Coverage for: Individual / Family | Plan Type: HMO

KAISER PERMANENTE.: Spokane Transit Authority

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u>

would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage,

<u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-901-4636 (TTY: 711) to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall deductible?                                      | \$250 Individual / \$500 Family   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .  |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,000 Individual / \$4,000 Family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the out-of-pocket limit?                     | Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www.kp.org or call 1-888-901-4636 (TTY: 711) for a list of network providers.                                      | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | Yes, but you may self-refer to certain specialists.   | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical  |  | What You Will Pay   |  | Limitations, Exceptions, & Other Important  |  |
|---|--|---|--|---|--|
| Event   | Services You May Need                            | Network Provider<br>(You will pay the least)                                      | Non-Network Provider (You will pay the most) | Information   |  |
|   | Primary care visit to treat an injury or illness | \$15 / visit  | Not covered                                  | None  |  |
| If you visit a health   | Specialist visit                                 | \$30 / visit  | Not covered                                  | None  |  |
| care <u>provider's</u><br>office or clinic                        | Preventive care/screening/ immunization          | No charge, <u>deductible</u> does not apply.                                      | Not covered                                  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |  |
| If you have a toot  | <u>Diagnostic test</u> (x-ray, blood work)       | No charge   | Not covered                                  | None  |  |
| If you have a test  | Imaging (CT/PET scans, MRIs)                     | \$300 / visit   | Not covered                                  | <u>Preauthorization</u> required or will not be covered.  |  |
|   | Preferred generic drugs                          | \$5 (retail); \$10 (mail order) / prescription, deductible does not apply.        | Not covered                                  | Up to a 90-day supply (retail / mail order). Subject to formulary guidelines.   |  |
| If you need drugs to treat your illness or condition              | Preferred brand drugs                            | \$20 (retail); \$40 (mail order) / prescription, deductible does not apply.       | Not covered                                  | Up to a 90-day supply (retail / mail order). Subject to formulary guidelines.   |  |
| More information about prescription drug coverage is available at | Non-preferred drugs                              | \$40 (retail); \$80 (mail order) / prescription, deductible does not apply.       | Not covered                                  | Up to a 90-day supply (retail / mail order). Subject to formulary guidelines.   |  |
| www.kp.org/formulary  | Specialty drugs                                  | Applicable Preferred generic, Preferred brand or Non-Preferred cost shares apply. | Not covered                                  | Up to a 30-day supply (retail). Subject to formulary guidelines, when approved through the exception process.   |  |
| If you have   | Facility fee (e.g., ambulatory surgery center)   | \$150 / visit   | Not covered                                  | None  |  |
| outpatient surgery  | Physician/surgeon fees                           | No charge   | Not covered                                  | Physician/surgeon fees are included in the Facility fee.  |  |
| If you need immediate medical                                     | Emergency room care                              | \$250 / visit   | \$250 / visit                                | You must notify Kaiser Permanente within 24 hours if admitted to a Non-network provider;  |  |

| Common Medical                        |   | What You Will Pay   |   | Limitations, Exceptions, & Other Important   |  |
|---------------------------------------|---|---|---|--|--|
| Event                                 | Services You May Need                     | Network Provider<br>(You will pay the least)                  | Non-Network Provider (You will pay the most)                  | Information  |  |
| attention                             |   |   |   | limited to initial emergency only. <u>Copayment</u> waived if admitted directly to the hospital as an inpatient.   |  |
|                                       | Emergency medical transportation          | 20% <u>coinsurance</u> ,<br><u>deductible</u> does not apply. | 20% <u>coinsurance</u> ,<br><u>deductible</u> does not apply. | None   |  |
|                                       | Urgent care                               | \$15 / visit  | \$250 / visit   | Non-network providers covered when temporarily outside the service area.   |  |
| If you have a                         | Facility fee (e.g., hospital room)        | No charge   | Not covered   | <u>Preauthorization</u> required or will not be covered.   |  |
| hospital stay                         | Physician/surgeon fees                    | No charge   | Not covered   | Physician/surgeon fees are included in the Facility fee. Preauthorization required or will not be covered.   |  |
| If you need mental health, behavioral | Outpatient services                       | \$15 / visit  | Not covered   | None   |  |
| health, or substance abuse services   | Inpatient services                        | No charge   | Not covered   | <u>Preauthorization</u> required or will not be covered.   |  |
|                                       | Office visits                             | No charge   | Not covered   | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).  |  |
| If you are pregnant                   | Childbirth/delivery professional services | No charge   | Not covered   | Professional services are included in the Facility services. You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible.  Newborn services <u>cost shares</u> are separate from that of the mother. |  |
|                                       | Childbirth/delivery facility services     | No charge   | Not covered   | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.  |  |
| If you need help recovering or have   | Home health care                          | No charge, <u>deductible</u> does not apply.                  | Not covered   | <u>Preauthorization</u> required or will not be covered.   |  |
| other special health                  | Rehabilitation services                   | Outpatient: \$30 / visit                                      | Not covered   | Combined with Habilitation services:   |  |

| Common Medical                            |                                | What You Will Pay   |  | Limitations, Exceptions, & Other Important  |  |
|---|--------------------------------|---|--|---|--|
| Event                                     | Services You May Need          | Network Provider<br>(You will pay the least)                  | Non-Network Provider (You will pay the most) | Information   |  |
| needs                                     |                                | Inpatient: No charge  |  | Outpatient: 60 visit limit / year. Inpatient: 60-day limit / year, preauthorization required or will not be covered.  |  |
|   | Habilitation services          | Outpatient: \$30 / visit<br>Inpatient: No charge              | Not covered                                  | Combined with Rehabilitation services: Outpatient: 60 visit limit / year. Inpatient: 60-day limit / year, preauthorization required or will not be covered.           |  |
|   | Skilled nursing care           | No charge   | Not covered                                  | 150-day limit / year. <u>Preauthorization</u> required or will not be covered.  |  |
|   | Durable medical equipment      | 20% <u>coinsurance</u> ,<br><u>deductible</u> does not apply. | Not covered                                  | Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered.  |  |
|   | Hospice services               | No charge, <u>deductible</u> does not apply.                  | Not covered                                  | <u>Preauthorization</u> required or will not be covered.  |  |
|   | Children's eye exam            | \$15 / visit for refractive exam, deductible does not apply.  | Not covered                                  | Limited to 1 exam / 12 months   |  |
| If your child needs<br>dental or eye care | Children's glasses             | No charge, <u>deductible</u> does not apply.                  | Not covered                                  | Members age 19 and over limited to \$150 / 24 months; Members under age 19 limited to 1 pair of frames and lenses / year or contact lenses covered at 50% coinsurance |  |
|   | Children's dental check-<br>up | Not covered   | Not covered                                  | None  |  |

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic surgery

Non-emergency care when traveling outside the U.S.

Routine foot care

Infertility treatment

Private-duty nursing

• Weight loss programs

Long-term care

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture (12 visit limit / year)

• Chiropractic care (10 visit limit / year)

Hearing aids (\$800 limit / 36 months)

Bariatric surgery

• Dental care (Adult and child)

Routine eye care (Adult)

agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health</u> Insurance Marketplace. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-888-901-4636 (TTY: 711) or <u>www.kp.org</u>         |
|--|--|
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov.</u>     |
| Washington Department of Insurance   | 1-800-562-6900 or <u>www.insurance.wa.gov</u>          |

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-901-4636 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$250 |
|---------------------------------|-------|
| ■ Specialist copayment          | \$30  |
| ■ Hospital (facility) copayment | \$(   |
| Other (blood work) copayment    | \$(   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| <u>Deductibles</u>              | \$500    |  |
| Copayments                      | \$400    |  |
| Coinsurance                     | \$0      |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$20     |  |
| The total Peg would pay is      | \$920    |  |

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible       | \$250 |
|---------------------------------------|-------|
| ■ Specialist copayment                | \$30  |
| ■ Hospital (facility) copayment       | \$0   |
| ■ Other (blood work) <u>copayment</u> | \$0   |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost              | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$250   |
| Copayments                      | \$500   |
| Coinsurance                     | \$0     |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Joe would pay is      | \$750   |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$250 |
|---------------------------------|-------|
| ■ Specialist copayment          | \$30  |
| ■ Hospital (facility) copayment | \$0   |
| Other (x-ray) copayment         | \$0   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$250   |
| Copayments                      | \$500   |
| Coinsurance                     | \$200   |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$850   |

The plan would be responsible for the other costs of these EXAMPLE covered services.