

## How to Ride the Bus

- Look for your neighborhood bus stop. The green, white and blue bus stop sign will tell you which routes stop there and which direction they are going.
- Find your route. Use the Trip Planner or view the route schedules at SpokaneTransit.com. You can also call (509) 328-RIDE (7433) or TTY Relay 711 for more information.
- Please have exact fare ready. The farebox cannot make change; nor can the driver.
- Be sure you are visible to the driver as the bus approaches. Stand as close to the sign or shelter as possible.
- As you board, ask the driver for a 2-hour pass (transfer) if you need one.
- If you don't know which stop you need, ask the driver for help. When you are one block away from your stop, pull the overhead bell cord to signal the driver to stop at the next bus stop.

## Make Sure We Stop for You

Some tips to make sure you get noticed:

- Stand visibly at the stop as the bus approaches.
- Face the bus and nod your head "yes" or wave to the driver.
- Hold up your pass.
- Step forward when the bus is 1/2 block away.
- Wear light colored clothing or use a flashlight or the light of a cellphone at night to signal the driver.
- If you're in a shelter, walk to the stop as the bus approaches.

## Bikes on Buses

Buses are equipped for the transport of up to two bicycles on racks mounted on the front of the bus. If the rack is full, you must wait for the next bus. Brochures on how to load your bike are available at Customer Service at The Plaza. You can also view an instructional video at SpokaneTransit.com.

## Fare Information

Fares subject to change

Fareboxes accept U.S. coins and dollar bills, passes and Smart Cards. Neither the coach operator nor the fareboxes provide change.

### STA Bus Fares

Rider	Cash	Day Pass	31-Day Pass
Youth (6-18)	\$2.00	\$4.00	\$40
Adult (19-64)	\$2.00	\$4.00	\$60
Reduced Fare*	\$1.00	\$4.00	\$30
Shuttle	\$2.00	\$4.00	\$40**

Up to 3 children, under age 6, ride free when accompanied by a fare-paying rider.

### Reduced Fare Photo ID Card requirements:

- Must be 65 years of age or older. Proof of age must be presented, or;
- Qualifying disability – application form to be completed by a health care professional, or;
- A valid Medicare card issued by the Social Security Administration.

\* Reduced Fare Photo ID Card or a paratransit ID Card must be presented with your reduced fare or pass each time you board the bus. Applications for the Reduced Fare Photo ID Card are accepted at Customer Service at the Plaza.

\*\* Shuttle Park monthly pass includes parking at the Arena east lot and unlimited travel on shuttle routes.

### Two-Hour Passes/Day Passes

Ask your driver for a Two-Hour Pass (free with paid fare) or a Day Pass before paying your fare. Passes issued from the farebox are good for multiple rides for the designated time – just swipe it through the magnetic reader on the farebox.

## Customer Service & Information

If you would like help planning your ride, need additional schedule or service information or would like to purchase passes, contact:

### Customer Service at the Plaza

(lost and found items)  
701 West Riverside Ave., The Plaza  
(509) 328-RIDE (7433)  
Monday - Friday 7:00 A.M. to 6:00 P.M.  
Saturday Noon to 5:00 P.M.  
Closed Sundays and holidays.

### Customer Service Call Center

(509) 328-RIDE (7433)  
Monday - Saturday 7:00 A.M. to 7:00 P.M.  
Sunday 8:00 A.M. to 6:00 P.M.

### SpokaneTransit.com

Visit the website for complete schedule and detour information, trip planning, employment notices, planning initiatives, general information and more.

You can also sign up to follow STA on Facebook and/or Twitter, and sign up for instant notifications via text messaging and/or email.



### Accessibility Information

Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, visit SpokaneTransit.com. All phone numbers are accessible for people who are deaf or hard of hearing through Relay 711. Upon request, alternative formats of this document will be produced for people who are disabled. Call (509) 325-6094 or email ombudsman@spokanetransit.com.

20 SFCC  
33 Wellesley



All routes are accessible for people with wheelchairs.

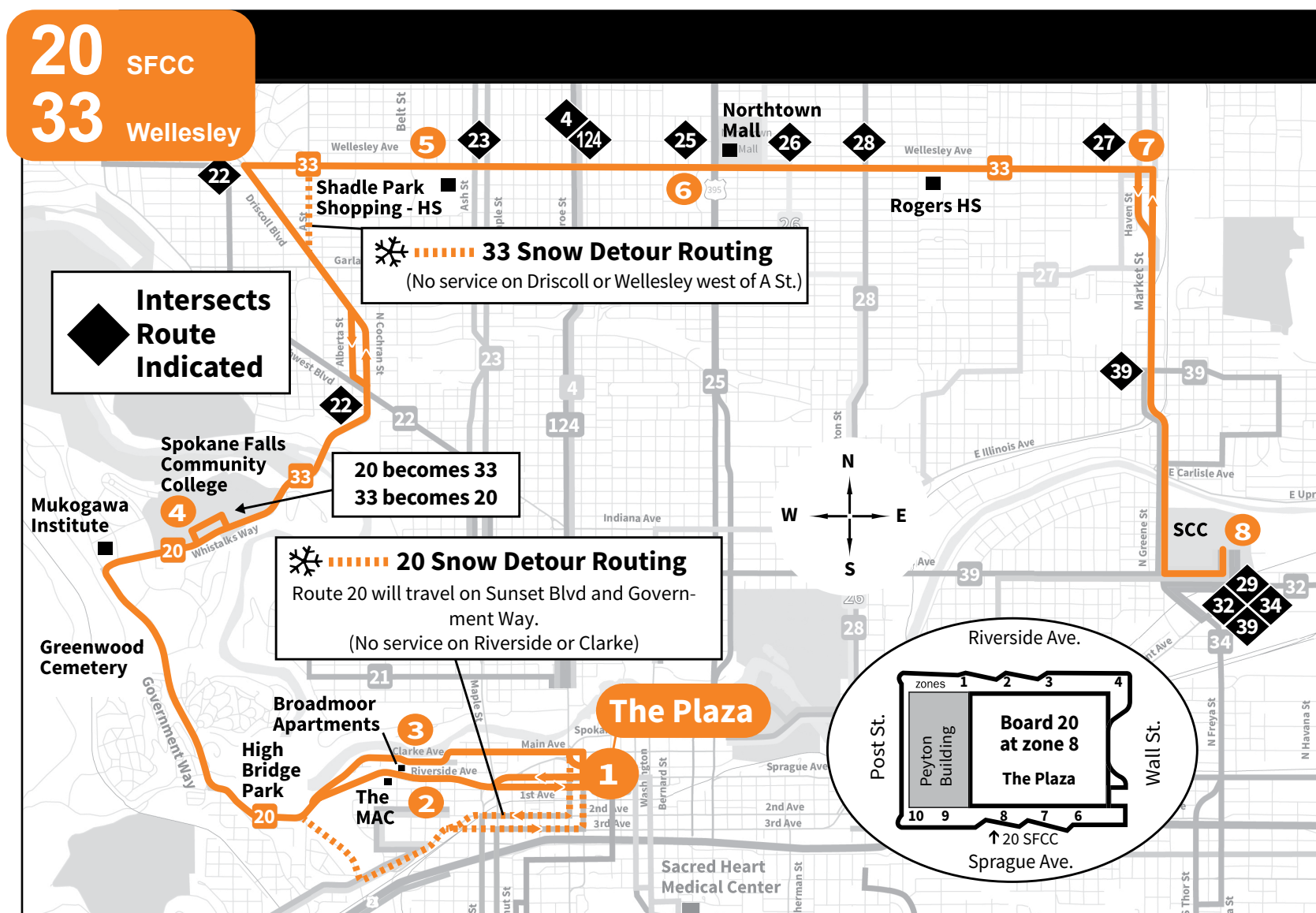


Effective Sept 19, 2021 to Jan 15, 2022

## Holiday Service

Holiday service is the same as Sunday service.

- New Year's Day
- Presidents' Day (service operates two hours earlier)
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



**Pre-planned Snow Detours:** Many bus routes have segments that become blocked during snow/ice storms. Hills and narrow streets are the most common problem areas. Pre-planned detours (such as the one shown on this map) have been created so customers can plan accordingly. **Detours will only be in effect as needed and for the minimum time possible.** The STA website will always have the most up-to-date information on snow detours. You can also sign up for detour notices via email or text messaging at [www.spokanetransit.com](http://www.spokanetransit.com).

SFCC

Table with columns: From Downtown Weekday, Eastbound Weekday, Zone, Leave Plaza, Riverside, Hemlock, Clarke, Ash, Arrive Spokane, Leave Spokane, Falls Station, Belt, Wellesley, Division, Wellesley, Haven, Transit Ctr, Leave SCC, Arrive SCC, Transit Ctr, Arrive SCC, Contines as route. Includes route numbers 20 and 33.

Wellesley

Table with columns: Westbound Weekday, To Downtown Weekday, Zone, Contines as route, Zone, Arrive Plaza, Riverside, Hemlock, Clarke, Ash, Arrive Spokane, Leave Spokane, Falls Station, Belt, Wellesley, Division, Wellesley, Haven, Transit Ctr, Leave SCC, Arrive SCC, Contines as route. Includes route numbers 20 and 33.

SFCC

Table with columns: From Downtown Saturday, Eastbound Saturday, Zone, Leave Plaza, Riverside, Hemlock, Clarke, Ash, Arrive Spokane, Leave Spokane, Falls Station, Belt, Wellesley, Division, Wellesley, Haven, Transit Ctr, Arrive SCC, Contines as route. Includes route numbers 20 and 33.

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Table with columns: Westbound Saturday, To Downtown Saturday, Zone, Contines as route, Zone, Arrive Plaza, Riverside, Hemlock, Clarke, Ash, Arrive Spokane, Leave Spokane, Falls Station, Belt, Wellesley, Division, Wellesley, Haven, Transit Ctr, Leave SCC, Arrive SCC, Contines as route. Includes route numbers 20 and 33.

Weekend times listed on gray background, and indicated with ! are trips that do not continue as Route 20 to downtown.

SFCC

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Bold times indicate P.M.

Timepoints listed are estimates based on normal conditions. Please be at your stop approximately 5 minutes before the bus is scheduled to depart.

B - Bank of America, east of The Plaza