

Spokane Transit Authority  
1230 West Boone Avenue  
Spokane, WA 99201-2686  
(509) 325-6000

## PERFORMANCE MONITORING AND EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, November 4, 2020, 1:30 p.m.

**Via Video Conference**

**Committee Members:** [Click here to join the meeting](#)

**General Public:** [Click here to view the meeting](#)

**Audio Conference:** Call the number below and enter the access code  
+1-408-418-9388 | Access Code: 146 323 3376

### AGENDA

*Estimated meeting time: 70 minutes*

1. Call to Order and Roll Call
2. Committee Chair Report
3. Committee Action (*5 minutes*)
  - A. Minutes of the September 30, 2020 (October), Committee Meeting – *Corrections/Approval*
4. **Committee Action**
  - A. Board Consent Agenda (*30 minutes*)
    1. Plaza Garage Doors Construction Final Acceptance (*Rapez-Betty*)
    2. Plaza 2<sup>nd</sup> Floor Restroom Remodel Construction Final Acceptance (*Rapez-Betty*)
    3. 2019 Transit Enhancement Final Acceptance (*Otterstrom*)
  - B. Board Discussion Agenda
    1. (*no items being presented this month*)
5. **Reports to Committee** (*15 minutes*)
  - A. 3<sup>rd</sup> Quarter 2020 Performance Measures (*Nelson*)
6. CEO Report (*10 minutes*)
7. Committee Information – *no discussion/staff available for questions*
  - A. September 2020 Operating Indicators (*Nelson*)
  - B. September 2020 Financial Results Summary (*Liard*)
  - C. October 2020 Sales Tax Revenue Information (*Liard*)
  - D. 3<sup>rd</sup> Quarter Service Planning Input Report (*Otterstrom*)
  - E. STA Moving Forward Quarterly Project Delivery Report (*Otterstrom*)
  - F. STA's Holiday Services and Office Hours (*Infalt*)
8. December 2, 2020, Committee Packet Draft Agenda Review
9. New Business (*5 minutes*)
10. Committee Members' Expressions (*5 minutes*)
11. Adjourn
12. Next Committee Meeting: December 2, 2020, 1:30 p.m.

(STA Southside Conference Room, 1230 West Boone Avenue, Spokane, Washington)

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting on STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate.

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