1230 W. Boone Avenue, Spokane, WA 99201
(509) 328-RIDE | www.spokanetransit.com

PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, November 4, 2026
1:30 p.m. – 3:00 p.m.

Northside Conference Room
Spokane Transit Authority
1230 W. Boone Avenue, Spokane, WA
w/Virtual Public Viewing Option Link Below

AGENDA

1. Call to Order and Roll Call *(Chair)*
2. Committee Chair Report
3. Committee Action *(5 minutes)*
   A. Minutes of September 30, 2026, Committee Meeting - *Corrections/Approval*
   B. Citizen Advisory Committee Member Appointment *(Cortright)*
4. Committee Action – Recommendation *(10 minutes)*
   A. Board Action - Consent Agenda
      1. First Transit, Inc. (TransDev) Paratransit Transportation Services Contract Extension *(Rapez-Betty)*
   B. Board Discussion – Other/Committee Recommendation *(none)*
5. Reports to Committee (*40 min*)
   A. Draft 2027 State Legislative Focus and Priorities *(Poole)*
   B. Draft 2027 Performance Monitoring & External Relations Committee Work Program *(Rapez-Betty)*
   C. 2026 Paratransit Survey Results *(Cortright)*
   D. Annual Rideshare Report *(Rapez-Betty)*
   E. Fare Structure Review: Existing Conditions Report *(Hamud)*
6. CEO Report (Otterstrom) (*10 minutes)*
7. Committee Information *(no discussion/staff available for questions)*
   A. September 2026 Operating Indicators *(Rapez-Betty)*
   B. September 2026 Financial Results Summary *(Hamud)*
   C. October 2026 Sales Tax Revenue *(Hamud)*
   D. Third Quarter 2026 Service Planning Input Report *(Poole)*
8. Review December 2, 2026, Meeting Draft Agenda *(5 minutes)*
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn
12. Next PMER Committee Meeting: Wednesday, December 2, 2026, at 1:30 p.m.

Virtual Link: **Click here to join the PMER Committee Meeting**
Meeting ID: 261 057 756 795 96 | Call-in Number: 1-509-824-1714
Password: yY7rk3Rr | Conference ID: 220 371 401#

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: www.spokanetransit.com. Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see www.spokanetransit.com. Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.