



1230 W. Boone Avenue, Spokane, WA 99201  
(509) 328-RIDE | [www.spokanetransit.com](http://www.spokanetransit.com)

## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, June 3, 2026

1:30 p.m. – 3:00 p.m.

**Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W. Boone Avenue, Spokane, WA**  
*w/Virtual Public Viewing Option Link Below*

### AGENDA

1. Call to Order and Roll Call (*Chair*)
2. Committee Chair Report
3. Committee Action (*5 minutes*)
  - A. Minutes of May 6, 2026, Committee Meeting - *Corrections/Approval*
4. Committee Action – Recommendation (*none*)
  - A. Board Action - Consent Agenda
  - B. Board Action – Other/Committee Recommendation
5. Reports to Committee (*45 minutes*)
  - A. 2026 First Quarter Year-to-Date Performance Measures (*Rapez-Betty*)
  - B. Opportunity Fare Program Update (*Cortright*)
  - C. 2026 Community Perception Survey Results Summary (*Cortright*)
6. CEO Report (Otterstrom) (*10 minutes*)
7. Committee Information (*no discussion/staff available for questions*)
  - A. April 2026 Operating Indicators (*Rapez-Betty*)
  - B. April 2026 Financial Results Summary (*Hamud*)
  - C. May 2026 Sales Tax Revenue (*Hamud*)
8. Review July 1, 2026, Meeting Draft Agenda (*5 minutes*)
9. New Business (*5 minutes*)
10. Committee Members' Expressions (*5 minutes*)
11. Adjourn
12. Next PMER Committee Meeting: Wednesday, July 1, 2026, at 1:30 p.m.

Virtual Link: [Join PMER Committee Meeting-June 3, 2026](#)

Meeting ID: 261 057 756 795 96

Password: yY7rk3Rr |

Call-in Number: 1-509-824-1714

Conference ID: 220 371 401#

*Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.*