



MONTHLY UPDATE



News & Announcements



Opportunity Fare Launches

On Monday, December 1, STA is launching Opportunity Fare. As part of STA's vision of *connecting everyone to opportunity*, the Opportunity Fare is a Reduced Fare pilot program that offers 50% discounted bus fare for eligible riders experiencing low income. Applicants must meet income-based requirements and provide proof of eligibility. For more information, including current qualifying programs and how to apply, visit spokanetransit.com/opportunity.



Santa Photos at STA Plaza

Families are invited to bring their children to meet Santa Claus at STA Plaza on Saturday, December 13 from 10 am to 12 pm. Santa will be at a designated area of the Plaza featuring a red carpet festive setup. Children can share their holiday wishes with Santa while parents snap photos with their own devices. STA will also provide a complimentary Polaroid photo, candy cane, bus sticker, and a card for each family. Mark your calendars and don't miss this special opportunity!

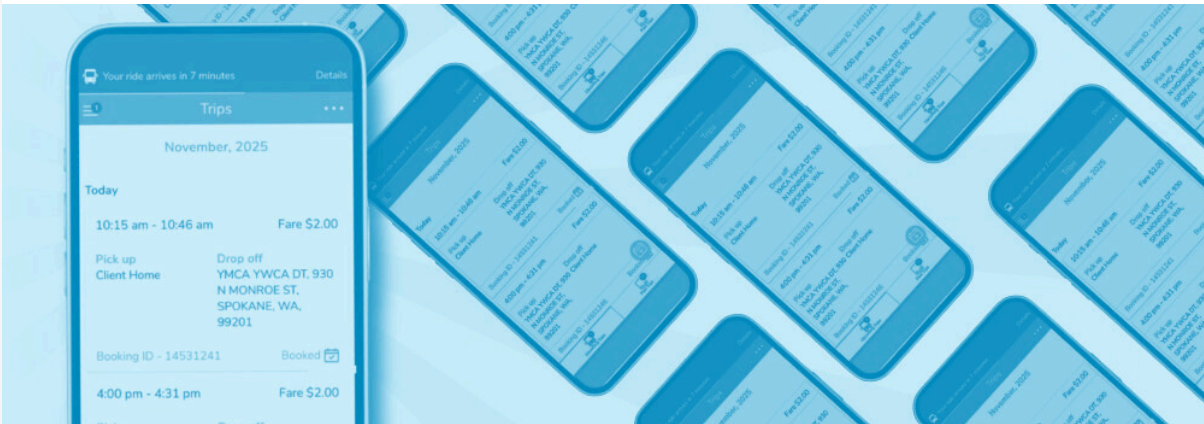
Rider Interest



Missing Child Returned Safely

An STA coach operator and supervisor were praised by the City of Airway Heights Police Department for their quick action in helping to reunite a missing special needs child with their family.

[Read more](#)



Paratransit Launches PassApp

STA has just launched STA PassApp for Paratransit riders. The app is available for download in both the Apple App Store and Google Play, and allows Paratransit customers to schedule their rides directly. The new mobile app provides the same features riders are familiar with through PassWeb, STA's browser-based ride scheduling software, but with the added convenience of managing trips directly from a smartphone or tablet.

[Read More](#)



Winter Rides and Snow Detours

STA is geared up to be your transportation choice on snowy days! Here are some important considerations to keep in mind while taking public transit during snow events.

[Read More](#)



Thanksgiving Day Service

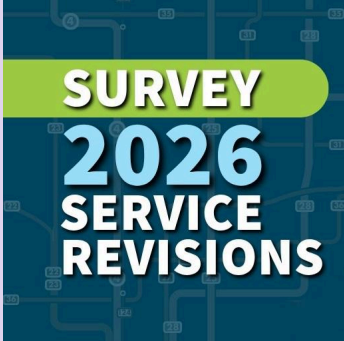
In observance of the federal holiday, STA will operate on Sunday service for Thanksgiving on Thursday, November 27. To view routes and schedule information, visit spokanetransit.com/routes-schedules.



Christmas Bureau Service

To support access to the Christmas Bureau assistance program, STA's Route 343 Bureau Fair Shuttle will operate from December 11 to December 18, except on Sunday, December 14. The shuttle will run every 30 minutes, ensuring reliable transportation for attendees. For more information on the Christmas Bureau, visit christmasbureauspokane.org. Riders can find route information for the shuttle at spokanetransit.com/routes/bureau-fair-shuttle.

Feedback



2026 Service Revisions Survey

STA has a public survey underway to gather feedback on the **2026 Service Revisions Report for Public Input**. The survey runs through December 15 and is available **online**. Rider feedback is crucial in helping STA understand how proposed service adjustments may affect travel and inform the final recommendations.

Transit Education



Rider Tips for Winter

As winter approaches, riders can navigate the system more smoothly by keeping these tips in mind.

[Read More](#)



STA's Double Deckers Get Wi-Fi

Riders on STA's double-decker buses can now hop online with free onboard Wi-Fi. Connecting is quick and simple — just select the network "STA WiFi" and accept the terms of service to get started. Whether you're commuting between Cheney and Spokane or simply enjoying the ride, you can stay connected the entire way. Enjoy the view from the top deck and the convenience of being online at the same time!

Multimedia



Transit App

Transit is the official STA trip planning app! Learn more and download Transit App here: spokanetransit.com/transitapp

Employment



JOIN STA'S TEAM

Join one of the best employers in the region and advance your career. Visit our [careers page](#) to view all open positions.

Coach Operator (Bus Driver)
Transit Officer
Field Instructor - Paratransit
Lead Transit Officer
Associate Transit Planner - Service Development

