

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

May 3, 2023
1:30 p.m. – 3:00 p.m.

Committee Meeting is via Virtual Conference
w/In Person Viewing Option
Spokane Transit, 1230 W Boone Avenue, Spokane, WA

Join Link: [Join Here](#)

Committee Member Password (if asked): 2023 | Guest Password (if asked): 0523

Call-in Number: 1-408-418-9388 | **Event/Access code:** 2487 485 5461 | **Password:** 2023

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report *(5 minutes)*
3. Committee Action *(15 minutes)*
 - A. Minutes of the April 5, 2023, Committee Meeting -- *Corrections/Approval*
 - B. Plaza and Boone Janitorial Contract Scope of Work *(Rapez-Betty)*
4. Committee Action *(5 minutes)*
 - A. Board Consent Agenda
 1. Black Realty Management, Inc. Contract 2017-10050 Extension *(Rapez-Betty)*
 - B. Board Discussion Agenda *(none)*
5. Reports to Committee *(30 minutes)*
 - A. 2023 First Quarter Performance Measures *(Rapez-Betty)*
 - B. 2022 Rider Survey *(Cortright)*
6. CEO Report *(E. Susan Meyer) (15 minutes)*
7. Committee Information (no discussion/staff available for questions)
 - A. March 2023 Operating Indicators *(Rapez-Betty)*
 - B. April 2023 Sales Tax Revenue *(Liard)*
 - C. March 2023 Financial Results Summary *(Liard)*
 - D. 1st Quarter 2023 Service Planning Input Report *(Otterstrom)*
8. Review May 31, 2023, Committee Meeting Agenda (June meeting) *(5 minutes)*
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn
12. Next Committee Meeting: Wednesday, May 31, 2023 (June meeting), at 1:30 p.m. via WebEx w/In Person Option

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.