



1230 W. Boone Avenue, Spokane, WA 99201  
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## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, February 4, 2026  
1:30 p.m. – 3:00 p.m.

**Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W. Boone Avenue, Spokane, WA**  
*w/Virtual Public Viewing Option Link Below*

### AGENDA

1. Call to Order and Roll Call (*Chair*)
2. Committee Chair Report
3. Committee Action (*5 minutes*)
  - A. Minutes of December 3, 2025, Committee Meeting - *Corrections/Approval*
4. Committee Action – Recommendation (*10 minutes*)
  - A. Board Action - Consent Agenda
    1. High Performance Transit Markers & Light Poles: Award of Contract (*Poole*)
    2. Technology Master Plan Development Services: Award of Contract (*Peterson*)
  - B. Board Action – Other/Committee Recommendation (*none*)
5. Reports to Committee (*50 minutes*)
  - A. Legislative Update (*Cortright/Poole*)
  - B. 2025 Fixed Route Rider Survey Results (*Cortright*)
  - C. 2026 Service Revisions Outreach Update (*Poole*)
  - D. Connect 2035 Funding Requirements Public Outreach Plan Update (*Cortright*)
6. CEO Report (Otterstrom) (*10 minutes*)
7. Committee Information (*no discussion/staff available for questions*)
  - A. December 2025 Operating Indicators (*Rapez-Betty*)
  - B. January 2026 Sales Tax Revenue (*Hamud*)
  - C. 4th Quarter 2025 Service Planning Public Input Report (*Poole*)
8. Review March 4, 2026, Meeting Draft Agenda (*5 minutes*)
9. New Business (*5 minutes*)
10. Committee Members’ Expressions (*5 minutes*)
11. Adjourn

Next PMER Committee Meeting: Wednesday, March 4, 2026, at 1:30 p.m.

Virtual Link: [Join the meeting now](#)

Meeting ID: 261 057 756 795 96

Password: vY7rk3Rr

Call-in Number: 1-509-824-1714

Conference ID: 220 371 401#

*Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA’s website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.*



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Chair Report
Meeting Date: February 4, 2026
Agenda Item: <b>2</b>

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**Presented To:** Performance Monitoring & External Relations Committee

**Referral Committee:** n/a

**Title:** COMMITTEE CHAIR REPORT

**Submitted by:** Tim Hattenburg, Chair, Performance Monitoring & External Relations Committee

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**Purpose:** For information.

**Recommendation:** n/a

**Attachments and/or**

**Online Links:** n/a

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**SUMMARY:** At this time, the Committee Chair will have an opportunity to comment on various topics of interest regarding Spokane Transit.



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Committee Action
Meeting Date: February 4, 2026
Agenda Item: <b>3A</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** MINUTES OF THE DECEMBER 3, 2025, COMMITTEE MEETING – CORRECTIONS OR APPROVAL  
**Submitted by:** Molly Fricano, Executive Assistant

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**Purpose:** For decision.  
**Recommendation:** Approve committee minutes as presented  
**Attachments and/or Online Links:** Draft Minutes

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**SUMMARY:** Attached are minutes of the December 3, 2025, Performance Monitoring & External Relations Committee meeting for corrections or approval.

## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Minutes of December 3, 2025, Meeting  
**Northside Conference Room**  
**1230 W Boone Avenue, Spokane, WA**

*In person meeting with optional virtual link*

### **COMMITTEE MEMBERS' PRESENT**

Lance Speirs, City of Medical Lake\*  
Dan Sander, City of Millwood (*Ex-Officio*)  
Hank Bynaker, City of Airway Heights (*Ex-Officio*)  
Josh Kerns, Spokane County  
Michael Cathcart, City of Spokane  
Zack Zappone, City of Spokane  
Karl Otterstrom, Chief Executive Officer

*\*Committee Chairman*

### **STAFF PRESENT**

Brandon Rapez-Betty, Chief Operations Officer  
Carly Cortright, Chief Communications and Customer  
Service Officer  
Emily Poole, Interim Chief Planning & Development  
Officer  
Kade Peterson, Chief Information Officer  
Nancy Williams, Chief Human Resources Officer  
Robert Hamud, Chief Financial Officer  
Molly Fricano, Executive Assistant to the COO

### **PROVIDING LEGAL COUNSEL**

Megan Clark, Etter, McMahon, Lamberson, Van Wert  
& Oreskovich, P.C.

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1. **CALL TO ORDER AND ROLL CALL**  
Chair Speirs called the meeting to order at 1:30 p.m. and roll call was conducted.
  2. **COMMITTEE CHAIR REPORT**  
Chair Speirs had no report at this time.
  3. **COMMITTEE APPROVAL**
    - A. **Minutes of November 5, 2025, Committee Meeting**  
**Mr. Kerns moved to approve the November 5, 2025, committee meeting minutes. Mr. Speirs seconded, and the motion passed unanimously.**
    - B. **Draft 2026 Performance Monitoring & External Relations Committee Work Program - Finalize and Approve**  
Mr. Brandon Rapez-Betty presented the 2026 Performance Monitoring & External Relations (PMER) Committee Work Program. This second version has been updated since the draft shared at the November PMER Committee meeting. Items and timelines are subject to change, and new items will be added as they arise.  
  
Discussion ensued about updating Performance Measures and KPIs to better align with organizational goals. Committee members emphasized keeping meetings manageable, focusing on actionable information, and making the work plan more policy driven. They agreed to include communication engagement updates and KPI review as new items on the work program.

**Mr. Zappone moved to approve, by motion, the 2026 Performance Monitoring & External Relations Committee Work Program as presented, with the addition of Communication Engagement Updates and KPI Review. Mr. Cathcart seconded, and the motion passed unanimously.**

4. COMMITTEE ACTION

A. Board Consent Agenda

1. 2026 Performance Measures

Mr. Rapez-Betty presented the 2026 Performance Measures Summary and advised that the full 2026 Performance Measures list is included in the Committee packet. Each Performance Measure relates to a specific Spokane Transit priority. These quantifiable benchmarks demonstrate the agency's commitment to accountability.

Several adjustments were proposed to set higher standards in areas where strong performance has been achieved, such as injury rates, customer service response times, and complaint metrics. Some goals were modified to be more attainable based on recent data, including community perception and financial responsibility scores. New metrics were introduced for verified complaints, and maintenance cost targets were updated to reflect supply chain challenges. The discussion also touched on aligning performance measures with Connect 2035 strategic goals and ensuring future updates reflect organizational priorities.

**Mr. Zappone moved to approve, by motion, the 2026 Performance Measures as presented. Mr. Cathcart seconded, and the motion passed unanimously.**

2. Farebox Replacement - Award of Contract

Dr. Cortright provided background on the proposal to replace STA's aging GenFare cash fareboxes, which have reached end of life. After evaluation, LECIP INC was selected as the best value provider. Dr. Cortright shared the project deliverables. The contract terms included a 5-year agreement totaling \$3.69M, with hardware, installation, acceptance testing, and training under CIP 1070, and software and warranty costs charged to the operating budget.

Discussion ensued about the aging fareboxes, which require extensive maintenance, and the importance of retaining cash payment for equity despite relatively lower usage. The new system is expected to reduce failures, support smart card use, and pay for itself within three years.

**Mr. Zappone moved to approve, by motion, the award of contract for Farebox Replacement and authorize the CEO to execute a five-year contract with LECIP INC. for a total estimated cost of \$3,692,502.87. Mr. Cathcart seconded, and the motion passed unanimously.**

B. Board Discussion Agenda

1. 2026 State Legislative Focus and Priorities Approval

Dr. Cortright presented the 2026 State Legislative Focus and Priorities, noting that the general focus is to monitor and provide information on legislation that may impact Spokane Transit Authority and regional jurisdictions. She shared key legislative and

policy priorities which focused on sustaining transit funding, protecting local decision-making authority, enhancing system safety, and supporting land-use strategies that promote transit-oriented development. Funding priorities were also reviewed, covering ongoing projects, grant programs, and electric vehicle initiatives.

**Mr. Zappone moved to approve, by motion, the 2026 Legislative Focus and Priorities as presented. Mr. Cathcart seconded, and the motion passed unanimously.**

5. REPORTS TO COMMITTEE

A. Connect 2035 Funding Requirements Public Outreach Plan Update

Dr. Cortright presented the Connect 2035 Funding Requirements Public Outreach Plan. She discussed the importance of raising public awareness about future transit needs and the sales tax reauthorization timeline. Key outreach strategies include presentations, surveys, and community forums. Initial efforts will begin in December with the Citizen Advisory Committee and local organizations. The meeting concluded with plans for ongoing updates.

B. Review of Shelter Installs

Ms. Poole provided an update on the shelter installation project, noting progress to date and outlining plans for completion. Funding is supported by multiple CIP projects, and timelines and next steps were discussed.

C. STA Plaza Smoking Area Pilot Closure

Mr. Rapez-Betty discussed the pilot closure of the STA Plaza smoking area and its implications for operations, safety, and customer experience. Key objectives included fostering a healthier and safer environment, enhancing accessibility, and reducing maintenance demands. The pilot timeline was presented, detailing phases for communication, closure, and evaluation. Partnerships with local organizations and law enforcement were highlighted as critical for outreach and monitoring. Staff committed to providing ongoing reporting and evaluation for the committee's review.

D. 2025 Third Quarter Year-to-Date Performance Measures

Given the length of the meeting, Mr. Rapez-Betty noted that he had already addressed many of the trends from the 2025 Third Quarter Year-to-Date Performance Measures during his presentation of the 2026 Performance Measures. The committee agreed to refer to the packet for full details.

6. CEO REPORT

Mr. Otterstrom did not provide a CEO report due to time constraints.

7. FEBRUARY 4, 2026 – COMMITTEE MEETING DRAFT AGENDA REVIEW

8. NEW BUSINESS

9. COMMITTEE MEMBERS' EXPRESSIONS

10. ADJOURN

With no further business to come before the committee, Chair Speirs adjourned the meeting at 3:13 p.m.

The next committee meeting will be held on Wednesday, February 4, 2026, at 1:30 p.m. in person with a virtual WebEx joining option.

Respectfully submitted,

Molly Fricano  
Executive Assistant to the Chief Operations Officer

DRAFT



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Board Action-Consent Agenda
Meeting Date: February 4, 2026
AGENDA ITEM: <b>4A1</b>

**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** HIGH PERFORMANCE TRANSIT MARKERS & LIGHT POLES: AWARD OF CONTRACT  
**Submitted by:** Emily S. Poole, Chief Planning & Development Officer  
Jordan Hayes-Horton, Director of Procurement

**Purpose:** For decision.  
**Recommendation:** Recommend the Board approve, by motion, the award of contract for HPT Markers and Light Poles and authorize the CEO to execute a five-year contract with Future Systems, Inc. for a total estimated cost of up to \$4,132,695.  
**Attachments and/or Online Links:** n/a

**SUMMARY:** In accordance with Spokane Transit’s procurement policy, staff is seeking Board approval to award a five-year contract for High Performance Transit (HPT) Markers and Light Poles.  
**BACKGROUND:** On October 1, 2025, the Performance Monitoring & External Relations Committee approved the scope of work to seek a vendor to provide HPT Markers and Light Poles to support ongoing and future transit projects outlined in Connect 2035.

On October 28, 2025, Request for Proposals (RFP) 2025-11080 for HPT Markers and Light Poles was advertised on the STA website as well as the WEBS, OMWBE, and APEX websites. Proposals were due on November 26, 2025. Four (4) responsive proposals were received from responsible contractors: DUO-GARD, Future Systems, Inc., LNI Custom Manufacturing, and Tube Art Group.

The evaluation committee met on December 12, 2025, and was comprised of voting members from multiple divisions within STA. The proposals were evaluated on the following criteria: 1) Ability to Meet Specifications; 2) Qualifications and Experience; 3) References; 4) Compliance with RFP; and 5) Proposed Cost. Final evaluation scores were as follows:

Proposer	Evaluation Score (Max 4)
DUO-GARD	2.42
LNI Custom Manufacturing	2.67
Tube Art Group	2.94
<b>Future Systems Inc</b>	<b>3.71</b>

The evaluation committee determined Future Systems, Inc. received the highest evaluation score and is a qualified firm offering the best value for HPT Markers and Light Poles.

The total estimated cost of the contract over the five-year term ranges from \$85,015 to \$4,132,695. Expenses will be allocated to CIPs 901, 954, 1020, and 1069 which have a combined budget of \$16,882,607.



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Board Action-Consent Agenda
Meeting Date: February 4, 2026
Agenda Item: <b>4A2</b>

**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** TECHNOLOGY MASTER PLAN DEVELOPMENT SERVICES: AWARD OF CONTRACT  
**Submitted by:** Kade Peterson, Chief Information Officer

**Purpose:** For decision.  
**Recommendation:** Recommend the Board approve, by motion, the award of contract for Technology Master Plan Development Services and authorize the CEO to execute a one-year contract with Eagle Hill Consulting, LLC for a total estimated cost of \$343,669.92.  
**Attachments and/or Online Links:** n/a

**SUMMARY:** In accordance with Spokane Transit’s procurement policy, staff is seeking Board approval to award a one-year contract for Technology Master Plan Development Services.

On September 16, 2025, Request for Proposals (RFP) 2025-11078 for Technology Master Plan Development Services was advertised on the STA website and the Washington State Department of Enterprise Services solicitation site. Proposals were due October 17, 2025. Nine responsive proposals were received from responsible proposers: Arcadis U.S., Inc., Computer Consultants International, Inc., Consultadd, Inc., Eagle Hill Consulting, LLC, Guidehouse, Inc., Liberum, LLC, OTB Solutions Group, LLC, TokuSaku, Inc., and T.Y. Lin International.

The evaluation committee met on November 13, 2025, and was comprised of voting members from multiple divisions of STA. The proposals were evaluated on the following criteria: 1) Relevant Experience & Qualifications; 2) Understanding of Scope & Methodology; 3) Timeline & Workplan; 4) References; and 5) Proposed Cost.

The evaluation committee requested presentations by the two highest scoring proposers, Eagle Hill Consulting, Inc. and T.Y. Lin International. Presentations took place December 19, 2025, and the final evaluation committee meeting was held that day.

Final evaluation scores were as follows:

Proposer	Final Evaluation Score (Max 4)
<b>Eagle Hill Consulting, LLC</b>	<b>3.40</b>
T. Y. Lin International	3.26

The evaluation committee determined that Eagle Hill Consulting, LLC received the highest evaluation score and is a qualified and cost-effective firm to provide Technology Master Plan Development Services. The total estimated cost of the contract over the one-year period is \$343,669.92 and expenses will be allocated.



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Report to Committee
Meeting Date: February 4, 2026
AGENDA ITEM: <b>5A</b>

**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** LEGISLATIVE UPDATE  
**Submitted by:** Emily S. Poole, Chief Planning & Development Officer  
 Carly Cortright, Chief Communications & Customer Service Officer

**Purpose:** Receive report.

**Recommendation:** n/a

**Attachments and/or**

**Online Links:** Legislation Summary Table

**SUMMARY:** On December 18, 2025, the STA Board of Directors adopted specific priorities ahead of the January 2026 Washington State legislative session as follows:

- Preserve public transit investments
- Maintain local authority for public transportation
- Safety and Security for Transit Employees and Customers
- Transit Oriented Development

The Washington State Legislature convened on January 12, 2026, and is scheduled to adjourn on March 12, 2026. Staff will provide an update on relevant and timely legislative activities during the committee meeting, in addition to providing the attached Legislation Summary Table.

**SPOKANE TRANSIT AUTHORITY**

**Staff Report:** Agenda Item **5A**

**Presented to:** Performance Monitoring & External Relations Committee

**SUBJECT:** Legislation Summary Table

Pending legislative bills identified below are summarized with potential impacts to STA interests based on the current drafts. The status of the legislation as of January 28, 2026, is also provided.

<b>Bill</b>	<b>Summary/STA Impact Analysis</b>	<b>Status</b>
<p><b><a href="#">HB 2550</a></b>  <b>Free transit/CTC students</b></p>	<ul style="list-style-type: none"> <li>• Extends the youth fare free benefits to students at community at technical colleges.</li> <li>• Fare free college riders would not be required to use a transit pass to benefit from expanded program.</li> <li>• This is anticipated to present wider fare enforcement challenges with adult student populations.</li> <li>• STA annual revenue is estimated to decrease by approximately \$500,000 or more if enacted.</li> </ul>	<p>Referred to Committee</p>
<p><b><a href="#">SB 5581</a></b>  <b>Active Transportation Infrastructure</b></p>	<ul style="list-style-type: none"> <li>• Allows WSDOT to invest in bike/ped facilities parallel to state highways in support of Complete Streets requirements.</li> <li>• Addresses WSDOT planning and consultation requirements for complete streets implementation.</li> <li>• Language adjustments from WSTA will increase WSDOT coordination requirements with transit agencies for planning and consultation when implementing complete streets including STA’s Division BRT project.</li> <li>• New language ensures transit is considered along with motorists, bicycles and pedestrians.</li> </ul>	<p>Passed Senate            Jan 24, 2025</p>
<p><b><a href="#">SB 6253</a></b>  <b>PTBA governing bodies</b></p>	<ul style="list-style-type: none"> <li>• Proposes to make the non-voting labor member of the Board of Directors a voting member of the Board.</li> </ul>	<p>Referred to Committee</p>

Bill	Summary/STA Impact Analysis	Status
<p><a href="#">HB 2095</a>  <b>Public way  vulnerable users</b></p>	<ul style="list-style-type: none"> <li>Assumes negligence by an operator of a vehicle for injury or death of a “vulnerable user” caused by the vehicle in areas of the right of way designated for bike/pedestrian use.</li> <li>This presumption of negligence could unintentionally expose operators to liability and blame before all facts are known about complex traffic situations.</li> <li>Assuming negligence before the investigation is completed may also pre-emptively prohibit open reporting and collaborative safety reviews which are used to improve training and roadway design.</li> <li>Exposing operators to formalized negligence before an investigation of a serious incident can affect morale, recruitment, and retention of transit operators.</li> </ul>	<p>Referred to  Committee</p>
<p><a href="#">HB 2058</a>  <b>Third party  audits of private  entities</b></p>	<ul style="list-style-type: none"> <li>Requires a third-party audit for subrecipients of public funds, impacting 5310 grant subrecipients</li> <li>5310 grant recipients may see an increased administrative burden to secure and pay for third party audits annually.</li> </ul>	<p>Referred to  Committee</p>



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Report to Committee
Meeting Date: February 4, 2026
AGENDA ITEM: <b>5B</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** 2025 FIXED ROUTE RIDER SURVEY RESULTS  
**Submitted by:** Carly Cortright, Chief Communications & Customer Service Officer

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**Purpose:** Receive report.  
**Recommendation:** n/a  
**Attachments and/or Online Links:** [spokanetransit.com/engagement-surveys](http://spokanetransit.com/engagement-surveys)

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**SUMMARY:** In October 2025, ETC Institute conducted an on-board customer satisfaction survey of fixed route riders. Survey takers conducted the survey in-person on the bus; a quota sampling approach was utilized to ensure the sample was representative of ridership by route.

A summary of the results will be presented at the meeting.

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** 2026 SERVICE REVISIONS OUTREACH UPDATE  
**Submitted by:** Emily S. Poole, Chief Planning & Development Officer  
Chad Johnson, Interim Service Development Manager

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**Purpose:** Receive report.

**Recommendation:** n/a

**Attachments and/or**

**Online Links:** n/a

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**SUMMARY:** Staff will present the 2026 Service Revisions Outreach Update report which sought public input on planned adjustments to the fixed route network. Further adjustments are to yet be refined and will be informed by this public outreach and stakeholder engagement efforts.

Staff conducted public outreach from November 4, 2025, to January 14, 2026, receiving input from riders and the community. The 2026 Service Revisions were presented to the following neighborhood councils, jurisdictions, and other key stakeholders:

- Peaceful Valley
- Hillyard/Bemiss
- Audubon/Downriver
- Shiloh Hills
- North Hill
- Spokane Transportation Commission
- Pedestrian, Transportation and Traffic (PeTT) Committee
- Spokane Public Schools
- Spokane County
- Lighthouse for the Blind
- Mead School District

Between November 13, and December 15, 2025 a public survey was conducted. The survey was advertised in partner newsletters, on the STA website, social media accounts, Plaza stanchions, bulkhead signs, and flyers with QR codes were posted on over 200 bus stops of affected routes. In total, 647 respondents completed the survey.

In summary, most respondents are neutral or unaffected by the changes, but there was notable concern about Route 20, which is viewed as the least supported route change. Most survey respondents reported that proposed changes to various routes will not impact their travel. Full survey results will be available in the final report.

Input from members of the PMER Committee at the November 5, 2025 committee meeting prompted staff to test a variation to the proposed routing of Route 36. The results of the alternative route testing were unfavorable compared to the proposed option for operator recovery and reliability and future improvements. Based on community feedback, five additional options of Route 20 revisions were presented to the Peaceful Valley neighborhood council on January 14, 2026. These new options will be presented to the Browne's Addition neighborhood council in February for feedback, which will be incorporated before staff present a recommended option.



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Report to Committee
Meeting Date: February 4, 2026
AGENDA ITEM: <b>5D</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** CONNECT 2035 FUNDING REQUIREMENTS PUBLIC OUTREACH PLAN UPDATE  
**Submitted by:** Carly Cortright, Chief Communications & Customer Service Officer

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**Purpose:** Receive report.  
**Recommendation:** Click or tap here to enter text.  
**Attachments and/or Online Links:** n/a

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**SUMMARY:** In preparation for a future ballot measure to renew the 0.2% sales tax, Spokane Transit staff has been conducting outreach throughout the PTBA with the following key objectives:

- Review the delivery outcomes of the STA Moving Forward plan delivered in connection with the 2016 ballot proposition.
- Review the initiatives that are incorporated within Connect 2035 and receive impact on plan priorities.
- Inform the public on the sales tax reauthorization requirement and review the implications associated with the timing of the successful ballot measure.

Staff have made presentations for the following groups over the past two months, with more scheduled for February:

- City of Cheney Council
- City of Liberty Lake Council
- City of Medical Lake Council
- City of Spokane City Council
- City of Spokane Valley Council
- Downtown Spokane Partnership Policy & Strategic Development Committee
- Greater Spokane Incorporated Regional Advocacy Committee
- Mead School Board
- Northeast Public Development Authority
- Spokane Alliance Steering Committee
- Spokane County Board of Commissioners
- West Valley School Board

A summary of how the presentations have been received as well as the feedback provided will be shared during the meeting.



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CEO Report
Meeting Date: February 4, 2026
Agenda Item: <b>6</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** CEO REPORT  
**Submitted by:** Karl Otterstrom, Chief Executive Officer

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or  
Online Links:** n/a

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**SUMMARY:** At this time, the CEO will have an opportunity to comment on various topics of interest regarding Spokane Transit.



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Committee Information
Meeting Date: February 4, 2026
AGENDA ITEM: <b>7A</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** DECEMBER 2025 OPERATING INDICATORS  
**Submitted by:** Brandon Rapez-Betty, Chief Operations Officer

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or Online Links:** Staff Report: December 2025 Operating Indicators

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**SUMMARY:** Each month, staff present a set of Operating Indicators to provide the Board with a high-level snapshot of agency performance. These indicators represent a subset of the quarterly Performance Measures and highlight key operational, financial, and service trends, as detailed in the accompanying staff report.

Please see the attached for more information.

**SPOKANE TRANSIT AUTHORITY**

**Staff Report:** Agenda Item 7A

**Presented to:** Performance Monitoring & External Relations Committee

**SUBJECT:** DECEMBER 2025 OPERATING INDICATORS

There was one more number of weekdays in December 2025 compared to December 2024 (22 vs 21). On-time performance for Fixed Route was 90.1% and Paratransit 93.1%.

**FIXED ROUTE**

Ridership	December 2025	December 2024	Month/Month % Change	Year/Year % Change
Total Monthly Ridership	830,258	798,101	4.0%	2.6%
Average Daily Ridership	31,762	31,358	1.3%	3.1%
Adult Ridership	302,662	320,128	-5.5%	-1.0%
CCS Pass Ridership	23,461	27,224	-13.8%	5.5%
Eagle Pass Ridership	13,800	15,512	-11.0%	-11.1%
Youth Ridership	176,325	156,016	13.0%	10.8%
% of Ridership by Youth	21.2%	19.5%	1.7%	1.5%
Reduced Fare / Paratransit Ridership	108,293	103,426	4.7%	9.4%

**PARATRANSIT**

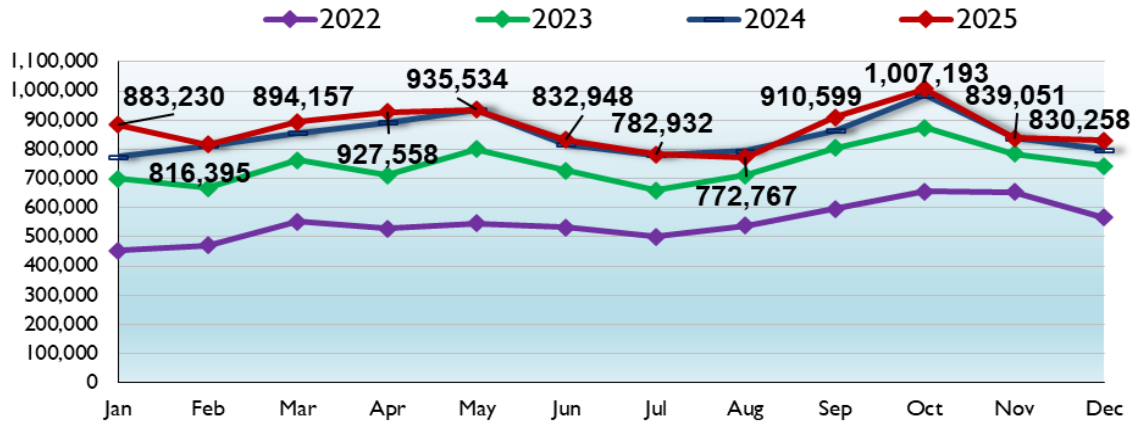
Ridership	December 2025	December 2024	Month/Month % Change	Year/Year % Change
Combined	33,057	31,375	5.4%	2.9%
Directly Operated	18,966	15,479	22.5%	7.6%
Purchased Transportation	14,091	15,869	-11.2%	-1.7%
Special Use Van	1,302	1,224	6.4%	1.5%

**RIDESHARE**

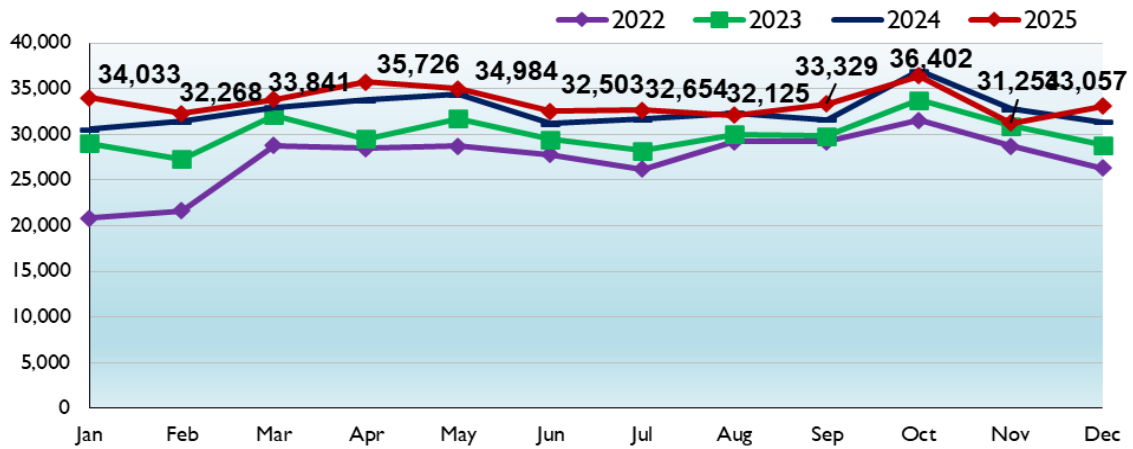
Ridership	December 2025	December 2024	Month to Month %Change	Year to Year %Change
Monthly Customer Trips	9,160	8,399	9.1%	
Year to Date Customer Trips	105,868	103,270		2.5%
Monthly Active Groups	87	89	-2.2%	-2.2%
Unique Riders	406	433	-6.2%	-1.0%
Riders per Vehicle	4.67	4.87	-4.1%	1.3%

Group Formations and Folds
Two Groups folded: Spokane Transit Employee group closed due to shift changes. Fairchild AFB closed due to much of the group retiring.

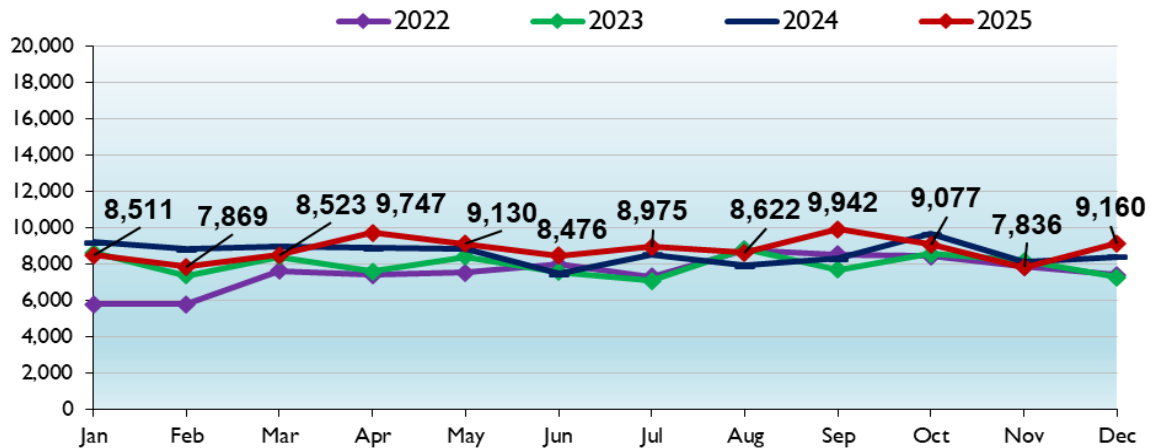
**FIXED ROUTE RIDERSHIP**



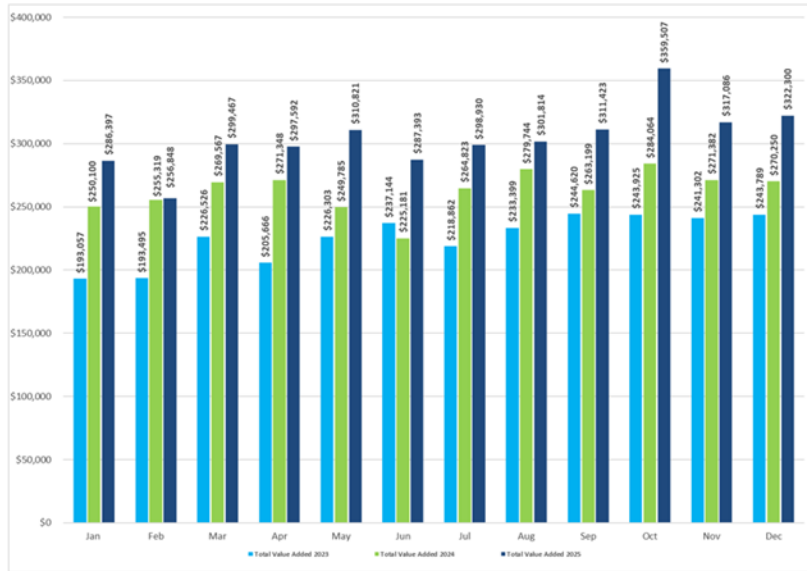
**PARATRANSIT RIDERSHIP**



**RIDESHARE RIDERSHIP**

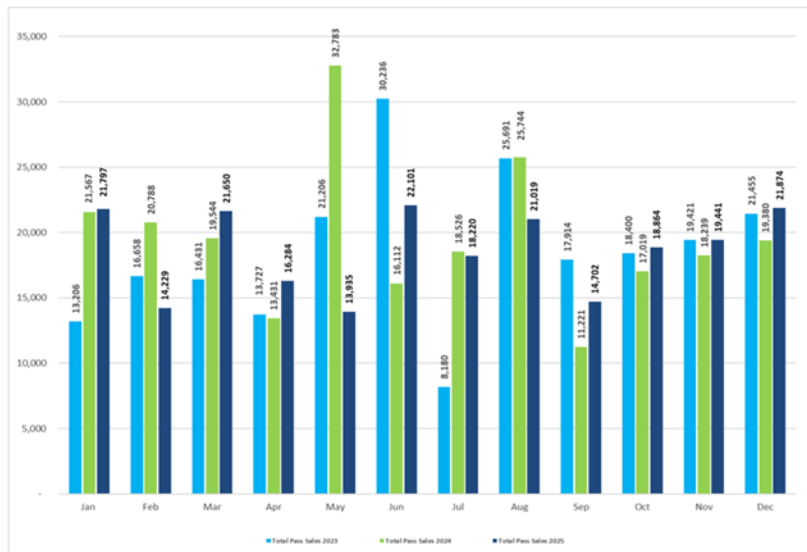


### MONTHLY VALUE ADDED TO CONNECT CARDS



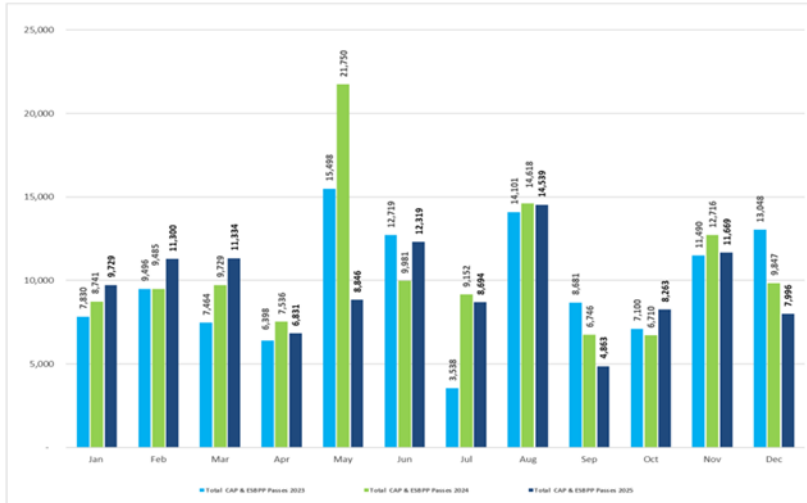
	2023 YTD	2024 YTD	2025 YTD	YTD % Change
Autoload	\$ 143,539	\$ 180,469	\$ 196,884	9.1%
Call Center	\$ 68,988	\$ 93,187	\$ 80,802	-13.3%
Customer Service Terminal	\$ 757,113	\$ 749,664	\$ 724,527	-3.4%
Customer Website	\$ 274,136	\$ 249,194	\$ 266,660	7.0%
Mobile Ticketing	\$ 1,218,334	\$ 1,335,483	\$ 1,395,005	4.5%
Institutional Website	\$ 171,122	\$ 255,542	\$ 468,654	83.4%
Open Payments	\$ 40,510	\$ 245,106	\$ 469,872	91.7%
Retail	\$ 34,345	\$ 46,115	\$ 47,173	2.3%
<b>Total</b>	<b>\$ 2,708,087</b>	<b>\$ 3,154,760</b>	<b>\$ 3,649,578</b>	<b>15.7%</b>

### MONTHLY PASSES SOLD ON THE CONNECT SYSTEM



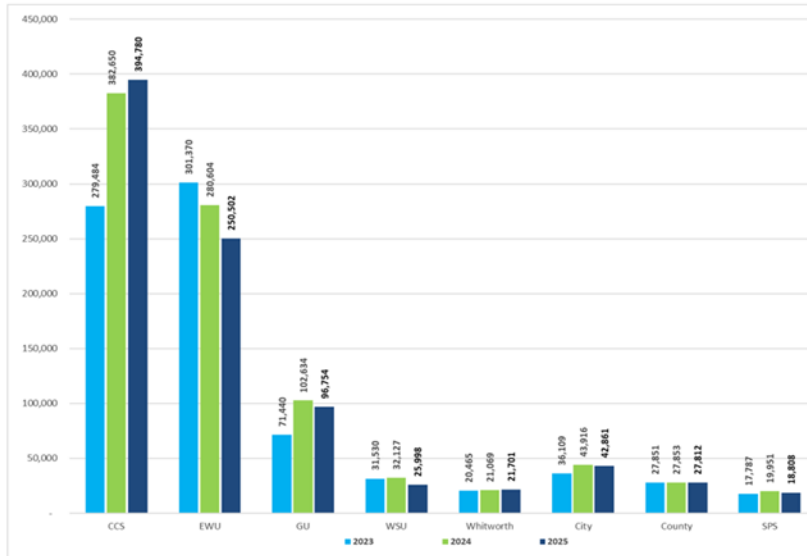
	2023 YTD	2024 YTD	2025 YTD	YTD % Change
1-Ride	85,513	74,198	79,386	7.0%
7-Day	3,370	4,410	4,706	6.7%
Day Pass	118,513	140,014	124,855	-10.8%
Stars & Stripes/Honored Rider	659	609	443	-27.3%
Paratransit Monthly	378	481	371	-22.9%
Shuttle Park	2,034	1,308	896	-31.5%
31-Day Rolling	12,058	13,334	13,459	0.9%
<b>Total</b>	<b>222,525</b>	<b>234,354</b>	<b>224,116</b>	<b>-4.4%</b>

### COMMUNITY ACCESS AND EMPLOYER SPONSORED PASS SALES (Included in Total Passes Sold)



	2023 YTD	2024 YTD	2025 YTD	YTD % Change
1-Ride CAP	47,766	36,218	37,478	3.5%
Day Pass CAP	64,190	85,478	73,851	-13.6%
Employer Sponsored Bus Pass	5,407	5,315	5,054	-4.9%
<b>Total</b>	<b>117,363</b>	<b>127,011</b>	<b>116,383</b>	<b>-8.4%</b>

### DECEMBER YTD UTAP RIDES



	2023 YTD	2024 YTD	2025 YTD	YTD % Change
CCS	279,484	382,650	394,780	3.2%
EWU	301,370	280,604	250,502	-10.7%
GU	71,440	102,634	96,754	-5.7%
WSU	31,530	32,127	25,998	-19.1%
Whitworth	20,465	21,069	21,701	3.0%
City	36,109	43,916	42,861	-2.4%
County	27,851	27,853	27,812	-0.1%
Spokane Public Schools	17,787	19,951	18,808	-5.7%
<b>Total</b>	<b>786,036</b>	<b>910,804</b>	<b>879,216</b>	<b>-3.5%</b>



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Committee Information
Meeting Date: February 4, 2026
Agenda Item: <b>7B</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** JANUARY 2026 SALES TAX REVENUE  
**Submitted by:** Robert Hamud, Chief Financial Officer

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or Online Links:** January 2026 Sales Tax Revenue

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**SUMMARY:**

Attached is the January 2026 voter-approved sales tax revenue information.

## SPOKANE TRANSIT AUTHORITY

**Staff Report:** Agenda Item 7B  
**Presented to:** Performance Monitoring & External Relations Committee  
**SUBJECT:** January 2026 Sales Tax Revenue

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January sales tax revenue, which represents sales for November 2025, was:

- 2.3% above 2026 budget
- 2.3% above YTD 2026 budget
- 5.4% above 2025 actual
- 5.4% above YTD 2025 actual

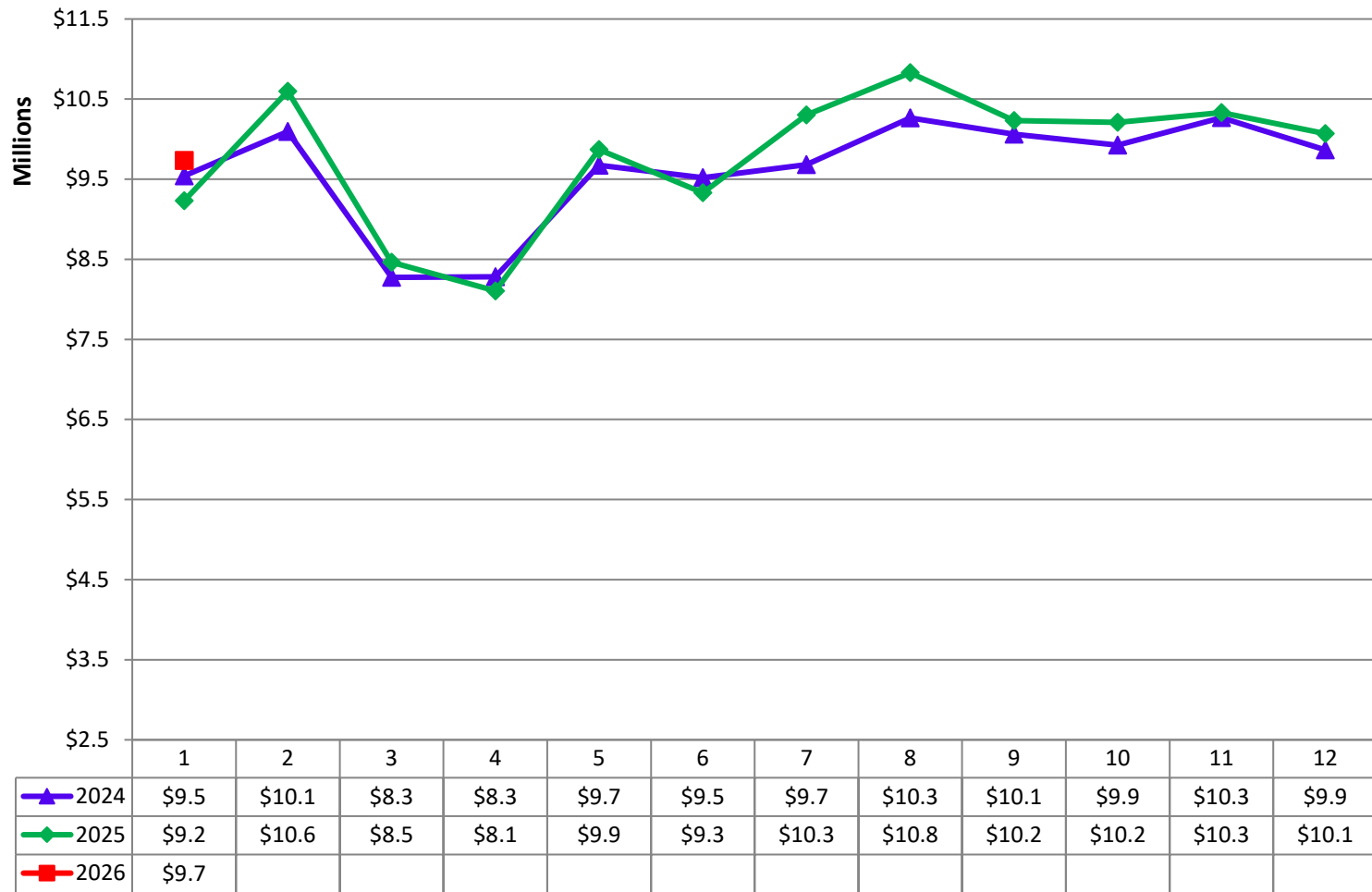
Total taxable sales for November were up 4.6% from November 2024. 2025 YTD sales are up 2.0% compared with November 2024 YTD.

Retail, Construction and Accommodation and Food Services continue to be the top 3 rankings:

- Retail Trade increased by 4.4% or \$24.2M in November 2025 vs November 2024 and is up 2.8% \$166.5M 2025 YTD vs 2024 YTD. Retail categories with the largest variances are as follows:
  - Other Misc. Retailers increased 9.4% or \$94.4M November 2025 YTD over 2024 YTD
  - Automobile Dealers increased 3.3% or \$34.5M November 2025 YTD over 2024 YTD
  - Automotive Parts, Accessories, and Tire Retailers increased 11.4% or \$28.2M November 2025 YTD over 2024 YTD
  - Electronics and Appliance Retailers increased 4.9% or \$17.7M November 2025 YTD over 2024 YTD
  - Grocery and Convenience Retailers increased 2.8% or \$9.9M November 2025 YTD over 2024 YTD
  - Other Motor Vehicle Dealers increased 5.3% or \$8.7M November 2025 YTD over 2024 YTD
  - Clothing and Clothing Accessories Retailers increased 3.1% or \$7.6M November 2025 YTD over 2024 YTD
  - Jewelry, Luggage, and Leather Goods Retailers increased 8.1% or \$3.2M November 2025 YTD over 2024 YTD
  - Gasoline Stations increased 1.8% or \$3.0M November 2025 YTD over 2024 YTD
  - Sporting Goods, Hobby, and Musical Instrument Retailers increased 1.3% or \$2.9M November 2025 YTD over 2024 YTD
  - Used Merchandise Retailers increased 7.8% or \$2.7M November 2025 YTD over 2024 YTD
  - Shoe Retailers decreased 8.7% or (\$-2.5M) November 2025 YTD over 2024 YTD
  - Furniture and Home Furnishings Retailers decreased 2.0% or (\$-3.1M) November 2025 YTD over 2024 YTD
  - Warehouse Clubs, Supercenters, and Other General Merchandise Retailers decreased 0.6% or (\$-5.0M) November 2025 YTD over 2024 YTD
  - Department Stores Retailers decreased 11.0% or (\$-5.9M) November 2025 YTD over 2024 YTD
  - Health and Personal Care Retailers decreased 6.1% or (\$-14.0M) November 2025 YTD over 2024 YTD

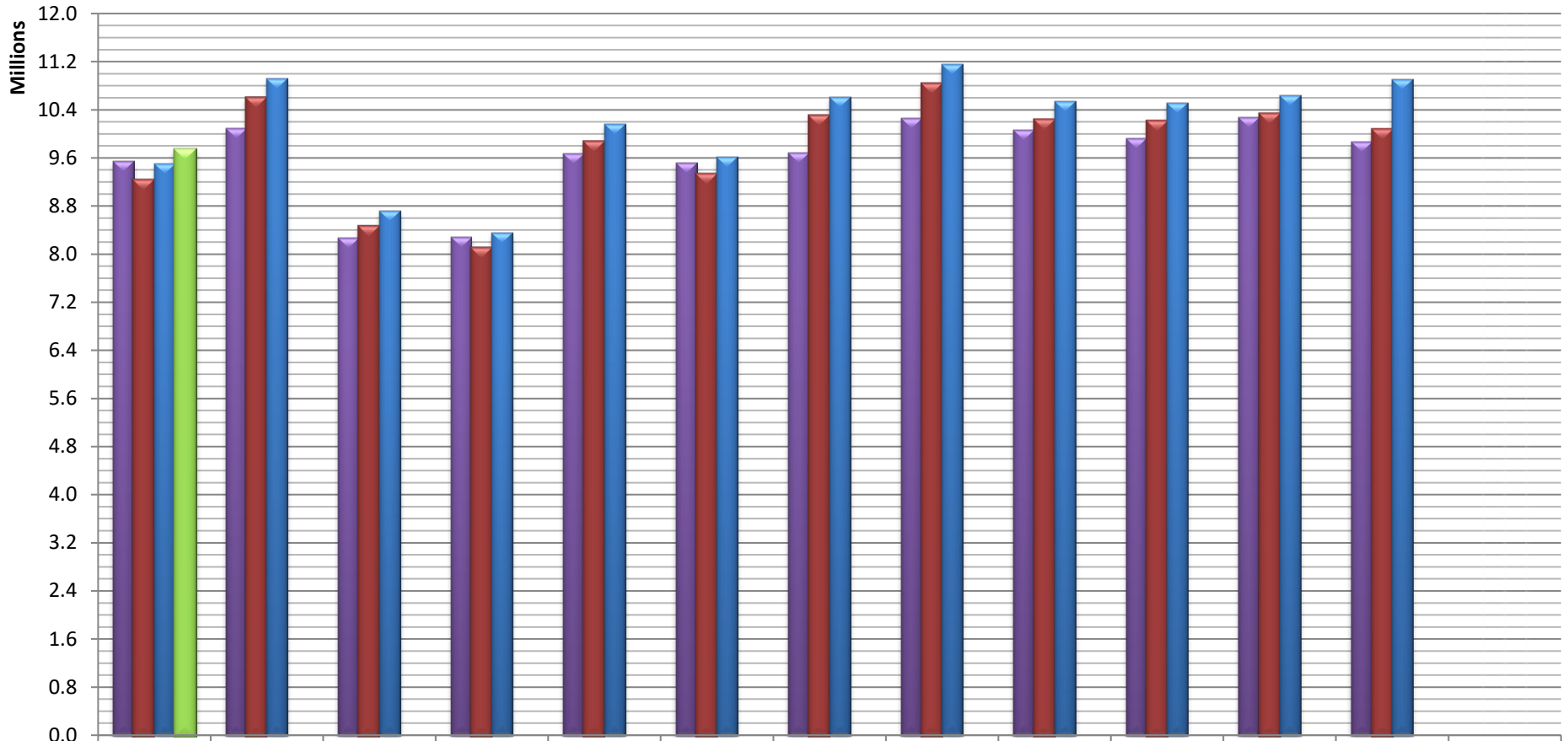
- Building Material and Supplies Dealers decreased 3.1% or (\$-18.0M) November 2025 YTD over 2024 YTD
- Construction decreased by 9.8% or (\$-17.9M) in November 2025 vs November 2024 and is down 5.2% or (\$-106.2M) 2025 YTD vs 2024 YTD.
- Accommodation and Food Services increased by 2.6% or \$2.8M in November 2025 vs November 2024 and is up by 1.9% or \$25.6M 2025 YTD vs 2024 YTD.

## Sales Tax Revenue History-January 2026<sup>(1)</sup>



(1) Voter-approved sales tax distributions lag two months after collection by the state. For example, collection of January's sales tax revenue is distributed in March.

## 2024 - 2026 SALES TAX RECEIPTS <sup>(1)</sup>



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2024 Actual	9,541,665	10,094,347	8,274,027	8,280,274	9,674,060	9,518,036	9,681,216	10,265,657	10,060,167	9,926,563	10,268,086	9,865,311	115,449,409
2025 Actual	9,232,330	10,597,034	8,464,344	8,105,275	9,870,270	9,328,991	10,301,219	10,828,301	10,232,387	10,208,330	10,329,837	10,070,143	117,568,461
2026 Budget	9,509,300	10,914,945	8,718,274	8,348,433	10,166,378	9,608,861	10,613,190	11,153,150	10,539,359	10,514,580	10,639,732	10,896,436	121,622,638
2026 Actual	9,731,538	-	-	-	-	-	-	-	-	-	-	-	-
\$ Mo. Var.	499,208	-	-	-	-	-	-	-	-	-	-	-	-
% Mo. Var.	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
\$ YTD Var.	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208	499,208
% YTD Var.	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% YTD Bud. Var.	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

<sup>(1)</sup> Voter-approved sales tax distributions lag two months after collection. For example, collection of January's sales tax revenue is distributed in March.



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Committee Information
Meeting Date: February 4, 2026
AGENDA ITEM: <b>7C</b>

**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** 4TH QUARTER 2025 SERVICE PLANNING PUBLIC INPUT REPORT  
**Submitted by:** Emily S. Poole, Chief Planning & Development Officer  
 Sam Guzman, Associate Transit Planner

**Purpose:** For information.

**Recommendation:** n/a

**Attachments and/or**

**Online Links:** Staff Report: 4<sup>th</sup> Quarter 2025 Service Planning Public Input Report

**SUMMARY:** A total of 43 comments and feedback related to fixed Route service and stops were received by the Planning & Development Department during the fourth quarter of 2025. Of the comments received, 9 were requests for new service, 15 were related to existing service, and 19 were related to bus stops. The comments are summarized in the accompanying staff report.

**BACKGROUND:** The Planning & Development Department receives comments from external sources and itemizes each comment to follow up, and document feedback used for emerging opportunities for future service changes. These comments are obtained from a variety of sources since customer engagement cannot be a one-size-fits-all approach. Department staff obtains feedback from customers at public meetings, forwarded from the Customer Service Department, phone calls, letters, emails, voice messages, and emails from STA Questions (STA's website comment portal), and feedback from coach operators and supervisors. In particular, the Service Development Team within the Department responds to every comment received when valid contact information is provided. Comments may also be discussed with the internal Service Improvement Committee.

The purpose of this summary is to inform the Performance Monitoring & External Relations Committee of the feedback received by the Planning & Development Department in the fourth quarter of 2025. It should be noted that this feedback summary applies only to department-related activities which include, but are not limited to, existing and potential bus service and/or feedback related to specific bus stops.

**SPOKANE TRANSIT AUTHORITY**

**Staff Report:** Agenda Item 7C  
**Presented to:** Performance Monitoring & External Relations Committee  
**SUBJECT:** 4<sup>TH</sup> Quarter 2025 Service Planning Public Input Report

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**ADDITIONAL SERVICE REQUESTS**

<p>One request for service on West Strong Road. <i>Staff informed the citizen that their feedback would be considered in future planning efforts.</i></p>
<p>One request for service to the Cascade Mobile Home Park in Latah Valley. <i>Staff informed the resident of the pilot Mobility on Demand (MOD) program being developed for that area.</i></p>
<p>One request for service to Caterpillar Inc. on West Hallet Road. <i>Staff informed the citizen that their feedback would be considered in future planning efforts and provided information about the Rideshare program.</i></p>
<p>One request for service to the Airway Heights Recreation Center on West Deno Road. <i>Staff informed the citizen that their feedback would be considered in future planning efforts.</i></p>
<p>One request for service to North Vista Grande Drive in Otis Orchards. <i>Staff notified the citizen that Otis Orchards is outside of the Public Transportation Benefit Area (PTBA) and shared information about the Rideshare program.</i></p>
<p>One request for service to Chase Middle School. <i>Staff reached out to Chase Middle School to set up a time to discuss the community's needs for future consideration.</i></p>
<p>One request for additional dedicated bus routes to the Amazon Fulfillment Center on West Geiger Boulevard from Airway Heights. <i>Staff provided trip plan options from Airway Heights to Amazon, Rideshare information, and informed the customer that their feedback would be considered in future planning efforts.</i></p>
<p>One request for service to Windsor Crossing Apartments on West John Gay Drive and West Hallet Road. <i>Staff informed the citizen that their feedback would be considered in future planning efforts.</i></p>
<p>One request for service to Sullivan Road and East 32nd Avenue. <i>Staff informed the citizen that their feedback would be considered in future planning efforts.</i></p>

**EXISTING SERVICE COMMENTS**

One comment expressing concern when passengers with walkers or carts board a full bus.

*Staff explained boarding cannot be denied to passengers with walkers or carts unless there is a safety concern, such as needing the safety straps that may already be in use.*

One comment requested service hours to be extended to create transfer opportunities with Amtrack arrivals.

*Staff responded that service on the City Line is in service until 1:30am, however no additional service hour extensions are currently planned at this time.*

One request for a bus stop closer to Finch Arboretum, and to combine Route 21 West Broadway, Route 9 Sprague, and Route 96 Pines/Sullivan into an one express route.

*Staff informed the customer that their feedback would be considered in future planning efforts.*

One request for an 11:05pm southbound trip on Route 14 South Adams/Napa.

*Staff suggested alternate trip plans and shared Rideshare information.*

One request for information regarding historical routes and stops.

*Staff shared the website location of the Annual Fixed Route Performance Report.*

One comment about on time performance of Route 9 Sprague and high passenger loads on the 5:24pm trip from Sprague Avenue and South Altamont Street.

*Staff investigated and responded that the prior bus was forced off route due to heavy traffic which contributed to the lateness and high ridership.*

Two comments about transfer challenges from Route 661 EWU Express to Route 190 Valley Express.

*Staff informed the customers that the connection would be studied for possible future adjustment.*

Two requests for Route 771 Mirabeau Express to continue north on North Monroe Street to the County Campus.

*Staff informed the customers of transfer options for their trip and that their feedback would be considered in future planning efforts.*

One request for Route 722 Liberty Lake Express to continue to the next stop before returning to the Liberty Lake Park and Ride for its recovery time.

*Staff explained the short wait at Liberty Lake Park and Ride is logistically necessary to maintain on time performance due to traffic congestions patterns on the freeway.*

One request for an additional evening trip on Route 662 EWU North Express.

*Staff suggested a connection at the Plaza to Route 124 North Express and informed the customer their feedback would be considered in future planning efforts.*

One request for information about the revised Route 14 South Adams/Napa service on West 13<sup>th</sup> Avenue.

*Staff informed the resident the route adjustment was implemented to service the sheltered stop on West 14th Avenue and South Lincoln Street across from Rosauers Supermarket.*

### EXISTING SERVICE COMMENTS

One comment about transfer issues between Route 9 Sprague and Route 95 Mid-Valley at the Valley Transit Center.

*Staff informed the customer about alternative trip options.*

One request for additional evening trips from the Amazon Fulfillment Center on West Geiger Boulevard to downtown Spokane.

*Staff informed the customer that the trip would be studied for future planning efforts.*

### BUS STOP COMMENTS

One request for a trash can at North Ash Street and West Northwest Boulevard.

*This stop has an average of 30 weekday boardings. A trash receptacle has been requested to be placed at this stop.*

One request for shelter at the stop on West 12th Avenue and South Hayford Road.

*Staff informed the customer that improvements for the bus stop, including a shelter, are currently in design for construction in 2026.*

One comment regarding how to request a shelter and lighting at a stop.

*Staff informed the customer about shelter placement guidelines and requested additional information about the location. No additional information from the customer was provided.*

One comment expressing concern about the removal of the bus stop at East 12718 Indiana.

*Staff shared the background of stop consolidation with implementation of High-Performance Transit (HPT) Route 7 Valley/Airport.*

One request for a trash can at North Ash Street and West Grace Avenue.

*This stop has an average of 29 weekday boardings. A trash receptacle has been requested to be placed at this stop.*

One request for a trash can and seating at the bus stop at North Nevada Street and East Rowan Avenue.

*This stop has an average of 13 weekday boardings. A trash receptacle has been requested to be placed at this stop. The citizen was also informed that STA does not currently have a stand-alone bench program.*

One comment regarding how to request a bus stop.

*Staff requested additional information about the location. No additional information from the customer was provided.*

One request for information about shelter or shade at West Plains Transit Center Bay 4.

*Staff informed the customer that a custom shelter has been ordered and is expected to be installed in early 2026.*

**BUS STOP COMMENTS**

One request for a trash can at West 6th Avenue and South Solar Street westbound.

*Average weekday boardings at this location since opening in September 2025 is 1. Staff informed the citizen that 10 average weekday boardings are required to merit the installation and service of a trash can. Photo verification was requested as an alternative to meeting ridership thresholds for trash can installation; verification was not submitted.*

One request for a bench at every bus stop.

*Staff explained the general guidelines for placing stop amenities and requested any specific locations the customer would like to be considered. No additional information from the customer was provided.*

One request for information regarding contracts for placing bus stop benches and documentation showing the cost of a bus stop shelter.

*Staff informed the citizen that any current stand-alone benches are placed and managed by a third-party vendor for the City of Spokane. Information for submitting a public information request for additional documents was also provided.*

One request for lighting at the bus stops on South Hayford Road and West 21st Avenue.

*Staff shared tips for how to increase visibility at a dark bus stop and let the customer know their feedback would be considered in future planning efforts.*

One report of undesired activity at the bus stop on North Ash Street and West Glass Avenue.

*Staff informed the citizen of current plans to relocate and improve the stop, and to report any criminal activity to appropriate authorities or Crime Check.*

One request for a shelter or bench at the stop on East Wellesley Avenue and North Haven Street.

*Staff informed the customer of the criteria for placing shelters, that STA does not currently have a stand-alone bench program, and that the customer's feedback would be considered in future planning efforts.*

One report of undesired activity at the bus stop on North Sullivan Road and East Wellesley Avenue.

*Staff informed the citizen that Transit Ambassadors would monitor this location, and to report any criminal activity to Crime Check.*

One request for improvements at the bus stop on East Fredrick Avenue and North Carnahan Road.

*Staff shared that sidewalk and ADA improvements are currently planned for this location.*

One request for a bus stop near North Freya Street and East Carlisle Avenue.

*Staff shared that planning efforts for additional stops on East Upriver Drive are ongoing.*

One report of a bus stop sign with the incorrect destination.

*Staff corrected and replaced the sign.*

**BUS STOP COMMENTS**

One comment expressing concern over the relocated bus stop on North Ash Street at Wellesley Avenue.

*Staff was not able to reach out to the resident for further information as no contact information was provided.*



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Committee Information
Meeting Date: February 4, 2026
Agenda Item: <b>8</b>

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MARCH 4, 2026, DRAFT AGENDA REVIEW  
**Submitted by:** STA Staff

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or Online Links:** March 2026 Performance Monitoring & External Relations Committee Draft Agenda

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**SUMMARY:** At this time, members of the Performance Monitoring & External Relations Committee will have an opportunity to review and discuss the items to be included on the March 4, 2026, draft agenda.



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## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, March 4, 2026  
1:30 p.m. – 3:00 p.m.

**Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W. Boone Avenue, Spokane, WA**  
*w/Virtual Public Viewing Option Link Below*

### DRAFT AGENDA

1. Call to Order and Roll Call (*Chair*)
2. Committee Chair Report
3. Committee Action (*5 minutes*)
  - A. Minutes of February 4, 2026, Committee Meeting - *Corrections/Approval*
4. Committee Action – Recommendation (*5 minutes*)
  - A. Board Action - Consent Agenda
    1. Public Transportation Agency Safety Plan (PTASP) (*Williams*)
  - B. Board Action – Other/Committee Recommendation (*none*)
5. Reports to Committee (*55 minutes*)
  - A. Title 2025 Year-End Performance Measures (*Rapez-Betty*)
  - B. Opportunity Fare Program Update (*Cortright*)
  - C. 2025 State Audit Timeline (*Hamud*)
  - D. 2026 Service Revision Final Report Review (*Poole*)
  - E. Legislative Update (*Cortright/Poole*)
  - F. 2025 Unaudited Year-End Financial Report (*Hamud*)
  - G. Citizen Advisory Committee Update (*Cortright*)
6. CEO Report (Otterstrom) (*10 minutes*)
7. Committee Information (*no discussion/staff available for questions*)
  - A. January 2026 Operating Indicators (*Rapez-Betty*)
  - B. January 2026 Financial Results Summary
  - C. February 2026 Sales Tax Revenue (*Hamud*)
  - D. Meadowglenn Layover Project Order Update (*Poole*)
8. Review April 1, 2026, Meeting Draft Agenda (*5 minutes*)
9. New Business (*5 minutes*)
10. Committee Members’ Expressions (*5 minutes*)
11. Adjourn

Next PMER Committee Meeting: Wednesday, April 1, 2026, at 1:30 p.m.

Virtual Link: [Join the meeting now](#)

Meeting ID: 261 057 756 795 96

Password: yY7rk3Rr

Call-in Number: 1-509-824-1714

Conference ID: 220 371 401#

[www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.



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New Business
Meeting Date: February 4, 2026
Agenda Item: 9

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** NEW BUSINESS  
**Submitted by:** n/a

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or  
Online Links:** n/a

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**SUMMARY:** At this time, the Committee will have the opportunity to discuss new business relating to Performance Monitoring & External Relations.



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Committee Member Expressions

Meeting Date: February 4, 2026

Agenda Item: **10**

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**Presented To:** Performance Monitoring & External Relations Committee  
**Referral Committee:** n/a  
**Title:** COMMITTEE MEMBER EXPRESSIONS  
**Submitted by:** n/a

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**Purpose:** For information.  
**Recommendation:** n/a  
**Attachments and/or  
Online Links:** n/a

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**SUMMARY:** At this time, members of the Performance Monitoring & External Relations Committee will have an opportunity to express comments or opinions.