

## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, November 5, 2025

1:30 p.m. – 3:00 p.m.

**Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W. Boone Avenue, Spokane, WA**  
*w/Virtual Public Viewing Option Link Below*

### AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report *(5 minutes)*
3. Committee Action *(10 minutes)*
  - A. Minutes of October 1, 2025, Committee Meeting - *Corrections/Approval*
  - B. Appointment of Members to Citizen Advisory Committee *(Cortright)*
4. Committee Action *(25 minutes)*
  - A. Board Consent Agenda
    1. Legislative & Government Consulting Services - Award of Contract *(Otterstrom)*
    2. Boone Electrical Systems Upgrade - Award of Contract *(Rapez-Betty)*
    3. Customer Safety & Security Reporting Solution - Award of Contract *(Williams)*
  - B. Board Discussion Agenda *(none)*
5. Reports to Committee *(25 minutes)*
  - A. Draft 2026 Performance Monitoring & External Relations Committee Work Program *(Rapez-Betty)*
  - B. FIFA World Cup Grant *(Cortright & Poole)*
  - C. 2026 Service Revisions: Draft for Public Input *(Poole)*
  - D. Draft 2026 State Legislative Priorities *(Cortright)*
6. CEO Report *(Otterstrom) (10 minutes)*
7. Committee Information (no discussion/staff available for questions)
  - A. September 2025 Operating Indicators *(Rapez-Betty)*
  - B. September 2025 Financial Results Summary *(Hamud)*
  - C. October 2025 Sales Tax Revenue *(Hamud)*
  - D. Third Quarter 2025 Service Planning Input Report *(Poole)*
8. Review December 3, 2025, Meeting Draft Agenda *(5 minutes)*
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn

Optional Virtual Link: [JOIN HERE](#)

Password: **Members:** 2025 | **Guests:** 1125

Call-in Number: 1-408-418-9388 | Event #: 2492 130 1656

Next Committee Meeting: Wednesday, December 3, 2025, at 1:30 p.m.

*Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.*