

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, January 6, 2010, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
 - a. Welcome Back!
3. Minutes of the December 2, 2009, Meeting – Corrections or Approval
4. Public Expressions
5. Draft 2010-2015 Transit Development Plan – Information (*Karl Otterstrom*)
6. Draft Bus Stop Consolidation Plan for Routes 20, 24, 25, 33, 44, and 90 – Information (*Karl Otterstrom*)
7. 2010 Performance Measures – Information (*Steve Blaska*)
8. CEO Report – Information (*Susan Meyer*)
9. Committee Information*
 - a. Third Quarter 2009 Performance Measures (*Steve Blaska*)
 - b. November 2009 Operating Indicators (*Steve Blaska*)
 - c. Community Outreach and Involvement (*Molly Myers*)
 - d. Draft Comprehensive Plan for Public Transportation – Information (*Karl Otterstrom*)
10. Old or New Business
 - a. Congratulations Dennis Antonellis!
11. Committee Members' Expressions
12. Next Meeting – **Wednesday, February 3, 2010**, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
13. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 or TTY (509) 232-6555 or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.