

## Fare Information

Fares subject to change

Fareboxes accept U.S. coins and dollar bills, passes and Smart Cards. Neither the coach operator nor the fareboxes provide change.

### STA Bus Fares

Rider	Cash	Day Pass	31-Day Pass
Youth (6-18)	\$2.00	\$4.00	\$40
Adult (19-64)	\$2.00	\$4.00	\$60
Reduced Fare*	\$1.00	\$4.00	\$30
Shuttle	\$2.00	\$4.00	\$40**

Up to 3 children, under age 6, ride free when accompanied by a fare-paying rider.

### Reduced Fare Photo ID Card requirements:

1. Must be 65 years of age or older. Proof of age must be presented, or;
2. Qualifying disability – application form to be completed by a health care professional, or;
3. A valid Medicare card issued by the Social Security Administration.

\* Reduced Fare Photo ID Card or a paratransit ID Card must be presented with your reduced fare or pass each time you board the bus. Applications for the Reduced Fare Photo ID Card are accepted at Customer Service at the Plaza.

\*\* Shuttle Park monthly pass includes parking at the Arena east lot and unlimited travel on shuttle routes.

### Two-Hour Passes/Day Passes

Ask your driver for a Two-Hour Pass (free with paid fare) or a Day Pass before paying your fare. Passes issued from the farebox are good for multiple rides for the designated time — just swipe it through the magnetic reader on the farebox.

## Customer Service & Information

If you would like help planning your ride, need additional schedule or service information or would like to purchase passes, contact:

### Customer Service at the Plaza

(lost and found items)  
701 West Riverside Ave., The Plaza  
(509) 328-RIDE (7433)  
Monday - Friday 7:00 A.M. to 6:00 P.M.  
Saturday Noon to 5:00 P.M.  
Closed Sundays and holidays.

### Customer Service Call Center

(509) 328-RIDE (7433)  
Monday - Saturday 7:00 A.M. to 7:00 P.M.  
Sunday 8:00 A.M. to 6:00 P.M.

### SpokaneTransit.com

Visit the website for complete schedule and detour information, trip planning, employment notices, planning initiatives, general information and more.

You can also sign up to follow STA on Facebook and/or Twitter, and sign up for instant notifications via text messaging and/or email.



### Accessibility Information

Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, visit SpokaneTransit.com. All phone numbers are accessible for people who are deaf or hard of hearing through Relay 711. Upon request, alternative formats of this document will be produced for people who are disabled. Call (509) 325-6094 or email ombudsman@spokanetransit.com.

# 11 & 12 Downtown Shuttles



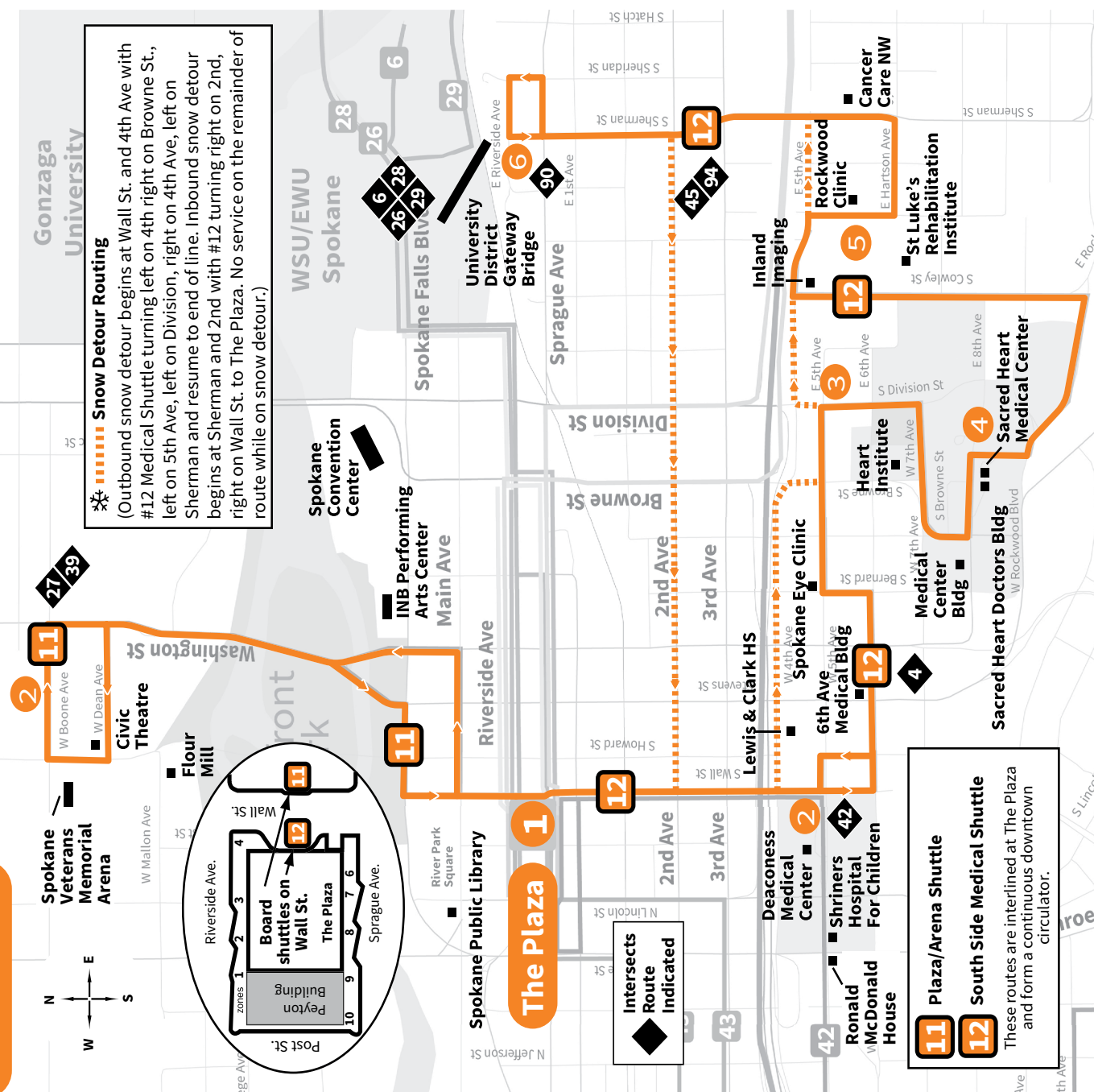
All routes are accessible for people with wheelchairs.



Effective  
Sept 19, 2021 to  
Jan 15, 2022

# Downtown Shuttles

# 11 & 12



**Snow Detour Routing**  
(Outbound snow detour begins at Wall St. and 4th Ave with #12 Medical Shuttle turning left on 4th right on Browne St., left on 5th Ave, left on Division, right on 4th Ave, left on Sherman and resume to end of line. Inbound snow detour begins at Sherman and 2nd with #12 turning right on 2nd, right on Wall St. to The Plaza. No service on the remainder of route while on snow detour.)

**11 Plaza/Arena Shuttle**  
**12 South Side Medical Shuttle**  
These routes are interlined at The Plaza and form a continuous downtown circulator.

**Pre-planned Snow Detours:** Many bus routes have segments that become blocked during snow/ice storms. Hills and narrow streets are the most common problem areas. Pre-planned detours (such as the one shown on this map) have been created so customers can plan accordingly. **Detours will only be in effect as needed and for the minimum time possible.** The STA website will always have the most up-to-date information on snow detours. You can also sign up for detour notices via email or text messaging at SpokaneTransit.com.

**Plaza/Arena Shuttle**

**Southside Medical Shuttle**

**How to Ride the Bus**

**11 Weekday**

1	2	2	1
Leave Plaza	Arrive Arena	Leave Arena	Arrive Plaza
---	---	a5:45	5:50*
---	---	a6:05	6:10*
---	---	a6:25	6:30*
---	---	a6:35	6:40
---	---	6:45	6:50*
6:40	6:47	6:55	7:00
6:50	6:57	7:05	7:10*
7:00	7:07	7:15	7:20
7:10	7:17	7:25	7:30*
7:20	7:27	7:35	7:40
7:30	7:37	7:45	7:50*
7:40	7:47	7:55	8:00
7:50	7:57	8:05	8:10*
8:00	8:07	8:15	8:20
8:10	8:17	8:25	8:30*
8:20	8:27	8:35	8:40
8:30	8:37	8:45	8:50*
8:50	8:57	9:05	9:10*
9:10	9:17	9:25	9:30*
9:30	9:37	9:45	9:50*
9:50	9:57	10:05	10:10*
10:10	10:17	10:25	10:30*
10:30	10:37	10:45	10:50*
10:50	10:57	11:05	11:10*
11:10	11:17	11:25	11:30*
11:30	11:37	11:45	11:50*
11:50	11:57	<b>12:05</b>	<b>12:10*</b>
<b>12:10</b>	<b>12:17</b>	<b>12:25</b>	<b>12:30*</b>
<b>12:30</b>	<b>12:37</b>	<b>12:45</b>	<b>12:50*</b>
<b>12:50</b>	<b>12:57</b>	1:05	1:10*
1:10	1:17	1:25	1:30*
1:30	1:37	1:45	1:50*
1:50	1:57	2:05	2:10*
2:10	2:17	2:25	2:30*
2:30	2:37	2:45	2:50*
2:50	2:57	3:05	3:10*
3:10	3:17	3:25	3:30*
---	---	3:35	3:40
3:30	3:37	3:45	3:50*
3:40	3:47	3:55	4:00
3:50	3:57	4:05	4:10*
4:00	4:07	4:15	4:20
4:10	4:17	4:25	4:30*
4:20	4:27	4:35	4:40
4:30	4:37	4:45	4:50*
4:40	4:47	4:55	5:00
4:50	4:57	5:05	5:10*
5:00	5:07	5:15	5:20
5:10	5:17	5:25	5:30*
5:20	5:27	---	---
5:30	5:37	5:50	5:55
5:45	5:52	6:10	6:15
5:55	6:02	---	---
6:05	6:12	6:20	6:25*
6:15	6:22	6:30	6:35
6:35	6:42	6:50	6:55
6:55	7:02	7:20	7:25*
7:15	7:22	---	---
8:15	8:22	---	---

\* - continues as Route 12  
All Plaza/Arena Shuttles board on the east side of Wall St.

a - departs Howard and Gardner two minutes prior to Arena lot departure time

**Bold times indicate P.M.**

Timepoints listed are estimates based on normal conditions. Please be at your stop approximately 5 minutes before the bus is scheduled to depart.

**12 From Downtown Weekday**

1	2	3	4	5	6
Leave Plaza	5th Wall	5th Division	Sacred Heart Medical Center	Chandler Hartson	University District Gateway Bridge
6:00	6:02	6:06	6:09	6:12	6:20
6:20	6:22	6:26	6:29	6:32	6:40
6:40	6:42	6:46	6:49	6:52	7:00
7:00	7:02	7:06	7:09	7:12	7:20
7:20	7:22	7:26	7:29	7:32	7:40
7:40	7:42	7:46	7:49	7:52	8:00
8:00	8:02	8:06	8:09	8:12	8:20
8:20	8:22	8:26	8:29	8:32	8:40
8:40	8:42	8:46	8:49	8:52	9:00
9:00	9:02	9:06	9:09	9:12	9:20
9:20	9:22	9:26	9:29	9:32	9:40
9:40	9:42	9:46	9:49	9:52	10:00
10:00	10:02	10:06	10:09	10:12	10:20
10:20	10:22	10:26	10:29	10:32	10:40
10:40	10:42	10:46	10:49	10:52	11:00
11:00	11:02	11:06	11:09	11:12	11:20
11:20	11:22	11:26	11:29	11:32	11:40
11:40	11:42	11:46	11:49	11:52	<b>12:00</b>
<b>12:00</b>	<b>12:02</b>	<b>12:06</b>	<b>12:09</b>	<b>12:12</b>	<b>12:20</b>
<b>12:20</b>	<b>12:22</b>	<b>12:26</b>	<b>12:29</b>	<b>12:32</b>	<b>12:40</b>
<b>12:40</b>	<b>12:42</b>	<b>12:46</b>	<b>12:49</b>	<b>12:52</b>	1:00
1:00	1:02	1:06	1:09	1:12	1:20
1:20	1:22	1:26	1:29	1:32	1:40
1:40	1:42	1:46	1:49	1:52	2:00
2:00	2:02	2:06	2:09	2:12	2:20
2:20	2:22	2:26	2:29	2:32	2:40
2:40	2:42	2:46	2:49	2:52	3:00
3:00	3:02	3:06	3:09	3:12	3:20
3:20	3:22	3:26	3:29	3:32	3:40
3:40	3:42	3:46	3:49	3:52	4:00
4:00	4:02	4:06	4:09	4:12	4:20
4:20	4:22	4:26	4:29	4:32	4:40
4:40	4:42	4:46	4:49	4:52	5:00
5:00	5:02	5:06	5:09	5:12	5:20
5:20	5:22	5:26	5:29	5:32	5:40
5:40	5:42	5:46	5:49	5:52	6:00
6:35	6:37	6:41	6:44	6:47	6:53
7:35	7:37	7:41	7:44	7:47	7:53
8:35	8:37	8:41	8:44	8:47	8:53
9:35	9:37	9:41	9:44	9:47	9:53
10:35	10:37	10:41	10:44	10:47	10:53

**12 Saturday**

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7:35	7:37	7:41	7:44	7:47	7:53
8:35	8:37	8:41	8:44	8:47	8:53
9:35	9:37	9:41	9:44	9:47	9:53
10:35	10:37	10:41	10:44	10:47	10:53
11:35	11:37	11:41	11:44	11:47	11:53
<b>12:35</b>	<b>12:37</b>	<b>12:41</b>	<b>12:44</b>	<b>12:47</b>	<b>12:53</b>
1:35	1:37	1:41	1:44	1:47	1:53
2:35	2:37	2:41	2:44	2:47	2:53
3:35	3:37	3:41	3:44	3:47	3:53
4:35	4:37	4:41	4:44	4:47	4:53
5:35	5:37	5:41	5:44	5:47	5:53
6:35	6:37	6:41	6:44	6:47	6:53
7:35	7:37	7:41	7:44	7:47	7:53
8:35	8:37	8:41	8:44	8:47	8:53
9:35	9:37	9:41	9:44	9:47	9:53
10:35	10:37	10:41	10:44	10:47	10:53

**12 Sunday/Holiday**

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8:35	8:37	8:41	8:44	8:47	8:53
9:35	9:37	9:41	9:44	9:47	9:53
10:35	10:37	10:41	10:44	10:47	10:53
11:35	11:37	11:41	11:44	11:47	11:53
<b>12:35</b>	<b>12:37</b>	<b>12:41</b>	<b>12:44</b>	<b>12:47</b>	<b>12:53</b>
1:35	1:37	1:41	1:44	1:47	1:53
2:35	2:37	2:41	2:44	2:47	2:53
3:35	3:37	3:41	3:44	3:47	3:53
4:35	4:37	4:41	4:44	4:47	4:53
5:35	5:37	5:41	5:44	5:47	5:53
6:35	6:37	6:41	6:44	6:47	6:53
7:35	7:37	7:41	7:44	7:47	7:53

\* - continues as Route 11  
All Southside Medical Shuttles board on the west side of Wall St.

**12 To Downtown Weekday**

6	5	4	3	2	1
University District Gateway Bridge	Chandler Hartson	Sacred Heart Medical Center	5th Division	5th Wall	Arrive Plaza
6:30	6:34	6:38	6:41	6:45	6:50*
6:50	6:54	6:58	7:01	7:05	7:10*
7:10	7:14	7:18	7:21	7:25	7:30*
7:30	7:34	7:38	7:41	7:45	7:50*
7:50	7:54	7:58	8:01	8:05	8:10*
8:10	8:14	8:18	8:21	8:25	8:30*
8:30	8:34	8:38	8:41	8:45	8:50*
8:50	8:54	8:58	9:01	9:05	9:10*
9:10	9:14	9:18	9:21	9:25	9:30*
9:30	9:34	9:38	9:41	9:45	9:50*
9:50	9:54	9:58	10:01	10:05	10:10*
10:10	10:14	10:18	10:21	10:25	10:30*
10:30	10:34	10:38	10:41	10:45	10:50*
10:50	10:54	10:58	11:01	11:05	11:10*
11:10	11:14	11:18	11:21	11:25	11:30*
11:30	11:34	11:38	11:41	11:45	11:50*
11:50	11:54	11:58	<b>12:01</b>	<b>12:05</b>	<b>12:10*</b>
<b>12:10</b>	<b>12:14</b>	<b>12:18</b>	<b>12:21</b>	<b>12:25</b>	<b>12:30*</b>
<b>12:30</b>	<b>12:34</b>	<b>12:38</b>	<b>12:41</b>	<b>12:45</b>	<b>12:50*</b>
<b>12:50</b>	<b>12:54</b>	<b>12:58</b>	1:01	1:05	1:10*
1:10	1:14	1:18	1:21	1:25	1:30*
1:30	1:34	1:38	1:41	1:45	1:50*
1:50	1:54	1:58	2:01	2:05	2:10*
2:10	2:14	2:18	2:21	2:25	2:30*
2:30	2:34	2:38	2:41	2:45	2:50*
2:50	2:54	2:58	3:01	3:05	3:10*
3:10	3:14	3:18	3:21	3:25	3:30*
3:30	3:34	3:38	3:41	3:45	3:50*
3:50	3:54	3:58	4:01	4:05	4:10*
4:10	4:14	4:18	4:21	4:25	4:30*
4:30	4:34	4:38	4:41	4:45	4:50*
4:50	4:54	4:58	5:01	5:05	5:10*
5:10	5:14	5:18	5:21	5:25	5:30*
5:25	5:29	5:33	5:36	5:40	5:45*
5:45	5:49	5:53	5:56	6:00	6:05*
---	---	---	---	---	---
6:56	7:00	7:04	7:07	7:11	7:15*
7:56	8:00	8:04	8:07	8:11	8:15*
8:56	9:00	9:04	9:07	9:11	9:15*
9:56	10:00	10:04	10:07	10:11	10:15*
10:56	11:00	11:04	11:07	11:11	11:15*

**12 Saturday**

6:56	7:00	7:04	7:07	7:11	7:15
7:56	8:00	8:04	8:07	8:11	8:15
8:56	9:00	9:04	9:07	9:11	9:15
9:56	10:00	10:04	10:07	10:11	10:15
10:56	11:00	11:04	11:07	11:11	11:15
11:56	<b>12:00</b>	<b>12:04</b>	<b>12:07</b>	<b>12:11</b>	<b>12:15</b>
<b>12:56</b>	<b>1:00</b>	<b>1:04</b>	<b>1:07</b>	<b>1:11</b>	<b>1:15</b>
1:56	2:00	2:04	2:07	2:11	2:15
2:56	3:00	3:04	3:07	3:11	3:15
3:56	4:00	4:04	4:07	4:11	4:15
4:56	5:00	5:04	5:07	5:11	5:15
5:56	6:00	6:04	6:07	6:11	6:15
6:56	7:00	7:04	7:07	7:11	7:15
7:56	8:00	8:04	8:07	8:11	8:15
8:56	9:00	9:04	9:07	9:11	9:15
9:56	10:00	10:04	10:07	10:11	10:15
10:56	11:00	11:04	11:07	11:11	11:15

**12 Sunday/Holiday**

---	---	---	---	---	---
7:56	8:00	8:04	8:07	8:11	8:15
8:56	9:00	9:04	9:07	9:11	9:15
9:56	10:00	10:04	10:07	10:11	10:15
10:56	11:00	11:04	11:07	11:11	11:15
11:56	<b>12:00</b>	<b>12:04</b>	<b>12:07</b>	<b>12:11</b>	<b>12:15</b>
<b>12:56</b>	<b>1:00</b>	<b>1:04</b>	<b>1:07</b>	<b>1:11</b>	<b>1:15</b>
1:56	2:00	2:04	2:07	2:11	2:15
2:56	3:00	3:04	3:07	3:11	3:15
3:56	4:00	4:04	4:0		