

Fare Information

Fares subject to change

Fareboxes accept U.S. coins and dollar bills, passes and Smart Cards. Neither the coach operator nor the fareboxes provide change.

STA Bus Fares

| Rider | Cash | Day Pass | 31-Day Pass |
|---------------|--------|----------|-------------|
| Youth (6-18) | \$2.00 | \$4.00 | \$40 |
| Adult (19-64) | \$2.00 | \$4.00 | \$60 |
| Reduced Fare* | \$1.00 | \$4.00 | \$30 |
| Shuttle | \$2.00 | \$4.00 | \$40** |

Up to 3 children, under age 6, ride free when accompanied by a fare-paying rider.

Reduced Fare Photo ID Card requirements:

1. Must be 65 years of age or older. Proof of age must be presented, or;
2. Qualifying disability – application form to be completed by a health care professional, or;
3. A valid Medicare card issued by the Social Security Administration.

* Reduced Fare Photo ID Card or a paratransit ID Card must be presented with your reduced fare or pass each time you board the bus. Applications for the Reduced Fare Photo ID Card are accepted at Customer Service at the Plaza.

** City Ticket monthly pass includes parking at the Arena east lot and unlimited travel on shuttle routes.

Two-Hour Passes/Day Passes

Ask your driver for a Two-Hour Pass (free with paid fare) or a Day Pass before paying your fare. Passes issued from the farebox are good for multiple rides for the designated time — just swipe it through the magnetic reader on the farebox.

Customer Service & Information

If you would like help planning your ride, need additional schedule or service information or would like to purchase passes, contact:

Customer Service at the Plaza

(lost and found items)
701 West Riverside Ave., The Plaza
(509) 328-RIDE (7433)
Monday - Friday 7:00 A.M. to 6:00 P.M.
Saturday Noon to 5:00 P.M.
Closed Sundays and holidays.

Customer Service Call Center

(509) 328-RIDE (7433)
Monday - Saturday 7:00 A.M. to 7:00 P.M.
Sunday 8:00 A.M. to 6:00 P.M.

www.spokanetransit.com

Visit the website for complete schedule and detour information, trip planning, employment notices, planning initiatives, general information and more.

You can also sign up to follow STA on Facebook and/or Twitter, and sign up for instant notifications via text messaging and/or email.



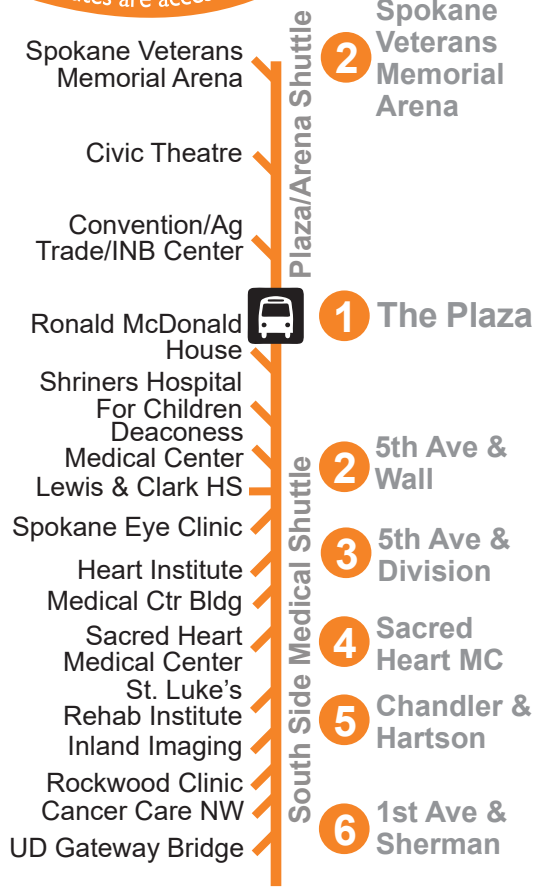
Accessibility Information

Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, visit spokanetransit.com. All phone numbers are accessible for people who are deaf or hard of hearing through Relay 711. Upon request, alternative formats of this document will be produced for people who are disabled. Call (509) 325-6094 or email ombudsman@spokanetransit.com.

11 & 12 Downtown Shuttles



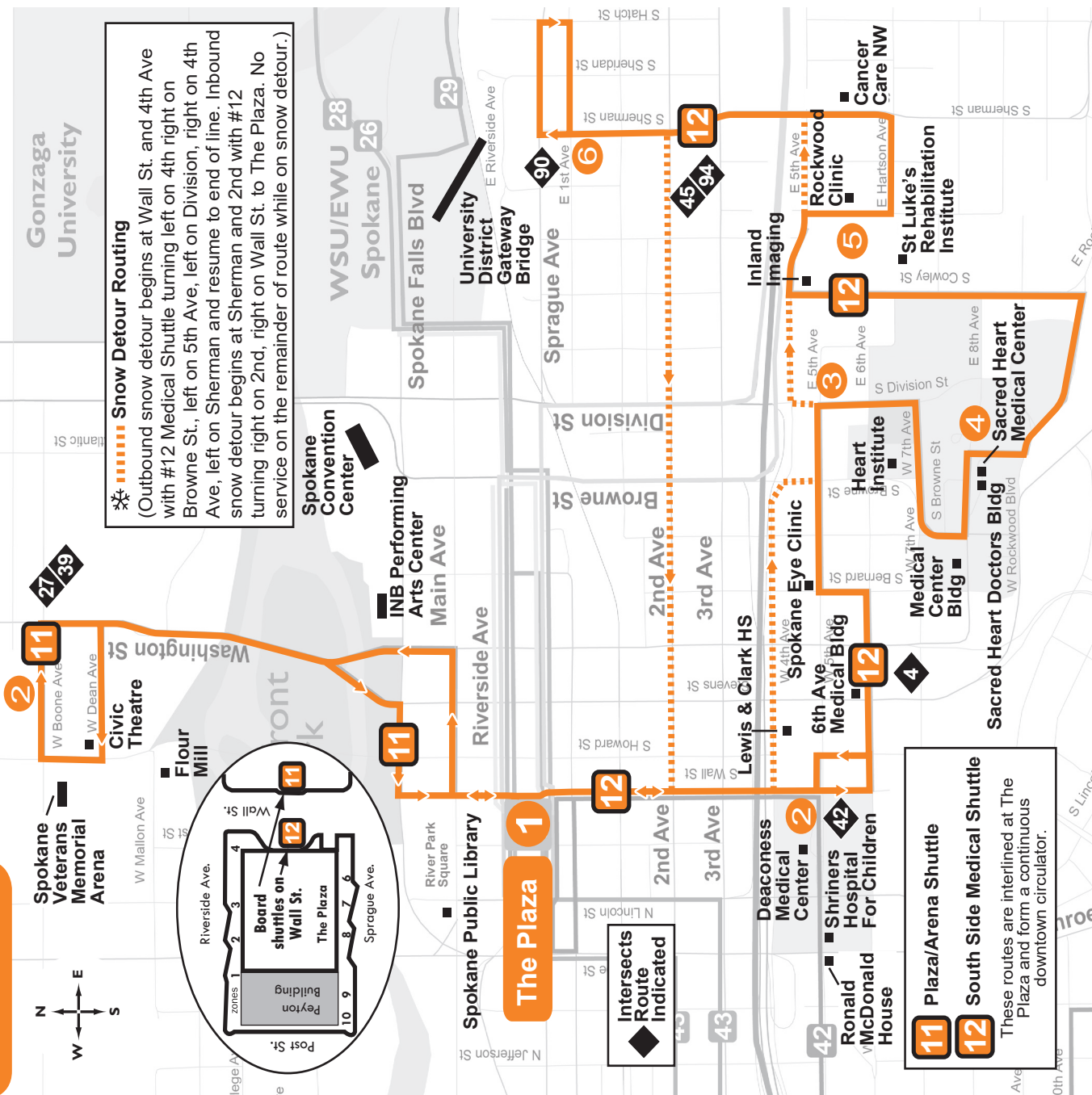
All routes are accessible for people with wheelchairs.



Effective Sept 15, 2019 to Jan 18, 2020

Downtown Shuttles

11 & 12



Pre-planned Snow Detours: Many bus routes have segments that become blocked during snow/ice storms. Hills and narrow streets are the most common problem areas. Pre-planned detours (such as the one shown on this map) have been created so customers can plan accordingly. **Detours will only be in effect as needed and for the minimum time possible.** The STA website will always have the most up-to-date information on snow detours. You can also sign up for detour notices via email or text messaging at www.spokanetransit.com.

Plaza/Arena Shuttle

South Side Medical Shuttle

How to Ride the Bus

11 Weekday

| 1 | 2 | 2 | 1 |
|-------------|--------------|-------------|--------------|
| Leave Plaza | Arrive Arena | Leave Arena | Arrive Plaza |
| --- | --- | a5:45 | 5:50* |
| --- | --- | a6:05 | 6:10* |
| --- | --- | a6:25 | 6:30* |
| --- | --- | a6:35 | 6:40 |
| --- | --- | 6:45 | 6:50* |
| 6:40 | 6:47 | 6:55 | 7:00 |
| 6:50 | 6:57 | 7:05 | 7:10* |
| 7:00 | 7:07 | 7:15 | 7:20 |
| 7:10 | 7:17 | 7:25 | 7:30* |
| 7:20 | 7:27 | 7:35 | 7:40 |
| 7:30 | 7:37 | 7:45 | 7:50* |
| 7:40 | 7:47 | 7:55 | 8:00 |
| 7:50 | 7:57 | 8:05 | 8:10* |
| 8:00 | 8:07 | 8:15 | 8:20 |
| 8:10 | 8:17 | 8:25 | 8:30* |
| 8:20 | 8:27 | 8:35 | 8:40 |
| 8:30 | 8:37 | 8:45 | 8:50* |
| 8:50 | 8:57 | 9:05 | 9:10* |
| 9:10 | 9:17 | 9:25 | 9:30* |
| 9:30 | 9:37 | 9:45 | 9:50* |
| 9:50 | 9:57 | 10:05 | 10:10* |
| 10:10 | 10:17 | 10:25 | 10:30* |
| 10:30 | 10:37 | 10:45 | 10:50* |
| 10:50 | 10:57 | 11:05 | 11:10* |
| 11:10 | 11:17 | 11:25 | 11:30* |
| 11:30 | 11:37 | 11:45 | 11:50* |
| 11:50 | 11:57 | 12:05 | 12:10* |
| 12:10 | 12:17 | 12:25 | 12:30* |
| 12:30 | 12:37 | 12:45 | 12:50* |
| 12:50 | 12:57 | 1:05 | 1:10* |
| 1:10 | 1:17 | 1:25 | 1:30* |
| 1:30 | 1:37 | 1:45 | 1:50* |
| 1:50 | 1:57 | 2:05 | 2:10* |
| 2:10 | 2:17 | 2:25 | 2:30* |
| 2:30 | 2:37 | 2:45 | 2:50* |
| 2:50 | 2:57 | 3:05 | 3:10* |
| 3:10 | 3:17 | 3:25 | 3:30* |
| --- | --- | 3:35 | 3:40 |
| 3:30 | 3:37 | 3:45 | 3:50* |
| 3:40 | 3:47 | 3:55 | 4:00 |
| 3:50 | 3:57 | 4:05 | 4:10* |
| 4:00 | 4:07 | 4:15 | 4:20 |
| 4:10 | 4:17 | 4:25 | 4:30* |
| 4:20 | 4:27 | 4:35 | 4:40 |
| 4:30 | 4:37 | 4:45 | 4:50* |
| 4:40 | 4:47 | 4:55 | 5:00 |
| 4:50 | 4:57 | 5:05 | 5:10* |
| 5:00 | 5:07 | 5:15 | 5:20 |
| 5:10 | 5:17 | 5:25 | 5:30* |
| 5:20 | 5:27 | --- | --- |
| 5:30 | 5:37 | 5:50 | 5:55 |
| 5:45 | 5:52 | 6:10 | 6:15 |
| 5:55 | 6:02 | --- | --- |
| 6:05 | 6:12 | 6:20 | 6:25* |
| 6:15 | 6:22 | 6:30 | 6:35 |
| 6:35 | 6:42 | 6:50 | 6:55 |
| 6:55 | 7:02 | 7:20 | 7:25* |
| 7:15 | 7:22 | --- | --- |
| 8:15 | 8:22 | --- | --- |

* - continues as Route 12
 All Plaza/Arena Shuttles board on the east side of Wall St.
 a - departs Howard and Gardner two minutes prior to Arena lot departure time

12 From Downtown Weekday

| 1 | 2 | 3 | 4 | 5 | 6 |
|-------------|----------|--------------|-----------------------------|------------------|-------------|
| Leave Plaza | 5th Wall | 5th Division | Sacred Heart Medical Center | Chandler Hartson | 1st Sherman |
| 6:00 | 6:02 | 6:06 | 6:09 | 6:12 | 6:20 |
| 6:20 | 6:22 | 6:26 | 6:29 | 6:32 | 6:40 |
| 6:40 | 6:42 | 6:46 | 6:49 | 6:52 | 7:00 |
| 7:00 | 7:02 | 7:06 | 7:09 | 7:12 | 7:20 |
| 7:20 | 7:22 | 7:26 | 7:29 | 7:32 | 7:40 |
| 7:40 | 7:42 | 7:46 | 7:49 | 7:52 | 8:00 |
| 8:00 | 8:02 | 8:06 | 8:09 | 8:12 | 8:20 |
| 8:20 | 8:22 | 8:26 | 8:29 | 8:32 | 8:40 |
| 8:40 | 8:42 | 8:46 | 8:49 | 8:52 | 9:00 |
| 9:00 | 9:02 | 9:06 | 9:09 | 9:12 | 9:20 |
| 9:20 | 9:22 | 9:26 | 9:29 | 9:32 | 9:40 |
| 9:40 | 9:42 | 9:46 | 9:49 | 9:52 | 10:00 |
| 10:00 | 10:02 | 10:06 | 10:09 | 10:12 | 10:20 |
| 10:20 | 10:22 | 10:26 | 10:29 | 10:32 | 10:40 |
| 10:40 | 10:42 | 10:46 | 10:49 | 10:52 | 11:00 |
| 11:00 | 11:02 | 11:06 | 11:09 | 11:12 | 11:20 |
| 11:20 | 11:22 | 11:26 | 11:29 | 11:32 | 11:40 |
| 11:40 | 11:42 | 11:46 | 11:49 | 11:52 | 12:00 |
| 12:00 | 12:02 | 12:06 | 12:09 | 12:12 | 12:20 |
| 12:20 | 12:22 | 12:26 | 12:29 | 12:32 | 12:40 |
| 12:40 | 12:42 | 12:46 | 12:49 | 12:52 | 1:00 |
| 1:00 | 1:02 | 1:06 | 1:09 | 1:12 | 1:20 |
| 1:20 | 1:22 | 1:26 | 1:29 | 1:32 | 1:40 |
| 1:40 | 1:42 | 1:46 | 1:49 | 1:52 | 2:00 |
| 2:00 | 2:02 | 2:06 | 2:09 | 2:12 | 2:20 |
| 2:20 | 2:22 | 2:26 | 2:29 | 2:32 | 2:40 |
| 2:40 | 2:42 | 2:46 | 2:49 | 2:52 | 3:00 |
| 3:00 | 3:02 | 3:06 | 3:09 | 3:12 | 3:20 |
| 3:20 | 3:22 | 3:26 | 3:29 | 3:32 | 3:40 |
| 3:40 | 3:42 | 3:46 | 3:49 | 3:52 | 4:00 |
| 4:00 | 4:02 | 4:06 | 4:09 | 4:12 | 4:20 |
| 4:20 | 4:22 | 4:26 | 4:29 | 4:32 | 4:40 |
| 4:40 | 4:42 | 4:46 | 4:49 | 4:52 | 5:00 |
| 5:00 | 5:02 | 5:06 | 5:09 | 5:12 | 5:20 |
| 5:20 | 5:22 | 5:26 | 5:29 | 5:32 | 5:40 |
| 5:40 | 5:42 | 5:46 | 5:49 | 5:52 | 6:00 |
| 6:35 | 6:37 | 6:41 | 6:44 | 6:47 | 6:53 |
| 7:35 | 7:37 | 7:41 | 7:44 | 7:47 | 7:53 |
| 8:35 | 8:37 | 8:41 | 8:44 | 8:47 | 8:53 |
| 9:35 | 9:37 | 9:41 | 9:44 | 9:47 | 9:53 |
| 10:35 | 10:37 | 10:41 | 10:44 | 10:47 | 10:53 |

12 Saturday

| | | | | | |
|-------|-------|-------|-------|-------|-------|
| --- | --- | --- | --- | --- | --- |
| 7:35 | 7:37 | 7:41 | 7:44 | 7:47 | 7:53 |
| 8:35 | 8:37 | 8:41 | 8:44 | 8:47 | 8:53 |
| 9:35 | 9:37 | 9:41 | 9:44 | 9:47 | 9:53 |
| 10:35 | 10:37 | 10:41 | 10:44 | 10:47 | 10:53 |
| 11:35 | 11:37 | 11:41 | 11:44 | 11:47 | 11:53 |
| 12:35 | 12:37 | 12:41 | 12:44 | 12:47 | 12:53 |
| 1:35 | 1:37 | 1:41 | 1:44 | 1:47 | 1:53 |
| 2:35 | 2:37 | 2:41 | 2:44 | 2:47 | 2:53 |
| 3:35 | 3:37 | 3:41 | 3:44 | 3:47 | 3:53 |
| 4:35 | 4:37 | 4:41 | 4:44 | 4:47 | 4:53 |
| 5:35 | 5:37 | 5:41 | 5:44 | 5:47 | 5:53 |
| 6:35 | 6:37 | 6:41 | 6:44 | 6:47 | 6:53 |
| 7:35 | 7:37 | 7:41 | 7:44 | 7:47 | 7:53 |
| 8:35 | 8:37 | 8:41 | 8:44 | 8:47 | 8:53 |
| 9:35 | 9:37 | 9:41 | 9:44 | 9:47 | 9:53 |
| 10:35 | 10:37 | 10:41 | 10:44 | 10:47 | 10:53 |

12 Sunday/Holiday

| | | | | | |
|-------|-------|-------|-------|-------|-------|
| --- | --- | --- | --- | --- | --- |
| 8:35 | 8:37 | 8:41 | 8:44 | 8:47 | 8:53 |
| 9:35 | 9:37 | 9:41 | 9:44 | 9:47 | 9:53 |
| 10:35 | 10:37 | 10:41 | 10:44 | 10:47 | 10:53 |
| 11:35 | 11:37 | 11:41 | 11:44 | 11:47 | 11:53 |
| 12:35 | 12:37 | 12:41 | 12:44 | 12:47 | 12:53 |
| 1:35 | 1:37 | 1:41 | 1:44 | 1:47 | 1:53 |
| 2:35 | 2:37 | 2:41 | 2:44 | 2:47 | 2:53 |
| 3:35 | 3:37 | 3:41 | 3:44 | 3:47 | 3:53 |
| 4:35 | 4:37 | 4:41 | 4:44 | 4:47 | 4:53 |
| 5:35 | 5:37 | 5:41 | 5:44 | 5:47 | 5:53 |
| 6:35 | 6:37 | 6:41 | 6:44 | 6:47 | 6:53 |
| 7:35 | 7:37 | 7:41 | 7:44 | 7:47 | 7:53 |

* - continues as Route 11
 All Southside Medical Shuttles board on the west side of Wall St.

12 To Downtown Weekday

| 6 | 5 | 4 | 3 | 2 | 1 |
|-------------|------------------|-----------------------------|--------------|----------|--------------|
| 1st Sherman | Chandler Hartson | Sacred Heart Medical Center | 5th Division | 5th Wall | Arrive Plaza |
| 6:30 | 6:34 | 6:38 | 6:41 | 6:45 | 6:50* |
| 6:50 | 6:54 | 6:58 | 7:01 | 7:05 | 7:10* |
| 7:10 | 7:14 | 7:18 | 7:21 | 7:25 | 7:30* |
| 7:30 | 7:34 | 7:38 | 7:41 | 7:45 | 7:50* |
| 7:50 | 7:54 | 7:58 | 8:01 | 8:05 | 8:10* |
| 8:10 | 8:14 | 8:18 | 8:21 | 8:25 | 8:30* |
| 8:30 | 8:34 | 8:38 | 8:41 | 8:45 | 8:50* |
| 8:50 | 8:54 | 8:58 | 9:01 | 9:05 | 9:10* |
| 9:10 | 9:14 | 9:18 | 9:21 | 9:25 | 9:30* |
| 9:30 | 9:34 | 9:38 | 9:41 | 9:45 | 9:50* |
| 9:50 | 9:54 | 9:58 | 10:01 | 10:05 | 10:10* |
| 10:10 | 10:14 | 10:18 | 10:21 | 10:25 | 10:30* |
| 10:30 | 10:34 | 10:38 | 10:41 | 10:45 | 10:50* |
| 10:50 | 10:54 | 10:58 | 11:01 | 11:05 | 11:10* |
| 11:10 | 11:14 | 11:18 | 11:21 | 11:25 | 11:30* |
| 11:30 | 11:34 | 11:38 | 11:41 | 11:45 | 11:50* |
| 11:50 | 11:54 | 11:58 | 12:01 | 12:05 | 12:10* |
| 12:10 | 12:14 | 12:18 | 12:21 | 12:25 | 12:30* |
| 12:30 | 12:34 | 12:38 | 12:41 | 12:45 | 12:50* |
| 12:50 | 12:54 | 12:58 | 1:01 | 1:05 | 1:10* |
| 1:10 | 1:14 | 1:18 | 1:21 | 1:25 | 1:30* |
| 1:30 | 1:34 | 1:38 | 1:41 | 1:45 | 1:50* |
| 1:50 | 1:54 | 1:58 | 2:01 | 2:05 | 2:10* |
| 2:10 | 2:14 | 2:18 | 2:21 | 2:25 | 2:30* |
| 2:30 | 2:34 | 2:38 | 2:41 | 2:45 | 2:50* |
| 2:50 | 2:54 | 2:58 | 3:01 | 3:05 | 3:10* |
| 3:10 | 3:14 | 3:18 | 3:21 | 3:25 | 3:30* |
| 3:30 | 3:34 | 3:38 | 3:41 | 3:45 | 3:50* |
| 3:50 | 3:54 | 3:58 | 4:01 | 4:05 | 4:10* |
| 4:10 | 4:14 | 4:18 | 4:21 | 4:25 | 4:30* |
| 4:30 | 4:34 | 4:38 | 4:41 | 4:45 | 4:50* |
| 4:50 | 4:54 | 4:58 | 5:01 | 5:05 | 5:10* |
| 5:10 | 5:14 | 5:18 | 5:21 | 5:25 | 5:30* |
| 5:25 | 5:29 | 5:33 | 5:36 | 5:40 | 5:45* |
| 5:45 | 5:49 | 5:53 | 5:56 | 6:00 | 6:05* |
| --- | --- | --- | --- | --- | --- |
| 6:56 | 7:00 | 7:04 | 7:07 | 7:11 | 7:15* |
| 7:56 | 8:00 | 8:04 | 8:07 | 8:11 | 8:15* |
| 8:56 | 9:00 | 9:04 | 9:07 | 9:11 | 9:15* |
| 9:56 | 10:00 | 10:04 | 10:07 | 10:11 | 10:15* |
| 10:56 | 11:00 | 11:04 | 11:07 | 11:11 | 11:15* |
| 11:56 | 12:00 | 12:04 | 12:07 | 12:11 | 12:15* |
| 12:56 | 1:00 | 1:04 | 1:07 | 1:11 | 1:15 |
| 1:56 | 2:00 | 2:04 | 2:07 | 2:11 | 2:15 |
| 2:56 | 3:00 | 3:04 | 3:07 | 3:11 | 3:15 |
| 3:56 | 4:00 | 4:04 | 4:07 | 4:11 | 4:15 |
| 4:56 | 5:00 | 5:04 | 5:07 | 5:11 | 5:15 |
| 5:56 | 6:00 | 6:04 | 6:07 | 6:11 | 6:15 |
| 6:56 | 7:00 | 7:04 | 7:07 | 7:11 | 7:15 |
| 7:56 | 8:00 | 8:04 | 8:07 | 8:11 | 8:15 |
| 8:56 | 9:00 | 9:04 | 9:07 | 9:11 | 9:15 |
| 9:56 | 10:00 | 10:04 | 10:07 | 10:11 | 10:15 |
| 10:56 | 11:00 | 11:04 | 11:07 | 11:11 | 11:15 |

12 Saturday

| | | | | | |
|-------|-------|-------|-------|-------|-------|
| 6:56 | 7:00 | 7:04 | 7:07 | 7:11 | 7:15 |
| 7:56 | 8:00 | 8:04 | 8:07 | 8:11 | 8:15 |
| 8:56 | 9:00 | 9:04 | 9:07 | 9:11 | 9:15 |
| 9:56 | 10:00 | 10:04 | 10:07 | 10:11 | 10:15 |
| 10:56 | 11:00 | 11:04 | 11:07 | 11:11 | 11:15 |
| 11:56 | 12:00 | 12:04 | 12:07 | 12:11 | 12:15 |
| 12:56 | 1:00 | 1:04 | 1:07 | 1:11 | 1:15 |
| 1:56 | 2:00 | 2:04 | 2:07 | 2:11 | 2:15 |
| 2:56 | 3:00 | 3:04 | 3:07 | 3:11 | 3:15 |
| 3:56 | 4:00 | 4:04 | 4:07 | 4:11 | 4:15 |
| 4:56 | 5:00 | 5:04 | 5:07 | 5:11 | 5:15 |
| 5:56 | 6:00 | 6:04 | 6:07 | 6:11 | 6:15 |
| 6:56 | 7:00 | 7:04 | 7:07 | 7:11 | 7:15 |
| 7:56 | 8:00 | 8:04 | 8:07 | 8:11 | 8:15 |
| 8:56 | 9:00 | 9:04 | 9:07 | 9:11 | 9:15 |
| 9:56 | 10:00 | 10:04 | 10:07 | 10:11 | 10:15 |
| 10:56 | 11:00 | 11:04 | 11:07 | 11:11 | 11:15 |

12 Sunday/Holiday

| | | | | | |
|-------|-------|-------|-------|-------|-------|
| --- | --- | --- | --- | --- | --- |
| 7:56 | 8:00 | 8:04 | 8:07 | 8:11 | 8:15 |
| 8:56 | 9:00 | 9:04 | 9:07 | 9:11 | 9:15 |
| 9:56 | 10:00 | 10:04 | 10:07 | 10:11 | 10:15 |
| 10:56 | 11:00 | 11:04 | 11:07 | 11:11 | 11:15 |
| 11:56 | 12:00 | 12:04 | 12 | | |