

**CITIZEN ADVISORY COMMITTEE MEETING (CAC)**  
Meeting Minutes for March 13, 2019  
Southside Conference Room

**MEMBERS PRESENT**

Dennis Anderson  
Ann Campeau  
Charles Howell, Committee Chair  
Brian Kamp  
Larry Luton  
Michelle Rasmussen

**MEMBERS ABSENT**

Dick Denenny  
Larry Lapidus  
Madison Leonard

**STAFF PRESENT**

Stacia Bowers, Executive Assistant  
Karl Otterstrom, Director of Planning & Development  
Brandon Rapez-Betty, Director of Communications &  
Customer Service  
Emily Arneson, Community Ombudsman and Accessibility  
Officer

**GUESTS**

Susan Gray

**1. CALL TO ORDER AND ROLL CALL**

Charlie Howell called the meeting to order at 5:01 p.m. and conducted roll call.

**2. PUBLIC EXPRESSIONS**

None.

**3. COMMITTEE ACTION**

**a. Minutes of the Citizen Advisory Committee - Corrections or Approval**

Charlie Howell asked the committee to address the minutes of the December 12, 2018 and February 13, 2019 meetings. The minutes were approved.

**b. Recommendation to PMER for new CAC Member**

The committee voted and approved a recommendation for PMER to appoint Susan Gray as a CAC member at their next meeting.

**4. COMMITTEE REPORTS:**

**a. Low Income Fare Discussion:**

Emily Arneson provided information about how income-based fare structures work in some other cities. Spokane Transit already has a reduced fare program based on age, disability, and Medicare, but not income. Ms. Arneson noted that other agencies offering low-income fare programs have various funding sources, including state legislation for a dedicated funding source, jurisdictional partnerships, and fare box recovery impact. PMER requested estimates on potential costs for such a program in Spokane. There are many variables, and a new committee has been formed to research the cost. .

**b. I-90/Valley High Performance Transit (HPT) Line:**

Karl Otterstrom gave a brief update of the vision for the I-90/Valley HPT corridor. The I-90/Valley HPT corridor is two-way, all-day transit service traveling from Spokane eastward to Spokane Valley and Liberty Lake, with the possibility of a future extension to Coeur d'Alene along Interstate 90.

The STA Moving Forward Plan includes funding for additional service on I-90, introducing some elements of High Performance Transit (HPT); replacing or expanding the current Mirabeau Park and Ride to include transit center infrastructure; and building a new Liberty Lake Park and Ride that offers greater capacity than the current facility. These

improvements are to be completed by or before 2023. Mr. Otterstrom suggested a potential field trip this summer for this project.

**STA Moving Forward Project Progress Delivery Report:**

Karl Otterstrom reviewed the STA Moving Forward Projects quarterly Progress Report handout.

**c. Community Perception Survey Results:**

Brandon Rapez-Betty provided the results of the Community Perception Survey performed by Critical Data. The survey used data collected from 400 completed interviews in November and December 2018 via landline and cell phone. The margin of error is +/- 2.6% with a 95% confidence level. The key finding was overall approval rating of Spokane Transit services is higher than all previous studies. Mr. Rapez-Betty noted from the study that respondents believe things are going right in the Spokane area, the top issue was poverty/homelessness and then, traffic congestion and condition of the roads. Most respondents rate Spokane Transit as good or excellent and had no concerns or complaints and suggestions were to keep up the good work

**d. Recruitment/Orientation:**

Brandon Rapez-Betty reported that he would send information on the CAC to Mary May at Community Frameworks.

Brian Kamp will find out who Ben Cabildo's delegate is while he is out sick so that information on CAC can be sent to them.

**5. COMMITTEE INFORMATION:**

None.

**6. GENERAL BUSINESS:**

Brandon Rapez-Betty to make a quick clarification on bringing ideas and concerns to CAC and utilizing the General Business portion of the meeting. He stated that there would be more time scheduled in this area so that CAC members can identify a concern and give a brief description so that STA can vet the issue and get a response ready.

Larry Luton requested that STA look at how to make interface easier with multi-modal options, specifically bikes and suggested finding a way to work together with Lime bikes.

Brandon Rapez-Betty replied to the CAC that the Plaza applied to become a bike friendly business that we are transitioning into three position bike racks and are very involved in the community with bike education, Walk, Bike, Bus and other events.

Karl Otterstrom reported that Mike Tresidder from STA is working with Lime bikes.

**7. SET MEETING SCHEDULE & AGENDA ITEMS:**

- Minutes of the March 13, 2019 Committee meeting – *Corrections/Approval*
- Cheney Route
- Budget
- Fixed Route Survey Results
- Legislative update
- Recruitment/Orientation /PMER Observations

**7. ADJOURN**

Respectfully submitted,



Stacia Bowers  
Executive Assistant to the Director of Communication & Customer Service