

Spokane Transit Authority
1230 West Boone Avenue
Spokane, WA 99201-2686
(509) 325-6000

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, May 1, 2024

1:30 p.m. – 3:00 p.m.

STA Northside Conference Room
Spokane Transit Authority
1230 W. Boone Avenue, Spokane, WA
w/Virtual Public Viewing Option Link Below

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report (5 minutes)
3. Committee Action (10 minutes)
 - A. Minutes of the March 27, 2024, Committee Meeting -- *Corrections/Approval*
 - B. Appointment of Members to Citizen Advisory Committee (*Cortright*)
4. Committee Action (20 minutes)
 - A. Board Consent Agenda
 1. Plaza Facility Engineering Services - Award of Contract (*Rapez-Betty*)
 2. Mirabeau Transit Center Improvements - Award of Contract (*Otterstrom*)
 3. City of Spokane Valley Master Design and Construction Agreement (*Otterstrom*)
 - B. Board Discussion Agenda (*none*)
5. Reports to Committee (20 minutes)
 - A. Community Access Pass (CAP) Program Survey Results (*Cortright*)
 - B. 2023 Fixed Route Rider Survey Results (*Cortright*)
6. CEO Report (*E. Susan Meyer*) (15 minutes)
7. Committee Information (no discussion/staff available for questions)
 - A. March 2024 Operating Indicators (*Rapez-Betty*)
 - B. March 2024 Financial Results Summary (*Liard*)
 - C. April 2024 Sales Tax Revenue (*Liard*)
 - D. 1st Quarter 2024 Service Planning Input Report (*Otterstrom*)
8. Review June 5, 2024, Meeting Agenda (5 minutes)
9. New Business (5 minutes)
10. Committee Members' Expressions (5 minutes)
11. Adjourn

Next Committee Meeting: Wednesday, June 5, 2024, at 1:30 p.m. in person.

Optional Virtual Link: [Join Here](#)

Password:

Members: 2024

Guests: 0524

Call-in Number:

1-408-418-9388

Event #: 2480 343 2244

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.