

## How to Ride the Bus

- ▶ Look for your neighborhood bus stop. The green, white and blue bus stop sign will tell you which routes stop there and which direction they are going.
- ▶ Find your route. Use the trip planner or view the route schedules at [spokanetransit.com](http://spokanetransit.com). You can also call 509-328-RIDE (7433) or TTY Relay 711 for more information.
- ▶ Have exact fare ready. The farebox cannot make change, nor can the driver.
- ▶ Be sure you are visible to the driver as the bus approaches. Stand as close to the sign or shelter as possible.
- ▶ As you board, ask the driver for a Two-Hour Pass (transfer) if you need one.
- ▶ If you don't know which stop you need, ask the driver for help.
- ▶ When you are one block away from your stop, pull the bell cord to signal the driver to stop at the next bus stop.

## Make Sure We Stop for You!

Some tips to make sure you get noticed:

- ▶ Stand visibly at the stop.
- ▶ Face the bus and wave to the driver.
- ▶ Step forward when the bus is a half-block away.
- ▶ At night, wear light-colored clothing. Use a flashlight or the light of a cellphone to signal the driver.

## Bikes on Buses

Buses have bike racks to transport up to three bikes. More information about how to ride with your bike can be found at [spokanetransit.com/bikes](http://spokanetransit.com/bikes).

## Fares *subject to change*

<b>Standard Fare</b>	<b>\$2.00</b>
<b>Reduced Fare*</b>	<b>\$1.00</b>
<b>Paratransit</b>	<b>\$1.00</b>
<b>Youth 18 and Under</b>	<b>FREE</b>

\*Cash and Connect only

Children 5 and under ride free and must be accompanied by another rider with validated fare (maximum three children).

## Connect Fare System



The Connect fare system offers options and money-saving features for STA riders. More information about the Connect fare system can be found at [spokanetransit.com/connect](http://spokanetransit.com/connect).

## Cash Fares

Fareboxes accept US coins and dollar bills. No pennies. Neither the coach operator nor the farebox can provide change. Please have fare ready prior to boarding. If you are taking multiple short trips or need to transfer, ask for a **Two-Hour Pass** before paying your fare. It's valid for unlimited rides within a two-hour window.

## Contactless Payments )))

Contactless Visa, MasterCard, Discover, Apple Pay and Google Pay are accepted by tapping the validator upon boarding.

## Reduced and Zero-Fare

Spokane Transit offers discounted fares on our Fixed Route services through a variety of Reduced and Zero-Fare programs. An application and more information can be found at [spokanetransit.com/reducedfare](http://spokanetransit.com/reducedfare).

**YOUTH 18 & UNDER  
RIDE FREE ON STA**  
[spokanetransit.com/youth](http://spokanetransit.com/youth)



## CUSTOMER SERVICE & INFORMATION

### Customer Service at STA Plaza

701 W Riverside Ave  
Monday-Friday, 7:00am-6:00pm  
Saturday, Noon-5:00pm



### Call Center

509-328-RIDE (7433)  
Monday-Saturday, 7:00am-7:00pm  
Sunday & Holidays, 8:00am-6:00pm



### TTY/Hearing Impaired

WA Relay 711



### spokanetransit.com



### Trip Planning

If you would like assistance planning your ride or need additional schedule or service info, call 509-328-RIDE (7433) or TTY WA Relay 711.



### Accessible Formats

People with disabilities who need this information in accessible formats may call (509) 325-6094, TTY Relay 711 or email [ombudsman@spokanetransit.com](mailto:ombudsman@spokanetransit.com).



CONNECT WITH  
SPOKANE TRANSIT!



September 2025



Effective May 2026



All services are accessible for people using wheelchairs.



