

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

**Wednesday, June 2, 2010, at 1:30 p.m.
 Southside Conference Room**

AGENDA

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| 1. | Call to Order | | |
| 2. | Introductions and Correspondence | | <i>2 min.</i> |
| 3. | Minutes of the May 5, 2010, Meeting - Corrections or Approval | | <i>2 min.</i> |
| 4. | Public Expressions | | <i>1 min.</i> |
| 5. | Tariff Policy Update - Rolling Monthly Passes – Action Requested | <i>Steve Blaska</i> | <i>14 min.</i> |
| 6. | September 2010 Service Reduction: Final Recommendation – Action Requested | <i>Karl Otterstrom</i> | <i>13 min.</i> |
| 7. | Comprehensive Transit Plan - Policy Review – Information | <i>Karl Otterstrom</i> | <i>60 min.</i> |
| 8. | Phase 1 Bus Stop Consolidation Project - Final Report – Information | <i>Karl Otterstrom</i> | <i>8 min.</i> |
| 9. | Paratransit Supplemental Pass Subsidy Program - Grant Update – Information | <i>Steve Blaska</i> | <i>10 min.</i> |
| 10. | March 2010 Financial Highlights - Information | <i>Jim Plaster</i> | <i>1 min</i> |
| 11. | CEO Report | <i>E. Susan Meyer</i> | <i>4 min.</i> |
| 12. | Committee Information | | <i>1 min.</i> |
| | a. First Quarter 2010 Financial Results Summary | <i>Jim Plaster</i> | |
| | 1) First Quarter 2010 Capital Budget Status Report | | |
| | 2) First Quarter 2010 Statement of Net Assets & Federal Grant Reports | | |
| | b. April 2010 Operating Indicators | <i>Steve Blaska</i> | |
| | c. Downtown Transportation Alternatives Analysis - Update | <i>Karl Otterstrom</i> | |
| | d. Community Outreach and Involvement | <i>Molly Myers</i> | |
| 13. | Old or New Business | | |
| | a. U.S. Department of Transportation and Federal Transit Administration Grant Program Opportunities - Information | <i>Karl Otterstrom</i> | <i>6 min.</i> |
| 14. | Committee Members' Expressions | | <i>3 min.</i> |
| 15. | Next Meeting - Wednesday, July 7, 2010, 1:30 p.m.
 Southside Conference Room, 1230 W. Boone Avenue | | <i>Total
 Est. Time:
 125 min.</i> |
| 16. | Adjourn | | |

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

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