

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, December 3, 2025

1:30 p.m. – 3:00 p.m.

Northside Conference Room
Spokane Transit Authority
1230 W. Boone Avenue, Spokane, WA
w/Virtual Public Viewing Option Link Below

AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report (5 minutes)
3. Committee Action (5 minutes)
 - A. Minutes of November 5, 2025, Committee Meeting - *Corrections/Approval*
 - B. Draft 2026 Performance Monitoring & External Relations Committee Work Program - Finalize and Approve (*Rapez-Betty*)
4. Committee Action (15 minutes)
 - A. Board Consent Agenda
 1. 2026 Performance Measures (*Rapez-Betty*)
 2. Farebox Replacement - Award of Contract (*Cortright*)
 - B. Board Discussion Agenda (5 min)
 1. 2026 State Legislative Focus and Priorities Approval (*Cortright*)
5. Reports to Committee (35 minutes)
 - A. Connect 2035 Funding Requirements Public Outreach Plan Update (*Cortright*)
 - B. Review of Shelter Installs (*Poole*)
 - C. STA Plaza Smoking Area Pilot Closure (*Rapez-Betty/Williams*)
 - D. 2025 Third Quarter Year-to-Date Performance Measures (*Rapez-Betty*)
6. CEO Report (Otterstrom) (10 minutes)
7. Committee Information (no discussion/staff available for questions)
 - A. October 2025 Operating Indicators (*Rapez-Betty*)
 - B. October 2025 Financial Results Summary (*Hamud*)
 - C. November 2025 Sales Tax Revenue (*Hamud*)
 - D. 2026 Service Revisions Public Outreach Update (*Poole*)
 - E. January 2026 Service Changes (*Poole*)
8. Review February 4, 2026, Meeting Draft Agenda (5 minutes)
9. New Business (5 minutes)
10. Committee Members' Expressions (5 minutes)
11. Adjourn
12. Next Committee Meeting: Wednesday, February 4, 2026, at 1:30 p.m. (No January 2026 Meeting)

Optional Virtual Link: [JOIN HERE](#)

Password:

Members: 2025

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Guests: 1225

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.