

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, January 31, 2024

1:30 p.m. – 3:00 p.m.

**STA Northside Conference Room
1230 W Boone Avenue, Spokane, WA**

In person meeting with optional virtual link below

Virtual Link:	JOIN HERE		
Password:	Members: 2024		Guests: 0224
Call-in Number:	1-408-418-9388		Access Code: 2480 809 6925

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report (*5 minutes*)
3. Committee Action (*10 minutes*)
 - A. Minutes of the December 6, 2023, Committee Meeting -- *Corrections/Approval*
4. Committee Action (*10 minutes*)
 - A. Board Consent Agenda
 1. 2024 Service Revisions: Final Recommendation (*Otterstrom*)
 - B. Board Discussion Agenda (*none*)
5. Reports to Committee (30 minutes)
 - A. Draft 2024 Performance Monitoring & External Relations Committee Work Program (*Rapez-Betty*)
 - B. Community Access Pass Program Survey Update (*Cortright*)
6. CEO Report (*E. Susan Meyer*) (*15 minutes*)
7. Committee Information (no discussion/staff available for questions)
 - A. December 2023 Operating Indicators (*Rapez-Betty*)
 - B. January 2024 Sales Tax Revenue (*Liard*)
 - C. 4th Quarter 2023 Service Planning Public Input Report (*Otterstrom*)
8. Review March 6, 2024, Committee Meeting Agenda (*5 minutes*)
9. New Business (*5 minutes*)
10. Committee Members' Expressions (*5 minutes*)
11. Adjourn
12. Next Committee Meeting: Wednesday, March 6, 2024, at 1:30

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.