

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, May 4, 2022

1:30 p.m. – 3:00 p.m.

Via Virtual Conference

Committee Members: [May Committee Member Link](#)

General Public: [May Guest/Attendee Link](#)

Audio Conference: Call the number below and enter the access code.
+1-408-418-9388 | Access code: 2490 536 8482 | Password: 2022

DRAFT AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report (*5 minutes*)
3. Committee Action (*10 minutes*)
 - A. Minutes of the April 6, 2022, Committee Meeting - *Corrections/Approval*
 - B. Architectural & Engineering Consulting Services: Scope of Work Approval (*Otterstrom*)
4. Committee Action (*10 minutes*)
 - A. Board Consent Agenda
 1. West Plains Connector Project Cooperative Agreement Approval (*Otterstrom*)
 - B. Board Discussion Agenda (*none*)
5. Reports to Committee (*45 minutes*)
 - A. 1st Quarter 2022 Performance Measures (*Rapez-Betty*)
 - B. 2021 Bus Rider Survey Results Summary (*Rapez-Betty*)
 - C. 2021 Community Perception Survey Results Summary (*Rapez-Betty*)
 - D. Fare Policy Revisions: Preliminary Proposal – Zero-Fare for Youth (*Otterstrom/Liard*)
6. CEO Report (*E. Susan Meyer*) (*10 minutes*)
7. Committee Information (no discussion/staff available for questions)
 - A. March 2022 Financial Results Summary (*Liard*)
 - B. April 2022 Sales Tax Revenue Information (*Liard*)
 - C. 1st Quarter 2022 Service Planning Input Report (*Otterstrom*)
 - D. March 2022 Operating Indicators (*Rapez-Betty*)
8. Review June 1, 2022, Committee Meeting Agenda
9. New Business
10. Committee Members' Expressions (*10 minutes*)
11. Adjourn
12. Next Committee Meeting: Wednesday, June 1, 2022, at 1:30 a.m. via WebEx

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.