

April 2025



MONTHLY UPDATE



News & Announcements



Double Decker at EWU

STA joined Eastern Washington University's Earth Day celebration on April 22 with a sneak peek at the highly anticipated upgrade coming to Routes 6 and 66: the double-decker buses.

[Read more](#)



Mirabeau Transit Center Ribbon Cutting

STA and partners are celebrating the grand opening of the new Mirabeau Transit Center with a ribbon cutting ceremony. The upgraded facility, at the site of the original Mirabeau Point Park & Ride, will provide enhanced transit access and improved rider amenities in Spokane Valley.

Remarks will begin at 10:00 a.m., with speeches from STA, WSDOT, and City of Spokane Valley officials, followed by the ceremonial ribbon cutting, light refreshments, and opportunities to tour the new site.



Connect 2035 Sequencing Adopted

On April 17, the STA Board of Directors adopted the *Connect 2035* sequencing timeline. STA is already beginning work on several initiatives for 2025 across all three *Connect 2035* goals. Highlights include launching an eligibility-based reduced fare program pilot for riders experiencing low incomes, investing in STA operators by upgrading break rooms and amenities, and piloting a Safety Ambassador program. Finally, the September Service Change will introduce new routes 7, 93, and 722 to provide enhanced service to Spokane Valley and Liberty Lake.



STA Safety Awards Banquet

STA recently hosted its Annual Safety Awards Banquet at Northern Quest Resort & Casino to celebrate the achievements and dedication of employees across the agency.



This year, Paratransit Van Operators Terry Mourin and Lisa McMaster were awarded the prestigious 25-Year Milestone Award, which only 72 other STA employees have received. The Washington State Transit Insurance Pool Driver Recognition Award, which honors an accident-free driving record, also went to Mourin and McMaster as well as Van Operator Glenda Tyler-Kappen. Wall of Fame winners consisted of Capital Projects Manager Ryan Brodwater, Customer Service Administration Assistant Yolanda Montes, and the Marketing & Communications Specialist Team: Richard Grablin, Trey McDowell, Marc Morris, and Victor Rapez-Betty.

Congratulations to all!

Rider Interest



May Service Change & Route 11

The May Service Change will consist of several changes to the Route 11 North Bank / Downtown Shuttle, adjusting it to better serve Monroe Street and North Bank venues. The May Service Change will take effect on Sunday, May 18, 2025.

[Read more](#)



Bloomsday Service

Ride to and from the race with STA's Bloomsday shuttle service! STA has proudly provided rides for race participants for decades. Available at the STA booth for the Bloomsday Trade Show, a \$2 STA Bloomsday Pass is good for all day on the entire STA system. Youth 18 & under ride free!

For more information on STA's shuttle service for Bloomsday, including times, boarding and drop-off locations, please visit spokanetransit.com/bloomsday.

Feedback

Rider Census Survey

As part of STA's Title VI requirements, STA is conducting a survey to better understand its ridership and help improve service. Title VI of the Civil Rights Act of 1964 prohibits any program or activity receiving federal financial assistance from discriminating on the basis of race, color, or national origin.

Riders will be asked about which routes they use, how they pay bus fare, and how changes to our system could affect access and use of public transit. The survey will be conducted in-person on STA buses by survey collectors and will run between Monday, April 28 and Friday, May 9. Participants may enter a drawing for a chance to win one of two 31-day passes. Contact information is not linked to survey responses.

For more information, visit spokanetransit.com/ridercensus.

Transit Education

Why Does STA Run Surveys?

In order to best serve the public, STA first needs to listen to the public and their transportation needs. Surveys are a great way to do just that.

[Learn more](#)



Employment



Join one of the best employers in the region and advance your career. Visit our [careers page](#) to view all open positions.

General Repair Vehicle Technician
Coach Operator (Bus Driver)
Servicer
Facilities Laborer
Paratransit Van Operator (Driver)
Fixed Route Transportation Supervisor
Transit Officer
Customer Service Manager
Chief Financial Officer (CFO)
Senior Information Security Administrator
Deputy Chief of Operations
Chief Executive Officer (CEO)
Safety Coordinator
Payroll Specialist



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