



MONTHLY UPDATE



News & Announcements



6th Avenue Ribbon Cutting

The official opening of 6th Avenue in Airway Heights was celebrated with a ribbon-cutting ceremony, marking a significant step in enhancing connectivity and transit access to residents in the area. Special thanks to the speakers: City of Airway Heights Council Members Hank Bynaker (STA Board Member) and Jennifer Morton, Brandy DeLange of the Washington State Freight Mobility Strategic Investment Board, and STA CEO Karl Otterstrom, for helping us celebrate this milestone. Heather Trautman, City of Airway Heights Planning Director, had the distinguished honor of cutting the ribbon to officially open the 6th Avenue extension.



STA Hosts Annual ABBG Conference

STA welcomed leaders from across the country as it hosted the 2025 American Bus Benchmarking Group (ABBG) Annual Conference, marking the first time the event has been held in Spokane. Lasting from September 30 to October 2, the conference brought together representatives from more than 25 public transit agencies to share best practices, explore emerging technologies, and discuss the future of urban mobility. STA's growing reputation as an innovator in clean transportation made it a natural choice for this year's gathering.



Uniting Division Roundtable

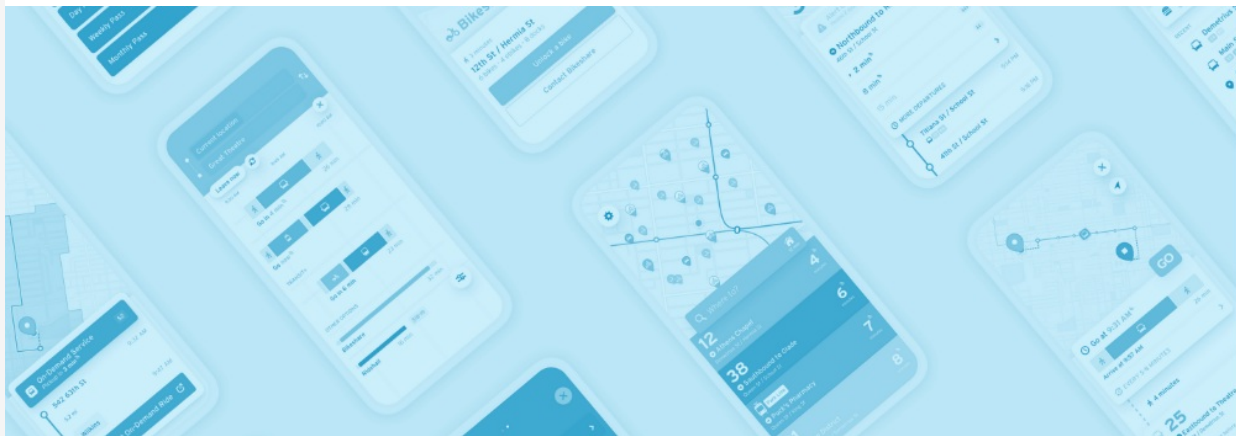
On Thursday, October 30, selected community and agency partners will gather for the Uniting Division Roundtable. The discussion will focus on Active Transportation design along the Division corridor and explore the benefits of planned Business Access and Transit (BAT) lanes as part of the upcoming Division Street Bus Rapid Transit improvements.

To learn more about Active Transportation, read this month's [Transit Education article](#) on the topic.

Street Teams Help Navigate Change

STA's Street Teams hit the streets to help riders navigate this year's September Service Change, which impacted 40 routes across the system. Stationed at major transit centers and busy stops, the STA volunteers provided in-person guidance, answered questions, and helped riders understand new route alignments and schedules. Their friendly, visible presence ensured a smooth transition and gave customers the confidence to use the updated network with ease.

Rider Interest



STA Announces Official Trip Planning App Partnership

An app already helping thousands of STA riders plan trips and track buses is now officially promoted by STA. Beginning Tuesday, November 4, STA is officially launching its partnership with Transit App.

[Read More](#)

Feedback



Title VI Program Public Hearing

A public hearing for the updated Title VI program will be held at the STA Board of Directors meeting on Thursday, November 20, 2025, which begins at 1:30 pm in the Southside Conference room at 1230 W Boone. The program reaffirms STA's system-wide policies while updating demographic data to ensure equitable service delivery among low-income and minority populations as well as individuals with limited English proficiency. Adoption of the finalized program is anticipated in December.

Transit Education



What Is Active Transportation?

Learn about Active Transportation design and how STA incorporates it into its projects.

[Read More](#)

Multimedia



Independence Through Paratransit

Lighthouse for the Blind employee and Paratransit rider Chris shares his experience of maintaining independence in celebration of National Disability Employment Awareness Month.



Let's Explore Spokane: How Do Buses Work?

Spokane Public Library visits STA to explore how public transportation operates in the Inland Northwest.

Employment



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Coach Operator (Bus Driver)
Servicer
Customer Service Representative
Associate Transit Planner - Service Development
Administrative Compliance Officer



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