | |
| 3022 | Mission @ Lacey | OB | 0 | 13 | |
| 2825 | University @ Mission | OB | 0 | 8 | |
| 4193 | 14th @ Madison | OB | 0 | 9 | |
| 3591 | Mullan @ Boone | OB | 0 | 15 | |
| 2749 | 10310 E Montgomery | EB | 0 | 3 | |
| 3514 | Mission @ Woodlawn | IB | 0 | 0 | |
| 4023 | Cowley @ Hartson (ST Lukes) | OB | 0 | 26 | |
| 2807 | Appleway @ Signal | OB | 0 | 5 | |
| 2826 | University @ Boone | OB | 0 | 1 | |
| 3338 | Post @ Mallon | OB | 0 | 1 | |
| 4026 | Maple @ Queen | OB | 0 | 7 | |
| 3030 | Trent @ Waterworks | EB | 0 | 2 | |
| 3099 | Plaza Zone 10 | IB | 0 | 1,252 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3052 | Liberty @ Marguerite | OB | 0 | 0 | |
| 4031 | North Foothills @ Magnolia | OB | 0 | 13 | |
| 3474 | Spokane Falls Blvd @ Wall | IB | 0 | 64 | |
| 2917 | Sprague @ 15916 E | OB | 0 | 0 | |
| 3193 | Arrive Havana @ Sprague Southbound | SB | 0 | 142 | |
| 2701 | 1st @ Washington | OB | 0 | 2 | |
| 3759 | Indiana @ Evergreen | IB/OB | 0 | 0 | |
| 2827 | University @ Broadway | OB | 0 | 6 | |
| 3666 | Alberta @ Columbia | IB | 0 | 0 | |
| 2802 | Regal @ 5000 S | OB | 0 | 21 | |
| 2963 | Sprague @ Moffitt | IB | 0 | 0 | |
| 4040 | Alberta @ Courtland | WB | 0 | 3 | |
| 3558 | Hawthorne @ College | IB | 0 | 0 | |
| 3410 | Sullivan @ 12th | IB | 0 | 3 | |
| 3077 | Russell @ 2nd | OB | 0 | 1 | |
| 3190 | 8th @ Park | OB | 0 | 10 | |
| 3258 | 2nd @ Wall | IB | 0 | 1 | |
| 2772 | 1st @ Railroad Tracks | IB/CCW | 0 | 2 | |
| 3078 | Russell @ 6th | OB | 0 | 10 | |
| 3188 | 5th @ Havana | OB | 0 | 0 | |
| 3261 | Mukogawa Institute | OB | 0 | 0 | |
| 2824 | Mission @ Felts | OB | 0 | 1 | |
| 3964 | Mission @ Herald | OB | 0 | 1 | |
| 3506 | Sullivan @ Marietta | OB | 0 | 5 | |
| 3965 | Mission @ Oberlin | OB | 0 | 3 | |
| 3850 | 2nd @ Madelia | IB | 0 | 1 | |
| 4059 | Medical Lake Hwy @ Graham | IB | 0 | 0 | |
| 3914 | Park @ 5th | OB | 0 | 6 | |
| 3187 | 3rd @ Magnolia | OB | 0 | 2 | |
| 3735 | Trent @ Fancher | EB | 0 | 3 | |
| 4071 | Monroe @ Francis | OB | 0 | 17 | |
| 4184 | Alki Way @ Alki Av | SB | 0 | 2 | |
| 3967 | University @ Springfield | OB | 0 | 0 | |
| 3999 | Elm @ Erie | OB/CCW | 0 | 252 | |
| 3775 | Trent @ Florida | WB | 0 | 0 | |
| 3484 | Pines @ 12th | OB | 0 | 5 | |
| 4078 | Nevada @ Jay (Winco) | OB | 0 | 17 | |
| 4199 | Sprague @ Flora | OB | 0 | 12 | |
| 4079 | Sunset @ Grove | OB | 0 | 2 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3353 | University @ 30th | OB | 0 | 3 | |
| 2920 | Sprague @ 16720 E | OB | 0 | 7 | |
| 4003 | Indiana @ 12718 E (Olympic Boat) | EB/OB | 0 | 2 | |
| 3421 | Evergreen @ 20th | IB | 0 | 3 | |
| 3879 | Perry @ 17th | OB | 0 | 13 | |
| 2704 | Presley @ 1st | OB | 0 | 4 | |
| 3197 | 2nd @ Lincoln | IB | 0 | 1 | |
| 3423 | Evergreen @ 24th | IB | 0 | 3 | |
| 3752 | 11016 E Montgomery | EB | 0 | 13 | |
| 2717 | F Street @ 6th | IB/CCW | 0 | 1 | |
| 4139 | Appleway @ Long | OB | 0 | 2 | |
| 3226 | Barker @ Appleway | OB | 0 | 18 | |
| 4141 | Barker @ Alki | OB | 0 | 2 | |
| 2712 | Washington @ 6th | CW | 0 | 2 | |
| 4143 | Mission @ Harmony | OB | 0 | 2 | |
| 3112 | 6th @ Campbell | OB | 0 | 1 | |
| 4145 | Mission @ Holl | OB | 0 | 3 | |
| 3431 | 32nd @ Woodlawn | IB | 0 | 2 | |
| 3645 | Assembly @ Crown | OB | 0 | 2 | |
| 4092 | Barker @ Mission | OB | 0 | 7 | |
| 4149 | 32nd @ Fox | OB | 0 | 0 | |
| 3113 | 6th @ Lawson | OB | 0 | 23 | |
| 2881 | Appleway @ Sargent | OB | 0 | 9 | |
| 2768 | 1st @ Mary | IB | 0 | 0 | |
| 2695 | 1st @ A Street | OB/CW | 0 | 8 | |
| 3749 | Montgomery @ Oberlin | EB | 0 | 5 | |
| 2903 | Sprague @ Progress | OB | 0 | 10 | |
| 3553 | 9832 N Nevada | OB | 0 | 6 | |
| 2748 | 7th @ Washington | IB/CCW | 0 | 6 | Shelter |
| 3115 | Lawson @ 12th | OB | 0 | 21 | |
| 4161 | Rowan @ Cannon | OB | 0 | 7 | |
| 2780 | Central Pre-mix light | OB | 0 | 0 | |
| 4164 | Belt @ Rowan | IB | 0 | 0 | |
| 3143 | Napa @ Mission | OB | 0 | 0 | |
| 3466 | University @ 7th | IB | 0 | 2 | |
| 2754 | Salnave @ Bonnie | IB | 0 | 0 | |
| 3848 | 2nd @ Napa | IB | 0 | 2 | |
| 2741 | C Street @ 5th | IB | 0 | 0 | |
| 3851 | 2nd @ Perry | IB | 0 | 1 | |
| 2823 | Mission @ Woodruff | OB | 0 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 3906 | 8th @ Fancher | OB | 0 | 13 | |
| 3497 | Mission @ Houk | OB | 0 | 6 | |
| 3037 | Trent @ Dollar | EB | 0 | 11 | |
| 3371 | 32nd @ Woodlawn | OB | 0 | 1 | |
| 2757 | Presley @ 1st | IB | 0 | 0 | |
| 3727 | Alberta @ Columbia | OB | 0 | 5 | |
| 4181 | Country Vista @ Liberty Lake Rd | OB | 0 | 2 | |
| 3904 | 8th @ McKinnion | OB | 0 | 1 | |
| 2705 | Presley @ Holladay | OB | 0 | 7 | |
| 2753 | Salnave @ Hattie | IB | 0 | 0 | |
| 3573 | 16th @ Bowdish | IB | 0 | 2 | |
| 3229 | Argonne @ Montgomery | OB | 0 | 16 | |
| 3481 | 16th @ Union | OB | 0 | 2 | |
| 3971 | Mission @ Herald | IB | 0 | 0 | |
| 4117 | 57th @ Ferrall | OB | 0 | 6 | |
| 3388 | 16th @ Progress | OB | 0 | 1 | |
| 4118 | 57th @ Ferrall | IB | 0 | 0 | |
| 3939 | Hwy 2 @ Lawson | OB | 0 | 81 | |
| 2805 | Liberty Lake Rd @ Appleway (Taco | OB | 0 | 12 | |
| 3194 | 5th @ Havana | IB | 0 | 0 | |
| 4120 | Betz @ 6th | CCW | 0 | 0 | |
| 3352 | University @ 28th | OB | 0 | 1 | |
| 3905 | 8th @ Woodlawn | OB | 0 | 1 | |
| 2752 | Salnave @ Lincoln | IB | 0 | 0 | |
| 2806 | Appleway @ Meadowood Ln | OB | 0 | 65 | |
| 2708 | Salnave @ Hattie | OB | 0 | 2 | |
| 3973 | 16th @ Pines | IB | 0 | 0 | |
| 3872 | Arthur @ 5th | OB | 0 | 14 | |
| 4129 | Broadway @ Ella | OB | 0 | 17 | |
| 2782 | Sullivan @ Fairview | OB | 0 | 1 | |
| 3321 | Wall @ Country Homes Blvd | OB | 0 | 11 | |
| 3941 | Fairchild @ Spaatz | OB | 0 | 2 | |
| 4131 | Broadway @ Sargent | OB | 0 | 1 | |
| 3034 | Trent @ Koren | EB | 0 | 0 | |
| 3324 | Monroe @ Wedgewood | OB | 0 | 12 | |
| 2783 | Sullivan @ Euclid | OB | 0 | 5 | |
| 4133 | Argonne @ Grace | OB | 0 | 3 | |
| 3163 | 6th @ Campbell | IB | 0 | 0 | |
| 3824 | 8th @ Woodlawn | IB | 0 | 0 | |
| 3144 | Euclid @ Market | OB | 0 | 0 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2738 | 6th @ Elm | OB/CCW | 0 | 38 | |
| 3036 | 6300 E Trent | EB | 0 | 2 | |
| 4107 | Indiana @ Standard | OB | 0 | 12 | |
| 4234 | Vista @ Fairview | OB | 0 | 1 | |
| 3029 | 4500 E Trent | EB | 0 | 2 | |
| 4732 | Trent @ Julia | EB | 0 | 3 | |
| 3628 | 3rd @ Liberty Park Pl. | OB | 0 | 1 | |
| 3726 | Rowan @ Alberta | OB | 0 | 10 | |
| 3554 | Hawthorne @ Nevada | OB | 0 | 10 | |
| 3728 | Alberta @ Decatur | OB | 0 | 6 | |
| 4111 | 37th @ Skyview | OB | 0 | 4 | |
| 4113 | 57th @ Perry | IB | 0 | 0 | |
| 2532 | Sunset @ Assembly | OB | 0 | 9 | |
| 1849 | Riverside @ Maple | IB | 0 | 17 | |
| 1347 | Indian Trail @ Weile | OB | 0 | 3 | |
| 2104 | Havana @ Broadway | SB | 0 | 0 | |
| 1694 | Lidgerwood @ Francis | OB | 0 | 3 | |
| 2105 | Havana @ Alki (Fairgrounds) | SB | 0 | 7 | |
| 1234 | G Street @ Garland | OB | 0 | 6 | |
| 2106 | Havana @ Ferry | SB | 0 | 5 | |
| 2581 | Pine @ Poplar | OB | 0 | 0 | |
| 1349 | Indian Trail @ Excell Ave | OB | 0 | 3 | |
| 1851 | Cowley @ 9th Ave | OB | 0 | 17 | |
| 2110 | Havana @ 2nd | SB | 0 | 0 | |
| 1711 | Magnesium @ Hill n' Dale | OB | 0 | 25 | |
| 2112 | 2nd @ Myrtle | SB | 0 | 0 | |
| 1068 | Main @ Cedar | IB | 0 | 0 | |
| 2114 | 2nd @ Freya | SB | 0 | 2 | |
| 2223 | Lincoln @ 19th | OB | 0 | 8 | |
| 1031 | 4th @ Cowley | OB | 0 | 2 | |
| 2576 | Maple @ Pine | OB | 0 | 0 | |
| 1032 | 5th @ Chandler (Rockwood Clinic) | OB | 0 | 1 | |
| 2587 | Lefevre @ Campbell | OB | 0 | 1 | |
| 1350 | Indian Trail @ Kathleen | OB | 0 | 5 | |
| 2600 | Lefevre @ Jefferson | IB | 0 | 0 | |
| 1632 | Nevada @ Joseph | OB | 0 | 13 | |
| 1188 | Summit @ Lindeke | IB | 0 | 0 | |
| 1633 | Nevada @ Central | OB | 0 | 12 | |
| 1372 | Indian Trail @ Fleming | IB | 0 | 0 | |
| 3262 | Mukogawa Institute | IB | 0 | 0 | Shelter |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 1180 | Summit @ Cochran | OB | 0 | 6 | |
| 1352 | Indian Trail @ Strong Rd | OB | 0 | 8 | |
| 1025 | 7th @ Browne | OB | 0 | 6 | |
| 1353 | Indian Trail @ Lowell | OB | 0 | 13 | |
| 1232 | Northwest Blvd @ F Street | OB | 0 | 3 | |
| 1354 | Indian Trail @ Barnes | OB | 0 | 14 | |
| 2555 | Hwy 2 @ Craig | OB | 0 | 7 | |
| 1355 | Indian Trail @ Shawnee | OB | 0 | 5 | |
| 2227 | Lincoln @ 26th | OB | 0 | 13 | |
| 1056 | Clarke @ Ash | OB | 0 | 0 | |
| 2574 | 4th @ Minnie | OB | 0 | 0 | |
| 1356 | Indian Trail @ Navaho | OB | 0 | 5 | |
| 1680 | Addison @ Walton | OB | 0 | 5 | |
| 1601 | Stevens @ Main | IB | 0 | 23 | |
| 2585 | Hwy 902 @ Waterfront Park | OB | 0 | 0 | |
| 1357 | Indian Trail @ Comanche | OB | 0 | 3 | |
| 1303 | Waikiki @ Hawthorne | OB | 0 | 8 | |
| 1730 | Standard @ Lidgerwood | IB | 0 | 0 | |
| 2311 | 29th @ Division | OB | 0 | 9 | |
| 1710 | Magnesium @ Standard | OB | 0 | 13 | |
| 2602 | Pine @ Fancher | IB | 0 | 0 | |
| 1969 | Francis @ Cincinnati | OB | 0 | 0 | |
| 2607 | 4th @ Minnie | IB | 0 | 0 | |
| 2385 | Rockwood Bl @ 9th Av | OB | 0 | 2 | |
| 2312 | 29th @ Manito Blvd | OB | 0 | 1 | |
| 2386 | Rockwood Bl @ Cowley | OB | 0 | 11 | |
| 1735 | Addison @ Lyons | IB | 0 | 12 | |
| 2394 | Southeast Blvd @ Rockwood Blvd | OB | 0 | 15 | |
| 2630 | Hwy 2 @ Flint (Triumph) | IB | 0 | 0 | |
| 2395 | Southeast Blvd @ 27th | OB | 0 | 23 | |
| 2027 | Broadway @ Havana | NB | 0 | 2 | |
| 1794 | Crestline @ Empire | OB | 0 | 22 | |
| 2297 | Wall @ 1st | IB | 0 | 11 | |
| 2398 | Southeast Blvd @ Regal | IB/OB | 0 | 10 | |
| 1342 | Francis @ Indian Trail | OB | 0 | 1 | |
| 1358 | Indian Trail @ Ridgecrest | OB | 0 | 1 | |
| 2536 | Sunset @ Windsor | OB | 0 | 3 | |
| 1140 | Government Way @ N 211 | IB | 0 | 0 | |
| 1444 | Rowan @ Belt | OB | 0 | 6 | |
| 2331 | 2nd @ Washington | IB | 0 | 22 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2544 | Hwy 2 @ Flint (Triumph) | OB | 0 | 0 | |
| 2174 | 8th & McClellan | OB | 0 | 40 | |
| 1276 | Maple @ Chelan | OB | 0 | 6 | |
| 2404 | Regal @ 53rd | OB | 0 | 41 | |
| 1176 | A Street @ Boone | OB | 0 | 24 | |
| 2405 | Regal @ 55th | OB | 0 | 20 | |
| 2225 | Lincoln @ 22nd | OB | 0 | 5 | |
| 2406 | Regal @ 57th | OB | 0 | 3 | |
| 2571 | Hwy 2 @ West St | OB | 0 | 13 | |
| 2408 | 57th @ Cook | OB | 0 | 2 | |
| 2229 | 29th @ Post | OB | 0 | 8 | |
| 2410 | 57th @ Crestline | OB | 0 | 2 | |
| 2337 | Grand @ 20th | OB | 0 | 3 | |
| 2411 | 57th @ Pittsburg | OB | 0 | 4 | |
| 1712 | Magnesium @ Division | OB | 0 | 7 | |
| 2413 | 57th @ Perry | OB | 0 | 1 | |
| 2580 | Maple @ Pine | OB | 0 | 0 | |
| 2426 | 57th @ Cook | IB | 0 | 0 | |
| 2583 | Pine @ Fancher | OB | 0 | 0 | |
| 1977 | Francis @ Jefferson | OB | 0 | 4 | |
| 2586 | Lefevre @ Jefferson | OB | 0 | 1 | |
| 1339 | Francis @ Belt | IB | 0 | 0 | |
| 2233 | Bernard @ 33rd | OB | 0 | 5 | |
| 1927 | Greene @ Mission | NB/WB | 0 | 22 | |
| 1348 | Indian Trail @ Fleming | OB | 0 | 2 | |
| 1182 | Mission @ Nettleton | OB | 0 | 1 | |
| 2596 | Campbell @ Hallett | IB | 0 | 0 | |
| 1287 | Maple @ Everett | OB | 0 | 3 | |
| 2599 | Lefevre @ Campbell | IB | 0 | 0 | |
| 1172 | Broadway @ Lindeke | OB | 0 | 18 | |
| 1090 | Driscoll @ Kiernan | EB | 0 | 7 | |
| 1058 | Clarke @ W 2010 | OB | 0 | 0 | |
| 2604 | Pine @ Poplar (Pine Lodge) | IB | 0 | 0 | |
| 1359 | Indian Trail @ Bedford | OB | 0 | 1 | |
| 1625 | Nevada @ Lacrosse | OB | 0 | 7 | |
| 2667 | Airport Dr @ Spotted | OB | 0 | 14 | |
| 1139 | Government Way @ N 508 | IB | 0 | 0 | |
| 1080 | Government Way @ N 508 | OB | 0 | 7 | |
| 1693 | Lidgerwood @ Dalke | OB | 0 | 8 | |
| 2647 | Med Lake Hwy @ Stanley (Conoco) | OB | 0 | 6 | |

| IVR | Stop Name | DIR | Boards | Alights | Location Type |
|---|---|---|---|---|---|
| 2245 | 37th @ Pittsburg | OB | 0 | 1 | |
| 1701 | Standard @ Cozza | OB | 0 | 9 | |
| 2249 | 37th @ Cook | OB | 0 | 0 | |
| 1020 | 6th @ Bernard | OB | 0 | 7 | |
| 2253 | Regal @ Thurston | OB | 0 | 7 | |
| 2479 | Sacred Heart Driveway @ 9th Ave | OB | 0 | 2 | |
| 1177 | A Street @ Sinto | OB | 0 | 13 | |
| 1062 | Clarke @ Spruce | IB | 0 | 4 | |
| 1178 | A Street @ Summit | OB | 0 | 11 | |
| 1173 | Broadway @ A Street | OB | 0 | 27 | |
| 1179 | Summit @ Lindeke | OB | 0 | 11 | |
| 2305 | Bernard @ 21st | OB | 0 | 6 | |
| 1206 | Mallon @ Flour Mill | OB | 0 | 5 | |
| 2527 | Jefferson @ 1st | OB | 0 | 0 | |
| 1079 | Government Way @ N 211 | OB | 0 | 2 | |
| 2528 | Jefferson @ 2nd | OB | 0 | 0 | |
| 1043 | Bernard @ 6th | IB | 0 | 0 | |
| 1065 | Clarke @ Ash | IB | 0 | 0 | |
| 1702 | Standard @ Dakota | OB | 0 | 5 | |
| 1009 | Wall @ Spokane Falls Blvd | IB | 0 | 43 | |
| 1138 | Government Way @ N 1202 | IB | 0 | 0 | |
| 2313 | 29th @ Latawah | OB | 0 | 19 | |
| 1361 | Indian Trail @ Bedford | IB | 0 | 0 | |
| 1878 | Riverpoint Higher Education Park | OB | 0 | 7 | |
| 1060 | Riverside @ Clarke | OB | 0 | 0 | |
| 1705 | Lincoln @ Wilding | OB | 0 | 7 | |
| 2212 | 5th @ Monroe | OB | 0 | 2 | |
| 2213 | 5th @ Madison | OB | 0 | 2 | |
| 1979 | Francis @ G Street | IB | 0 | 0 | |

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 9 :** JUNE 2015 DRAFT COMMITTEE PACKET AGENDA REVIEW

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** STA Staff

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**SUMMARY:** At this time, members of the Performance Monitoring and External Relations Committee will have an opportunity to review and discuss the items proposed to be included on the agenda for the June 3, 2015, meeting.

## DRAFT AGENDA

*Estimated meeting time: 90 minutes*

1. Call to Order and Roll Call
2. Public Expressions
3. Committee Chair Report *(5 minutes)*
4. Committee Action *(10 minutes)*
   - A. Approval of Minutes of the May 6, 2015, Committee meeting – *Corrections/Approval*
   - B. Approval of Scope of Work for Plaza Facility Remodel *(Karl Otterstrom)*
5. **Committee Action** *(15 minutes)*
   - A. Board Consent Agenda
     1. Approval of Washington State Transit Insurance Pool (WSTIP) Interlocal Agreement *(Lynda Warren)*
     2. Recommendation to Appoint Three New Members to the Citizen Advisory Committee *(Beth Bousley)*
     3. Establishment of the Central City Line Implementation Steering Committee *(Karl Otterstrom)*
   - B. Board Discussion Agenda

     *(No items being presented this month.)*
6. **Reports to Committee** *(40minutes)*
   - A. 2014 Annual Route Report *(Karl Otterstrom)*
   - B. STA Vanpool Online Payment Center and Web Store Demonstration *(Beth Bousley)*
7. CEO Report *(10 minutes)*
8. Committee Information – *no discussion/staff available for questions*
   - A. April 2015 Financial Results Summary *(Lynda Warren)*
   - B. May 2015 Sales Tax Revenue Information *(Lynda Warren)*
   - C. First Quarter 2015 Safety and Loss Summary Report *(Steve Doolittle/Mike Toole)*
   - D. April 2015 Operating Indicators *(Steve Blaska)*
   - E. Community Outreach and Involvement *(Beth Bousley)*
   - F. High Performance Transit Facility Design and Service Communications Standards Update *(Karl Otterstrom)*
9. July 2015 Committee Packet Agenda Review
10. New Business *(5 minutes)*
11. Committee Members' Expressions *(5 minutes)*
12. Adjourn
13. Next Committee Meeting: July 1, 2015, 1:30 p.m.
    (STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

**SPOKANE TRANSIT AUTHORITY**

**PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING**

May 6, 2015

**AGENDA ITEM 11 :** COMMITTEE MEMBERS' EXPRESSIONS

**REFERRAL COMMITTEE:** N/A

**SUBMITTED BY:** N/A

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At this time, members of the Performance Monitoring and External Relations Committee will have an opportunity to express comments or opinions.

**RECOMMENDATION TO COMMITTEE:** N/A

**FINAL REVIEW FOR BOARD BY:**

Division Head _____ Chief Executive Officer _____ Legal Counsel _____