

Spokane Transit Authority  
1230 West Boone Avenue  
Spokane, WA 99201-2686  
(509) 325-6000

## PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, April 4, 2018, 1:30 p.m.  
Spokane Transit Southside Conference Room

### AGENDA

*Estimated meeting time: 90 minutes*

1. Call to Order and Roll Call
2. Public Expressions
3. Committee Chair Report *(5 minutes)*
4. Committee Action *(5 minutes)*
  - A. Minutes of the February 28, 2018, (March) Committee Meeting – *Corrections/Approval*
5. **Committee Action** *(20 minutes)*
  - A. Board Consent Agenda
    1. September 2018 Service Revisions – Final Recommendation (*Otterstrom*)
  - B. Board Discussion Agenda
    1. *(No Items being presented this month)*
6. **Reports to Committee** *(35 minutes)*
  - A. Plaza Operations Study Overview (*Otterstrom*)
  - B. Annual Passenger Facilities Report (*Otterstrom*)
7. CEO Report *(15 minutes)*
8. Committee Information – *no discussion/staff available for questions*
  - A. March Sales Tax Revenue Information (*Warren*)
  - B. February 2018 Financial Results Summary (*Warren*)
  - C. February 2018 Operating Indicators (*Watkins*)
  - D. May 2018 Service Change Summary (*Otterstrom*)
  - E. STA Outreach Update (*Bousley*)
9. May 2, 2018, Committee Packet Draft Agenda Review
10. New Business *(5 minutes)*
11. Committee Members' Expressions *(5 minutes)*
12. Adjourn
13. Next Committee Meeting: May 2, 2018, 1:30 p.m.  
(STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting on STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate.

Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.